

F 8(9) Rejection Appeal-I 2 2 2

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F 8(9) Rejection Appeal-I 2 2 2

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F	8(9) Rejection Appeal-I	2	2	26	8	2	2
JANTA HOSPITAL-Sike2				69			

JANTA HOSPITAL-Sike2169 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 13/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- DR RAHUL BARWAD (RAHULBARWAD @GMAIL COM)
 - Dr Rajnikant Sharma (bsbynia@gmail com)
 - Sh Mansoor Ali (dhaneshmoonds@gmail com)
- बैठक में **JANTA HOSPITAL-Sike2169** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 33 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया | बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया | संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	17
2	Re-open & Query	0
3	Rightly Rejected	16

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं | यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी |

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके |



(JC O RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0111198418353	2020/166287	49040002A - 00	9000	Vidhya Kanwar	late query reply.rejected 7	wrong rejection	Reopen & Pay	booked pkg and treatment justified hence approved
2	T0708183861221	2018/036546	49040001A - 00	5000	Maya Devi	null7	75% Amount paid Recheck package 49040001A	Rightly Rejected	already paid as per given document ,treatment
3	T1510198250841	2020/166315	49040002A - 00	9000	Savitri	delayed query reply hence rejected 7	wrong rejection	Rightly Rejected	booked pkg and treatment not justified hence rejected
4	T1608197560030	2019/133690	19010165A - 00	12000	Hardeva Ram Natwariya	hospital not provide discharge date (as per Discharge summary) live photo of blocked patient hence Rejected 7	query not generated. please recheck	Reopen & Pay	booked pkg and treatment justified hence approved
5	T2211198649356	2020/166270	49040011A - 00	3400	Pritam	DELAYED QUERY REPLY BY HOSPITAL HENCE CASE REJECTED 7	wrong rejection	Rightly Rejected	booked pkg and treatment not justified hence rejected
6	T2806197022511	2019/131046	49040002A - 00	9000	Anita Devi	null7	100% not paid . please recheck	Rightly Rejected	already paid as per given document ,treatment
7	T2510198358280	2020/166306	49040006A - 00	5500	Lalita Daiya	delayed query reply by hospital , hence case rejected (not within 15 days) 7	wrong rejection	Reopen & Pay	booked pkg and treatment justified hence approved
8	T2010184581408	2018/085532	19080013A - 00	7000	Supyar Devi	hospital not provide annexture 3 hence rejected7	without query rejected package	Rightly Rejected	hospital not provide annexure 3 hence rejected
9	T1907183661564	2018/036542	19080013A - 00	7000	Vandana Kumawat	null7	75% amount paid Recheck package 19080013A	Rightly Rejected	already paid as per given document ,treatment
10	T2510198358280	2020/166300	19080003A - 00	5000	Lalita Daiya	delayed query reply by hospital , hence case rejected (not within 15 days) 7	wrong rejection	Reopen & Pay	booked pkg and treatment justified hence approved

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
11	T0307197071641	2019/131044	49040002A - 00	9000	Rajani Devi	null7	100% not paid . please recheck	Rightly Rejected	already paid as per given document ,treatment
12	T0607183528871	2018/036533	19040008A - 00	3500	Priyanshi	hospital not provide detail ot note hence rejected7	query not provided for ot notes Recheck package 19040008A	Rightly Rejected	hospital not provide detail ot note hence rejected
13	T0903195861810	2019/110075	19100002A - 00	750	Monu Kanwar	As per RFP live photo of patient at the time of Admission not provide hence rejected 7	admission time photo already uploaded but some technical(software) problem photo corrupted. please recheck	Reopen & Pay	as per given document has technical error ,treatment justified hence approved
14	T0511184739184	2019/093111	29080001A - 00	24000	nitu devi	for adv. neo natal pkg TID GENERATED in advance ON 04.11.18 WHEREAS BIRTH OF BABY IS ON 05.11.18, hence due mis use of pkg case rejected 7	TID NOT GENERATED in advanced, 04.11.18 for mother and after delivery [baby birth] TID Editing 05.11.18 and added package for baby. please Recheck.	Reopen & Pay	settled with pkg 19080013 as per document hence approved
15	T0505182903516	2018/036537	19080003A - 00	5000	Kamalesh Kanwar	null7	75% amount paid Recheck package 19080003A	Rightly Rejected	already paid as per given document ,treatment
16	T0905196461980	2019/120598	29080001A - 00	24000	Mani Devi	patient BABY live photo of admission time not provided hence rejected 7	wrong rejection. baby admit on mother TID. so baby LIVE photo not required. So please recheck.	Reopen & Pay	settled with pkg 19080013 as per document hence approved

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1	2	3	4	5	6	7	8	9	10
17	T1111184772662	2019/093113	29080001A - 00	24000	Rekha Devi	TID generated on 10.11.18 02:53 PM whereas birth time of baby is 7.14 PM. Tid generated before birth of baby by manipulating in record hence rejected 7	TID NOT GENERATED in advanced, 10.11.18 2:53pm for mother and after delivery [baby birth] TID Editing and added package for baby. please Recheck.	Reopen & Pay	settled with pkg 19080013 as per document hence approved
18	T0904196168156	2019/120171	29080001A - 00	24000	Manju Kanwar	as per rfp live admission photo is not provided hence rejected 7	wrong rejection. rfp live admission photo not required. we already NICU photo uploaded of baby. please recheck	Reopen & Pay	settled with pkg 19080013 as per document hence approved
19	T0311198436083	2020/166282	49040002A - 00	9000	priyanka mawaliya	late query reply.rejected7	wrong rejection	Reopen & Pay	booked pkg and treatment justified hence approved
20	T1603182465891	2018/036535	19080003A - 00	5000	sumitra devi	null7	75 % amount paid recheck package 19080003A	Rightly Rejected	already paid as per given document ,treatment
21	T2211198649356	2020/166265	19080003A - 00	5000	Pritam	DELAYED QUERY REPLY BY HOSPITAL HENCE CASE REJECTED7	wrong rejection	Reopen & Pay	booked pkg and treatment justified hence approved
22	T0807197121386	2019/131043	49040002A - 00	9000	Suman Devi	null7	100% not paid . please recheck	Rightly Rejected	already paid as per given document ,treatment
23	T0711198488004	2020/166278	19040033A - 00	4250	Sangita Devi	late query reply.rejected 7	wrong rejection	Reopen & Pay	booked pkg and treatment justified hence approved
24	T2211198649356	2020/166269	49040006A - 00	5500	Pritam	DELAYED QUERY REPLY BY HOSPITAL HENCE CASE REJECTED7	wrong rejection	Reopen & Pay	booked pkg and treatment justified hence approved

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
25	T2904196362009	2019/120597	29080001A - 00	24000	Kailash	In blocked TID T2204196286217 package is payable hence this pkg rejected . 7	Wrong rejection. baby patient admit at 22/04/2019(T2204196286217). patient baby fit for discharge. discharged on 27/04/2019. baby comes hospital. baby re admitted at 29/04/2019 New TID T2904196362009. because baby was condition very weak. So please recheck.	Reopen & Pay	settled with pkg 19080013 as per document hence approved
26	T0111198418353	2020/166285	19040024A - 00	9200	Vidhya Kanwar	late query reply.rejected 7	wrong rejection	Rightly Rejected	booked pkg and treatment not justified hence rejected
27	T0311198436083	2020/166281	19040024A - 00	9200	priyanka mawaliya	late query reply.rejected7	wrong rejection	Rightly Rejected	already paid as per given document ,treatment
28	T2510198358280	2020/166310	49040011A - 00	3400	Lalita Daiya	delayed query reply by hospital , hence case rejected (not within 15 days) 7	wrong rejection	Rightly Rejected	booked pkg and treatment not justified hence rejected
29	T1608197560030	2019/133691	19010165A - 01	12000	Hardeva Ram Natwariya	hospital not provide discharge date (as per Discharge summary) live photo of blocked patient hence Rejected 7	query not generated. please recheck	Reopen & Pay	booked pkg and treatment justified hence approved
30	T0711198488004	2020/166275	19040030A - 00	15000	Sangita Devi	late query reply.rejected 7	wrong rejection	Reopen & Pay	booked pkg and treatment justified hence approved

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1	2	3	4	5	6	7	8	9	10
31	T0409197780471	2019/142193	29080001A - 00	24000	Annu Saini	as per delivery notes baby delivery at 7.22Pm and this tid generat 5.53 how it is possible hence reject and block all delivery case with advance neonatal package why?	baby package 29080001 added on mother TID (mother TID Edited and added baby package) so please recheck.	Rightly Rejected	booked pkg and treatment not justified hence rejected
32	T0111198418535	2020/166293	49040006A - 00	5500	Pooja	late query reply,rejected7	wrong rejection	Reopen & Pay	booked pkg and treatment justified hence approved
33	T0111198418535	2020/166294	49040011A - 00	3400	Pooja	late query reply,rejected7	wrong rejection	Rightly Rejected	booked pkg and treatment not justified hence rejected

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