

F 008(95) Rejection Appeal-I 202 9

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Heart n General Hospital-Jaip805 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 30/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Kamlesh Sharma (drkamleshsharma5@gmail.com)
- Dr Shadab Khan (shadabkhan 8@gmail.com)
- Asha ram choudhary (heartghospital@gmail.com)

बैठक में **Heart n General Hospital-Jaip805** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 4 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	3
2	Re-open & Query	0
3	Rightly Rejected	1

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(J RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0808197485296	2020/171175	29120010A - 00	21000	BABLU RAM	This pkg is included under code 29120015 hence rejected 7	Dear Sir, Patient was admitted on 5.8.19 with Refractory cardiac failure, Acute Coronary Syndrome. Patient was investigated ECG – ST-T changes, 2D Echo – LVEF ~ 30%, X-Ray chest Parahilar haziness. Patient was initially (from 5.8.19 to 8.8.19) medically managed for Refractory Cardiac failure with Dytor and other supportive treatment. Once patient improved then procedure was done. The code for Cath study, PTCA & Refractory Cardiac failure is different in BSBY list and patient was also medically managed for Refractory Cardiac failure in CCU. Hence including of Refractory Cardiac failure package with Cath study and PTCA is not justified. Request clear the bill of Refractory Cardiac Failure also. HEART & GENERAL HOSPITAL JAIPUR	Rightly Rejected	as per documents the package is rightly rejected included in the above

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
2	T2811198709130	2020/171489	29120022A - 00	60000	Mahendra Kumar	Reply deactivate bhamashah card link date with NFSA not provided hence claim rejected 7	Dear Sir, At our hospital end during admission the patient presented the BSBY card and there is no information in the BSBY card about date of card link to NFSA and neither any instruction from BSBY Yojna / Ayushman Bharat Office regarding how to check link data to NFSA hence we only upon depend upon verbal response of patient / attendant about date of card link with NSFA, Therefore it is requested to re-consider this case and give approval for patient Mahendra Kumar. Regards, Heart & General Hospital, jaipur	Reopen & Pay	as per documents the package is justified

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
3	T0212198749037	2020/171505	29120017A - 00	31000	Rajendar Kumar	Bhamasha card Link Date With NFSA Document Not Provide Hence Reject 7	Dear Sir, At our hospital end during admission the patient presented the BSBY card and there is no information in the BSBY card about date of card link to NFSA and neither any instruction from BSBY Yojna / Ayushman Bharat Office regarding how to check link data to NFSA hence we only upon depend upon verbal response of patient / attendant about date of card link with NSFA, Therefore it is requested to re-consider this case and give approval for patient Rajendar Kumar. Regards, Heart & General Hospital, Jaipur	Reopen & Pay	as per documents the package justified

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
4	T0212198748574	2020/171490	29120015A - 00	54000	Pratap Singh	as per query raised reply defective bhamashah card link date with nfsa not provide hence claim reject 7	Dear Sir, At our hospital end during admission the patient presented the BSBY card and there is no information in the BSBY card about date of card link to NFSA and neither any instruction from BSBY Yojna / Ayushman Bharat Office regarding how to check link data to NFSA hence we only upon depend upon verbal response of patient / attendant about date of card link with NSFA, Therefore it is requested to re-consider this case and give approval for patient Pratap Singh. Regards, Heart & General Hospital, Jaipur	Reopen & Pay	as per documents the package is justified

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