
F 8(9) Rejection Appeal H 2 2

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Soni Medicare Ltd-Jaip918 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 25/06/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Ayush Verma (mobsbyraj@gmail.com)
- Dr Dinesh Sharma (bsbyria@gmail.com)
- Sh G C Jain (sonihospital@sonihospitalsmail.com)
- Parkaj Awasthi (sonihospital@sonihospitals.com)

बैठक में **Soni Medicare Ltd-Jaip918** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 185 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	101
2	Re-open & Query	11
3	Rightly Rejected	73

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कंपनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 20/07/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 20/07/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 20/07/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JC RS AA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1212198828155	2020/159861	29060060A - 00	85000	Santi Devi	Bhamashah card link date with NFSA not provided hence rejected. 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
2	T1603195932530	2019/116740	29120087A - 00	30000	Narayan Gurjar	procedure not done & as per provided CT report , blocked package is not justified hence claim rejected 7	JUSTIFICATION LETTER SUBMITTED	Rightly Rejected	As per discharge summary pecedure was not done,hence rejected.
3	T2207197291087	2019/139656	29050062A - 00	15000	Ramuram Kumawat	3 count of biometric not seen in this tid hence rejected 7	BIOMETRIC ATTEMPS	Rightly Rejected	There is zero biometric attempts at IT service failure and annexure 6 is not signed by the patient,hence rejected.
4	T1604196231291	2019/116744	19120001A - 00	4000	devi lal bhambu	As per discharge summary TPI not done, also after query TPI notes not provided.7	JUSTIFICATION LETTER SUBMITTED	Rightly Rejected	Procedure notes was not upladed on portal and not mentioned in discharge summary,hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
5	T0312198761065	2020/159817	29120007A - 00	5000	Govind Sharan Sharma	As per raised reply defective bhamashah card link date with NFSA not provide hence claim rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
6	T0804196157697	2019/129804	29120010A - 00	21000	Fula Devi	this is in continous hospitalization with the previous tid hence rejected7	justification letter submitted	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
7	T1912198877194	2020/172300	29120046A - 00	90000	Samata Devi	change of package without justification and prior approval and after expiry of policy period7	TID Generated 08/12/19. Reference TID No. T0912198802944 Patient admit 08/12/19 then after complete procedure done and TID edit 19/12/19 and Pre auth approved.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T2707197353617	2019/139716	19100015A - 00	1000	Dana Ram	This package not payable with 29120040A-00 7	justification leeter submitted	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
9	T2908197713154	2019/139687	19100007A - 00	750	nijaamudin	blocked package sticker not provide by hospital hence Rejected (hospital provide cross match sticker 7	BT STIKAR SUBMITTED	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
10	T0512198776803	2020/159823	29120007A - 00	5000	Nabibaksh	reply deactivate bhamashah card link date with NFSA not provided hence claim rejected7	As per submitted anxure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
11	T1505183000200	2019/130237	29160004A - 00	10000	Jatun Bano	AS PER RFP,LIVE PHOTO AT THE TIME OF DISCHARGE IS NOT PROVIDED. HENCE REJECTED7	LIVE PHOTO SUBMITTED	Rightly Rejected	Discharge patient photo was not captured on the same date of discharge.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
12	T0310184404240	2019/093989	19030071A-00	18000	Jagdish Singh	live admission photo on doa 2/10/18 and live discharge photo on dod not found. as per discharge summary dod is 6/10/18. hence rejected7	ALL RELIVENT DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Re-Open & Query	Reopen and query for pre and postop x-ray film with patient details & justification regarding discrepancy in date of dischareg in the discharge summary.
13	T0310184411150	2019/093908	19070051A-00	6000	Banarasi Devi	Not provide Pre & post op clnical photograph, detail Procedure notes and annex 6 with seal & sign So case Has Reject7	DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Rightly Rejected	Even after query hospital didn't uploaded clinical photo and procedure notes,hence rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
14	T2511184913205	2019/093979	19100002A - 00	750	Mevaram	TID are not generated 1 hrs of admission of patient hence rejected 7	ALL RELIVENT DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
15	T2908197713154	2019/139684	19100015A - 00	1000	nijaamudin	include in Approved surgery package 7	JUSTIFICATION LETTER SUBMITTED	Rightly Rejected	Procedure notes was not uploaded,hence rejected.
16	T2511184913205	2019/093981	19100002A - 02	750	Mevaram	TID are not generated 1 hrs of admission of patient hence rejected 7	ALL RELIVENT DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Rightly Rejected	Patient admission was less than 24 hrs ,hence rejected.
17	T2803196040112	2019/116736	29050011A - 00	6000	Rekha Sharma	After Query OT notes not provided by hospital , hence rejected7	ALL RELIVENT DOCUMENT SUBMITTED	Rightly Rejected	Even after query raised by NIA hospital didn't uploaded detailed OT notes,hence rejected.
18	T0504196124914	2019/116750	29120010A - 00	21000	Gopal Lal Mahawar	Include above approve pkg hence rejected 7	JUSTIFICATION LETTER SUBMIT ED	Rightly Rejected	Mediacal package is not payable with surgical package.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
19	T1007197155401	2019/128700	19100003A - 02	1500	Kailash Chand Sharma	PT. STAY LESS THAN 24 HOURS IN HOSPITAL, HENCE CLAIM REJECTED7	JUSTIFICATION LETTER SUBMITTED	Rightly Rejected	Patient stay was less than 24 hours hence rejected.
20	T1912198877194	2020/172296	19100008A - 03	1500	Samata Devi	change of package without justification and prior approval and after expiry of policy period7	TID Generated 08/12/19. Reference TID No. T0912198802944 Patient admit 08/12/19 then after complete procedure done and TID edit 19/12/19 and Pre auth approved.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
21	T0808197481692	2019/139728	19100015A - 00	1000	Kiran	sticker was not provided7	sticker submitted	Rightly Rejected	Procedure notes are not uploaded,hence rejected.
22	T0912198803650	2020/159858	29120007A - 00	5000	surendra	After Query Bhamashah card link date with NFSA not provide hence rejected 7	As per submitted anxure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
23	T1104196180181	2019/116711	19100003A - 03	1500	Jubeda	As per document claim settle for 1 day GW & patient stay less then 24h 7	stay less then 24h	Rightly Rejected	Already approved,hence rejected.
24	T1106196827459	2019/128697	19070051A - 00	6000	Kamla Devi	after reminder the clear visible clinical photo and donor site conjunctival graft clinical photo not provided hence not payable 7	clinical photo	Reopen & Pay	Clinical photo was uploaded in query pannel,hence reopen and pay.
25	T1606196884115	2019/128696	19030023A - 00	7500	Tekchand	INCLUDED IN ABOVE PKG7	INCLUDED IN ABOVE PKG	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
26	T2308197643938	2019/139620	19120001A - 00	4000	Anar Devi Sain	include in Approved surgery package 7	JUSTIFICATION LETTER SUBMITTED	Rightly Rejected	OT notes was not uploaded on portal,hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
27	T1912198878132	2020/170918	19100008A - 04	1500	Bhagu Ram	Bhamashah card link date with NFSA not provided hence rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
28	T0603195833961	2019/116855	29130005A - 00	50000	Dharmendra	As per enclosed procedure detail blocked pkg procedure not done, hence rejected.7	procedure detail blocked pkg procedure, done for discharge summary	Rightly Rejected	procedure details are not mentioned in the OT notes and clinical photo was not uploaded,hence rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
29	T1412198839132	2019/151790	29120015A - 00	54000	Heera Lal Gadri	change of package without justification and prior approval and after expiry of policy period 7	Patient has under gone CAG in other hospital, however by mistake package was asked for CAG + PTCA 1 DES which was approved . However when mistake of CAG package was revealed than only package for PTCA 1 DES was asked excluding CAG package there by saving CAG expenditure of the patient/government .	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
30	T2906197028580	2019/129798	29050062A - 00	15000	Chhoga Ram Raiger	null7	justification letter submitted	Rightly Rejected	Already paid ,hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
31	T1912198878132	2020/170927	19100007A - 01	750	Bhagu Ram	Bhamashah card link date with NFSA not provided hence rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
32	T2002182275790	2018/044881	29120015A - 00	54000	Shahnaz Begam	After Query Hosp not Provided 2 different photo, Annexure 4, annexure 2, Stent sticker and Angiography Report7	Photo has been uploaded on 20 feb. 2018, ANGIO. REPORT as been uploaded dated 24 feb. 2018, dis. Time photo has been uploaded 27 feb. 2018	Rightly Rejected	Dischage patient photo was not uploaded ,hence rejected.
33	T2908197713013	2019/139706	19100007A - 00	750	Sattar Khan	BLOOD STICKER NOT NOT PROVIDED7	bt stikar submitted	Rightly Rejected	Already paid ,hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
34	T0504196124914	2019/116751	29120030A - 00	10000	Gopal Lal Mahawar	NOT PAYABLE WITH OTHER SELECTED PACKAGE7	JUSTIFICATION LETTER SUBMITTED	Rightly Rejected	Wrong package selection ,hence rejected.
35	T0512198776803	2020/159824	29120016A - 00	78000	Nabibaksh	reply deactivate bhamashah card link date with NFSA not provided hence claim rejected7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
36	T0212198752195	2020/159811	29050063A - 00	15000	Murari Lal Shrma	bhamasha card link with NFSA date documents not provide hence reject 7	As per submitted anxure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
37	T0308197426867	2019/139709	19100015A - 00	1000	Bimala	not payable with other selected cardiac package7	justification letter submitted	Reopen & Pay	Uploaded documents are justifying the booked package & central line notes given in query pannel,hence reopen and pay.
38	T2609198044341	2019/141968	29120007A - 00	5000	Anwar Khan	Annexure-6 not signed by patient nor by any member of BSBY Family card.7	WRONG REJECTION FOR MGRSBY	Rightly Rejected	Annexure 6 was not signed by the patient,hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
39	T0712198786611	2020/159832	19100006A - 00	750	Hanuman	bhamashah card link date with NFSA not provide hence rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
40	T0712198786611	2020/159837	19100007A - 01	750	Hanuman	bhamashah card link date with NFSA not provide hence rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
41	T2510184636772	2019/093952	19070051A - 00	6000	Mooli Devi	COUNTS OF 3 BIOMETRIC IDENTIFICATION AND OTP ATTEMPTS COULD NOT BE SEEN IN THIS TID,HENCE REJECTED7	ALL RELIVENT DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
42	T2609198044341	2019/141969	29120009A - 00	25000	Anwar Khan	Annexure-6 not signed by patient nor by any member of BSBY Family card.7	WRONG REJECTION FOR MGRSBY	Rightly Rejected	Annexure 6 was not signed by the patient,hence rejected.
43	T0512185012422	2019/093907	19100003A - 01	1500	Nasruddin	patient stayed less then 24 hours hence rejected.7	DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Rightly Rejected	Patient stay was less than 24 hours hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
44	T0712198786611	2020/159848	19120001A - 00	4000	Hanuman	bhamashah card link date with NFSA not provide hence rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
45	T1912198878132	2020/170920	19100008A - 02	1500	Bhagu Ram	Bhamashah card link date with NFSA not provided hence rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
46	T2207197296096	2019/139611	29100015A - 00	3000	Jagan Nath	Clinical photo of central line not provided, mandatory as per MDP, Hence rejected.7	CLINIC PHOTO SUBMITTED	Rightly Rejected	Clinical photo was not uploaded ,hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
47	T2411184907269	2019/093978	29060053A - 00	45000	Isar Singh	as per hospital documents mandatory post operative x ray not provided ,hence case rejected7	ALL RELIVENT DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Rightly Rejected	Despite query raised by NIA hospital didn't uploaded post op xray ,hence rejected.
48	T2702195770595	2019/117148	29170050A - 00	46800	Kanta Devi	As per provide USG report & OT notes blocked procedure not justify hence Rejected 7	JUSTIFICATION LETTER SUBMITTED	Rightly Rejected	Wrong package selection ,hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
49	T0712198786611	2020/159841	19100008A - 00	1500	Hanuman	bhamashah card link date with NFSA not provide hence rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
50	T2706197010575	2019/128693	29120009A - 00	25000	Sohanalal Saini	as only 2 stents placed 7	as only 2 stents placed	Reopen & Pay	Three stents were uses as per ptca report,hence reopen and pay.
51	T0910184478091	2019/093903	29120015A - 00	54000	Sita Devi	Angiography Report not provided by the hospital. 7	DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Rightly Rejected	Pre patient photo is not identifiable,hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
52	T0912198803755	2020/159855	29120007A - 00	5000	Bhagwat Singh	After Query Bhamashah card link date with NFSA not provide hence rejected 7	As per submitted anxure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
53	T1012185057547	2019/093973	19100003A - 01	1500	Mohamdin	patient stayed less then 24 hours hence rejected.7	ALL RELIVENT DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Rightly Rejected	Patient stay was less than 24 hours hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
54	T1912198878132	2020/170915	29120038A - 00	87500	Bhagu Ram	Bhamashah card link date with NFSA not provided hence rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	As per OT noes and discharge summary only CABG was done hence only CABG package is payable.
55	T2211198650195	2020/158552	19120001A - 00	4000	Ramlal	this pkg is also included in above pkg 7	Without query this package was rejected as temporary pacemaker is for life saving on emrgency and permanent pacemaker is treatment package when patient is stayble. Request to kindly consider as it ie is not mentioned anywhere that TPI is part of PPI	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
56	T3110198403317	2020/158546	29120108A - 00	65000	sampati devi	mismatch in size of the stent mentioned on PTCA report and the size of the stent used as per provided sticker 7	Typo error, by mistake staff typed wrong size of stent sticker. Request to kindly consider as case was directly rejected without query.	Re-Open & Query	Reopen and query for stent sticker /stent invoice.
57	T1309184225391	2019/093959	29120108A - 00	65000	Raghuveer Singh Badgurjar	As per docs & hospital reply " PTCA NOT DONE". hence rejected.7	ALL RELIVENT DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Rightly Rejected	Procedure notes were not uploaded on portal and also not mentioned in the discharge summary.
58	T1012185057606	2019/093917	19100003A - 01	1500	Ramjan	TID not generated within 1 hour of admission hence rejected 7	ALL RELIVENT DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Rightly Rejected	TID was not generated within one hour of admission,hence rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
59	T1804196253313	2019/116739	29120016A - 00	78000	Barkat Khan	as per discharge DOD 19.04.19 while date mentioned on d/s time photo 20.04.19, as per rfp live photo at the time of discharge not provided,hence rejected7	ALL RELIVENT DOCUMENT SUBMITTED	Reopen & Pay	There is a typing error as per date of discharge mentioned on discharge patient photo and ann.6 claim can be paid.
60	T0307197079401	2019/129799	29120007A - 00	5000	Sherali Devi	as per discharge, DOD 05.07.19 while date mentioned on d/s time photo 06.07.19, hence as per RFP live photo at time of d/s not provided hence rejected7	justification letter submitted	Reopen & Pay	As per discharge summary and annexure 6 patient discharge is justified&there is typing mistake hence reopen and pay.
61	T0412198766577	2020/159821	29120016A - 00	78000	Shankar Lal	After Query Bhamashah card link date with NFSA not provide hence rejected 7	As per submitted anxure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
62	T0712198786611	2020/159851	29120036A - 00	75000	Hanuman	bhamashah card link date with NFSA not provide hence rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
63	T1101182018844	2018/044771	29160059A - 00	5000	Kali Devi	annex 2 and 4 were not provided hemnce rejected7	ALL RELEVANT DOCUMENTS UPLOADE biopsy report chemo chart dis. Time photo has been uplodged 11 jan. 2018, 19 jan. 2018, 24 jan. 2018	Rightly Rejected	Discharge patient photo was not uploaded,hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
64	T1510184535498	2019/093970	19070051A - 00	6000	Ramdayal	as per RFP live photo at time of admission is not provided hence rejected 7	ALL RELIVENT DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Rightly Rejected	Pre patient photo was not on captured on the same date of admission and cinical photo was not uploaded,hence rejected.
65	T2308197640201	2019/139726	19100008A - 01	1500	Kajodi Devi	hospital not provide BT sticker (cross match sticker 7	BT STICKER WITH CROSS MATCH REPORT ALLREADY SUBMITTED	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
66	T0103195790571	2019/117212	29170056A - 00	35000	Anvari Begam	hpe report not provided hence rejected 7	ALL RELIVENT DOCUMENT SUBMITTED	Re-Open & Query	Claim has been rejected without query hence reopen and query for histopatological report.
67	T2609198044341	2019/141971	29120016A - 00	78000	Anwar Khan	Annexure-6 not signed by patient nor by any member of BSBY Family card.7	WRONG REJECTION FOR MGRSBY	Rightly Rejected	Annexure 6 was not signed by the patient,hence rejected.
68	T1912198877194	2020/172288	19100006A - 02	750	Samata Devi	change of package without justification and prior approval and after expiry of policy period7	TID Generated 08/12/19. Reference TID No. T0912198802944 Patient admit 08/12/19 then after complete procedure done and TID edit 19/12/19 and Pre auth approved.	Rightly Rejected	BT sticker or tag was not uoloaded and was not present physically at the time of hearing ,hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
69	T1912198878132	2020/170917	19100015A - 00	1000	Bhagu Ram	Bhamashah card link date with NFSA not provided hence rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
70	T0112198738070	2020/158557	29120108A - 00	65000	Sant Ram Yadav	Reply deactivate bhamashah card link date with NFSA not provided hence claim rejected 7	As per submitted annexure 6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and Re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date, hence request to provide chance for justification	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
71	T2908197713154	2019/139683	19120001A - 00	4000	nijaamudin	include in Approved surgery package 7	JUSTIFICATION LETTER SUBMITTED	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
72	T2908197713154	2019/139690	19100008A - 00	1500	nijaamudin	blocked package sticker not provide by hospital hence Rejected (hospital provide cross match sticker 7	BT STIKAR SUBMITTED	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
73	T1912198877194	2020/172286	19100006A - 00	750	Samata Devi	change of package without justification and prior approval and after expiry of policy period7	TID Generated 08/12/19. Reference TID No. T0912198802944 Patient admit 08/12/19 then after complete procedure done and TID edit 19/12/19 and Pre auth approved.	Rightly Rejected	BT sticker or tag was not uoloaded and was not present physically at the time of hearing ,hence rejected.
74	T2908197713154	2019/139686	19100007A - 01	750	nijaamudin	blocked package sticker not provide by hospital hence Rejected (hospital provide cross match sticker 7	BT STIKAR SUBMITTED	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
75	T3107197396689	2019/139710	29100015A - 00	3000	Shamim	include in Approved surgery package 7	justification letter submitted	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
76	T2908197713013	2019/139707	19100006A - 01	750	Sattar Khan	BLOOD STICKER NOT NOT PROVIDED7	bt stikar submitted	Rightly Rejected	Already paid ,hence rejected.
77	T1912198877194	2020/172295	19100008A - 02	1500	Samata Devi	change of package without justification and prior approval and after expiry of policy period7	TID Generated 08/12/19. Reference TID No. T0912198802944 Patient admit 08/12/19 then after complete procedure done and TID edit 19/12/19 and Pre auth approved.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
78	T1912198878132	2020/170929	19100007A - 03	750	Bhagu Ram	Bhamashah card link date with NFSA not provided hence rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
79	T3107197396689	2019/139712	19100007A - 00	750	Shamim	hospital not provide clear BT & Platelets sticker hence Rejected (hospital provide cross match sticker 7	bt stikar submitted	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
80	T0512198775594	2020/159829	19030006A - 00	15000	Sitara	bhamashah card link date with nfsa not provided hence case rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
81	T1701182048075	2018/044775	29160015A - 00	11000	Kaushalya Devi	kindly provide ann 2 n 4 DISCHARGE FOTO ,chemo chart 7	discharge time photo & chemo. Chart has been uplaoded 11jan 2018, 19 jan. 2018, 24 jan 2018	Rightly Rejected	Discharge patient photo was not uploaded,hence rejected.
82	T2101195426272	2019/116746	29120015A - 00	54000	Devakaran Saini	After query CAG report dated 21/2/19 provided, which is post PTCA, hence rejected, as pre PTCA CAG is mandatory to process the claim.7	CAG.REPORT SUBMITTED	Re-Open & Query	Reopen and query for justification for date written on CAG report.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
83	T1212198824726	2020/170444	19030046A - 00	9500	Hanuman Choudhary	bhamashah card link date with NFSA not provide hence rejected 7	As per submitted anxure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
84	T1912198877194	2020/172297	19100008A - 04	1500	Samata Devi	change of package without justification and prior approval and after expiry of policy period7	TID Generated 08/12/19. Reference TID No. T0912198802944 Patient admit 08/12/19 then after complete procedure done and TID edit 19/12/19 and Pre auth approved.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
85	T2411184907269	2019/093977	19030115A - 00	18000	Isar Singh	this package already paid in above package ,hence case rejected7	ALL RELIVENT DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Rightly Rejected	Despite query raised by NIA hospital didn't uploaded post op xray ,hence rejected.
86	T0912198803650	2020/159859	29120016A - 00	78000	surendra	After Query Bhamashah card link date with NFSA not provide hence rejected7	As per submitted anxure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
87	T1804196253313	2019/116738	29120007A - 00	5000	Barkat Khan	as per discharge DOD 19.04.19 while date mentioned on d/s time photo 20.04.19, as per rfp live photo at the time of discharge not provided,hence rejected7	ALL RELIVENT DOCUMENT SUBMITTED	Reopen & Pay	There is a typing error as per date of discharge mentioned on discharge patient photo and ann.6 claim can be paid.
88	T2706197004118	2019/128694	29120007A - 00	5000	Shankarlal	COUNTS OF 3 BOI METRIC IDENTIFICATION ATTEMPTS COULD NOT BE SEEN IN THIS TID, HENCE CLAIM REJECTED7	ANN.2 SUBMITTED	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
89	T2707197353617	2019/139717	29120110A - 00	40000	Dana Ram	NOT MENTION IN OT7	ot not submitted	Rightly Rejected	procedure details are not mentioned in the ot notes and discharge summary,hence rejected.
90	T1706196892585	2019/129796	19030021A - 00	12000	Abhijit gurjar	Three biometric identification attempts could not be seen in this TID,Hence rejected.7	ann-2 submitted	Rightly Rejected	Wrong package selection,hence rejected.
91	T0310184404240	2019/093988	29030023A - 00	10000	Jagdish Singh	live admission photo on doa 2/10/18 and live discahrge photo on dod not found. as per discharge summary dod is 6/10/18. hence rejected7	ALL RELIVENT DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Re-Open & Query	Reopen and quey for pre and postop x-ray film with patient details &justification regarding discrepancy in date of dischareg in the discharge summary.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
92	T0312198760100	2020/159819	29060060A - 00	85000	Santosh Devi	Bhamashah card link date with NFSA not provided hence rejected. 7	As per submitted annexure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date, hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package, hence reopen and pay.
93	T1501182035898	2018/044759	29160035A - 01	20000	Sanwarmal	inspite of reminder annexure 2,4 discharge time photo, biopsy report not provided hence rejected7	Biopsy Report uploaded on 15.01.2018 Discharge time photo has been uploaded on 20.01.2018	Rightly Rejected	Discharge patient photo was not uploaded, hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
94	T1912198878132	2020/170921	19100008A - 01	1500	Bhagu Ram	Bhamashah card link date with NFSA not provided hence rejected 7	As per submitted anxure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
95	T2910184675732	2019/093905	19010169A - 00	7000	SANTA DEVI	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected.7	DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
96	T2911198726985	2020/158553	29060060A - 00	85000	ajadi	as per query raised reply defective bhamashah card link date with nfsa not provide hence claim reject 7	As per submitted annexure 6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and Re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date, hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package, hence reopen and pay.
97	T0710184450671	2019/093911	19020017A - 00	11000	Dinesh Saini	tid not generated at the time of admission hence rejected 7	ALL RELIVENT DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Rightly Rejected	TID was not generated on the same date of admission, hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
98	T1107197161368	2019/139695	29120010A - 00	21000	Bachana Ram	AS PER RFP LIVE PT. PHOTO AT THE TIME OF DISCHARGE IS NOT PROVIDE, HENCE CLAIM REJECTED7	LIVE PHOTO	Rightly Rejected	As per treatment chart package is not justified,hence rejected.
99	T2912171949749	2018/044872	29160086A - 00	10000	Prabhu Singh	Discharge time photo not provided by hospital hence claim rejected.7	biopsy report has been uploaded 29- dec. 2017 Discharge time photo has been uploaded dated 4 jan. 2018	Rightly Rejected	Discharge patient photo was not uploaded on portal,hence rejected.
100	T1507197208365	2019/139676	29050012A - 00	18000	Prabhati Lal Raigar	Already paid in pkg 190301157	JUSTIFICATION LETTER SUBMITTED	Rightly Rejected	As per OT notes procedure was not done hence rejected .
101	T1801182057775	2018/044871	29160073A - 00	7000	Kamla	After Reminder Annexure 4 wasn't provided Hence Rejected7	annexure 4 not porvide .Hard copy with us	Rightly Rejected	Discharge patiennt photo was not uploaded,hence rejected.
102	T1912198877194	2020/172291	19100007A - 02	750	Samata Devi	change of package without justification and prior approval and after expiry of policy period7	TID Generated 08/12/19. Reference TID No. T0912198802944 Patient admit 08/12/19 then after complete procedure done and TID edit 19/12/19 and Pre auth approved.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
103	T0212198752195	2020/159808	19050013A - 00	8400	Murari Lal Shrma	bhamasha card link with NFSA date documents not provide hence reject 7	As per submitted anxure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Rightly Rejected	Not justified with other booked package,hence rejected.
104	T0704196140794	2019/117213	29120107A - 00	20000	Prabhu Narayan Sharma	Thrombosuction cathetersticker not provided hence rejected 7	Thrombosuction cathetersticker, SUBMITTED	Re-Open & Query	Reopen and query for thrombosuction catheter sticker.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
105	T1012185057606	2019/093916	19100003A - 00	1500	Ramjan	TID not generated within 1 hour of admission hence rejected 7	ALL RELIVENT DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Rightly Rejected	TID was not generated within one hour of admission,hence rejected.
106	T0712198786611	2020/159844	19100008A - 01	1500	Hanuman	bhamashah card link date with NFSA not provide hence rejected 7	As per submitted anxure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
107	T1010198186841	2019/141973	19070051A - 00	6000	Gauranti Goswami	As per query hospital not provide post op clinical photo and donor site clinical photo of conjunctival graft with face of patient hence rejected . 7	WRONG REJECTION FOR MGRSBY	Reopen & Pay	After query hospital provided clinical photos in query pannel,hence reopen and pay.
108	T1709197933704	2019/139702	29120007A - 00	5000	Shankar Lal	as CAG done on 13.09.197	JUSTIFICATION LETTER SUBMITTED	Rightly Rejected	Coronary angiography was done before tid creation,hence rejected.
109	T1012198813188	2020/159860	29060060A - 00	85000	Uganti Devi	Bhamashah card link date with NFSA not provided hence rejected. 7	As per submitted anxure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
110	T1104196180181	2019/116712	19100003A - 04	1500	Jubeda	As per document claim settle for 1 day GW & patient stay less then 24h 7	stay less then 24h	Rightly Rejected	Already approved,hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
111	T1509197909103	2019/139701	19100015A - 00	1000	Balu Ram	included in cardiac surgery pkg7	JUSTIFICATION LETTER @ CENTRAL LINE SUBMITTED	Re-Open & Query	Reopen and query for central line notes.
112	T1912198877194	2020/172298	19100015A - 00	1000	Samata Devi	change of package without justification and prior approval and after expiry of policy period7	TID Generated 08/12/19. Reference TID No. T0912198802944 Patient admit 08/12/19 then after complete procedure done and TID edit 19/12/19 and Pre auth approved.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
113	T2308197639358	2019/139621	19100015A - 00	1000	Badu Devi	include in Approved surgery package 7	JUSTIFICATION LETTER	Rightly Rejected	Procedure notes was not uploaded,hence rejected.
114	T0307197079401	2019/129800	29120015A - 00	54000	Sherali Devi	as per discharge, DOD 05.07.19 while date mentioned on d\s time photo 06.07.19, hence as per RFP live photo at time of d\s not provided hence rejected7	justification letter submitted	Reopen & Pay	As per discharge summary and annexure 6 patient discharge is justified&there is typing mistake hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
115	T0312198754820	2020/159815	29170015A - 00	25000	Sondei	as per query nfsa link with bhamashah card not provided hence rejected. 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
116	T2511184913205	2019/093980	19100002A - 01	750	Mevaram	TID are not generated 1 hrs of admission of patient hence rejected 7	ALL RELIVENT DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
117	T2609184334130	2019/093985	19020017A-00	11000	Jyoti Devi	pta report & mastoid x-ray not provided,hence rejected7	ALL RELIVENT DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Re-Open & Query	Reopen and query for audiogram and x ray mastoid .
118	T1912198878132	2020/170928	19100007A-02	750	Bhagu Ram	Bhamashah card link date with NFSA not provided hence rejected 7	As per submitted anxure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
119	T0712198786611	2020/159845	19100015A - 00	1000	Hanuman	bhamashah card link date with NFSA not provide hence rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
120	T1506196873827	2019/128695	19070051A - 00	6000	RATANI DEVI	after reminder the clear visible clinical photo and donor site conjunctival graft clinical photo not provided hence not payable 7	clinical photo SUBMITTED	Reopen & Pay	Clinical photo was uploaded in query pannel,hence reopen and pay.
121	T1901182064000	2018/044791	29120016A - 00	78000	Satyanarayan Saini	inspite of reminder annexure 2,4 not provided hence rejected 7	annexure 4 not attched hard copy with us	Rightly Rejected	Dischage patient photo was not uploaded ,hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
122	T1912198878132	2020/170914	29120045A - 00	90000	Bhagu Ram	Bhamashah card link date with NFSA not provided hence rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
123	T0312198761065	2020/159816	29120005A - 00	28000	Govind Sharan Sharma	As per raised reply defective bhamashah card link date with NFSA not provide hence claim rejected 7	As per submitted anxure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
124	T1708197570109	2019/136070	29060060A - 00	85000	abdul samad	AS per hospital detauil OT notes not given hence rejected7	without query rejected	Re-Open & Query	Reopen and query for detailed ot notes.
125	T1912198877194	2020/172289	19100007A - 00	750	Samata Devi	change of package without justification and prior approval and after expiry of policy period7	TID Generated 08/12/19. Reference TID No. T0912198802944 Patient admit 08/12/19 then after complete procedure done and TID edit 19/12/19 and Pre auth approved.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
126	T1912198878132	2020/170923	19100006A - 00	750	Bhagu Ram	Bhamashah card link date with NFSA not provided hence rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
127	T1912198878132	2020/170916	19120001A - 00	4000	Bhagu Ram	Bhamashah card link date with NFSA not provided hence rejected 7	As per submitted anxure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
128	T2207197291087	2019/139655	19050013A - 00	8400	Ramuram Kumawat	3 count of biometric not seen in this tid hence rejected 7	BIOMETRIC ATTEMPTS.	Rightly Rejected	There is zero biometric attempts at IT service failure and annexure 6 is not signed by the patient,hence rejected.
129	T2207197296096	2019/139610	29100008A - 00	35000	Jagan Nath	Blocked pkg meant for ventilator support-for minimum 5 days, as per documents patient is on ventilator for 1 day, hence this pkg is not payable.7	JUSTIFICATION LETTER	Rightly Rejected	Patient admission is less than 5 days hence package not justified .
130	T0208197418316	2019/139737	29120010A - 00	21000	Shravani Devi	3 count COULDNOT be seen in this TID 7	bio.attempts.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
131	T2609198044341	2019/141970	29120010A - 00	21000	Anwar Khan	Annexure-6 not signed by patient nor by any member of BSBY Family card.7	WRONG REJECTION FOR MGRSBY	Rightly Rejected	Annexure 6 was not signed by the patient,hence rejected.
132	T1503182453979	2018/044796	29160123A - 00	1300	Mahaveer Prasad	different live photo and annexure 2 not provided hence rejected7	BIOPSY rept has been uploaded 15 march 2018, chemo chart has been uploaded 23 march 2018, query reply has been uploaded 18 march 2018	Rightly Rejected	Discharge patient photo was not uploaded,hence rejected.
133	T1912198877194	2020/172293	19100008A - 00	1500	Samata Devi	change of package without justification and prior approval and after expiry of policy period7	TID Generated 08/12/19. Reference TID No. T0912198802944 Patient admit 08/12/19 then after complete procedure done and TID edit 19/12/19 and Pre auth approved.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
134	T1912198878132	2020/170924	19100006A - 01	750	Bhagu Ram	Bhamashah card link date with NFSA not provided hence rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
135	T0312198761065	2020/159818	29120107A - 00	20000	Govind Sharan Sharma	As per raised reply defective bhamashah card link date with NFSA not provide hence claim rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
136	T1912198877194	2020/172287	19100006A - 01	750	Samata Devi	change of package without justification and prior approval and after expiry of policy period7	TID Generated 08/12/19. Reference TID No. T0912198802944 Patient admit 08/12/19 then after complete procedure done and TID edit 19/12/19 and Pre auth approved.	Rightly Rejected	BT sticker or tag was not uoloaded and was not present physically at the time of hearing ,hence rejected.
137	T0304196097818	2019/116860	29120007A - 00	5000	Ramesh Chand Sharma	CAG included in primary PTCA7	not done	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
138	T2811184944823	2019/093909	29120015A - 00	54000	Surji Devi	not performed as per reply 7	DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Rightly Rejected	PTCA was not done as per query reply by hospital in query panel,hence rejected.
139	T2908197713154	2019/139688	19100006A - 00	750	nijaamudin	blocked package sticker not provide by hospital hence Rejected (hospital provide cross match sticker 7	BT STIKAR SUBMITTED	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
140	T1107197161368	2019/139694	29120007A - 00	5000	Bachana Ram	AS PER RFP LIVE PT. PHOTO AT THE TIME OF DISCHARGE IS NOT PROVIDE, HENCE CLAIM REJECTED7	LIVE PHOTO	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
141	T1706196892585	2019/129797	19030044A - 00	13000	Abhijit gurjar	Three biometric identification attempts could not be seen in this TID,Hence rejected.7	ann-2 submitted	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
142	T1912198878132	2020/170919	19100008A - 03	1500	Bhagu Ram	Bhamashah card link date with NFSA not provided hence rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
143	T0712198786611	2020/159835	19100006A - 01	750	Hanuman	bhamashah card link date with NFSA not provide hence rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
144	T0912198803755	2020/159856	29120016A - 00	78000	Bhagwat Singh	After Query Bhamashah card link date with NFSA not provide hence rejected 7	As per submitted anxure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
145	T2308197640201	2019/139725	19100008A - 00	1500	Kajodi Devi	hospital not provide BT sticker (cross match sticker 7	BT STICKER WITH CROSS MATCH REPORT ALLREADY SUBMITTED	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
146	T0212198745428	2020/159803	29200002A - 00	2000	kavita	as per query nfsa link with bhamashah card is not provided hence rejected 7	As per submitted anxure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
147	T2803196040112	2019/116735	19050037A - 00	20000	Rekha Sharma	After Query OT notes not provided by hospital , hence rejected7	ALL RELIVENT DOCUMENT SUBMITTED	Rightly Rejected	Even after query raised by NIA hospital didn't uploaded detailed OT notes,hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
148	T3010184679454	2019/093983	19030066A - 00	18000	Vikram	hospital not provide pre and post x rays,rejected7	ALL RELIVENT DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Re-Open & Query	Reopen and query for pre and post x-ray.
149	T1003195865813	2019/116743	19030042A - 00	18000	Hari Singh Meena	As per query hospital not provide pre opp. X ray film report hence rejected . 7	pre opp. X ray film , SUBMITTED	Rightly Rejected	Even after query raised by NIA pre op x-ray was not uploaded,hence rejected.
150	T2308197640201	2019/139724	19120001A - 00	4000	Kajodi Devi	include in Approved surgery package 7	JUSTIFICATION LETTER SUBMITTED	Rightly Rejected	Procedure details are not mentioned in the ot notes,hence rejected.
151	T0307183495310	2019/093982	29030019A - 00	20000	Arjun Ram	post op xray is not provided hence rejected7	ALL RELIVENT DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document post op x-ray film which is necessary for the booked package. Hence , Claim has been rightly rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
152	T2908197713154	2019/139689	19100006A - 01	750	nijaamudin	blocked package sticker not provide by hospital hence Rejected (hospital provide cross match sticker 7	BT STIKAR SUBMITTED	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
153	T0503182373372	2018/044879	29160111A - 00	13000	Prabhu Daya	as per hospital reply to provide live photo"PHOTO WE HAVE ALREADY SEND"and live photo not given hence rejected 7	LIVE PHOTO ULOADED AT THE THE OFDISCHARGE	Rightly Rejected	Discharge patient photo were not uploaded by the hospital ,hence rejected.
154	T1912198877194	2020/172292	19100007A - 03	750	Samata Devi	change of package without justification and prior approval and after expiry of policy period7	TID Generated 08/12/19. Reference TID No. T0912198802944 Patient admit 08/12/19 then after complete procedure done and TID edit 19/12/19 and Pre auth approved.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
155	T0212198752195	2020/159809	29050062A - 00	15000	Murari Lal Shrma	bhamasha card link with NFSA date documents not provide hence reject 7	As per submitted anxure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
156	T2910184675732	2019/093904	19010163A - 00	7000	SANTA DEVI	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected.7	DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
157	T1912198877194	2020/172290	19100007A - 01	750	Samata Devi	change of package without justification and prior approval and after expiry of policy period7	TID Generated 08/12/19. Reference TID No. T0912198802944 Patient admit 08/12/19 then after complete procedure done and TID edit 19/12/19 and Pre auth approved.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
158	T1912198877194	2020/172294	19100008A - 01	1500	Samata Devi	change of package without justification and prior approval and after expiry of policy period7	TID Generated 08/12/19. Reference TID No. T0912198802944 Patient admit 08/12/19 then after complete procedure done and TID edit 19/12/19 and Pre auth approved.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
159	T1912198878132	2020/170926	19100007A - 00	750	Bhagu Ram	Bhamashah card link date with NFSA not provided hence rejected 7	As per submitted anxure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
160	T0309197768020	2019/139730	19050061A - 01	3000	Sapna Gurjar	as per docuemnts this package included in above package hence rejected7	justification letter submitted	Reopen & Pay	Uploaded documents are justifying the booked package&bilateral Dj stent were removed,hence reopen and pay.
161	T2908197713154	2019/139685	19100008A - 01	1500	nijaamudin	blocked package sticker not provide by hospital hence Rejected (hospital provide cross match sticker 7	BT STIKAR SUBMITTED	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
162	T3107197396689	2019/139713	19100008A - 00	1500	Shamim	hospital not provide clear BT & Platelets sticker hence Rejected (hospital provide cross match sticker 7	bt stikar submitted	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
163	T2405196632976	2019/129801	19070051A - 00	6000	Ramavatar Kumhar	after reminder the clear visible clinical photo not provided hence not payable7	live photo submitted	Rightly Rejected	Pre patient photo is either corrupt or not opening on portal .
164	T0312198757382	2020/159813	29120010A - 00	21000	Bhura Ram Bairwa	as per query nfsa link date with bhamasha card is not provided, hence rejected 7	As per submitted anxure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
165	T2602182330395	2018/044861	29120015A - 00	54000	Shyam Lal	Discharge pt photo not given7	CAG. REPORT HAS BEEN UPLOADED 26FEB. 2018 discharge PHOTO HAS BEEN UPLOADED 1 MARCH 2018,	Rightly Rejected	Discharge patient photo was not uploaded on portal,hence rejected.
166	T2908197713013	2019/139708	19100006A - 00	750	Sattar Khan	BLOOD STICKER NOT NOT PROVIDED7	bt stikar submitted	Rightly Rejected	Already paid ,hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
167	T2911198725386	2020/171321	29120010A - 00	21000	Bhagwat Singh	bhamashah card link date with NFSA not provide,hence rejected7	As per submitted annexure 6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and Re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date, hence request to provide chance for justification	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
168	T2908197713013	2019/139704	19100015A - 00	1000	Sattar Khan	Included in the package code-29120036.7	justification letter submitted	Rightly Rejected	Procedure notes were not uploaded,hence rejected,
169	T1912198877194	2020/172301	29120050A - 00	65000	Samata Devi	change of package without justification and prior approval and after expiry of policy period7	TID Generated 08/12/19. Reference TID No. T0912198802944 Patient admit 08/12/19 then after complete procedure done and TID edit 19/12/19 and Pre auth approved.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
170	T1912198877194	2020/172299	19120001A - 00	4000	Samata Devi	change of package without justification and prior approval and after expiry of policy period7	TID Generated 08/12/19. Reference TID No. T0912198802944 Patient admit 08/12/19 then after complete procedure done and TID edit 19/12/19 and Pre auth approved.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
171	T1912198878132	2020/170925	19100006A - 02	750	Bhagu Ram	Bhamashah card link date with NFSA not provided hence rejected 7	As per submitted anxure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
172	T0103195787564	2019/116741	19030043A - 00	18000	Gulab Kanwar	after query hospital not provide pre operative x ray hence rejected 7	pre operative x ray, SUBMITTED	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document pre op xray which is necessary for the booked package. Hence , Claim has been rightly rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
173	T0712198786611	2020/159849	29120007A - 00	5000	Hanuman	bhamashah card link date with NFSA not provide hence rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
174	T1611184827505	2019/093335	19030115A - 00	18000	Chhitar Singh Rajawat	29060047 INCLUDES THE SAID PACKAGE7	ALL REVEREND DOCUMENT SUBMITTED WE CAN.T UPLOADED ONCE AGAIN	Rightly Rejected	Not payable wth other booked surgeries.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
175	T0310184410915	2019/093984	19070051A-00	6000	Madan Kanwar	as per RFP live photo at time of Admission and discharge is not provided hence rejected 7	ALL RELIVENT DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Re-Open & Query	Reopen and query for justification for discrepancy in date of admission on discharge summary and portal.
176	T1610184544371	2019/093942	19030060A-00	18000	Mamta	As per MDP hospital not provide NCV report.7	ALL RELIVENT DOCUMENT ARE ALREADY UPLOADED HOWEVER ORIGINAL DOCUMENT WITH US PLEASE THE CASE PUT IN QUERY PENAL SO THAT WE CAN.UPLOADED THE DOCUMENT ONCE AGAIN	Rightly Rejected	NCV report is not available on portal and procedure details are not mentioned in the ot notes,hence rejected.
177	T2908197713013	2019/139705	19100007A-01	750	Sattar Khan	BLOOD STICKER NOT NOT PROVIDED7	bt stikar submitted	Rightly Rejected	Already paid ,hence rejected.
178	T3107197396689	2019/139714	19100008A-01	1500	Shamim	hospital not provide clear BT & Platelets sticker hence Rejected (hospital provide cross match sticker 7	bt stikar submitted	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
179	T3107197396689	2019/139711	19100006A - 00	750	Shamim	hospital not provide clear BT & Platelets sticker hence Rejected (hospital provide cross match sticker 7	bt stikar submitte	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
180	T0703195839165	2019/116405	29060060A - 00	85000	Choturam Verma	DESPITE QUERY THE PROCEDURE NOTES UPLOADED IS IN LINE OF MICRODISCECTOMY LUMBAR 29060002 7	DEAR SIR , WE OPERATED THIS CASE BY GUIDE WIRE AND TUBE DILATOR (MISS BY TUBE DILATOR) ALL DOCUMENT & INSTRUMENT PHOTO SUBMIT ED TO NIA BEFORE SO KINDLY APPROVE MISS PACKAGE 85000/	Rightly Rejected	As per OT notes microdiscectomy was done for that,this package already paid.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
181	T0712198786611	2020/159836	19100007A - 00	750	Hanuman	bhamashah card link date with NFSA not provide hence rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
182	T1106196834163	2019/139609	29170028A - 00	10000	Munna Khan	THIS PACKAGE INCLUDED IN 29170024A HENCE REJECTED7	JUSTIFICATION LETTER SUBMITTED	Rightly Rejected	Included in already approved surgery ,hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
183	T1912198878132	2020/170922	19100008A - 00	1500	Bhagu Ram	Bhamashah card link date with NFSA not provided hence rejected 7	As per submitted anzure-6 we have given treatment with full satisfaction. Now patient is recovered from said disease. Request to kindly consider and re-open the file for discussion as it is not mentioned in MDP to check date of NFSA linked, hence date was not taken from patient but treatment was given timely. Now we have done the work on NFSA linked date , hence request to provide chance for justification.	Reopen & Pay	Uploaded documents are justifying the booked package,hence reopen and pay.
184	T1104196180181	2019/116710	19100003A - 02	1500	Jubeda	As per document claim settle for 1 day GW & patient stay less then 24h 7	stay less then 24h	Rightly Rejected	Patient stay was less than 24 hrs,hence rejected.
185	T1612171896990	2018/044896	29160035A - 00	20000	Vali Mohammad	as per hospital,notProvide Annexure 2 In Case Of Moic Route & HPE report & block chemo drug detail diff.live photo 7	MOIC ROUT & HPE REPORT HAS BEEN UPLOADED 2 JAN 2018& BLOCK CHEMO DRUG DETAIL HAS BEEN UPLOADED 5 JAN & 10 JAN 2018	Rightly Rejected	Discharge patient photo was not uploaded,hence rejected.

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