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P C PARMAR GLOBAL HOSPITAL INSTITUTE-Siro 349

P C PARMAR GLOBAL HOSPITAL INSTITUTE-Siro1349 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 30/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Kamlesh Sharma (drkamleshsharma@gmail.com)
- RSHAA (raj.rshaa@gov.in)
- exparty (ghicabu@gmail.com)

बैठक में **P C PARMAR GLOBAL HOSPITAL INSTITUTE-Siro1349** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 8 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	1
2	Re-open & Query	0
3	Rightly Rejected	7

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(CEO RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2711198696023	2020/170441	19070051A - 00	6000	hira lal	As per documents case settle package code 19070044. 7	Patient is a genuine case of Pterygium excision with conjunctival Autograft. We have provided all the concern documents. We have used abbreviation CLAG for (Conjunctival Limbal Autograft) in OPD booklet. Please reopen the case and provide us full payment as per the code selected i.e. 19070051.	Rightly Rejected	already settled package
2	T1811198604485	2020/160869	19070051A - 00	6000	Jashoda	As per documents case settle package code 19070044 7	Patient is a genuine case of Pterygium excision with conjunctival Autograft. We have provided all the concern documents. We have used abbreviation CLAG for (Conjunctival Limbal Autograft) in OPD booklet. Please reopen the case and provide us full payment as per the code selected i.e. 19070051.	Rightly Rejected	already settled package



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
3	T2005196576788	2019/123428	19070051A - 00	6000	Gita Devi	after reminder the clear visible clinical photo not provided hence not payable7	Sir, as per query raised we have submitted the clear visible photos captured by our web cam still case is rejected. Please reopen the case and pay the claiming amount.	Rightly Rejected	as per provided documents the package is not justified
4	T2110198315647	2019/144773	19070004A - 00	7700	Puri	As per query hospital not provide post opp. clinical photo graph hence rejected . 7	After query valid reason with Post operative photos has been submitted, but case has been rejected. Therefore, appealing for reopen the case and pay the calming amount.	Rightly Rejected	as per provided documents the package is not justified
5	T2501195457291	2019/108462	19070026A - 00	10000	deva ram	As per query hospital not provide bscan report hence rejected . 7	QUERY SENT BY US THAT B SCAN WAS NOT CONSIDERED NECESSARY BY TREATING SURGEON. HENCE IT WAS NOT DONE. STILL CASE WAS REJECTED.	Reopen & Pay	as per provided documents the package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
6	T1707183637856	2019/093221	19070051A - 00	6000	Amiya Bai	Patient was not self identified by biometric system.annexure 2 not provided hence rejected. 7	Enrol Verify By the relative of admitted patient. Our BSBY staff was not aware that patient's verification must be done through patient himself/herself only. We assure you that we will strictly follow BSBY protocol in future. We had given satisfactory treatment to the patient. Hence kindly reconsider, reopen & approve.	Rightly Rejected	as per provided documents the package is not justified
7	T3105196711626	2019/123427	19070051A - 00	6000	VADI KUMARI	after reminder the clear visible clinical photo not provided hence not payable7	Sir, clear visible clinical photos were provided at the time of query raised. Please reopen the case and pay the package amount.	Rightly Rejected	as per provided documents the package is not justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T3011198728263	2020/178193	19070051A - 00	6000	Ravindra Kumar	As per documents case settle package code 19070044. 7	Patient is a genuine case of Pterygium excision with conjunctival Autograft. We have provided all the concern documents. We have used abbreviation CLAG for (Conjunctival Limbal Autograft) in OPD booklet. Please reopen the case and provide us full payment as per the code selected i.e. 19070051.	Rightly Rejected	already settled package

