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F 8(9) Rejection Appeal H 2 2 8

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ASG Hospital Pvt Ltd-Jaip2494	

**ASG Hospital Pvt Ltd-Jaip2494** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 14/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Rakesh Kumar Mena (jcoo-rshaa@gov.in)
- Sh Umesh choudhary (osbynia@gmail.com)
- ex party (jaipur@asgeyehospital.com)

बैठक में **ASG Hospital Pvt Ltd-Jaip2494** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 24 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	3
2	Re-open & Query	0
3	Rightly Rejected	21

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

**A. बीमा कम्पनी के लिए:-**

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 01/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 01/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

**B. अस्पताल के लिए:-**

यदि बीमा कंपनी द्वारा दिनांक 01/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



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(J RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0609197805316	2019/139318	19070027A - 00	15000	saroj devi	after reminder the clear showing clinical photo of port marks with face of patient is not provided hence not payable7	Reports and other hospital prescription and patient consent for operated here are attached	Reopen & Pay	RE-OPEN & PAY as per MDP documents supportive to booked package
2	T1406196861096	2019/130523	19070062A - 00	5000	Hashwant Singh	this pkg is already paid in approved pkg 7	Silicon oil injection OR Gas injection has to be done to complete the surgery this process cannot be done alone without the retinal detachment surgery. So they are included separately in BSBY since retinal detachment. So please consider the procedure.	Rightly Rejected	Right rejection as per MDP hospital not provided MDP document
3	T2706197003720	2019/130520	19070060A - 00	2000	Prem Devi	this pkg is already paid in approved pkg 7	Endolaser has to be done to complete the surgery this process cannot be done alone without the retinal detachment surgery. So they are included separately in BSBY since retinal detachment. So please consider the procedure.	Rightly Rejected	Right rejection as per MDP booked package already paid , also detailed notes not available
4	T0609197805316	2019/139319	19070060A - 00	2000	saroj devi	after reminder the clear showing clinical photo of port marks with face of patient is not provided hence not payable7	Reports and other hospital prescription and patient consent for operated here are attached	Rightly Rejected	Rightly rejected as wrong package selection and lack of supportive documents as per MDP

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
5	T2808197696315	2019/139328	19070027A - 00	15000	Rukama Devi	after reminder the clear showing clinical photo of port marks with face of patient is not provided hence not payable 7	Clinical photo of port mark are provided	Reopen & Pay	RE-OPEN & PAY - SETTLE FOR 19070026 - Vitrectomy package
6	T0805196450462	2019/120337	19070027A - 00	15000	Chhoti Devi	Hospital not provide B scan / funduscopy report( only film provided) hence rejected . 7	B- Scan coy is attached due to oversight we miss to provide report. Kindly give a chance to serve repot	Rightly Rejected	Rightly rejected as per MDP reports for booked package not provided by Hospital
7	T0805196450462	2019/120339	19070062A - 00	5000	Chhoti Devi	Hospital not provide B scan / funduscopy report( only film provided) hence rejected . 7	B- Scan coy is attached due to oversight we miss to provide report. Kindly give a chance to serve repot	Rightly Rejected	Rightly rejected as per MDP reports for booked package not provided by Hospital
8	T1805196561215	2019/120421	19070051A - 00	6000	Naveen Kumar Yogi	AS PER QUERY CLINICAL PHOTO NOT PROVIDE HENCE REJECTED7	AS PER THE QUERY WE PROVIDED CP BUT THE CLAIM REJECTED BY YOU.	Rightly Rejected	Right rejection as per MDP hospital not provided MDP document
9	T0609197805316	2019/139320	19070062A - 00	5000	saroj devi	after reminder the clear showing clinical photo of port marks with face of patient is not provided hence not payable7	Reports and other hospital prescription and patient consent for operated here are attached	Rightly Rejected	Rightly rejected as wrong package selection and lack of supportive documents as per MDP



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
10	T2308184013089	2018/069738	19070051A - 00	6000	Anwar Ahmad	as per documents hospital not provide ot notes ,hence case rejected7	We have uploaded the detail OT Note with the discharge but software capture only half of the part . Now we are sending again the full part of OT Note. So please consider it	Rightly Rejected	Right rejection as per MDP hospital not provided MDP document
11	T0805196450462	2019/120338	19070059A - 00	500	Chhoti Devi	Hospital not provide B scan / funduscopy report( only film provided) hence rejected . 7	B- Scan coy is attached due to oversight we miss to provide report. Kindly give a chance to serve report	Rightly Rejected	Rightly rejected as per MDP reports for booked package not provided by Hospital
12	T1609184252577	2019/138951	19070051A - 00	6000	Gulam Basir	clinical photo showing Pterigium not provided by hospital hence rejected7	We have already uploaded CP.	Rightly Rejected	Right rejection as per MDP hospital not provided MDP document
13	T2706197003720	2019/130521	19070062A - 00	5000	Prem Devi	this pkg is already paid in approved pkg 7	Silicon oil injection OR Gas injection has to be done to complete the surgery this process cannot be done alone without the retinal detachment surgery. So they are included separately in BSBY since retinal detachment. So please consider the procedure.	Rightly Rejected	Right rejection as per MDP booked package already paid , also detailed notes not available



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
14	T2706197003720	2019/130522	19070065A - 00	3500	Prem Devi	this pkg is already paid in approved pkg 7	Cryoretinopexy has to be done to complete the surgery this process cannot be done alone without the retinal detachment surgery. So they are included separately in BSBY since retinal detachment. So please consider the procedure.	Rightly Rejected	Right rejection as per MDP booked package already paid , also detailed notes not available
15	T1609184253018	2019/138916	19070051A - 00	6000	Rahisa Begam	hospital not provide clinical photo of Pterigium and procedure done note hence rejected 7	Clinical photo of pterigium already provided	Rightly Rejected	Right rejection as per MDP hospital not provided MDP document
16	T2808197696315	2019/139330	19070060A - 00	2000	Rukama Devi	after reminder the clear showing clinical photo of port marks with face of patient is not provided hence not payable 7	Clinical photo of port mark are provided	Rightly Rejected	Right rejection as per uploaded notes detailed description for booked package not provided
17	T2808197696315	2019/139331	19070062A - 00	5000	Rukama Devi	after reminder the clear showing clinical photo of port marks with face of patient is not provided hence not payable 7	Clinical photo of port mark are provided	Rightly Rejected	Right rejection as per uploaded notes detailed description for booked package not provided



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
18	T1609184253718	2018/069736	19070005A - 00	1350	Sayyad Muzaffar Alam	COUNT OF 3 BIO-METRICS IDENTIFICATION AND OTP ATTEMPTS COULD NOT BE SEEN IN THIS TID . PHOTO ID ALSO NOT UPLOADED. HENCE REJECTED.7	Against this We have uploaded MOIC Verification Document	Rightly Rejected	Right rejection as per MDP biometric count of 03 Not done by Hospital
19	T0909197834306	2019/139309	19070055A - 00	7000	Lokesh Kumar Saini	discharge summary is not provided hence not payable7	Due to software problem its not uploaded	Rightly Rejected	Rightly rejected as per MDP reports for booked package not provided by Hospital & also D/S , Annexure 06 not provided
20	T0609197805316	2019/139317	19070015A - 00	7700	saroj devi	after reminder the clear showing clinical photo of port marks with face of patient is not provided hence not payable7	Reports and other hospital prescription and patient consent for operated here are attached	Rightly Rejected	Rightly rejected as wrong package selction and lack of supportive documents as per MDP
21	T0805196450462	2019/120340	19070065A - 00	3500	Chhoti Devi	Hospital not provide B scan / fundoscopy report( only film provided) hence rejected . 7	B- Scan coy is attached due to oversight we miss to provide report. Kindly give a chance to serve repot	Rightly Rejected	Rightly rejected as per MDP reports for booked package not provided by Hospital
22	T2808197696315	2019/139329	19070058A - 00	2500	Rukama Devi	after reminder the clear showing clinical photo of port marks with face of patient is not provided hence not payable 7	Clinical photo of port mark are provided	Reopen & Pay	RE-OPEN & PAY as per MDP documents provided by Hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
23	T2308184013089	2018/069739	19070056A - 00	5600	Anwar Ahmad	as per documents hospital not provide ot notes ,hence case rejected7	We have uploaded the detail OT Note with the discharge but software capture only half of the part . Now we are sending again the full part of OT Note. So please consider it	Rightly Rejected	Right rejection as per MDP hospital not provided MDP document-OT notes
24	T1406196861096	2019/130524	19070060A - 00	2000	Hashwant Singh	this pkg is already paid in approved pkg 7	Endolaser has to be done to complete the surgery this process cannot be done alone without the retinal detachment surgery. So they are included separately in BSBY since retinal detachment. So please consider the procedure.	Rightly Rejected	Right rejection as per MDP hospital not provided MDP document

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