

F 8(9) Rejection Appeal-I 2 2

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SHRI KAILASH MULTISPECIALTY	

SHRI KAILASH MULTISPECIALTY HOSPITAL-Gang2671 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 27/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Mohan Swaroop (mohanswaroop9 @gmail com)
- MR JITENDRA SINGH (bsbynia@gmail com)
- DR SANDEEP KUMAR (drsandeepbhadu@gmail com)

बैठक में **SHRI KAILASH MULTISPECIALTY HOSPITAL-Gang2671** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 10 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	1
2	Re-open & Query	0
3	Rightly Rejected	9

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JCEO RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0511198466504	2019/151559	19030115A - 00	18000	Om Prakash	this package including above package. 7	Respected Sir/Madam laminectomy was done in this patient for proapse inter vertebral disc and utilized additional hospital resources in terms of neurosurgery expertise ,time ,anesthesia time and medications, consumables. Spine fixation was done for listhesis which is altogether a separate procedure. Two different procedures were thus performed hence therefore both the packages need to be paid separately. Kindly reconsider and approve. Thanks, regards.	Rightly Rejected	part package hence right rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
2	T1711198591695	2019/151580	19030082A - 00	2000	Bega Ram	above included package ,hence case rejected 7	Respected Sir/Madam The hospital spent additional resources in terms of consumables, expertise, time (in addition to the expenses of the main procedure) in the package rejected hence request it to be reconsidered and accepted. Thanks, regards.	Rightly Rejected	not justified hence right rejected.
3	T1403195912339	2019/116276	29060060A - 00	85000	Jaspreet Kaur	as per done surgery and given ot notes pay as per code 290600027	We did minimal invasive endoscopic spine surgery package code 29060060A and we got the package of micro discectomy lumbar code 29060002A	Rightly Rejected	Already paid hence right rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
4	T1610198264126	2020/155422	29060061A - 00	80000	Shayam Sundar	death summary not provided 7	Respected Sir/MADAM In this case death summary was mentioned in discharge summary , due to clerical error as death summary could not uploaded during discharge , kindly reconsider this case as hospital expenses already paid. Thanks,Regard	Reopen & Pay	justified hence reopen & pay.
5	T2711198704635	2019/151574	19030020A - 00	12000	Tara Bano	19030020 pkg is not payable separately, as done on same site, hence rejected.7	Respected Sir /Madam This is case of fracture patella ,in which we did two different procedure as intra op fracture was communicated so additional procedure has to done, hold only by tension band wire was not strong for this fracture , screw fixationalso additional expense of screw already paid , kindly approve close reduction and screw fixation code too ,Thanks and regard	Rightly Rejected	not justified hence right rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
6	T2802195780836	2019/108495	29060060A - 00	85000	Avtar Singh	as per done surgery and given ot notes pay as per code 290600027	We did minimal invasive endoscopic spine surgery package code 29060060A and we got the package of micro discectomy lumbar code 29060002A	Rightly Rejected	Already paid hence right rejected
7	T2111198636622	2019/151556	19030023A - 00	7500	Baljeet Kaur	as this pkg is included in above pkg hence case is rejected7	Respected Sir/Madam Package rejected was an additional procedure not done as routine with the other procedure. The hospital spent additional resources in terms of consumables, expertise, time (in addition to the expenses of the main procedure) in the package rejected hence request it to be reconsidered and accepted. Thanks, regards	Rightly Rejected	included in approved package hence right rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T2910198383440	2019/151562	19030082A - 00	2000	Anita	include above package7	Respected Sir/Madam The hospital spent additional resources in terms of consumables, expertise, time (in addition to the expenses of the main procedure) in the package rejected hence request it to be reconsidered and accepted. Thanks, regards.	Rightly Rejected	not justified hence right rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
9	T0111198417253	2019/151567	29060056A - 00	100000	Raj Rani	As per documents blocked package not justified hence rejected . 7	RESPECTED SIR blocked package was balloon kyphoplasty and was done for severe backache due to D 12 vertebra fracture compression ,pre op x-ray , mri and post op x-ray already given , for this procedure hospital met with expenses of around 85000 .also it utilized additional hospital resources in terms of neurosurgery expertise and time, anesthesia time and medications, consumables etc so it need to be paid.. details of this procedure are there on page 3 of ot notes. kindly reconsider and approve. Thanks,regards	Rightly Rejected	not justified hence right rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
10	T0205196396703	2019/120279	29060060A - 00	85000	RANI BAI	as per the providd photo is not during admission nor during TID generation hence rejected 7	Respected sir/mam this is to inform you that though the tid was geneerated on 2/06/2019, the photo of patient was captured on 03/06/2019 on the day of approval and patient was admitted on 06/06/2019 under tertiary package lacking in generating new tid on the day of tid generation or approval is regretted,kindly regard it as a human error. thanks	Rightly Rejected	not justified hence right rejected.

