
F 8(95) Rejection Appeal-I 2 2 2 8

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Neetan Hospital Fracture Clinic-Bhar335

F 8(95) Rejection Appeal-I 2 2 2 8

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Neetan Hospital Fracture Clinic-Bhar335	

Neetan Hospital Fracture Clinic-Bhar335 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 15/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Shveta Agarwal (drshvetaa 5@gmail.com)
- RSHAA (raj rshaa@gov.in)
- Maduramsingh (neetarhospital@gmail.com)

बैठक में **Neetan Hospital Fracture Clinic-Bhar335** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 34 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	17
2	Re-open & Query	0
3	Rightly Rejected	17

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(C RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2308197641288	2019/154755	19030056A-00	7000	Atar Singh	delayed query reply,hence claim rejected7	PLEASE REOPEN THE CASE	Rightly Rejected	Extra package booked hence rejected
2	T3010184680634	2019/155026	19030085A-00	800	Nankachand	In spite of query clear pre & post op x ray film with patient detail & date not provided. which are mandatory. Hence rejected.7	PLEASE REOPEN THE CASE	Rightly Rejected	Extra package booked hence rejected
3	T0210198108326	2019/145687	19030120A-00	18000	Mohit	annexure6 of blockpt. not provided hence rejected7	Re Open	Reopen & Pay	Booked package is justified, documents provided in query panel, hence reopen and pay.
4	T3006197037623	2019/154730	19100005A-01	1350	Shuresh	Query replied not provide within 15 days by hospital hence rejected .7	PLEASE REOPEN THE CASE	Reopen & Pay	Booked package is justified, reopen and pay.
5	T0109197745898	2019/153990	29030016A-00	72000	Ramsuka	Despite query detail h/o trauma not provided mentioning date of injury, blocked pkg is payable only in case of acute trauma, hence rejected.7	ALL PROVIDE UPLOADED DOCUMENT HISTORY OF TRAUMA SO REQUEST REOPEN THE CASE	Reopen & Pay	RTA case , booked package is justified, hence reopen and pay.
6	T3006197037623	2019/154733	19030085A-00	800	Shuresh	Query replied not provide within 15 days by hospital hence rejected .7	PLEASE REOPEN THE CASE	Rightly Rejected	Extra package booked hence rejected
7	T2707197351296	2019/154739	19030021A-00	12000	Rajkapur	DELAYED QUERY REPLY BY HOSPITAL HENCE CASE REJECTED7	PLEASE REOPEN THE CASE	Reopen & Pay	Booked package is justified, reopen and pay.

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1/07/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T0110198101247	2019/140414	19030024A-00	3000	JITTU	As per Audit remark, Debridement AND Closure- Minor and Application of P.O.P. casts is not payable with Close Fixation - Hand Bones. So, this PKG is not justified.Hence, Rejected. 7	patient dressing is done and patient wound photos captured before surgery in ot	Rightly Rejected	Booked package is not justified, MDP Documents not provided hence rejected.
9	T3006197037623	2019/154732	19100005A-00	1350	Shuresh	Query replied not provide within 15 days by hospital hence rejected . 7	PLEASE REOPEN THE CASE	Reopen & Pay	Booked package is justified, reopen and pay.
10	T2510198359021	2020/172153	19030083A-00	1000	Lakhami Chand	as post op x ray after surgery is not given hence rejected7	Claim rejected without query please re-opne the case we can provide.	Reopen & Pay	Booked package is justified, reopen and pay.
11	T2608197671736	2019/154763	19100005A-00	1350	Deepo Devi	Query replied not provide within 15 days by hospital hence rejected . 7	PLEASE REOPEN THE CASE	Reopen & Pay	Booked package is justified, reopen and pay.
12	T1906183361863	2020/158076	19030056A-00	7000	Santosh	after query hospital not provide pre and post xray , and complete discharge, hence rejected7	REOPRN THE CASE	Rightly Rejected	Booked package is not justified, MDP Documents not provided hence rejected.
13	T2308197641288	2019/154752	19030062A-00	20000	Atar Singh	delayed query reply,hence claim rejected7	PLEASE REOPEN THE CASE	Reopen & Pay	Booked package is justified, reopen and pay.
14	T0109197745898	2019/153992	19100005A-00	1350	Ramsuka	Pkg blocked for whole blood & packed cell sticker provided. hence rejected.7	REQUEST REOPEN THE CASE	Rightly Rejected	Blood sticker not provided hence rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
15	T2809198060682	2019/154771	19030120A - 00	18000	Moti Ram	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	PLEASE REOPEN THE CASE	Reopen & Pay	Booked package is justified, reopen and pay.
16	T2908197709786	2019/153987	29030016A - 00	72000	Rajanti	Despite query detail h/o trauma not provided mentioning date of injury, blocked pkg is payable only in case of acute trauma, hence rejected.7	ALL PROVIDE UPLOADED DOCUMENT HISTORY OF TRAUMA SO REQUEST REOPEN THE CASE	Reopen & Pay	Booked package is justified, reopen and pay.
17	T1210198210950	2019/153995	19030067A - 00	21000	Babu Lal	Rejection due to wrong package selection.7	DUE SOFTWARE IN TID EDITING ISSUE	Reopen & Pay	Booked package is justified, reopen and pay.
18	T2505196639150	2019/145795	19030120A - 00	18000	Vivek	wrong pkg selection7	pkg booked rightly	Reopen & Pay	Booked package is justified, reopen and pay.
19	T2908197709786	2019/153988	19030085A - 00	800	Rajanti	As per discharge summary blocked pkg t/t not given, hence rejected.7	ALL PROVIDE UPLOADED DOCUMENT TREACTION TREATMENT SO REQUEST REOPEN THE CASE	Rightly Rejected	Extra package booked hence rejected
20	T2708184047962	2020/158086	19030012A - 00	15000	Pushpa	After query hospital not provide annexure 4 hence rejected7	PLZ REOPRN THE CASE	Rightly Rejected	Booked package is not justified, OT notes not provided hence rejected.
21	T2608197671736	2019/154765	19030085A - 00	800	Deepo Devi	Query replied not provide within 15 days by hospital hence rejected . 7	PLEASE REOPEN THE CASE	Rightly Rejected	Booked package is not justified, MDP Documents not provided hence rejected.
22	T2505196639150	2019/145794	19030019A - 00	12000	Vivek	wrong pkg selection7	pkg booked rightly	Rightly Rejected	Extra package booked hence rejected
23	T2510198359021	2020/172151	19030062A - 00	20000	Lakhami Chand	as post op x ray after surgery is not given hence rejected7	Claim rejected without query please re-opne the case we can provide.	Rightly Rejected	Booked package is not justified, MDP Documents not provided hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
24	T0109197745898	2019/153994	19030062A - 00	20000	Ramsuka	Post op X ray film for blocked pkg is not clearly visible, hence rejected.7	ALL PROVIDE UPLOADED DOCUMENT SO REQUEST REOPEN THE CASE	Reopen & Pay	Booked package is justified, Procedure done at medial malleolus# hence reopen and pay.
25	T2608197671736	2019/154764	19100005A - 01	1350	Deepo Devi	Query replied not provide within 15 days by hospital hence rejected . 7	PLEASE REOPEN THE CASE	Reopen & Pay	Booked package is justified, reopen and pay.
26	T0109197745898	2019/153991	19100005A - 01	1350	Ramsuka	Pkg blocked for whole blood & packed cell sticker provided. hence rejected.7	REQUEST REOPEN THE CASE	Rightly Rejected	Blood sticker not provided hence rejected
27	T3006197037623	2019/154728	29030016A - 00	72000	Shuresh	Query replied not provide within 15 days by hospital hence rejected . 7	PLEASE REOPEN THE CASE	Reopen & Pay	Booked package is justified, reopen and pay.
28	T1906183361863	2020/158075	19030019A - 00	12000	Santosh	after query hospital not provide pre and post xray , and complete discharge, hence rejected7	REOPRN THE CASE	Rightly Rejected	Booked package is not justified, MDP Documents not provided hence rejected.
29	T2608197671736	2019/154762	29030016A - 00	72000	Deepo Devi	Query replied not provide within 15 days by hospital hence rejected . 7	PLEASE REOPEN THE CASE	Reopen & Pay	Booked package is justified, reopen and pay.
30	T2909198076519	2019/154774	19030120A - 00	18000	Brajesh Kumar	query reply with in 15 days not provide after query generation hence rejected 7	PLEASE REOPEN THE CASE	Reopen & Pay	Booked package is justified, reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
31	T0109197745898	2019/153993	19030085A - 00	800	Ramsuka	As per D/S blocked pkg t/t not given7	ALL PROVIDE UPLOADED DOCUMENT T/T SO REQUEST REOPEN THE CASE	Rightly Rejected	Extra package booked hence rejected
32	T2707197351296	2019/154737	19030083A - 00	1000	Rajkapur	DELAYED QUERY REPLY BY HOSPITAL HENCE CASE REJECTED7	PLEASE REOPEN THE CASE	Rightly Rejected	Extra package booked hence rejected
33	T2809198060682	2019/154770	19030083A - 00	1000	Moti Ram	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	PLEASE REOPEN THE CASE	Rightly Rejected	Extra package booked hence rejected
34	T2909198076519	2019/154773	19030019A - 00	12000	Brajesh Kumar	query reply with in 15 days not provide after query generation hence rejected 7	PLEASE REOPEN THE CASE	Rightly Rejected	Extra package booked hence rejected

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