

F 8(95) Rejection Appeal-I 2 2 668

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PARAS HOSPITAL-Bhar2656 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेमस के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 17/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Dharpal Singh Choudhary
 - Dr Lalit Kataria (lalitkatariabnms@gmail com)
 - exparty (mohanbadli 66@gmail com)
- बैठक में **PARAS HOSPITAL-Bhar2656** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 39 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया | बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया | संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	0
2	Re-open & Query	0
3	Rightly Rejected	39

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

- A. बीमा कम्पनी के लिए:-**
 बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 28/07/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं | यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 28/07/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी |
- B. अस्पताल के लिए:-**
 यदि बीमा कंपनी द्वारा दिनांक 28/07/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके |



(C O RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2607197335761	2019/135530	29100013A - 01	10000	sajid	Provided sdp sticker of patient rekha not sajid as after Query SDP sticker of sajid not provided , hence rejected7	hopital provide SDP sticker of sajid RECEIPT BY REKHA	Rightly Rejected	case isnot justified hence rightly rejected
2	T2607197335761	2019/135531	29100013A - 02	10000	sajid	Provided sdp sticker of patient rekha not sajid as after Query SDP sticker of sajid not provided , hence rejected7	hopital provide SDP sticker of sajid RECEIPT BY REKHA	Rightly Rejected	case isnot justified hence rightly rejected
3	T2607197335761	2019/135533	29100013A - 04	10000	sajid	Provided sdp sticker of patient rekha not sajid as after Query SDP sticker of sajid not provided , hence rejected7	hopital provide SDP sticker of sajid RECEIPT BY REKHA	Rightly Rejected	case isnot justified hence rightly rejected
4	T2607197335761	2019/135529	29100013A - 00	10000	sajid	Provided sdp sticker of patient rekha not sajid as after Query SDP sticker of sajid not provided , hence rejected7	hospital provide SDP sticker of sajid RECEIPT BY REKHA	Rightly Rejected	case isnot justified hence rightly rejected
5	T1808197575881	2019/135660	29100013A - 01	10000	Rahil	As per RFP Clauses 1.9.2 &1.3.9 eligibility & identity of pt not done,thru BSBY Card,hence rejected. 7	HOSPITAL ALL DOCUMENTS UPLOAD	Rightly Rejected	case isnot justified hence rightly rejected
6	T0204196092653	2019/117288	19100009A - 00	15000	Rajak	hospital not provide Non invasive ventilator Support & ipd chart & vital chart & abg report rejected7	hospital provide all query document	Rightly Rejected	case isnot justified hence rightly rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T1307197186923	2019/135538	29100013A - 01	10000	Moin Khan	Despite query SDP stickers of Moin Khan with transfusion notes not provided, enclosed stickers mentions name Rekha and do not mention unit no.7	HOSPITAL PROVIDE SDP STICKERS & TRANSFUSION NOTE	Rightly Rejected	case isnot justified hence rightly rejected
8	T1802195679435	2019/109724	19100009A - 00	15000	Umar Mohammad	hospital not provide abg report,treatment chart,x ray chest,hence case rejected7	already all report has been provide	Rightly Rejected	case isnot justified hence rightly rejected
9	T1307197186923	2019/135537	29100013A - 00	10000	Moin Khan	Despite query SDP stickers of Moin Khan with transfusion notes not provided, enclosed stickers mentions name Rekha and do not mention unit no.7	HOSPITAL PROVIDE SDP STICKERS & TRANSFUSION NOTE	Rightly Rejected	case isnot justified hence rightly rejected
10	T0709197816398	2019/135668	19100003A - 00	1500	Sallauddin	As per RFP clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY card hence rejected 7	HOSPITAL UPLOAD ALL DOCUMENT	Rightly Rejected	case isnot justified hence rightly rejected
11	T0210198105132	2019/140330	29100007A - 00	15000	Deepak	HOSPITAL NOT PROVIDED X RAY CT HENCE CASE REJECTED7	WITHOUT QUERY CASE REJECT	Rightly Rejected	case isnot justified hence rightly rejected
12	T2808197692979	2019/135675	19100003A - 02	1500	Sahabuddin	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	HOSPITAL ALL DOCUMENTS UPLOAD	Rightly Rejected	case isnot justified hence rightly rejected
13	T0108197403684	2019/138907	29100013A - 02	10000	Jeenat	Wrong pkg selection SDP transfusion not done hence rejected 7	HOSPITAL RIGHT PKG. SELECT & SEND TO SDP ST.	Rightly Rejected	case isnot justified hence rightly rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
14	T0709197816398	2019/135667	19100002A - 00	750	Sallauddin	As per RFP clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY card hence rejected 7	HOSPITAL UPLOAD ALL DOCUMENT	Rightly Rejected	case isnot justified hence rightly rejected
15	T0108197403684	2019/138905	29100013A - 00	10000	Jeenat	Wrong pkg selection SDP transfusion not done hence rejected 7	HOSPITAL RIGHT PKG. SELECT & SEND TO SDP ST.	Rightly Rejected	case isnot justified hence rightly rejected
16	T1808197575881	2019/135664	29100013A - 04	10000	Rahil	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done,thru BSBY Card,hence rejected. 7	HOSPITAL ALL DOCUMENTS UPLOAD	Rightly Rejected	case isnot justified hence rightly rejected
17	T2808197692979	2019/135672	19100002A - 00	750	Sahabuddin	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	HOSPITAL ALL DOCUMENTS UPLOAD	Rightly Rejected	case isnot justified hence rightly rejected
18	T1808197575881	2019/135662	29100013A - 03	10000	Rahil	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done,thru BSBY Card,hence rejected. 7	HOSPITAL ALL DOCUMENTS UPLOAD	Rightly Rejected	case isnot justified hence rightly rejected
19	T1910198296003	2019/149515	29100012A - 00	35000	Piroji	hospital not provide blocked date CT report & complete date wise IPD notes & CBC report hence Rejected 7	HOSPITAL ALL DOCUMENTS PROVIDE	Rightly Rejected	case isnot justified hence rightly rejected
20	T2808197692979	2019/135673	19100003A - 00	1500	Sahabuddin	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	HOSPITAL ALL DOCUMENTS UPLOAD	Rightly Rejected	case isnot justified hence rightly rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
21	T2002195697938	2019/109725	19100002A - 00	750	Memuna	as per rfp live discharge photo is not provided hence rejected7	already live photo provide	Rightly Rejected	case isnot justified hence rightly rejected
22	T0108197403684	2019/138906	29100013A - 01	10000	Jeenat	Wrong pkg selection SDP transfusion not done hence rejected 7	HOSPITAL RIGHT PKG. SELECT & SEND TO SDP ST.	Rightly Rejected	case isnot justified hence rightly rejected
23	T0209197752819	2019/138030	29100007A - 00	15000	Ajay	CT Report and Treatment Chart not provided.7	without query reject this package	Rightly Rejected	case isnot justified hence rightly rejected
24	T0108197403684	2019/138909	29100013A - 04	10000	Jeenat	Wrong pkg selection SDP transfusion not done hence rejected 7	HOSPITAL RIGHT PKG. SELECT & SEND TO SDP ST.	Rightly Rejected	case isnot justified hence rightly rejected
25	T2808197692979	2019/135674	19100003A - 01	1500	Sahabuddin	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	HOSPITAL ALL DOCUMENTS UPLOAD	Rightly Rejected	case isnot justified hence rightly rejected
26	T1808197575881	2019/135659	29100013A - 00	10000	Rahil	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done,thru BSBY Card,hence rejected. 7	HOSPITAL ALL DOCUMENTS UPLOAD	Rightly Rejected	case isnot justified hence rightly rejected
27	T2802195774028	2019/109726	19100002A - 00	750	rajani	as per rfp live discharge photo is not provided hence rejected7	already live photo has been provide	Rightly Rejected	case isnot justified hence rightly rejected
28	T0807197121949	2019/135536	29100012A - 00	35000	Mahamud	hospital not provide CT report & complete Tt chart hence Rejected 7	WITHOUT QUERY CASE REJECT	Rightly Rejected	case isnot justified hence rightly rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
29	T1307197186923	2019/135541	29100013A - 04	10000	Moin Khan	Despite query SDP stickers of Moin Khan with transfusion notes not provided, enclosed stickers mentions name Rekha and do not mention unit no.7	HOSPITAL PROVIDE SDP STICKERS & TRANSFUSION NOTE	Rightly Rejected	case isnot justified hence rightly rejected
30	T1808197575881	2019/135661	29100013A - 02	10000	Rahil	As per RFP Clauses 1.9.2 &1.3.9 eligibility & identity of pt not done,thru BSBY Card,hence rejected. 7	HOSPITAL ALL DOCUMENTS UPLOAD	Rightly Rejected	case isnot justified hence rightly rejected
31	T2607197335761	2019/135532	29100013A - 03	10000	sajid	Provided sdp sticker of patient rekha not sajid as after Query SDP sticker of sajid not provided , hence rejected7	hopital provide SDP sticker of sajid RECEIPT BY REKHA	Rightly Rejected	case isnot justified hence rightly rejected
32	T0108197403684	2019/138908	29100013A - 03	10000	Jeenat	Wrong pkg selection SDP transfusion not done hence rejected 7	HOSPITAL RIGHT PKG. SELECT & SEND TO SDP ST.	Rightly Rejected	case isnot justified hence rightly rejected
33	T1307197186923	2019/135540	29100013A - 03	10000	Moin Khan	Despite query SDP stickers of Moin Khan with transfusion notes not provided, enclosed stickers mentions name Rekha and do not mention unit no.7	HOSPITAL PROVIDE SDP STICKERS & TRANSFUSION NOTE	Rightly Rejected	case isnot justified hence rightly rejected
34	T1307197186923	2019/135539	29100013A - 02	10000	Moin Khan	Despite query SDP stickers of Moin Khan with transfusion notes not provided, enclosed stickers mentions name Rekha and do not mention unit no.7	HOSPITAL PROVIDE SDP STICKERS & TRANSFUSION NOTE	Rightly Rejected	case isnot justified hence rightly rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
35	T2010198304434	2019/149516	29100012A - 00	35000	Laxmi devi	Hospital not provide blocked date CT report & complete date wise IPD notes 7	HOSPITAL ALL DOCUMENTS PROVIDE	Rightly Rejected	case isnot justified hence rightly rejected
36	T2603196014386	2019/113709	19100003A - 00	1500	Zakira	after query hospital not provide required documents ,hence case rejected7	hospital provide required document after query (ICU chart)	Rightly Rejected	case isnot justified hence rightly rejected
37	T0703195838852	2019/110842	29100013A - 00	10000	Salim	as per cbc report platelets count 13lak at admission time . so no need SDP and wrong package selected7	CBC REPORT PLATELETS COUNT NOT 13 LAK ONLY 13 Thousand , so need SDP and not wrong package selected	Rightly Rejected	case isnot justified hence rightly rejected
38	T1904196257695	2019/117645	19100010A - 00	7000	Yatendra	as per hospital not provide treatment chart hence rejected7	NIA QUERY INVESTIGATION REPORT .HOSPITAL PROVIDE ALL INVESTIGATION REPORT BAT CASE REJECT TREATMENT CHART	Rightly Rejected	case isnot justified hence rightly rejected
39	T0108197403684	2019/138910	29100013A - 05	10000	Jeenat	Wrong pkg selection SDP transfusion not done hence rejected 7	HOSPITAL RIGHT PKG. SELECT & SEND TO SDP ST.	Rightly Rejected	case isnot justified hence rightly rejected

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