

F 8(9) Rejection Appeal-I 2 2

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SAURABH LIFE CARE HOSPITAL-Kara2733 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 16/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Dharmpal Singh Choudhary
- Mr Umesh Kumar sharma (umeshk sharma@newindia co in)
- Rajendra Kuamar Sharma (samcheda@gmail com)

बैठक में **SAURABH LIFE CARE HOSPITAL-Kara2733** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 32 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	2
2	Re-open & Query	0
3	Rightly Rejected	30

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 28/07/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 28/07/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 28/07/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(CEO RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0410198132607	2019/140920	19100003A - 05	1500	Ghanshyam Sharma	DOA not mentioned on discharge summary hence rejected. 7	THIS CASE IS WITHOUT QUERY REJECTED	Rightly Rejected	case is not justify heance rightly rejected.
2	T1210198212569	2019/141411	19100002A - 00	750	Manita Devi	patient stay less than 24 hour hence rejected 7	THIS CASE IS WITHOUT QUERY REJECTED	Rightly Rejected	case is not justify heance rightly rejected.
3	T2009197971484	2019/140910	19100002A - 03	750	Vishnu Kumar Sharma	pt stay less than 24 hr in hospital hence rejected 7	THIS PT IS ALREADY TREATMENT GIVE UP THAT DISCHARGE	Rightly Rejected	Case is not justify heance rightly rejected.
4	T2711198704066	2019/152565	19020017A - 00	11000	Naggo	Hospital not provide X-ray mastoid & PTA report.7	this case is without query rejected	Rightly Rejected	case is not justify heance rightly rejected.
5	T1911198611719	2020/158692	19100009A - 00	15000	Panchi	hospital not provided system generated abg report,hence claim rejected7	abg report alrady provided and this case is without query rejected	Rightly Rejected	case is not justify heance rightly rejected.
6	T2310198338607	2019/151252	19100009A - 00	15000	Bablu	Documents of correct pt. Bablu not provided, as provided documents are of Babulal, Discharge ticket of BABLU not provided, Hence claim rejected.7	this case is without query rejected	Rightly Rejected	case is not justify heance rightly rejected.
7	T1710198270576	2019/141415	19100002A - 02	750	Madan Mohan Jat	Stay less than 24 hrs , hence rejected7	THIS CASE IS WITHOUT QUERY REJECTED	Rightly Rejected	case is not justify heance rightly rejected.
8	T0410198132607	2019/140921	19100003A - 06	1500	Ghanshyam Sharma	DOA not mentioned on discharge summary hence rejected. 7	THIS CASE IS WITHOUT QUERY REJECTED	Rightly Rejected	case is not justify heance rightly rejected.
9	T1611198580638	2019/151249	19100002A - 03	750	Lokesh Kumar Meena	Extra package blocked.7	this case is without query rejected	Rightly Rejected	case is not justify heance rightly rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
10	T1010198186188	2019/141412	19100003A - 02	1500	Sagar Singh	pt. not stay 24 hrs in hos. hence rejected7	THIS CASE IS WITHOUT QUERY REJECTED	Rightly Rejected	case is not justify heance rightly rejected.
11	T0410198132607	2019/140915	19100003A - 00	1500	Ghanshyam Sharma	DOA not mentioned on discharge summary hence rejected. 7	THIS CASE IS WITHOUT QUERY REJECTED	Rightly Rejected	case is not justify heance rightly rejected.
12	T0410198132607	2019/140914	19100003A - 08	1500	Ghanshyam Sharma	DOA not mentioned on discharge summary hence rejected. 7	THIS CASE IS WITHOUT QUERY REJECTED	Rightly Rejected	case is not justify heance rightly rejected.
13	T0410198132607	2019/140917	19100003A - 02	1500	Ghanshyam Sharma	DOA not mentioned on discharge summary hence rejected. 7	THIS CASE IS WITHOUT QUERY REJECTED	Rightly Rejected	case is not justify heance rightly rejected.
14	T1110198205879	2019/141414	19100003A - 04	1500	Hariom	Rejection due to inadequate duration of the stay.7	THIS CASE IS WITHOUT QUERY REJECTED	Rightly Rejected	case is not justify heance rightly rejected.
15	T1009197854107	2019/140908	19100002A - 00	750	BISMILLA	Kindly Provide Justification Why TID Not Generated Within 1 Hour Of Admission,hence rejected7	THIS PT Justification ALREDY SEND THIS CASE IS WORANG REJECTED	Rightly Rejected	Case is not justify heance rightly rejected.
16	T1109197864620	2019/140912	19100003A - 01	1500	Rahul	After query hospital not -provide discharge summery hence rejected7	DOC IS MISTAK WORANG SEND	Rightly Rejected	case is not justify heance rightly rejected.
17	T2511198672975	2019/151281	19100002A - 00	750	Dame Lal Meena	patient stay less than 24 hour hence rejected 7	THIS PT IS RIGHT TIME DISCHARGE SO THIS CASE IS WRONG REJECTED	Rightly Rejected	case is not justify heance rightly rejected.
18	T1110198205879	2019/141413	19100003A - 03	1500	Hariom	Rejection due to inadequate duration of the stay.7	THIS CASE IS WITHOUT QUERY REJECTED	Rightly Rejected	case is not justify heance rightly rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
19	T0410198132607	2019/140922	19100003A - 07	1500	Ghanshyam Sharma	DOA not mentioned on discharge summary hence rejected. 7	THIS CASE IS WITHOUT QUERY REJECTED	Rightly Rejected	case is not justify heance rightly rejected.
20	T1011198512729	2019/148482	19100003A - 01	1500	Arsi	Rejection due to inadequate duration of the stay.7	pt alredy full time stay so this rejected is wrong	Reopen & Pay	case is justify heance reopen and pay.
21	T1511198573943	2019/151287	19100002A - 00	750	Raj Kumari	pt. stay less than 24 hours hence case rejected7	THIS PT IS RIGHT TIME DISCHARGE SO THIS CASE IS WRONG REJECTED	Reopen & Pay	Case is justify heance reopen and pay.
22	T0410198132607	2019/140919	19100003A - 04	1500	Ghanshyam Sharma	DOA not mentioned on discharge summary hence rejected. 7	THIS CASE IS WITHOUT QUERY REJECTED	Rightly Rejected	case is not justify heance rightly rejected.
23	T1109197864620	2019/140913	19100003A - 00	1500	Rahul	After query hospital not -provide discharge summery hence rejected7	DOC IS MISTAK WORANG SEND	Rightly Rejected	case is not justify heance rightly rejected.
24	T3009198082307	2019/141410	19100003A - 02	1500	Samanti	patient stay less than 24 hours,hence rejected7	THIS CASE IS WITHOUT QUERY REJECTED	Rightly Rejected	case is not justify heance rightly rejected.
25	T1611198580638	2019/151250	19100002A - 04	750	Lokesh Kumar Meena	Extra package blocked.7	this case is without query rejected	Rightly Rejected	case is not justify heance rightly rejected.
26	T0410198132607	2019/140918	19100003A - 03	1500	Ghanshyam Sharma	DOA not mentioned on discharge summary hence rejected. 7	THIS CASE IS WITHOUT QUERY REJECTED	Rightly Rejected	case is not justify heance rightly rejected.
27	T3011198735111	2019/151282	19100002A - 00	750	Bhagwan Dei	PT LESS THEN 24 HOURS CASE REJECTED7	THIS PT IS RIGHT TIME DISCHARGE SO THIS CASE IS WRONG REJECTED	Rightly Rejected	case is not justify heance rightly rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
28	T0410198132607	2019/140916	19100003A - 01	1500	Ghanshyam Sharma	DOA not mentioned on discharge summary hence rejected. 7	THIS CASE IS WITHOUT QUERY REJECTED	Rightly Rejected	case is not justify heance rightly rejected.
29	T1009197854107	2019/140909	19100002A - 01	750	BISMILLA	Kindly Provide Justification Why TID Not Generated Within 1 Hour Of Admission,hence rejected7	THIS PT Justification ALREDY SEND THIS CASE IS WORANG REJECTED	Rightly Rejected	Case is not justify heance rightly rejected.
30	T1112198819033	2019/152731	19020017A - 00	11000	Rekha	After query hospital not provide all query documents,hence rejected7	aal doc aalredy provided	Rightly Rejected	case is not justify heance rightly rejected.
31	T0310198119037	2019/143418	19100009A - 00	15000	Rajaram	DOA not provided on discharge summary hence rejected7	THIS CASE IS WITHOUT QUERY REJECTED	Rightly Rejected	Case is not justify heance rightly rejected.
32	T1012198811498	2019/152734	19020017A - 00	11000	Munni	After query hospital not provide mastoid x-ray,hence rejected7	query doc alredy provided	Rightly Rejected	case is not justify heance rightly rejected.

