

F 008(9) Rejection Appeal-I 202 06

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Rukmani Birla Hospital-Jaip 800	

Rukmani Birla Hospital-Jaip1800 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 22/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Ayush Verma (mo bsbyraj@gmail com)
- RSHAA (raj rshaa@gov in)
- ex party (ckbirlahospital@gmail com)

बैठक में **Rukmani Birla Hospital-Jaip1800** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 18 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	9
2	Re-open & Query	0
3	Rightly Rejected	9

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(J RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2207209931391	2020/201702	29120046A - 00	90000	Jawan Ram Gurjar	AS PER MO (SHA) CLAIM REJECTED DUE TO - TV VALVE REPAIR NOT PAYABLE WITH MV REPLACEMENT7	included in pkg	Rightly Rejected	TV repair is not payable as standalone procedure with other open heart surgeries.
2	T2002209391976	2020/200944	29120016A - 00	78000	Rewad Ram	AS PER MO (SHA) CLAIM REJECTED DUE TO HOSPITAL STAY LESS THAN 24 HR NOT COMPLETE 7	.	Rightly Rejected	Patient stay was less than 24 hrs,hence rejected.
3	T0102209227325	2020/198330	29200003A - 00	1500	Anju Jain	as per mo (sha) claim is rejected due to Pre dr prescription is old dated 08.01.2020. provide latest prescription7	By mistake oldest prescription uploaded, Kindly Reopen it	Rightly Rejected	Prescription is old and planned schedule of dialysis is not uploaded,hence rejected.
4	T2505209748893	2020/198351	29200003A - 00	1500	Teekam Chand Saini	as per MO (SHA) claim rejected due to Date missing on annexure2 and TID no. is not mentioned on documents? 7	BY MISTAKE NOT MENTIONED DATE on annexure2 AND TID no. is not mentioned on documentsso kindly consider this case and reopen it	Reopen & Pay	As per uploaded documents package is justified,hence reopen and pay.
5	T0506209777854	2020/198354	29200003A - 00	1500	Jugal Kishor Sharma	as per MO (SHA) claim rejected due to dateand tid not mentioned on annx 2 7	circular No. will be submitted against this case. Kindly reopen the case though which we can provide Annex 2 and by mistake tid not mentioned on annx 2 so kindly consider this case and reopen it	Reopen & Pay	As per uploaded documents package is justified,hence reopen and pay.

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1	2	3	4	5	6	7	8	9	10
6	T0604209652357	2020/198387	29200002A - 00	2000	Dholu Ram	TID creation time and admission time difference is more than 1 hrs so this package will not be paid.7	Due to unavailability of bed, patient will be admitted at 4:00 pm. Patient took service so kindly consider this case and reopen it	Rightly Rejected	TID was not generated within one hour of admission ,hence rejected.
7	T1404209666276	2020/200945	29120015A - 00	54000	Gopal Lal Meena	this procedure is not mentioned in day care procedure list as per RFP hence 24 hrs hospitalisation is mandatory.7	.	Rightly Rejected	Patient stay was less than 24 hrs,hence rejected.
8	T2305209744623	2020/198348	29200003A - 00	1500	Vimla Devi Jain	as per MO (SHA) claim rejected due to latest dr pres. not attached,annex 2 not attached 7	circular No. will be submitted against this case. Kindly reopen the case though which we can provide Annex 2 Dr Prescription as well as	Rightly Rejected	Prescription is old and planned schedule of dialysis is not uploaded,hence rejected.
9	T2602209432297	2020/198335	29200003A - 00	1500	Mohini Devi Ladha	as per mo (sha) claim is rejected due to TID NOT MENTIONED ON AL DOCUMENTS7	BY MISTAKE NOT UPLOADED TID NO ON ALL DOCUMENTS so kindly consider this case and reopen it	Reopen & Pay	As per uploaded documents package is justified,hence reopen and pay.
10	T0802209289007	2020/198333	29200003A - 00	1500	Teekam Chand Saini	as per mo (sha) claim is rejected due to dr pres. with applied code not given7	BY MISTAKE NOT APPLIED PACKAGE CODE TO DOCTOR prescription kindly consider this case and reopen it	Reopen & Pay	As per uploaded documents package is justified,hence reopen and pay.

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1	2	3	4	5	6	7	8	9	10
11	T2606209842522	2020/200969	29120049A - 00	157000	Vinod	AS PER MO (SHA) CLAIM REJECTED DUE TO - PKG CANT BE JUSTIFIED WITH ANOTHER VALVE REPLACEMENT DONE .7	PACKAGE JUSTIFICATION	Reopen & Pay	As per uploaded documents package is justified,hence reopen and pay.
12	T2305209743654	2020/198347	29200003A - 00	1500	Sikandar Kaur Chandel	as per MO (SHA) claim rejected due to INVESTIGATIONS ARE MORE THAN 1 MONTH OLD & TID NOT MENTIONED ON ALL THE DOCUMENTS 7	By mistake older reports will be uploaded Kindly reopen the case AND TID NOT MENTIONED ON ALL THE DOCUMENTS Kindly reopen the case	Rightly Rejected	RFT is more than one month old and TID no.is not mentioned on documents,hence rejected.
13	T0606209781335	2020/198356	29200003A - 00	1500	Shrawan Lal	as per MO (SHA) claim rejected due to RFT REPORT not provided7	By mistake older reports will be uploaded Kindly reopen the case	Reopen & Pay	RFT is uploaded in query pannel,hence reopen and pay.

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1	2	3	4	5	6	7	8	9	10
14	T0802209285129	2020/198331	29200003A - 00	1500	Vimla Devi Jain	as per mo (sha) claim is rejected due to inj detail on HD chart not given 7	BY MISTAKE NOT MENTION INJ DETAIL TO DISCHARGE SUMM Sir as per Dialysis Department Guidelines haemodialysis charts are to be considered as discharge summary for patient therefore we are sending only haemodialysis charts in our dialysis cases to you so it's a request kindly reopen this case for under reconsideration (if required we can provide the discharge summary for your reference) Sir you have rejected this case due to reason HD Chart not provide. Sir this matter we would like inform you that in our previous dialysis cases we have submitted the HD Chart but you have rejected the cases and mentioned that discharge summary not provide. So we	Reopen & Pay	As per uploaded documents package is justified,hence reopen and pay.

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1	2	3	4	5	6	7	8	9	10
							start sending discharge summaries as per instructions received from your team but our cases again got rejected reason mentioned Haemodialysis charts not provided, sir we are strictly following the guidelines provided by your claims team then why our cases being rejected by you, it's a request kindly reopen this case for under reconsideration (if required we can provide the haemodialysis charts for your reference).		
15	T2902209458285	2020/200943	19050037A-00	20000	Manbhar Devi	AS PER MO (SHA) CLAIM IS REJECTED DUE TO TID GENERATION DATE IS 29/2/2020. BUT DR PRSCRIPTION DATE IS 28/2/20207	SURGER PRESCRIPED 1 DAY PRIOR	Reopen & Pay	As per uploaded documents package is justified,hence reopen and pay.
16	T0201208988321	2020/198329	29200002A-00	2000	Shrawan Kumar Sharma	as per mo (sha) claim is rejected due to latest dr pres. not attached7	By mistake oldest prescription uploaded, Kindly Reopen it	Rightly Rejected	Prescription is not of the same date of admission and planned schedule of dialysis is not uploaded,hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
17	T2606209842522	2020/200968	29120046A - 00	90000	Vinod	AS PER MO (SHA) CLAIM REJECTED DUE TO - POST ECHO FILM NOT PROVIDED.7	POST ECHO FILM	Rightly Rejected	TV repair is not payable as standalone procedure with other open heart surgeries.
18	T0604209652115	2020/198394	29200002A - 00	2000	Teekam Chand Saini	no provide discharge summary.7	BY MISTAKE no provide discharge summary WE ARE PROVIDED discharge summary KINDLY REOPEN THE CASE	Reopen & Pay	As per uploaded documents package is justified,hence reopen and pay.

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