

F (95) Rejection Appeal-I 2 2 5

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2 DHAKAR TRAUMA AND MULTI SPECIALITY HOSPI-Kota2253

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DHAKAR TRAUMA AND MULTI

F (95) Rejection Appeal-I 2 2 5

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F	(95) Rejection Appeal-I	2	2	5	26	2	2
DHAKAR TRAUMA AND MULTI SPECIALITY							

DHAKAR TRAUMA AND MULTI SPECIALITY HOSPI-Kota2253 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 28/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Abhishek shrivastava (abhishek 2 9 3@gmail com)
 - Dr Piyush Sharma (piyush sharma@vidalhealthtpa com)
 - ex party (dhakarhospital@gmail com)
- बैठक में **DHAKAR TRAUMA AND MULTI SPECIALITY HOSPI-Kota2253** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 10 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया | बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया | संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	2
2	Re-open & Query	1
3	Rightly Rejected	7

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं | यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी |

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके |



(CEO RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1107183583788	2018/037796	19020029A - 00	4000	Lakhan Das	Reason mentioned in Annexure 2 is invalid, hence rejected 7	Dear Sir , The query by bsby team was requested for annu.2 and we uploaded annu.2 in the query, even after our case was rejected.	Rightly Rejected	As Per Document In Annxure 2 Reason Is Not Valid So Hence Rejected
2	T3105183173702	2018/037779	19030047A - 00	9500	Ankit Meena	after query hospital not provide x-ray with patient name7	Dear Sir , Due to incorrect docoment uploads by Bhamashah Health Path	Reopen & Pay	As Per Document Package Is Juestified So Repay & Approved
3	T0207183489135	2018/037057	19020017A - 00	11000	Mohan Lal	After query hospital not provided correct pt. operative notes hence rejected 7	Query was given by Dear Sir Hospital, but due to the technical problem of Bamasha software, the docoment could not be uploaded and the hospital should not ask for any docoment through the query again.	Rightly Rejected	After query hospital not provided correct pt. operative notes hence rejected
4	T2705183129655	2018/037805	19030024A - 00	3000	rami bai	TID generated through MOIC route & annexure 2 not provided hence rejected7	Dear Sir , No query was made by the team of bsby and our case has been rejected without questioning	Rightly Rejected	As Per Document Package Is Not Juestified So Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
5	T2705183129655	2018/037807	19100008A - 01	1500	rami bai	TID generated through MOIC route & annexure 2 not provided hence rejected.	Dear Sir , No query was made by the team of bsby and our case has been rejected without questioning	Reopen & Pay	As Per Document Package Is Juestified So Repay & Approved
6	T0912185046756	2018/090172	29030016A - 00	72000	Kishan Gopal	As p[er enclosed documents case is of 2 months old injury & as per BSBY RFP this pkg is payable only in case of recent Trauma. hence rejected.	surgery was done in recent trauma only. patient had trauma 2 month back but continue to have severe pain and mobility at fracture site. patient developed shortening of limb. most suitable and required surgery for patient was cemented total hip replacement. duration of trauma was clearly mentioned on opd prescription, why no query generated at the time of preauth and why the case was not rejected than only. Case was operated in a genuine manner in good faith of the patient.	Rightly Rejected	As Per Document Patient has Not Rescnt Turama So Package Is Not Juestified Hence Reject



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T0506183223929	2018/037758	29030023A - 00	10000	Harimohan	AS PER RFP,LIVE PHOTO AT THE TIME OF DISCHARGE IS NOT PROVIDED,HENCE REJECTED 7	Dear Sir , The patient had to do DISHCHARGE on June 7, 2018 but due to the patient's CANDITION not being cured, his live photo and patient DISHCHARGE was given on June 8, 2018.	Rightly Rejected	as Per Document Hospital Not Provide Discharge Live Photo Of Date So Hence Reject
8	T3105183173702	2018/037780	29030023A - 00	10000	Ankit Meena	after query hospital not provide x-ray with patient name7	Dear Sir , Due to incorrect document uploads by Bhamashah Health Path	Re-Open & Query	As Per Document Package Is Juestified So Repay & Approved
9	T0701195300287	2019/104792	19080003A - 00	5000	Mobina Begum	As per records adhar card of the patient is available, while reason for opting moic route is non availability of adhar card hence rejected7	The patient's card is not made because the patient has been given the basis card of the patient's mother due to being a new baby and due to the LSCS being the mother of the mother, the mother could not come to Bhamashah Counter, so that the mother could not read the pinger Had to be edited from ROUTE	Rightly Rejected	As Per Document Patient Adhar Card Is Available So MOIC Rout Is Not To Admission So case Hence Reject



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
10	T1107183583788	2018/037797	19020031A - 00	7500	Lakhan Das	Reason mentioned in Annexure 2 is invalid, hence rejected 7	Dear Sir , The query by bsby team was requested for annu.2 and we uploaded annu.2 in the query, even after our case was rejected.	Rightly Rejected	As Per Document In Annxure 2 Reason Is Not Valid So Hence Rejected

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