

F 8(95) Rejection Appeal-I 2 2 5 8

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F 8(95) Rejection Appeal-I 2 2 5 8

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MAHI HOSPITAL-Tonk 254	

MAHI HOSPITAL-Tonk1254 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 24/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Surya Pratap Singh Parihar
- Dr Kheela Rautela (Nisharautela @gmail com)
- Dr Mohammed shahid (mahi hospital@yahoo in)

बैठक में **MAHI HOSPITAL-Tonk1254** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 16 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	13
2	Re-open & Query	0
3	Rightly Rejected	3

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(0 RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1106196828548	2019/134058	19030067A - 00	21000	Rohit Kumar Saini	as per provided post op. xray procedure of Osteotomy is not seen , so tid has been rejected7	it was a case of malunited distal humerus/ lateral condyle (check pre op xray), in which osteotomy was done (in malunion , osteotomy is only option),,and fixed by k wire and screw (after osteotomy generally fixation is done by screw or k wires), this is not a fresh fracture in which ORIF with k wire is use to be done	Reopen & Pay	block package justified hence pay
2	T1708197563863	2019/142830	29030023A - 00	10000	alfez	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED HENCE REJECTED7	tertiary procedure, live photo was taken (present in software) at the time of pre auth request,, second day (after pre auth approved) case was admitted, software can not take second day photo in tertiary procedure	Reopen & Pay	block package justified hence pay

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
3	T1904182762051	2018/088880	19050062A - 00	11500	Arjun Lal Bhil	As per record aadhar card of pt is available,Hence reason for opting Moic route is contradictory Hence Rejected 7	yes aadhar card is available, but could not be traced by finger print scanner as pt is of ald age and labour class, almost all fingers were flat, patient was varified by documents and MOIC route choosen	Reopen & Pay	block package justified hence pay
4	T2206183388450	2018/038454	19030020A - 00	12000	omprakash bhil	As per provided document TID not generate same day of Admission hence Rejected 7	pt tid was taken on 22.6.18 and send for fund enhancement approval,, fund enhancement approved on 26.6.18 by you, thereafter on 26.6.18 we admitted pt,,,what was wrong, pt can not be admitted in soft ware before fund enhancement approval done	Reopen & Pay	block package justified hence pay
5	T1904182762051	2018/088879	19010185A - 00	7000	Arjun Lal Bhil	As per record aadhar card of pt is available,Hence reason for opting Moic route is contradictory Hence Rejected 7	yes aadhar card is available, but could not be traced by finger print scanner as pt is of ald age and labour class, almost all fingers were flat, patient was varified by documents and MOIC route choosen	Rightly Rejected	block package not justified hence rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
6	T2206183388450	2018/038457	19030062A - 00	20000	omprakash bhil	As per provided document TID not generate same day of Admission hence Rejected 7	pt tid was taken on 22.6.18 and send for fund enhancement approval,, fund enhancement approved on 26.6.18 by you, thereafter on 26.6.18 we admitted pt,,,,what was wrong, pt can not be admitted in soft ware before fund enhancement approval done	Reopen & Pay	block package justified hence pay
7	T0308183813671	2018/060746	19100005A - 01	1350	Shamasu Deshwali	pre tid generation done ,hence case rejected7	because of tertiary package with this tid, pt was admiited second day , only after pre auth approved, which occured second day	Reopen & Pay	block package justified hence pay

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T0909184182098	2018/060098	19030062A-00	20000	Kamlesh	hospital not provide post opp. x-ray for 29030023A-00 pkg and pre ope. x-ray of pkg code 19030062A hence rejected 7	sir, it was exchange nailing in non union, when you remove old nail, over ream medullary cavity, open fracture site, rerduce it and pack with bone graft, and internally fixed with more broad and more stable nail, so old pfn was removed, ORIF taken and new broadened pfn was put,in post op x ray , you can see bone graft at fracture site,though preop x ray is also showing pfn but that replaced by new PFN,, it resemble like pre and post op x ray , both having same nail but in actual old one is replaced by new one with repeat open reduction and bone graft , this is exchange nailing which is used in non union long bones	Reopen & Pay	block package justified hence pay

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
9	T0909184182098	2018/060099	29030023A-00	10000	Kamlesh	hospital not provide post opp. x-ray for 29030023A-00 pkg and pre ope. x-ray of pkg code 19030062A hence rejected 7	sir, it was exchange nailing in non union, when you remove old nail, over ream medullary cavity, open fracture site, rerduce it and pack with bone graft, and internally fixed with more broad and more stable nail, so old pfn was removed, ORIF taken and new broadened pfn was put,in post op x ray , you can see bone graft at fracture site,though preop x ray is also showing pfn but that replaced by new PFN,, it resemble like pre and post op x ray , both having same nail but in actual old one is replaced by new one with repeat open reduction and bone graft , this is exchange nailing which is used in non union long bones	Rightly Rejected	block package not justified hence rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
10	T1904182762051	2018/088878	19010163A - 00	7000	Arjun Lal Bhil	As per record aadhar card of pt is available,Hence reason for opting Moic route is contradictory Hence Rejected 7	yes aadhar card is available, but could not be traced by finger print scanner as pt is of ald age and labour class, almost all fingers were flat, patient was varified by documents and MOIC route choosen	Reopen & Pay	block package justified hence pay
11	T0308183813671	2018/060748	29030023A - 00	10000	Shamasu Deshwali	pre tid generation done ,hence case rejected7	because of tertiary package with this tid, pt was admiited second day , only after pre auth approved, which occured second day	Reopen & Pay	block package justified hence pay
12	T0308183813671	2018/060741	19030062A - 00	20000	Shamasu Deshwali	pre tid generation done ,hence case rejected7	because of tertiary package with this tid, pt was admiited second day , only after pre auth approved, which occured second day	Reopen & Pay	block package justified hence pay

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
13	T0708183861126	2018/058886	29130004A - 00	50000	Rajesh	as per ot note , reconstruction of hand & thumb was not done claim rejected7	pre op clinical pic was approved by NIA, pt had all dorsolateral tendons of wrist and thumb cut, radial artery and superficial radial nerve cut, wrist capsule opened,this is partial amputation,,we did all tendon repair, radial artery repair, SR nerve repaired, capsule of wrist joint and CMC joint of thumb repaired, it is reimplantation	Reopen & Pay	block package justified hence pay
14	T1307183597231	2018/065959	19030089A - 00	2000	ravi	CLINICAL PHOTO not provide hence csae rejected7	this fracture is diagnosed by x ray, not by clinical picture, please check MDP (minimum documents), pre and post reduction xray we have already submitted with reports	Reopen & Pay	block package justified hence pay
15	T0308183813671	2018/060742	19100005A - 00	1350	Shamasu Deshwali	pre tid generation done ,hence case rejected7	because of tertiary package with this tid, pt was admitted second day , only after pre auth approved, which occured second day	Reopen & Pay	block package justified hence pay

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
16	T3110184690584	2018/085920	19100014A - 00	2000	Moin	fnac report not provided hence rejected7	how can we provide fnac report with claim submission, when we are doing fnac, fnac report will come from path lab afterwards	Rightly Rejected	block package not justified hence rejected

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