

F 00 (9) Rejection Appeal-I 202 2

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Shree Haridev Joshi General Hospital	

Shree Haridev Joshi General Hospital Dungarpur-Dung072 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 11/08/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Kamlesh Sharma (drkamleshsharma @gmail com)
- Dr Pushpendra singh (Drpshekhawat 7@gmail com)
- ex party (pmo-dun-rj@nic in)

बैठक में **Shree Haridev Joshi General Hospital Dungarpur-Dung072** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 63 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	45
2	Re-open & Query	0
3	Rightly Rejected	18

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(J RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T3110184689677	2019/120454	29200003A - 00	1500	Shankar Lal Roat	hospital not provide annexuer 6 hence rejected7	ANNEXURE 6 AVAILABLE	Rightly Rejected	Others
2	T2703196029366	2019/111523	19030044A - 00	13000	Mira Devi Amaliya	As per Audit Remark, patient not found admitted at the time of discharge.No Discharge ticket provide by Hospital.Hence, Rejected. 7	ava.	Reopen & Pay	as per documents the package is justified
3	T0306183200965	2019/120039	19030029A - 00	15000	Pulki Devi	Tid generated through Moic route and anexiure 2 not provide , live photo at admission time and anexiure 1 and detail OT note and referal card also not provide hence rejected7	ANNEXURE 1,2 AVAILABLE	Rightly Rejected	Others
4	T1412185085433	2019/110253	29160004A - 00	10000	Motilal Paramar	hospital not mention dod on discharge or hpe report not provide 7	DOD AVA.	Reopen & Pay	as per documents the package is justified
5	T0811198492946	2019/151863	19100002A - 01	750	Dinesh ahari	not justify why tid not generated within 1 hour after admission hence rejected7	DAY CARE	Reopen & Pay	as per documents the package is justified
6	T1505183004062	2018/038364	19010165A - 00	12000	Kevji	Counts of 3 biometric identification & OTP attempts could not be seen in this tid ,hence case rejected 7	ANE.1	Reopen & Pay	as per documents the package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T1601195372308	2019/110257	19030066A - 00	18000	Chetan Devi Roat	After query pre op. X-ray with date and post op. X-ray with name of pt. & date not provided, Reason not mentioned why pt is not self verified, Hence rejected.7	AVA.	Reopen & Pay	as per documents the package is justified
8	T2205183070099	2018/038365	39010001A - 00	7200	Khushbu	Tid generated through Moic route and anexiure 2 not provide hence rejected7	ANEXTURE 2 HAVE	Rightly Rejected	as per documents the package is not justified ,usg is not provided
9	T0703182388188	2019/149463	19100002A - 02	750	Gita Kumari Kharadi	TID not generated within one hour of admission 7	DAY CARE	Reopen & Pay	as per documents the package is justified
10	T1506183323182	2018/031381	19100002A - 00	750	Sharda Amaliya	TID was not generated with in one hour of admission hence rejected.7	EMERGENCY PT.	Reopen & Pay	as per documents the package is justified
11	T0711198479998	2019/151861	19100002A - 01	750	Ankita Bhanat	as per query datewise treatment detail not provided hence rejected.7	DAY CARE	Reopen & Pay	as per documents the package is justified
12	T1407183610439	2019/119001	19030089A - 00	2000	Anita Katara	annexure 6 not provided hence rejected7	ANNEXURE 6 AVAILABLE	Rightly Rejected	Others
13	T0309197763966	2019/151858	39070005A - 00	6000	Panju	counts of 3 bio metric identification & attempts cannot be seen in this tid 7	SICS with foldable lens OR phacoemulcification	Rightly Rejected	Others
14	T0811198492946	2019/151865	19100002A - 03	750	Dinesh ahari	not justify why tid not generated within 1 hour after admission hence rejected7	DAY CARE	Reopen & Pay	as per documents the package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
15	T1003182412754	2018/031263	39010001A - 00	7200	Veena Devi	2. Biometric non-identification reason not mentioned on Annex-2. Hence rejected. 7	BIOMETRIC REASON	Rightly Rejected	as per documents the package is not justified ,usg is not provided
16	T2401195450130	2019/110244	19030047A - 00	9500	Mahesh Kumar Manat	count of 3 bio -metric identification and OTP attempts could not be seen in this TID ,hence case rejected7	AVA.	Reopen & Pay	as per documents the package is justified
17	T2002182275512	2019/112666	19100002A - 00	750	Sukhi Devi	kindly provide complete date wise IPD notes & diagnostic report , Annex. 2 7	ANE.1	Reopen & Pay	as per documents the package is justified
18	T0501195278165	2019/110246	39010001A - 00	7200	kala devi	annexure 1 not provided hence rejected 7	AVA.	Reopen & Pay	as per documents the package is justified
19	T2204182787567	2019/118699	19080013A - 00	7000	Munna Katara	As per RFP , pt live photo at the time of admission and discharge not provided hence rejected7	PHOTO AVAILABLE	Reopen & Pay	as per documents the package is justified
20	T2908197707830	2019/151857	19100002A - 01	750	Mansha Devi Bharada	HOSPITAL NOT PROVIDE ANNEXURE 6 HENCE REJECTED7	General Ward (Per day) DAY CARE	Reopen & Pay	as per documents the package is justified
21	T1502182242233	2019/112664	19110008A - 00	100	Mavji Patidar	after reminder it was not given in discharge summary extraction done or not.7	DIS. AVA.	Reopen & Pay	as per documents the package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
22	T1905183046900	2018/038358	39010001A - 00	7200	Ashoka Katara	Counts of 3 biometric identification & OTP attempts could not be seen in this tid ,hence case rejected 7	ANE.1& ANE.2 HAVE HOS.	Rightly Rejected	ot notes and usg report not provided
23	T2412185175525	2019/110250	19030015A - 00	3500	Hitesh Kumar Amaliya	count of 3 biometric identification could not be seen in this tid hence case rejected 7	AVA.	Reopen & Pay	as per documents the package is justified
24	T1312185077266	2019/110261	39070004A - 00	3500	Goutam Nanoma	after query hospital not provide ann. 6,hence case rejected7	AVA.	Rightly Rejected	as per documents the package is justified
25	T1412185084754	2019/110240	39070005A - 00	6000	Mogi Patidar	as per rfp ,mandatory annex 6 not provided ,hence case rejected7	AVA.	Rightly Rejected	as per documents the package is not justified
26	T1406183314960	2019/118151	19100002A - 00	750	Maya Manat	live photo of patient at the time of Admission not provided hence rejected7	ane.4 daycare	Reopen & Pay	as per documents the package is justified
27	T2710198370816	2019/149238	19100002A - 01	750	Dinesh Chandra Koted	HOSPITAL NOT CLARIFY, WHY YOU TID NOT GENERATE WITH IN ONE HOUR OF ADMISSION, HENCE REJECTED7	DAYCARE	Reopen & Pay	as per documents the package is justified
28	T0501181984471	2018/064507	19030046A - 00	9500	Krishna Katara	Anenxure 2 and 6 not provided hence rejected7	ANE 6	Rightly Rejected	as per documents pre and post x ray and ot notes not by provided hospita
29	T0108183786970	2018/031379	19100002A - 00	750	kripa don	tid not generated with in 1 hr 7	ANE1	Rightly Rejected	as per prescription and discharge summary no indication is provided as per blocked package
30	T1301195351526	2019/110251	19030044A - 00	13000	Jeevaram Katara	hospital not provide dis summary right date of admission and discharge date 7	AVA.	Reopen & Pay	as per documents the package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
31	T2802195773673	2019/110258	19030054A - 00	5000	Anil Ahari	hospital not provide clear x ray film and patient id hence case rejected7	AVA.	Rightly Rejected	as per documets the package not justified
32	T2305183087551	2018/038362	19030044A - 00	13000	Sumitra Roat	TID generated through MOIC route Pt ID & annexure 2 not provided, hence rejected7	ANE.1 HAVE REOPEN CLAIM THIS SIR	Rightly Rejected	as per documents pre and post x ray and ot notes not by provided hospita
33	T0702195577595	2019/110245	39070004A - 00	3500	Javer Patel	Patient i.d proof not provided hence rejected.7	AVA.	Reopen & Pay	as per documents the package is justified
34	T2202182292356	2019/149359	19100002A - 03	750	hakri	as per documents hospital not provide annexure 2 hence rejected7	DAY CARE	Reopen & Pay	as per documents the package is justified
35	T2305183081739	2018/031382	19030045A - 00	9500	Kapil	Anx 2 not uploaded. Live pre patient photo not uploaded. Hence rejected. 7	ANE 2	Reopen & Pay	as per documents the package is justified
36	T1605183009354	2018/038360	19030017A - 00	15000	Kamlashankar Baranda	TID generated through MOIC route Pt ID & annexure 2 not provided, hence rejected7	ANE.1 HAVE REOPEN CLAIM	Rightly Rejected	as per documents pre and post x ray and ot notes not provided by hospita
37	T3103182595285	2019/120470	19100002A - 00	750	Lalji Yadav	claim reject due to late tid generation7	ANNEXURE 1 AVAILABLE	Reopen & Pay	as per documents the package is justified
38	T0811198492946	2019/151864	19100002A - 02	750	Dinesh ahari	not justify why tid not generated within 1 hour after admission hence rejected7	DAY CARE	Reopen & Pay	as per documents the package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
39	T2104182781453	2019/149397	19100002A - 02	750	Kanku Parmar	As Per RFP live photo at the time of admission and discharge not provided, hence rejected 7	DAY CARE	Reopen & Pay	as per documents the package is justified
40	T0803182395739	2019/117804	19100002A - 01	750	Chandulal	tid not generated within 1 hr. after admission hence rejected 7	ANNEXURE 1 AVAILABLE	Reopen & Pay	as per documents the package is justified
41	T3103182589335	2019/118704	19030062A - 00	20000	Dilip Nanoma	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected 7	ANNEXURE 2 AVAILABLE	Reopen & Pay	as per documents the package is justified
42	T0905182947157	2019/117411	19100005A - 02	1350	geeta hadat	tid was not generated with 1 hour of admission and live photo not provide at time of admission 7	ANNEXURE 1 AVAILABLE	Reopen & Pay	as per documents the package is justified
43	T1901195400486	2019/110243	19030044A - 00	13000	Shankarlal	As Per Rpf Hospital Not Provide Admission Time LIVE Photo So Case has Reject 7	AVA.	Reopen & Pay	as per documents the package is justified
44	T0504182635538	2019/117815	39070004A - 00	3500	Dhanji Patidar	annexure 2 not provided/ As per RFP, live photo at the time of admission and/or discharge is not provided. Hence Rejected. 7	ANNEXURE 2 AVAILABLE	Reopen & Pay	as per documents the package is justified
45	T2602195750602	2019/110249	19030043A - 00	18000	Gotam Lal Ahari	as per discharge ticket procedure not done hence rejected 7	AVA.	Rightly Rejected	as per documets the package not justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
46	T1205182970699	2019/118715	19100005A - 00	1350	Devilal Ahari	Annex 1 and 2 not provided hence claim rejected7	ANNEXURE 2 AVAILABLE	Reopen & Pay	as per documents the package is justified
47	T2710198370816	2019/149242	19100002A - 02	750	Dinesh Chandra Koted	HOSPITAL NOT CLARIFY, WHY YOU TID NOT GENERATE WITH IN ONE HOUR OF ADMISSION, HENCE REJECTED7	DAY CARE	Reopen & Pay	as per documents the package is justified
48	T2605183116173	2019/149453	19100002A - 04	750	Shantilal Patidar	as per provided ipd papersAS PER RFP,LIVE PHOTO AT THE TIME OF ADMISSION &/OR DISCHARGE IS NOT PROVIDED. HENCE REJECTED 7	DAY CARE	Reopen & Pay	as per documents the package is justified
49	T2803182569650	2019/119846	19100002A - 00	750	Sita Roat	TID not generated with in 1 hour hence rejected. 7	PT.HEALTH VERY WEEKLY WHEN ADMITE IN HOSPITAL SO PT.NOT BROUGHT BSBY CARD WITH. WHEN PT.SHOW BSBY CARD NO.THAN WE GENERATE TID SIR .PLEASE REOPEN PACKAGE SIR	Reopen & Pay	as per documents the package is justified
50	T0711198479998	2019/151860	19100002A - 00	750	Ankita Bhanat	as per query datewise treatment detail not provided hence rejected.7	DAY CARE	Reopen & Pay	as per documents the package is justified
51	T2908197707830	2019/151856	19100002A - 00	750	Mansha Devi Bharada	HOSPITAL NOT PROVIDE ANNEXURE 6 HENCE REJECTED7	General Ward (Per day) DAY CARE	Reopen & Pay	as per documents the package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
52	T0811198492946	2019/151862	19100002A - 00	750	Dinesh ahari	not justify why tid not generated within 1 hour after admission hence rejected7	DAY CARE	Reopen & Pay	as per documents the package is justified
53	T1705183023565	2018/038366	39070004A - 00	3500	Jivat Patel	TID generated through MOIC route and Annexure-II not provided, hence rejected 7	HAVE ANE.2	Reopen & Pay	as per documents the package is justified
54	T1907183658440	2019/118137	19100002A - 00	750	Kamlesh Katara	after query hospital not provide annexure 6 , date wise ipd detail and As per TID not generated within 1 hour of admission hence claim rejected 7	ava.	Rightly Rejected	Others
55	T0704182656332	2019/112715	19100002A - 00	750	Dhruva Yadav	Case was rejected as patient was not verified by biometric7	ANEX.2	Reopen & Pay	as per documents the package is justified
56	T1002195601085	2019/110241	19030046A - 00	9500	Ramesh Baranda	after query hospital not provide pre & post op x-ray with pt details & date AND detailed procedure not rejected7	AVA.	Rightly Rejected	post x ray not provided by the hospital hence the package not justified
57	T2710198370816	2019/149237	19100002A - 00	750	Dinesh Chandra Koted	HOSPITAL NOT CLARIFY, WHY YOU TID NOT GENERATE WITH IN ONE HOUR OF ADMISSION, HENCE REJECTED7	DAYCARE	Reopen & Pay	as per documents the package is justified
58	T2408197651230	2019/151873	19030017A - 00	15000	Raju	delayed query reply hence rejected 7	Closed Interlocking - Intermedullary	Reopen & Pay	as per documents the package is justified
59	T2505183108200	2019/119026	39010001A - 00	7200	Virendra Pamar	tid genreted through moic route and annex 2 not provide hence case reject7	ANNEXURE 2 AVAILABLE	Reopen & Pay	as per documents the package is justified



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1	2	3	4	5	6	7	8	9	10
60	T1102195605810	2019/110236	39070004A - 00	3500	Rupali Devi	ANNEXURE 6 is not provided by hospital ,hence case rejected 7	REJ.	Reopen & Pay	as per documents the package is justified
61	T2503182540090	2018/038356	19030017A - 00	15000	Pankaj Katara	Annexure 1 & Annexure 2 are missing. Hence Rejected. 7	HAVE	Rightly Rejected	already reopen and paid
62	T0706183240727	2018/038355	39070004A - 00	3500	Gujari Parmar	ANNEXURE 2 NOT PROVIDE HOSPITAL HANCE CLAIM REJECTED7	HAVE ANE.2	Reopen & Pay	as per documents the package is justified
63	T1903182487301	2019/112709	19100002A - 00	750	Mohan Lal Kalasua	As Per Query Hospital Not provide ipd notes So case Has Reject 7	AVA.	Reopen & Pay	as per documents the package is justified

