

F (9) Rejection Appeal-I 2 2 6 9

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Pt Deendayal Upadhy Hospital Sagwara-Dung229 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 13/08/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Shweta Agarwal (drshwetaa@gmail.com)
- DR RAKESH KUMAR MEENA (RAKESHMEENABHMS@GMAIL.COM)
- ex party (Sagwarapmo@yahoo.com)

बैठक में **Pt Deendayal Upadhy Hospital Sagwara-Dung229** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 11 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	8
2	Re-open & Query	0
3	Rightly Rejected	3

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(CEO RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0104196083583	2019/113114	19100002A - 00	750	Shankar Lal Yadav	As per RFP, live photo at the time and date of discharge is not provided. Hence rejected.7	Lama pt. and as per ann. 7 live photo is not required for lama pt. so kindly consider it.	Reopen & Pay	pkg justified hence paid
2	T2603196018843	2019/119125	19100002A - 00	750	Krishna Kunwar	after query hospital not PROVIDE CLEARLY VISIBLE PRESCRIPTION hence rejected7	CLEARLY VISIBLE PRESCRIPTION of dr. V.K. Jain ps general surgery was reuploaded.	Reopen & Pay	pkg justified hence paid
3	T0304196101584	2019/113117	19100002A - 00	750	Sangita Khant	Live photo not captured by hospital at the time of Discharge.Hence, Claim is Rejected.7	Lama pt. and as per ann. 7 live photo is not required for lama pt. so kindly consider it.	Reopen & Pay	pkg justified hence paid
4	T1003195864110	2019/113074	19100002A - 00	750	Gana Bhoi	As per RFP live photo of patient at the time of LAMA not provide hence rejected 7	Lama pt. and as per ann. 7 live photo is not required for lama pt. so kindly consider it.	Reopen & Pay	pkg justified hence paid
5	T0404196115962	2019/113063	19100002A - 00	750	bhurji damor	As per Audit Remark, Patient was not admitted in the hospital.No Discharge ticket given by hospital.Hence, Claim is Rejected 7	pt. was successfully discharged from the ward but Audit report says missing pt. . so kindly consider it.	Rightly Rejected	as per audit sheet patient was not found admitted during audit
6	T0204196090309	2019/113121	19100002A - 00	750	Nathulalji	LIVE photo of patient not captured by Hospital at the time of discharge. Hence,claim is rejected. 7	Lama pt. and as per ann. 7 live photo is not required for lama pt. so kindly consider it.	Reopen & Pay	pkg justified hence paid



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1	2	3	4	5	6	7	8	9	10
7	T0104196077729	2019/113118	19100002A - 00	750	Pankaj Joshi	hospital not provide lama time discharge pt. photo hence rejected7	Lama pt. and as per ann. 7 live photo is not required for lama pt. so kindly consider it.	Reopen & Pay	pkg justified hence paid
8	T0504196130419	2019/113059	19100002A - 00	750	Dhula Katara	As per Audit Remark, Patient was not admitted in the hospital.No Discharge ticket given by hospital.Hence, Claim is Rejected 7	pt. was successfully discharged from the ward but Audit report says missing pt. . so kindly consider it.	Rightly Rejected	as per audit sheet patient was not found admitted during audit
9	T1603195926479	2019/113604	19100002A - 00	750	Marati Roat	After query not provide id proof of the patient hence rejected 7	PT. WAS ALREADY VERIFIED BY BIOMERIC so not requitred id proof	Reopen & Pay	pkg justified hence paid
10	T0104196079366	2019/113115	19100002A - 00	750	Ganga Parmar	as per rfp live pt. photo at the time of discharge not provide hence rejected. 7	Lama pt. and as per ann. 7 live photo is not required for lama pt. so kindly consider it.	Reopen & Pay	pkg justified hence paid
11	T0604196132019	2019/113062	19100002A - 00	750	Laxmi Manat	As per Audit Remark, Patient was not admitted in the hospital.No Discharge ticket given by hospital.Hence, Claim is Rejected 7	pt. was successfully discharged from the ward but Audit report says missing pt. . so kindly consider it.	Rightly Rejected	as per audit sheet patient was not found admitted during audit

