

F 00 (9) Rejection Appeal-I 202 72

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ABS Health Care LLP Pink Vinayak Hosp-Jaip1710 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 28/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Kamlesh Sharma (drkamleshsharma @gmail com)
- dr Kishan Meena (kishanmeena 992@gmail com)
- Ex party (drsnjangir@gmail com)

बैठक में **ABS Health Care LLP Pink Vinayak Hosp-Jaip1710** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 14 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	2
2	Re-open & Query	0
3	Rightly Rejected	12

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 01/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 01/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 01/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JCE RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2003182502963	2019/142330	19100008A - 00	1500	Shiv Lahari	Detail operative notes, BT sticker, clear pre & discharge patient photos of patient not provided hence rejected7	No query was generated even after one month so as per RFA if no query generated within 7 days then it is to be approved as such	Rightly Rejected	package not justified
2	T0102195521756	2019/100722	19010056A - 00	7000	Ramavatar saini	Rejection due to wrong package selection.7	Sir as the MRI report mentions "Multiseptate lesion at upper medial 1/3rd of leg measuring 39*20mm, s/o Distended Bursa Anserina" is a separate lesion out of the Knee joint where we did arthroscopic intervention. It is a cystic lesion then how we selected wrong package	Rightly Rejected	as per documents the package is included in the above and rightly rejected
3	T0711198488845	2019/149434	19010108A - 00	13000	Manju Kumari Saini	As per Audit remark 7.11.19, OT not not was incomplete without patient name,surgeon name, Date of operation & also without Seal & sign.Hence,Rejected.7	at the time of audit of notes was there on the sheet rest of the things are pending and sppose to be completed at the time of discharge.	Reopen & Pay	package justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
4	T2904182849404	2020/179471	49040003A - 00	12000	GORANTI DEVI	kindly provide baby detail and sterilization card7	Pt's investigation reports were supporting some tumor like structure but on opening reptured ectopic was found so we edited TID from Ca Ovary to Reptured Ectopic. As per MDP aslo sterlization card not required	Rightly Rejected	package not justified
5	T1704182747891	2019/148731	19030079A - 00	8000	Sapana Kumari	in this case this package included in package-19030006A7	Tenotomy is a separate procedure, so please include it	Rightly Rejected	package not justified
6	T1003182421616	2019/142294	19010186A - 00	3750	Pardeep Bera	hospital not send discharge time pt photo hence rejected7	photos was updated but because of software problem it was not uploded	Rightly Rejected	package not justified
7	T2704182833226	2019/142517	19100008A - 00	1500	Ugamaram	Late tid was generated7	all the provided document, live photo of patient and time of TID genration time of admission all prove there is no discripancy.	Reopen & Pay	package is justified
8	T2210198330390	2019/149432	19010108A - 00	13000	Girdhari Lal	wrong package selection hence rejected7	all procedure of laproscopy has been done but done to adhesion for removal of GB laparotomy was planed. So consider as right package.	Rightly Rejected	package not justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
9	T1301195354419	2019/100723	29130001A - 00	25000	Lakshman Singh	including above package 7	Sir, Neck dissection is a separate procedure to prevent further metastasis of Carcinoma. It takes not less than one hour. Technically and Surgically, it is a separate procedure and could not be included in any of the other selected packages. If yes then You explain	Rightly Rejected	package not justified
10	T1210184503364	2019/149056	29130001A - 00	25000	Ramesh Chand	already included in approved package7	How can be neck dissection covered in flap surgery	Rightly Rejected	package not justified
11	T0604182650956	2019/142312	19100008A - 01	1500	Vijay Singh	COUNTS OF THREE BIOMETRIC IDENTIFICATION ATTEMPTS COULD NOT BE SEEN IN THIS TID. HENCE REJECTED7	in this case we have submitted Anx 2 and all documents required for varification of the patient. these days the finger count feature of the software was not there	Rightly Rejected	package not justified
12	T1306183304270	2019/142510	29170069A - 00	15000	Kunwar Singh	hospital not provide pre and post operative clinical photo and hpe report hence rejected7	We submitted Pre Operative USG, FNAC and MRI were submitted	Rightly Rejected	package not justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
13	T0711198488845	2019/149433	19010106A - 00	13000	Manju Kumari Saini	As per Audit remark 7.11.19, OT not not was incomplete without patient name,surgeon name, Date of operation & also without Seal & sign.Hence,Rejected.7	at the time of audit ot notes was there on the sheet rest of the things are pending and sppose to be completed at the time of discharge.	Rightly Rejected	package not justified
14	T0810184464166	2018/089587	19030115A - 00	18000	gendi devi	No consultant sign,stamp with registration no. on any document.7	Sir, these days you were demanding stamp of hospital only, that we have put. Please raise query we will submit documents with duly stamped and signed	Rightly Rejected	package not justified

