

F 008(9) Rejection Appeal-I 202 7

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Maharao Bhim Singh Hospital-Kota048	

Maharao Bhim Singh Hospital-Kota048 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 05/08/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Kamlesh Sharma (drkamleshsharma @gmail com)
- Dr Kheela Rautela (Nisharautela777@gmail com)
- Dr H K Gupta (drhemantgupta20 4@gmail com)

बैठक में **Maharao Bhim Singh Hospital-Kota048** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 85 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	59
2	Re-open & Query	1
3	Rightly Rejected	25

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2310184612831	2018/090235	19100003A - 08	1500	Sunita	hospital not provide live photo at the time of discharge 7	AT THE TIME OF DISCHARGE WE SEND YOU PATIENT LIVE PHOTO WRONG REJECTED	Reopen & Pay	package is justified
2	T2109184295249	2018/091907	29210004A - 00	15000	Mahendra Kashyap	live photo at the time of LAMA not provide hence rejected 7	DEAR SIR WE PROVIDE ANNEXURE 7 SO WE NOT NEED PATIENT PHOTO KINDLY REOPEN THIS TID.	Reopen & Pay	kindly pay one day general ward
3	T0108183788394	2018/037721	29200002A - 00	2000	Prabhu Lal	No live photo of the patient at the date and time of discharge.7	PATIENT CASE MADE 01.08.2018 AND PREAUTH QUERY GIVEN THEN SOLVE AND PREAUTH APPROVED 02.08.2018 SO PATIENT DISCHARGE 02.08.2018 KINDLY REOPEN THIS TID.	Reopen & Pay	package is justified
4	T0411184730681	2018/074649	19100002A - 03	750	Devi Singh Gour	as per RFP live photo at time of admission is not provided hence rejected 7	PATIENT IS ON OXYGEN WITH IN REASON MENTION ON ANNEXURE-4 AT THE TIME OF ADMISSION SO PLEASE PROCEED.	Reopen & Pay	package is justified
5	T2310184612831	2018/090228	19100002A - 00	750	Sunita	hospital not provide live photo at the time of discharge 7	AT THE TIME OF DISCHARGE WE SEND YOU PATIENT LIVE PHOTO WRONG REJECTED	Reopen & Pay	package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
6	T2310184612831	2018/090230	19100003A - 01	1500	Sunita	hospital not provide live photo at the time of discharge 7	AT THE TIME OF DISCHARGE WE SEND YOU PATIENT LIVE PHOTO WRONG REJECTED	Reopen & Pay	package is justified
7	T1209184206849	2019/093673	29060053A - 00	45000	Jasoda	AS PER RFP , 3 BIOMETRIC COUNTS AND OTP ATTEMPTS ARE NOT PROVIDED BY THE HOSPITAL ,HENCE REJECTED.7	IN THESE TID IN WHICH PATIENT NOT COME AT BSBY COUNTER FOR BIO METRIC BECAUSE PATIENT IS ON C-SPINAL INJURY SO WE ALREADY PROVIDED ANNEXURE-2 BY MENTIONED REASON SO WHY YOU REJECTED THIS TID FOR COUNT BIOMETRIC ATTEMPTS BUT THIS CASE IS NO DONE BIOMETRIC ATTEMPT. SO PLEASE RE-OPEN THIS TID IMMEDIATELY.	Reopen & Pay	package is justified
8	T1511184814139	2018/072089	19100002A - 01	750	Premlata Kahar	as per rfp live photo of pt at the time of LAMA/discharge not provided, hence rejected7	SIR according to guideline no require of live photo at the time of lama discharge	Reopen & Pay	package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
9	T2910184674815	2019/094132	19100002A - 02	750	Reena Bai	hospital not provided Annexuer 7 in case of death hence rejected 7	with out query rejected we provide if you send query for annexure 7	Reopen & Pay	package is justified
10	T3101195512447	2019/102144	19100002A - 00	750	Raj	no approve package7	THE REASON FOR REJECTION IS NOT CLEAR ALLTHOUGH WE HAVE UPLOADED ALL DAYWISE TREATMENT AND DOCUMENTS	Rightly Rejected	package not justified
11	T0606196767437	2019/124244	29200002A - 00	2000	Ramjani	AS PER PROVIDED REASON IN ANNEXURE 2 NOT JUSTIFY SO Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. 7	SIR, THAT DAY SOME SERVER ISSUES, E MAIL SEND THAT DAY, PLEASE CHECK & PROCESS THIS TID.	Reopen & Pay	package is justified
12	T1305196505549	2019/120531	19100002A - 06	750	Sushila	date wise complete ipd treatment detail not provided hence rejected7	WRONG REJECTED WE ALREADY UPLOADED PATIENT DATE TREATMENT KINDLY REOPEN AND PAY	Reopen & Pay	package is justified
13	T1305196505549	2019/120532	19100002A - 05	750	Sushila	date wise complete ipd treatment detail not provided hence rejected7	WRONG REJECTED WE ALREADY UPLOADED PATIENT DATE TREATMENT KINDLY REOPEN AND PAY	Reopen & Pay	package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
14	T1401195359757	2019/108307	19070051A - 00	6000	Guddi Bai	As per query hospital not provide pre and post clinical photo hence rejected . 7	Dear sir, IN IPD THERE IS PRE & POST CLINICAL PHOTO WE UPLOADED IN QUERY PANNEL, PLEASE CHECK CAREFULLY	Rightly Rejected	pre and post clinical photo is not provided by the hospital
15	T2005183054871	2018/027879	29160116A - 00	5000	Rohit Mahawar	As per RFP, live photo at the time of discharge is not provided.Hence Rejected.7	DEAR SIR PATIENT BOTH TIME LIVE PHOTO IF WE UPLOAD PATIENT PHOTO IT NOT LIVE ACCORDING TO GUIDE LINE CAPTURE PHOTO IS ONLY LIVE KINDLY REOPEN THIS CASE	Reopen & Pay	package is justified
16	T2110198313542	2019/148901	19070051A - 00	6000	Ram Prasad	hospital not provide pre & post Op. clinical photo of blocked patient hence Rejected 7	PRE & POST CLINICAL PHOTO ALSO UPLOADED AT DISCHARGE TIME PLEASE CHECK CAREFULLY & PROCESS THIS TID	Rightly Rejected	clinical photo not provided by the hospital



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
17	T3107197392475	2019/148888	19010165A - 00	12000	Mohammad Shifan Raza	count of 3 biometric identification and otp attempt could not seen on this tid hence rejected7	Patient was 2 year child whome aadhar card not made so we couldn't do biometric verification but his name added in BSBY so according to rule BSBY ID & as a supportive ID Birth certificate is uploaded, please check for process & pay for this package.	Reopen & Pay	package is justified
18	T0411184730681	2018/074646	19100002A - 00	750	Devi Singh Gour	as per RFP live photo at time of admission is not provided hence rejected 7	PATIENT IS ON OXYGEN WITH IN REASON MENTION ON ANNEXURE-4 AT THE TIME OF ADMISSION SO PLEASE PROCEED.	Reopen & Pay	package is justified
19	T1305196505549	2019/120535	19100002A - 00	750	Sushila	date wise complete ipd treatment detail not provided hence rejected7	WRONG REJECTED WE ALREADY UPLOADED PATIENT DATE TREATMENT KINDLY REOPEN AND PAY	Reopen & Pay	package is justified
20	T2310184612831	2018/090234	19100003A - 07	1500	Sunita	hospital not provide live photo at the time of discharge 7	AT THE TIME OF DISCHARGE WE SEND YOU PATIENT LIVE PHOTO WRONG REJECTED	Reopen & Pay	Others
21	T2910184674815	2019/094130	19100002A - 00	750	Reena Bai	hospital not provided Annexuer 7 in case of death hence rejected 7	with out query rejected we provide if you send query for annexure 7	Reopen & Pay	package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
22	T0701195293832	2019/102121	19020035A - 00	9000	Yashoda Bai	RFP CLAUSE 1.13.5, TID NOT GENERATED ON SAME DAY OF ADMISSION 06.01.2019, HENCE REJECTED7	sir, kindly check carefully TID generated the same day of admission and process this TID	Reopen & Pay	package is justified
23	T2707183739465	2018/057410	19100005A - 00	1350	LOKESH	as per RFP, live photo at the time of admission not provided. hence rejected 7	PATIENT BOTH TIME LIVE PHOTO KINDLY REOPEN THIS	Rightly Rejected	package not justified
24	T1511184814139	2018/082259	19100002A - 00	750	Premata Kahar	as per rfp live photo of pt at the time of LAMA/discharge not provided, hence rejected7	WE GIVEN ANNEXURE 7 AND ACCORDING TO BSBY GUIDE LINE NOT NEED PHOTO IN LAMA AND DEATH PATIENT	Reopen & Pay	package is justified
25	T1710198269100	2019/148937	29160005A - 00	5000	Gobri Bai	AFTER QUERY HOSPITAL NOT CLARIFY WHY PT IS NOT SELF VERIFIED?7	please chck carefully patient is self verified not MOIC	Rightly Rejected	patient is not self verified and no realition is mention in id proof
26	T2905196687855	2019/121394	19100003A - 09	1500	Islam	pt stay is 6 days only7	DEAR SIR PATIENT DISCHARGE DATE IS 29.05.2019 AND ADMIT DATE 23.04.2019 SO PATIENT STAY MORE THEN 6 DAYS	Rightly Rejected	package not justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
27	T1305196505549	2019/120536	19100002A - 01	750	Sushila	date wise complete ipd treatment detail not provided hence rejected7	WRONG REJECTED WE ALREADY UPLOADED PATIENT DATE TREATMENT KINDLY REOPEN AND PAY	Reopen & Pay	package is justified
28	T0306196745963	2019/122057	19030023A - 00	7500	Hari Shanker	AFTER REMINDER not provide clinical photo hence rejected 7	SIR I HAVE UPLOADED CLINICAL PHOTO AT QUERY PANEL PLEASE CHECK CAREFULLY AND PROCESS THIS TID	Rightly Rejected	pre and post clinical photo is not provided by the hospital
29	T0606196768168	2019/124246	29160073A - 00	7000	jodhraj	count of three biometric identification and otp attempts could not be seen in this tid hence rejected7	SIR, THAT DAY SOME SERVER ISSUES, E MAIL SEND THAT DAY, PLEASE CHECK & PROCESS THIS TID.	Reopen & Pay	package is justified
30	T2905196687855	2019/121391	19100003A - 06	1500	Islam	pt stay is 6 days only7	DEAR SIR PATIENT DISCHARGE DATE IS 29.05.2019 AND ADMIT DATE 23.04.2019 SO PATIENT STAY MORE THEN 6 DAYS	Rightly Rejected	package not justified
31	T1505196528232	2019/119921	19100002A - 01	750	Chetan Meena	patient stay less than 24 hrs in hospital hence rejected 7	PATIENT STAY COMPLETE 24 HOURS	Reopen & Pay	package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
32	T3007183759848	2018/071031	39070005A - 00	6000	Guddi Bai	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. 7	IN THESE TID IN WHICH IN CASE TRACKER SHOW 3 TIMES ERROR SO WHY YOU REJECT THIS CASE FOR COUNT 3 TIMES BIOMETRIC	Reopen & Pay	package is justified
33	T0107183477472	2018/083024	19100002A - 00	750	Manisha	counts of 3 Biometric identification and OTP attempts could not be seen in this TID hence rejected7	DEAR SIR PATIENT BIO METRIC DONE WE DONE BIO METRIC ATTEMPT 8 TIME KINDLY REOPEN THIS TID.	Reopen & Pay	as per documents the package is justified
34	T2310184612831	2018/090229	19100003A - 00	1500	Sunita	hospital not provide live photo at the time of discharge 7	AT THE TIME OF DISCHARGE WE SEND YOU PATIENT LIVE PHOTO WRONG REJECTED	Reopen & Pay	package is justified
35	T1411198555550	2019/149203	19010107A - 00	10000	Seema Bai	As per rfp pt. live photo at the time of admission not provide hence case rejected 7	live photo captured but there is software issue	Reopen & Pay	package is justified
36	T1809197940663	2019/148933	19030024A - 01	3000	ramhet	Hospital not provide clinical photo hence rejected . 7	clinical photo uploaded at query pannel & discharge time please check & process this tid	Rightly Rejected	clinical photo not provided by the hospital
37	T3105196709082	2019/148889	29100006A - 00	30000	Dawarka Lal	DOD 4 JUN AS PER DISCHARGE AND 5 JUN AS PER SYSTEM HENCE REJECTED 7	Sir, as per discharge time on IPD discharge date is 5 june but by mistaken on discharge ticket 4 june is mentioned so kindly check & process this TID	Reopen & Pay	package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
38	T0209197753996	2019/141847	19070051A - 00	6000	Ashiya Bano	AS PER mdp PRE & POST OP clinical photo OF EYE NOT PROVIDE SO CALIM REJECTED 7	sir, we have provided you clinical photo on IPD at query pannel, please check & process this TID	Rightly Rejected	as per documents the pre and post clinical photo is not provided by the hospital as per mdp
39	T0106196723949	2019/123572	19030023A - 00	7500	Gopali Bai	HOSPITAL NOT PROVIDE CLINICAL PHOTO MDP REGULATION REJCTED 7	SIR, WE HAVE UPLOADED CLINICAL PHOTO AT IPD & ALSO AT QUERY PANEL PLEASE CHECK & PROCESS THIS TID.	Reopen & Pay	as per documents the package is justified
40	T0606196768077	2019/121376	19010010A - 00	2400	chandr kanti	Count of three biometric identification and otp attempts could not seen in this tid hence rejected. 7	DEAR SIR WE HAVE SEND MAIL FOR BIO ISSUE . WE UPLOAD THIS MAIL AT ADMIT TIME. KINDLY RECHECK AND REOPEN AND PAY	Reopen & Pay	package is justified
41	T2905196687855	2019/121393	19100003A - 08	1500	Islam	pt stay is 6 days only7	DEAR SIR PATIENT DISCHARGE DATE IS 29.05.2019 AND ADMIT DATE 23.04.2019 SO PATIENT STAY MORE THEN 6 DAYS	Rightly Rejected	package not justified
42	T1511184814139	2018/072091	19100002A - 03	750	Premlata Kahar	as per rfp live photo of pt at the time of LAMA/discharge not provided, hence rejected7	SIR according to guideline no require of live photo at the time of lama discharge	Reopen & Pay	package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
43	T2310184612831	2018/090236	19100003A - 05	1500	Sunita	hospital not provide live photo at the time of discharge 7	AT THE TIME OF DISCHARGE WE SEND YOU PATIENT LIVE PHOTO WRONG REJECTED	Reopen & Pay	package is justified
44	T1305196505549	2019/120533	19100002A - 04	750	Sushila	date wise complete ipd treatment detail not provided hence rejected7	WRONG REJECTED WE ALREADY UPLOADED PATIENT DATE TREATMENT KINDLY REOPEN AND PAY	Reopen & Pay	package is justified
45	T2910184674815	2019/094131	19100002A - 01	750	Reena Bai	hospital not provided Annexuer 7 in case of death hence rejected 7	with out query rejected we provide if you send query for annexure 7	Reopen & Pay	package is justified
46	T0107183477472	2018/083026	19100002A - 02	750	Manisha	counts of 3 Biometric identification and OTP attempts could not be seen in this TID hence rejected7	DEAR SIR PATIENT BIO METRIC DONE WE DONE BIO METRIC ATTEMPT 8 TIME KINDLY REOPEN THIS TID.	Rightly Rejected	stay less then 24 hours
47	T2707183739465	2018/057404	19100002A - 05	750	LOKESH	as per RFP, live photo at the time of admission not provided. hence rejected 7	PATIENT BOTH TIME LIVE PHOTO KINDLY REOPEN THIS	Rightly Rejected	package not justified
48	T0911184760638	2018/071037	19100002A - 00	750	Guddo	HOSPITAL NOT PROVIDE NO live discharge photo and patient consent(for LAMA) to leave against medical advice hence treated as abscond nd rejected.7	IN CASE OF LAMA ACCORDING TO GUIDELINE NO REQUIRE OF LIVE PHOTO, SO PROCEED THIS TID.	Reopen & Pay	package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
49	T1512185091852	2019/109853	29200002A - 00	2000	jubeda bano	as per rfp live photo at the time of discharge not provide hence rejected 7	PATIENT ADMITTED ON 15th DEC AND PREAUTH BOOKED BUT PREAUTH APPROVED ON 16th DEC AT 09.42AM SO CLAIM SUBMITTED ON 16th DEC	Reopen & Pay	package is justified
50	T3101195512447	2019/102146	19100002A - 02	750	Raj	no approve package7	THE REASON FOR REJECTION IS NOT CLEAR ALLTHOUGH WE HAVE UPLOADED ALL DAYWISE TREATMENT AND DOCUMENTS	Rightly Rejected	package not justified
51	T1810198287273	2019/148909	19070051A - 00	6000	Omprakash	AFTER QUERY HOSPITAL NOT provide clinical photo HENCE REJECTED7	CLINICAL PHOTO UPLOADED AT QUERY PANNEL ON IPD PLEASE CHECK & PROCESS TIS TID	Rightly Rejected	clinical photo not provided by the hospital
52	T0107183477472	2018/083028	19100005A - 01	1350	Manisha	counts of 3 Biometric identification and OTP attempts could not be seen in this TID hence rejected7	DEAR SIR PATIENT BIO METRIC DONE WE DONE BIO METRIC ATTEMPT 8 TIME KINDLY REOPEN THIS TID.	Re-Open & Query	bt sticker is provided
53	T0411184730681	2018/074647	19100002A - 01	750	Devi Singh Gour	as per RFP live photo at time of admission is not provided hence rejected 7	PATIENT IS ON OXYGEN WITH IN REASON MENTION ON ANNEXURE-4 AT THE TIME OF ADMISSION SO PLEASE PROCEED.	Reopen & Pay	package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
54	T1112185062298	2019/096006	19070051A - 00	6000	Radha Kishan	after repeated query KINDLY PROVIDE CLINICAL PHOTOGRPH hospital not replied hence rejected7	CLINICAL PHOTO MENTIONED ON IPD PAPER, WE ALREADY DID THIS QUERY. PLEASE PROCESS THIS TID.	Rightly Rejected	pre and post clinical photo is not provided by the hospital
55	T1511184814139	2018/072090	19100002A - 02	750	Premalata Kahar	as per rfp live photo of pt at the time of LAMA/discharge not provided, hence rejected7	SIR according to guideline no require of live photo at the time of lama discharge	Reopen & Pay	package is justified
56	T2010198306015	2019/148906	29100013A - 00	10000	Kanwar Lal Jha	hospital not provide SDP sticker hence Rejected 7	BT TAG FOR SDP ALSO UPLOADED AT THE TIME OF DISCHARGE PLEASE CHECK CAREFULLY & PROCESS THIS TID	Reopen & Pay	package is justified
57	T1705196547855	2019/149082	29030018A - 00	18000	Kalavati Bai	Post operative X-Ray Film of blocked patient not provided.7	SIR PLEASE CHECK THERE IS ALSO UPLOADED PRE & POST X- RAYS	Reopen & Pay	package is justified
58	T1305196505549	2019/120537	19100002A - 02	750	Sushila	date wise complete ipd treatment detail not provided hence rejected7	WRONG REJECTED WE ALREADY UPLOADED PATIENT DATE TREATMENT KINDLY REOPEN AND PAY	Reopen & Pay	package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
59	T1305196505549	2019/120534	19100002A - 03	750	Sushila	date wise complete ipd treatment detail not provided hence rejected7	WRONG REJECTED WE ALREADY UPLOADED PATIENT DATE TREATMENT KINDLY REOPEN AND PAY	Reopen & Pay	package is justified
60	T0107183477472	2018/083027	19100005A - 00	1350	Manisha	counts of 3 Biometric identification and OTP attempts could not be seen in this TID hence rejected7	DEAR SIR PATIENT BIO METRIC DONE WE DONE BIO METRIC ATTEMPT 8 TIME KINDLY REOPEN THIS TID.	Reopen & Pay	bt sticker is provided
61	T0601195286787	2019/110863	19010165A - 00	12000	Ram Kumar Suman	After query USG report not provide hence REJECTED7	WE ARE SUBMITTED ALL DOCUMENTS ACCORDING TO MDP HERE USG REPORT NOT MENTION IN MDP ONLY Dr. prescription with clinical notes and discharge summery with procedure notes required so we already submitted	Rightly Rejected	usg is report not provided
62	T0506196766576	2019/124236	19070051A - 00	6000	Mangi Lal	AS PER QUERY REPLY CLINICAL PHOTO NOT PROVIDE HENCE REJECTED7	SIR CLINICAL PHOTO UPLOADED ON IPD AT QUERY PANEL, PLEASE CHECK & PROCESS THIS TID	Rightly Rejected	as per documents the pre and post clinical photo is not provided by the hospital as per mdp



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1	2	3	4	5	6	7	8	9	10
63	T0410184418198	2018/071032	19100002A - 00	750	Bhavari	Live discharge photo not provided hence rejected.7	IN THESE TID THIS PATIENT IS LAMA SO NO REQUIERED LIVE PHOTO ACCORDING TO BSBY GUIDLINES SO HENCE PROCEED	Reopen & Pay	package is justified
64	T2204196289231	2019/116613	19100002A - 04	750	Kanchan Bai	Approved for 4 days 7	PATIENT HAS ADMITTED ON 17/4/19 AT 5:02 PM & DISCHARGE ON 22/4/19 AT 6:36 PM SO HE HAS COMPLITED 5 DAYS IN HOSPITAL BUT YOU APPROVED ONLY 4 DAYS, PLEASE CHECK CAREFULLY & PROCESS THIS TID	Rightly Rejected	package is justified
65	T2410198347823	2019/148898	19100002A - 00	750	Naresh	AS PER RFP, AT THE TIME OF DISCHARGE PHOTO IS NOT PROVIDED, HENCE REJECTED7	AT THE TIME OF DISCHARGE PATIENT LIVE PHOTO WAS UPLOADED BUT DUE TO SOFTWARE PROBLEM IT IS NOT SHOW PLEASE CHECK & PROCESS THIS TID	Reopen & Pay	package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
66	T2905196687855	2019/121392	19100003A - 07	1500	Islam	pt stay is 6 days only7	DEAR SIR PATIENT DISCHARGE DATE IS 29.05.2019 AND ADMIT DATE 23.04.2019 SO PATIENT STAY MORE THEN 6 DAYS	Rightly Rejected	package not justified
67	T0410184418198	2018/071033	19100002A - 01	750	Bhavari	Live discharge photo not provided hence rejected.7	IN THESE TID THIS PATIENT IS LAMA SO NO REQUIERED LIVE PHOTO ACCORDING TO BSBY GUIDLINES SO HENCE PROCEED	Reopen & Pay	package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
68	T0506196758866	2019/124223	29030023A - 00	10000	Vedvyas	Counts of 3 Bio metric identification and OTP attempts could not be seen in this TID hence Rejected. 7	SIR AT THAT TIME THERE IS SOME PROBLEM IN SERVER THAT IS VISIBLE AT SITE & WHICH SCREENSHOT ALSO UPLOADED, AT THAT TIME WE SEND EMAIL FOR THIS PROBLEM WHICH COPY IS ALSO UPLOADED, THATS WE DONE MOIC IN THIS CASE & ALL SUPPORTIVE DOCUMENTS ALSO UPLOADED AT QUERY PANEL, PLEASE CHECK & PROCESS THIS TID	Reopen & Pay	package is justified
69	T0410184418198	2018/071034	19100002A - 02	750	Bhavari	Live discharge photo not provided hence rejected.7	IN THESE TID THIS PATIENT IS LAMA SO NO REQUIERED LIVE PHOTO ACCORDING TO BSBY GUIDLINES SO HENCE PROCEED	Rightly Rejected	stay less then 24 hours



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
70	T1412185084390	2019/109851	29200002A - 00	2000	Manju Bai	As per RFP, live photo at the date and time of discharge is not provided. Hence rejected.7	PATIENT ADMITTED ON 14th DEC IN DAYCARE AND PREAUTH BOOKED BUT PREAUTH APPROVED ON 15th DEC AT 10.42AM SO CLAIM SUBMITTED ON 15th DEC	Reopen & Pay	package is justified
71	T2702195769219	2019/107215	19100005A - 03	1350	Hemraj	bt is not provided 7	IN THESE TID IN WHICH PATIENT DRIP DONE FOUR BLOOD SUPPLY AND WE ALREADY UPLOADED FOUR BLOOD TAG STICKER NO. LIKE AS 3118, 3158, 2792 AND 2742 THUS BT NO. 3118 AND 3158 ARE MENTIONED SAME BT STICKER AND 2792 AND 2742 ARE SEPRATELY SO PLEASE RE-CLAIM THIS PKG TID	Rightly Rejected	package not justified
72	T1512185093203	2019/109850	19020081A - 00	5000	Babulal	Laryngoscopy report not provided.hence,rejected.7	DEAR SIR/ MADAM WE HAVE SUBMITTED PATIENT BIOPSY REPORT HENCE REASON FOR REJECTION IS NOT JUSTIFY	Reopen & Pay	package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
73	T2905196687855	2019/121390	19100003A - 05	1500	Islam	pt stay is 6 days only7	DEAR SIR PATIENT DISCHARGE DATE IS 29.05.2019 AND ADMIT DATE 23.04.2019 SO PATIENT STAY MORE THEN 6 DAYS	Rightly Rejected	package not justified
74	T0107183477472	2018/083025	19100002A - 01	750	Manisha	counts of 3 Biometric identification and OTP attempts could not be seen in this TID hence rejected7	DEAR SIR PATIENT BIO METRIC DONE WE DONE BIO METRIC ATTEMPT 8 TIME KINDLY REOPEN THIS TID.	Reopen & Pay	as per documents the package is justified
75	T0411184730681	2018/074648	19100002A - 02	750	Devi Singh Gour	as per RFP live photo at time of admission is not provided hence rejected 7	PATIENT IS ON OXYGEN WITH IN REASON MENTION ON ANNEXURE-4 AT THE TIME OF ADMISSION SO PLEASE PROCEED.	Reopen & Pay	package is justified
76	T1005182954537	2018/037713	19010165A - 00	12000	maninder kour	AS PER RFP,LIVE PHOTO AT THE TIME OF ADMISSION &/OR DISCHARGE IS NOT PROVIDED. HENCE REJECTED7	ACCORDING TO LETTER NO. 307 IF PATIENT TID GENERATED SAME DATE OR WITHIN 1 HR THEN CASE MADE AFTER NEXT DATE OR WITH IN 72 HR SO REOPEN THIS TID.PATIENT BOTH TIME LIVE PHOTO CAPTURE KINDLY REOPEN THIS TID.	Reopen & Pay	package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
77	T1109184202881	2018/080333	39070005A - 00	6000	Shail Kumari	Counts of three Bio-Metric identification attempts could not be seen in this TID .HENCE CASE REJECTED 7	DEAR SIR BIO METRIC SEEN IN THIS WRONG REJECTED. PATIENT 8 TIME BIO METRIC AND OTP SEND SO KINDLY REOPEN THIS TID.	Reopen & Pay	package is justified
78	T2310184612831	2018/090232	19100003A - 04	1500	Sunita	hospital not provide live photo at the time of discharge 7	AT THE TIME OF DISCHARGE WE SEND YOU PATIENT LIVE PHOTO WRONG REJECTED	Reopen & Pay	package is justified
79	T2910184674815	2019/094133	19100002A - 03	750	Reena Bai	hospital not provided Annexuer 7 in case of death hence rejected 7	with out query rejected we provide if you send query for annexure 7	Reopen & Pay	package is justified
80	T3101195512447	2019/102145	19100002A - 01	750	Raj	no approve package7	THE REASON FOR REJECTION IS NOT CLEAR ALLTHOUGH WE HAVE UPLOADED ALL DAYWISE TREATMENT AND DOCUMENTS	Rightly Rejected	package not justified
81	T1809197940663	2019/148932	19030024A - 00	3000	ramhet	Hospital not provide clinical photo hence rejected . 7	clinical photo uploaded at query pannel & discharge time please check & process this tid	Rightly Rejected	clinical photo not provided by the hospital
82	T2310184612831	2018/090233	19100003A - 06	1500	Sunita	hospital not provide live photo at the time of discharge 7	AT THE TIME OF DISCHARGE WE SEND YOU PATIENT LIVE PHOTO WRONG REJECTED	Reopen & Pay	package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
83	T2310184612831	2018/090231	19100003A - 02	1500	Sunita	hospital not provide live photo at the time of discharge 7	AT THE TIME OF DISCHARGE WE SEND YOU PATIENT LIVE PHOTO WRONG REJECTED	Reopen & Pay	package is justified
84	T2409184322877	2019/093125	19030116A - 00	12000	Mohan Lal	as per RFP pt live photo at the time of admission not provided hence rejected7	THIS AN EMERGENCY CASE OF RTA (MLC)AND WE GENERATE EMERGENCY TID AT THE TIME OF ADMISSION THEN PREAUTH BOOKED NEXT DAY WITH LIVE PHOTO ACCORDING TO GUIDELINE	Reopen & Pay	package is justified
85	T1211184784851	2018/082245	29180002A - 00	10000	Fulabai	Hospital not provide live photo at the time of LAMA claim has been rejected7	WE GIVEN ANNEXURE-7 FOR NOT NEED PHOTO ACCORDING TO BSBY GUIDELINES	Reopen & Pay	package is justified

