

F 8(95) Rejection Appeal-I 2 2 38

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ANAND HOSPITAL n EYE CENTRE-Jaip 35	

ANAND HOSPITAL n EYE CENTRE-Jaip135 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 15/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Abida Khatoon (akhatoon@mdindia.com)
- Sh Umesh choudhary (bsbynia@gmail.com)
- exparty (drsonu2goel@yahoo.com)

बैठक में **ANAND HOSPITAL n EYE CENTRE-Jaip135** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 20 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	4
2	Re-open & Query	0
3	Rightly Rejected	16

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 01/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 01/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 01/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JCEO RSHAA)



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2905196687640	2019/120923	19070051A - 00	6000	Kalu Ram	after reminder the clear visible clinical photo not provided hence not payable7	Required document i.e. Live Photo of the patient has already been uploaded at the time of admission & discharge, and again replied 2-3 times attached with required document also. We request you to please process the claim. Thanking You	Reopen & Pay	As per documents uploaded package blocked is justified, hence Reopen & Pay.
2	T0408183827225	2019/120872	19070051A - 00	6000	Anwar Khan	As per RFP, live photo of patient at the time of Admission & discharge not provided, hence rejected 7	Required document i.e. Live Photo of the patient has already been uploaded at the time of admission & discharge, and again replied 2-3 times attached with required document also. We request you to please process the claim. Thanking You	Rightly Rejected	Admission Live Photo not provided, hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
3	T0705182922992	2019/120964	19070051A - 00	6000	Abdul Ajij Kha	AS per RFP,LIVE PHOTO AT THE TIME of DISCHARGE IS NOT PROVIDED. HENCE REJECTED.7	Required document i.e. Live Photo of the patient has already been uploaded at the time of admission & discharge, and again replied 2-3 times attached with required document also.	Rightly Rejected	Discharge Live Photo not provided, hence rejected.
4	T1405182994802	2019/120968	19070051A - 00	6000	Ramchandra	As per RFP live photo at the time of discharge and anexiure 6 not provide hence reject 7	Required document i.e. Live Photo of the patient has already been uploaded at the time of admission & discharge, and again replied 2-3 times attached with required document also.	Rightly Rejected	Annexure 6 and Discharge Live Photo not provided, hence rejected.
5	T1605196539081	2019/120920	19070051A - 00	6000	Sumitra Devi	after reminder the clear visible clinical photo not provided hence not payable 7	Required document i.e. Live Photo of the patient has already been uploaded at the time of admission & discharge, and again replied 2-3 times attached with required document also. We request you to please process the claim. Thanking You	Rightly Rejected	Wrong package selected, hence rejected.

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1	2	3	4	5	6	7	8	9	10
6	T0705196443302	2019/120918	19070051A - 00	6000	Shivji Ram	as per RFP live photo not provide at time of discharge ,hence rejected 7	Required document i.e. Live Photo of the patient has already been uploaded at the time of admission & discharge, and again replied 2-3 times attached with required document also. We request you to please process the claim. Thanking You	Rightly Rejected	Discharge Live Photo not provided, hence rejected.
7	T0105196382466	2019/120915	19070051A - 00	6000	Sitaram	as per rfp live photo at the time of admission and discharge not provided hence rejected7	Required document i.e. Live Photo of the patient has already been uploaded at the time of admission & discharge, and again replied 2-3 times attached with required document also. We request you to please process the claim. Thanking You	Rightly Rejected	Discharge Live Photo not provided, hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T2904196361514	2019/120913	19070051A-00	6000	Bhikh Singh	as per RFP live patient photo at time of discharge not provided hence rejected.7	Required document i.e. Live Photo of the patient has already been uploaded at the time of admission & discharge, and again replied 2-3 times attached with required document also. We request you to please process the claim. Thanking You	Rightly Rejected	Discharge Live Photo not provided, hence rejected.
9	T0105182866056	2019/120963	19070051A-00	6000	Natu Ram Choudhary	As per RFP, pt live photo not provided at discharge time hence rejected 7	Required document i.e. Live Photo of the patient has already been uploaded at the time of admission & discharge, and again replied 2-3 times attached with required document also.	Rightly Rejected	Discharge Live Photo not provided, hence rejected. 15.07.2021

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
10	T2805196670600	2019/120922	19070051A - 00	6000	Bimla Devi	after reminder the clear visible clinical photo with face of patient is not provided hence not payable7	Required document i.e. Live Photo of the patient has already been uploaded at the time of admission & discharge, and again replied 2-3 times attached with required document also. We request you to please process the claim. Thanking You	Rightly Rejected	Discharge Live Photo not provided, hence rejected.
11	T0705196443248	2019/120917	19070051A - 00	6000	Chhoti Devi	as per RFP live photo not provide at time of discharge ,hence rejected 7	Required document i.e. Live Photo of the patient has already been uploaded at the time of admission & discharge, and again replied 2-3 times attached with required document also. We request you to please process the claim. Thanking You	Rightly Rejected	Discharge Live Photo not provided, hence rejected.
12	T1106183281608	2019/121425	19070051A - 00	6000	Suresh Kumar	null7	Required document i.e. Live Photo of the patient has already been uploaded at the time of admission & discharge, and again replied 2-3 times attached with required document also.	Rightly Rejected	Already approved and paid

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
13	T0604182649591	2019/120946	19070051A - 00	6000	Sadik	as per rfp live photo of the patient at the time of discharge was not provided hence rejected 7	Required document i.e. Live Photo of the patient has already been uploaded at the time of admission & discharge, and again replied 2-3 times attached with required document also.	Rightly Rejected	Discharge Live Photo not provided, hence rejected.
14	T2005196579825	2019/120921	19070051A - 00	6000	Usha Kanwar	after reminder the clear visible clinical photo not provided hence not payable 7	Required document i.e. Live Photo of the patient has already been uploaded at the time of admission & discharge, and again replied 2-3 times attached with required document also. We request you to please process the claim. Thanking You	Reopen & Pay	As per documents uploaded package blocked is justified, hence Reopen & Pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
15	T0105196385503	2019/120914	19070051A - 00	6000	meera devi	as per rfp live photo at the time of admission not provided hence rejected7	Required document i.e. Live Photo of the patient has already been uploaded at the time of admission & discharge, and again replied 2-3 times attached with required document also. We request you to please process the claim. Thanking You	Rightly Rejected	Admission Live Photo not provided, hence rejected.
16	T2304196298422	2019/120846	19070051A - 00	6000	SUNDARI DEVI	as per RFP live patient photo at time of discharge not provided hence rejected.7	Required document i.e. Live Photo of the patient has already been uploaded at the time of admission & discharge, and again replied 2-3 times attached with required document also. We request you to please re open this case. Thanking You	Rightly Rejected	Discharge Live Photo not provided, hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
17	T2204196286482	2019/120911	19070051A - 00	6000	Chanchal	clinical photo showing Pterigium, discrepancy in diagnose in eye & operated eye in discharge ticket and OT note after query no reply hence rejected7	Required document i.e. Live Photo of the patient has already been uploaded at the time of admission & discharge, and again replied 2-3 times attached with required document also. We request you to please process the claim. Thanking You	Rightly Rejected	clinical photo showing Pterigium, discrepancy in diagnose in eye & operated eye in discharge ticket and OT note after query no reply hence rejected
18	T1505196528394	2019/120844	19070051A - 00	6000	Suwa Lal Yadav	As per provide document clear clinical photo not provide by hospital 7	Our clinic is available.	Rightly Rejected	Clinical photo not provided, hence rejected.
19	T1505196527839	2019/120919	19070051A - 00	6000	Mahendra Yadav	after reminder the clear visible clinical photo not provided hence not payable 7	Required document i.e. Live Photo of the patient has already been uploaded at the time of admission & discharge, and again replied 2-3 times attached with required document also. We request you to please process the claim. Thanking You	Reopen & Pay	As per documents uploaded package blocked is justified, hence Reopen & Pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
20	T0410198133289	2019/142025	19070051A - 00	6000	Madan Lal Rebari	As per query hospital not provide post op clinical photo and donor site clinical photo of conjunctival graft with face of patient hence rejected . 7	Required document has already been uploaded at the time of discharge, and again replied 2-3 times attached with required document also. We request you to please process the claim ASAP	Reopen & Pay	As per documents uploaded package blocked is justified, hence Reopen & Pay.

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