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SWASTIK HOSPITAL -Bhil 847	

SWASTIK HOSPITAL -Bhil1847 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 26/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Rakesh Kumar Meena (jceo-rshaa@gov in)
- Sh Umesh choudhary (bsbynia@gmail com)
- Sh Parmeshwar (swastikinstitute2 7@gmail com)

बैठक में **SWASTIK HOSPITAL -Bhil1847** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 14 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	8
2	Re-open & Query	0
3	Rightly Rejected	6

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 01/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 01/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 01/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(0 RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1006196815643	2019/135975	19030009A - 00	18000	Mahipal Singh	AS PER PROVIDE DOC. PKG NOT JUSTIFY7	package justification submitted	Rightly Rejected	Right rejection as Wrong package selection -provided documents booked package & performed Sx are different , Hence rejected
2	T1201195349427	2019/109894	19030019A - 00	12000	Bhairu Lal	AS PER ENCLOSED DOCUMENTS FIXATION IN FINGER , THIS IS SMALL BONE , SO WRONG PACKAGE SELECTED7	KINDLY CONSIDER THIS CODE 19030014	Reopen & Pay	Re-open & pay for treatment done for small bone CRIF - SETTLE for package code 19030021
3	T2905196682354	2019/133689	19030096A - 00	21000	Narendra Singh	As per provided documents discharge time live photo not provided, Hence rejected.7	live photo generate but software problem document corrupted	Reopen & Pay	Reopen & pay for provided treatment by hospital for booked package
4	T1709197931590	2019/143651	19030006A - 00	15000	Sunil Sahu	as per enclose documents wrong package selection hence rejected7	right package	Rightly Rejected	Right rejection as Wrong package selection -provided documents booked package & performed Sx are different , Hence rejected
5	T3009198086318	2019/141075	19100002A - 02	750	Maya	Discharge Summary with seal and sign of treating consultant not provided.7	without query only seal & sign, case reject pls reopen this case	Reopen & Pay	Re-open & pay as per uploaded documents for treated illness for per day Routine ward
6	T2708197677377	2019/135974	29200002A - 00	2000	Manju Devi Sharma	As per RFP live photo at the date & time of discharge is not provided, hence rejected. 7	pt. discharge time pic submitted	Rightly Rejected	Right rejection as per Live PHOTO on DOD not provided by Hospital & also DISCREPANCY in D/S and portal for DOD
7	T3009198086318	2019/141074	19100002A - 01	750	Maya	Discharge Summary with seal and sign of treating consultant not provided.7	without query only seal & sign, case reject pls reopen this case	Reopen & Pay	Re-open & pay as per uploaded documents for treated illness for per day Routine ward
8	T0201195248177	2019/109892	19030053A - 00	18000	Radha Devi	Not Provide Post X-ray Report So case Has Reject7	SIR POST OPER. X-RAY ALL READY SUBMITTED	Rightly Rejected	Right rejection as per uploaded documents & performed Sx package /Wrong package selection

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
9	T0507197096751	2019/143659	19030019A - 00	12000	Khemaraj Kumawat	as per documents wrong package selection hence rejected7	package right	Reopen & Pay	Re-open & pay for treatment done for small bone CRIF - SETTLE for package code 19030021
10	T0908197499503	2019/143654	19030019A - 00	12000	Sushila	Pre-operative X-Ray Film not provided. 7	without query case reject mdp doc.	Rightly Rejected	Right rejection as Pre- Xray not provided by hospital for justifying performed procedure done , Hence rejected
11	T3009198086318	2019/141076	19100002A - 03	750	Maya	Discharge Summary with seal and sign of treating consultant not provided.7	without query only seal & sign, case reject pls reopen this case	Reopen & Pay	Re-open & pay as per uploaded documents for treated illness for per day Routine ward
12	T2908197706338	2019/140203	19030062A - 00	20000	Husen	Rejection due to wrong package selection.7	I have searched for external fixator code in list but could not found so i choose code 19030062 so plz correct this code with 19030037. kindly approved code 19030037.	Rightly Rejected	Right rejection as Wrong package selection -provided documents booked package & performed Sx are different , Hence rejected
13	T3009198086318	2019/141073	19100002A - 00	750	Maya	Discharge Summary with seal and sign of treating consultant not provided.7	without query only seal & sign, case reject pls reopen this case	Reopen & Pay	Re-open & pay as per uploaded documents for treated illness for per day Routine ward
14	T2110198311908	2019/143649	19010107A - 00	10000	Nanda	as per pkg block Lap Appendectomy & procedure done open Appendectomy so claim rejected 7	in ot notes resign menstion laparoscopic appendix and open appendix	Reopen & Pay	Re-open & pay for treatment done for Lap. To OPEN - SETTLE for package code 39010001

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