

F 8() Rejection Appeal-I 2 2 788

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2 Bhagwan Mahaveer cancer Hospital andRC-Jaip2767

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Bhagwan Mahaveer cancer Hospital andRC-Jaip2767	

Bhagwan Mahaveer cancer Hospital andRC-Jaip2767 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 09/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Abida Khatoon (akhatoon@mdindia.com)
- Sh Umesh choudhary (bsbynia@gmail.com)
- exparty (subhash pareek@bmchrcx.com)

बैठक में **Bhagwan Mahaveer cancer Hospital andRC-Jaip2767** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 5 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	4
2	Re-open & Query	0
3	Rightly Rejected	1

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 01/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 01/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 01/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JC RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1012198806923	2020/172419	29180010A - 00	110000	Premlata	NOT JUSTIFIED that claimant beneficiary Bhamashah card and nfsa link is issued before 13-09-20197	Dear Sir/Madam, We as a responsible hospital follow all the rules & regulations set up by your good office. There is no tool/option available on the portal of BSBY Website to check the status of NSFA. Due to this, Hospital is unable to find out that whether the BSBY Card of beneficiary is linked with NSFA Card or not. Had the option available on the website, we would have checked the status & reverted you the same. Also, after entering the BSBY Card details on portal the "Entitlement Type" was showing as NSFA & on the basis of that only our hospital accepted the cases. Kindly consider the problem & re-open the cases.	Reopen & Pay	Booked package justify hence re-open & pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
2	T1212198824701	2020/172418	29180010A - 00	110000	Mangi Kanwar	not justified that claimant beneficiary Bhamashah card and nfsa link is issued before 13-09-2019 ,provide biopsy , rt chart with # detail 7	Dear Sir/Madam, We as a responsible hospital follow all the rules & regulations set up by your good office. There is no tool/option available on the portal of BSBY Website to check the status of NSFA. Due to this, Hospital is unable to find out that whether the BSBY Card of beneficiary is linked with NSFA Card or not. Had the option available on the website, we would have checked the status & reverted you the same. Also, after entering the BSBY Card details on portal the "Entitlement Type" was showing as NSFA & on the basis of that only our hospital accepted the cases. Kindly consider the problem & re-open the cases.	Reopen & Pay	Booked package justify hence re-open & pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
3	T1411198555279	2020/172417	29180010A - 00	110000	Boduram Buradak	delayed query reply by hospital hence reject 7	Dear Sir/Madam, We as a responsible hospital follow all the rules & regulations set up by your good office. There is no tool/option available on the portal of BSBY Website to check the status of NSFA. Due to this, Hospital is unable to find out that whether the BSBY Card of beneficiary is linked with NSFA Card or not. Had the option available on the website, we would have checked the status & reverted you the same. Also, after entering the BSBY Card details on portal the "Entitlement Type" was showing as NSFA & on the basis of that only our hospital accepted the cases. Kindly consider the problem & re-open the cases.	Reopen & Pay	death case ,30# given against planned 35#, claim submitted after 4 days hence re- open & pay 50% for 30 #.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
4	T1911198610439	2020/172421	29180010A - 00	110000	Sonki Devi	After query Hospital not provide NFSA link date 7	Dear Sir/Madam, We as a responsible hospital follow all the rules & regulations set up by your good office. There is no tool/option available on the portal of BSBY Website to check the status of NSFA. Due to this, Hospital is unable to find out that whether the BSBY Card of beneficiary is linked with NSFA Card or not. Had the option available on the website, we would have checked the status & reverted you the same. Also, after entering the BSBY Card details on portal the "Entitlement Type" was showing as NSFA & on the basis of that only our hospital accepted the cases. Kindly consider the problem & re-open the cases.	Rightly Rejected	after query hospital not provide LAMA consent hence rightly rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
5	T2811198709666	2020/172420	29180010A - 00	110000	Babu Lal	After query Hospital not provide NFSA link date 7	Dear Sir/Madam, We as a responsible hospital follow all the rules & regulations set up by your good office. There is no tool/option available on the portal of BSBY Website to check the status of NSFA. Due to this, Hospital is unable to find out that whether the BSBY Card of beneficiary is linked with NSFA Card or not. Had the option available on the website, we would have checked the status & reverted you the same. Also, after entering the BSBY Card details on portal the "Entitlement Type" was showing as NSFA & on the basis of that only our hospital accepted the cases. Kindly consider the problem & re-open the cases.	Reopen & Pay	Booked package justify 35# given hence re- open & pay

