
F 00 (9) Rejection Appeal-I 202

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F 00 (9) Rejection Appeal-I 202

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Govt S K Hospital-Sike017 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 12/08/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Kamlesh Sharma (drkamleshsharma@gmail.com)
- Dr Shadab Khan (shadabkhan_7@gmail.com)
- Dr Jogendra (bsbyskhsikar@gmail.com)

बैठक में **Govt S K Hospital-Sike017** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 18 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	13
2	Re-open & Query	0
3	Rightly Rejected	5

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(J RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2101195417655	2019/098410	19100002A - 04	750	Saroj Kumari	admission is less than 24 hrs 7	admission IN 15.01.19 ON 04.32 PM AND DICHARGE ON 21.01.2019 ON 10.30 AM SO 5 DAYS COMPLETED	Reopen & Pay	Others
2	T1607197220942	2019/134608	19100002A - 01	750	Seema Yadav	As per RFP Hospital not provide admission time live photo at on DOA(As per discharge ticket),Hence rejected.7	ON THE ADMISSION PHOTO AND DIS PHOTO, CLEARLY SHOWING THAT PHOTO IS CAPTURED THAN HOW YOU CAN SAY THAT LIVE PHOTO NOT CAPTURED.	Rightly Rejected	Others
3	T2806197015105	2019/129408	29200002A - 00	2000	Harlal	hosp rply not valid hence rejected7	PATIENT DOING HIS DIALYSYS FIRST TIME SO IT HAD TAKE 24 HOUR FOR PACKAGE APPROVAL. PATIENT HAS ADMITTED IN HOSPITAL 28/06/2019 BECAUSE CHOOSE BY MISTAKE 29/6/2019. SO PLEASE CONSIDER PATIENT ADMIT DATE 28/06/2019.	Reopen & Pay	package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
4	T0204196086678	2019/116273	39020004A - 00	8050	Fatma	As per discharge ticket tonsillectomy done, due to wrong package selection claim rejected. 7	WITHOUT QUERY REJECTED.	Rightly Rejected	Others
5	T0306196734975	2019/120969	29200002A - 00	2000	Jagdish Buraniya	BLOCKED PT. ANNEX.6 NOT PROVIDE HENCE REJECTED7	BY MISTAKE ANOTHER DU PATIENT'S ANX 6 FORM HAS UPLOADED. BUT YOU HAD DID NOT PUT QUERY FOR ANX 6	Reopen & Pay	Others
6	T1607197220942	2019/134610	19100005A - 01	1350	Seema Yadav	As per RFP Hospital not provide admission time live photo at on DOA(As per discharge ticket),Hence rejected.7	ON THE ADMISSION PHOTO AND DIS PHOTO, CLEARLY SHOWING THAT PHOTO IS CAPTURED THAN HOW YOU CAN SAY THAT LIVE PHOTO NOT CAPTURED.	Reopen & Pay	Others
7	T3004196366840	2019/129398	19030118A - 00	20000	Sumer Singh	hospital not provide dod date mention claim are rejcted 7	ONLY PUT QUERY FOR OT NOTES, NO QUERY PUTTING DOD MENTION DOCUMENT. BEFORE CANCELLING ALMOST ONE TIME PUT QUERY FOR THAT TYPE OF REJECTION.	Reopen & Pay	kindly settle



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1	2	3	4	5	6	7	8	9	10
8	T1408197539681	2019/134614	29200002A - 00	2000	Heena	DISCHARGE NPHOTO IS NOT LIVE HENCE REJECTED7	ON THE DIS PHOTO, CLEARLY SHOWING THAT PHOTO IS CAPTURED THEN HOW YOU CAN SAY THAT LIVE PHOTO NOT CAPTURED.	Reopen & Pay	patient provided the live of the date of claim submission
9	T3003196061601	2019/115928	19100002A - 00	750	Bodu Ram	As per enclosed discharge ticket Procedure was done 7	PACKAGE REJECTED WITHOUT QUERY.	Reopen & Pay	Others
10	T3003196061601	2019/115929	19100002A - 01	750	Bodu Ram	As per enclosed discharge ticket Procedure was done 7	PACKAGE REJECTED WITHOUT QUERY.	Reopen & Pay	Others
11	T0608197452744	2019/134393	19100002A - 02	750	Purna Ram	pt. stay less than 24 hrs. hence rejected 7	PATIENT ADMIT IN HOSPITAL 2.08.19 AND DISCHARGE ON 06.08.19. SO HOW PATIENT IS NOT STAYED IN HOSPITAL FOR 24 HOUR.	Reopen & Pay	complete stay of the patient
12	T1907197253370	2019/134603	19100002A - 00	750	yashoda	after query,not provide datewise ipd chart,rejected7	COMPLETE IPD CHART WITH DATE WISE PROVIDED AT DIS TIME. FIRSTLY PLEASE CHECK IT CORRECTLY THEN REJECT.	Reopen & Pay	package is justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
13	T0608197452744	2019/134391	19100002A - 00	750	Purna Ram	pt. stay less than 24 hrs. hence rejected 7	PATIENT ADMIT IN HOSPITAL 2.08.19 AND DISCHARGE ON 06.08.19. SO HOW PATIENT IS NOT STAYED IN HOSPITAL FOR 24 HOUR.	Reopen & Pay	complete stay of the patient
14	T0207197057606	2019/129399	19100002A - 00	750	Najama Bano	As per RFP live photo at the time of discharge not provided ,hence rejected7	IT IS CLEARLY SHOWING THAT PHOTO IS CAPTURED NOT UPLOADED. CHECK IT PROPERLY.	Rightly Rejected	live photo at the time of admission and discharge are not of the same patient
15	T1607197220942	2019/134611	19100005A - 02	1350	Seema Yadav	As per RFP Hospital not provide admission time live photo at on DOA(As per discharge ticket),Hence rejected.7	ON THE ADMISSION PHOTO AND DIS PHOTO, CLEARLY SHOWING THAT PHOTO IS CAPTURED THAN HOW YOU CAN SAY THAT LIVE PHOTO NOT CAPTURED.	Reopen & Pay	Pending
16	T0608197452744	2019/134392	19100002A - 01	750	Purna Ram	pt. stay less than 24 hrs. hence rejected 7	PATIENT ADMIT IN HOSPITAL 2.08.19 AND DISCHARGE ON 06.08.19. SO HOW PATIENT IS NOT STAYED IN HOSPITAL FOR 24 HOUR.	Reopen & Pay	complete stay of the patient



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
17	T1607197220942	2019/134609	19100005A - 00	1350	Seema Yadav	As per RFP Hospital not provide admission time live photo at on DOA(As per discharge ticket),Hence rejected.7	ON THE ADMISSION PHOTO AND DIS PHOTO, CLEARLY SHOWING THAT PHOTO IS CAPTURED THAN HOW YOU CAN SAY THAT LIVE PHOTO NOT CAPTURED.	Rightly Rejected	Others
18	T1607197220942	2019/134607	19100002A - 00	750	Seema Yadav	As per RFP Hospital not provide admission time live photo at on DOA(As per discharge ticket),Hence rejected.7	ON THE ADMISSION PHOTO AND DIS PHOTO, CLEARLY SHOWING THAT PHOTO IS CAPTURED THAN HOW YOU CAN SAY THAT LIVE PHOTO NOT CAPTURED.	Rightly Rejected	Others

