

F 8(9) Rejection Appeal-I 2 2 772

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BAGRA MATERNITY AND GENERAL	

BAGRA MATERNITY AND GENERAL HOSPITAL-Jaip791 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 27/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Rakesh Kumar Meena (jceo-rshaa@gov.in)
- Mr Umesh Kumar sharma (umeshk.sharma@newindia.co.in)
- Dr Ravi Mehta (bagrahospital@gmail.com)

बैठक में **BAGRA MATERNITY AND GENERAL HOSPITAL-Jaip791** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 10 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	2
2	Re-open & Query	0
3	Rightly Rejected	8

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 01/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 01/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 01/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(J EO RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2907197370874	2019/132377	29060060A - 00	85000	Kamla	as per provided documents x ray KUB not given post op hence rejected7	X RAY KUB NOT REQUIRED IRRELAVENT QUERY, REJECTED WITHOUT QUERY	Rightly Rejected	Right rjection as per provided OT notes& D/S not justify booked package ,Hence rejected
2	T1104182689282	2018/070997	19100002A - 02	750	kanta devi	hospital not CONFIRM & over writing DOD hence case rejected7	IN THIS CASE OUR HOSPITAL DISCHARGE TICKET CLEARLY MENTIONED DOD 10/04/18	Rightly Rejected	Right rejection as Discrepancy in provided documents , claim already settled, Hence rejected
3	T1206196836592	2019/139844	29060060A - 00	85000	Hari Singh	clear post op x ray not given as per mdp hence rejected7	NOT A VALID RESION OF REJECTION	Rightly Rejected	Right rjection as per provided OT notes& D/S not justify booked package ,Hence rejected
4	T2705196662548	2019/122349	29060060A - 00	85000	Mosam	setteled to microdisectomy package as per detailed ot notes 7	SIR- ENDOSCOPIC DISCECTOMY WAS DONE WITH A INCISION OF SIZE < 1 CM KINDLY APPROVED AS PER MISS	Rightly Rejected	Right rjection as per provided OT notes& D/S not justify booked package ,Hence rejected
5	T1205196493396	2019/122348	29060060A - 00	85000	Kandas	setteled to 24000 microdisectomy package 7	SIR- ENDOSCOPIC DISCECTOMY WAS DONE WITH A INCISION OF SIZE < 1 CM KINDLY APPROVED AS PER MISS	Rightly Rejected	Right rejection as Discrepancy in provided documents , claim already settled, Hence rejected
6	T3005196693865	2019/122921	19020027A - 00	12000	INDRO	as per documents hospital not provide correct patient anexure -6 ,hence case rejected7	ANNEXURE-6 IS CORRECT THEN WHY REJECTED	Reopen & Pay	Reopen & pay for booked package FESS as per uploaded Documents



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T0606196772986	2019/122347	29060060A - 00	85000	NIRMALA DEVI	as per the detail ot notes provided and incision detail setteled to disectomy lumbar package 29060047 7	SIR- ENDOSCOPIC DISCECTOMY WAS DONE WITH A INCISION OF SIZE < 1 CM KINDLY APPROVED AS PER MISS	Rightly Rejected	Right rejection as Discrepancy in provided documents , claim already settled, Hence rejected
8	T1806196901849	2019/134506	29060060A - 00	85000	naresh singh	even after query hospital not provide Endoscopic picturesof patient hence rejected7	WE HAD PROVIDED ENDOSCOPIC PICTURES AFTER QUERY INSPITE THAT REJECTED	Rightly Rejected	Right rjection as per provided OT notes& D/S not justify booked package ,Hence rejcted
9	T3004182858553	2018/070943	19100003A - 00	1500	Bhanwar Lal	As per RFP, pt live photo not provided at discharge time hence rejected 7	Earlier it was the practice to upload the photo captured by the camera but recently the live photos captured by the WEB camera are being uploaded , in future this will be kept in mind. The claim can not be rejected Merely on a petty technical ground.	Reopen & Pay	Reopen & pay for Routine ward as per uploaded Documents
10	T1206196845463	2019/133456	29060060A - 00	85000	Sita Ram Bairawa	as per provided query hospital not provided endoscopic pictures of patient hence rejected7	REJECTED INSPITE OF QUERY REPLY OF ENDOSCOPIC PICTURES	Rightly Rejected	Right rjection as per provided OT notes& D/S not justify booked package ,Hence rejcted

