

F 8(9) Rejection Appeal-I 2 2 62

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Rajotia Hospital-Gang 7 6	

Rajotia Hospital-Gang1716 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 26/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Rakesh Kumar Meena (jceo-rshaa@gov in)
- Sh Umesh choudhary (bsbynia@gmail com)
- satish kumar (Dr subhashrajotia@gmail com)

बैठक में **Rajotia Hospital-Gang1716** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 13 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	10
2	Re-open & Query	0
3	Rightly Rejected	3

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2808197697935	2019/136956	19030068A - 00	15000	Bhwar Lal	As per OT notes Tension Band Wiring - Patella done , as wrong package selected , hence rejected7	hamne ot nots me show kiya h ki pattelctomy ki jagah tbw kar rahe h pat. ka fund enhacment liya hua tha is karan ham tid edit nahi kar sakte the so plse clame in tbw 19030080 pck thank u	Reopen & Pay	Re-open & pay as per uploaded documents procedure done for Tension Band Wiring - Patella package code 19030080 , Hence justified CLAIM SETTLED
2	T1810184562118	2018/086024	19030122A - 00	5000	suraj	After query hospital not provided post op xray hence rejected.7	i have provide post xary and other doc for quary time plse chek and re open case	Reopen & Pay	Re-open & pay as per uploaded documents procedure done , Hence justified
3	T1607183627411	2018/025069	29130006A - 00	35000	Krishn Lal	hospital not provide clinical photo of FLAP7	without quary rejected plese re open the case i have provide pic	Rightly Rejected	Right rejection as Lack of documents for booked package not provided , Hence rejected
4	T2903196055256	2019/115663	19010074A - 00	3500	vimla devi	as per documents this package included in above package hence rejected7	the proceger is defrant to cyst so re check	Reopen & Pay	Re-open & pay as per uploaded documents procedure done , Hence justified
5	T1507197204072	2019/134177	19100008A - 01	1500	Gurmeet Singh	Hospital not provide BT bag sticker hence rejected . 7	i provide bt bag satiker and card plse re check	Reopen & Pay	Re-open & pay as per uploaded documents procedure done , Hence justified
6	T2807197357113	2019/137896	19030023A - 00	7500	TIKURAM	part of the above package hence rejected7	wound bahut bara tha jisko cover karna bahut hi muskil tha so dbr and closer me bahut samy laga and defrant for pacg so plse re open and pay	Reopen & Pay	Re-open & pay as per uploaded documents procedure done , Hence justified
7	T1507197204072	2019/134176	19100008A - 00	1500	Gurmeet Singh	Hospital not provide BT bag sticker hence rejected . 7	i provide bt bag satiker and card plse re check	Reopen & Pay	Re-open & pay as per uploaded documents procedure done , Hence justified

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T2303195991608	2019/115662	19030023A - 00	7500	Brijlal	included in above pkg7	the package is defrant code because open wond on face so plse re chac	Reopen & Pay	Re-open & pay as per uploaded documents procedure done , Hence justified
9	T2504196320135	2019/119506	19030062A - 00	20000	Chando Bai	three times biometric details was not provided by the hospital hence rejected 7	pat.ka varification uske adhar card no 210853877870 se biometric se hua h jo ki bhamash card me jura hua tha and pat ki id me chando bai hi h so plse quarry for id and re open my case	Rightly Rejected	Right rejection as per uploaded documents beneficiary not enrooled & justified , Hence rejected
10	T1808197577247	2019/136835	19030126A - 00	10000	Pratap Singh	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	bhamash card show kiya tha adhar id me isliy admit kiya card se and case stas tracure me bhamash card show hho raha h plse re check	Reopen & Pay	Re-open & pay as per uploaded documents procedure done , Hence justified
11	T3009184378471	2018/071430	19030122A - 00	5000	Mehandi	hospital not PROVIDE PRE AND POST XRAY WITH SAME PT. NAME, hence case rejected 7	post ot and pri ot and quarry time hamne same pat.name xary avelebale karva diy h plesse re chek my case thank u	Reopen & Pay	Re-open & pay as per uploaded documents procedure done , Hence justified
12	T2710198373817	2019/141892	19030023A - 00	7500	Subhash Chandr	Included in below pkg7	the k-wire proseger is close but wound is open so cantot included this packg re open and pay	Rightly Rejected	Right rejection as per uploaded documents claim alrready paid , performed SX not support the booked package , hence rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
13	T2105183062086	2018/054396	19030017A - 00	15000	Lajwanti	discharge photo is late hence rejected7	pat ki disch date and disch pic is right(23/05/2018) but by mistak on disch card note 22/05/2018 so no any quary for this so i m right and with out quary rejected	Reopen & Pay	Re-open & pay as per uploaded documents procedure done , Hence justified

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