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PRADEEP HOSPITAL FRACTURE CLINIC-Bhar 84	

PRADEEP HOSPITAL FRACTURE CLINIC-Bhar184 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 27/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Abida Khatoon (akhatoon@mindia.com)
- MR JITENDRA SINGH (bsbyria@gmail.com)
- exparty (phfcbtp@gmail.com)

बैठक में **PRADEEP HOSPITAL FRACTURE CLINIC-Bhar184** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 12 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	1
2	Re-open & Query	0
3	Rightly Rejected	11

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JCEO RSHAA)

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21/07/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2909198076897	2019/142095	19100002A - 00	750	Arti	As TID not Generated within one hour of admission hence rejected7	As TID not Generated within one hour of admission so pt. attendant not bsby documents are available but pt. is admitted in hosp. was bsby rules	Rightly Rejected	rightly rejected TID not generate with in one hours
2	T1410198237712	2019/142183	29030023A - 00	10000	Vijendra Singh	live photo at the time of admission not provided,hence case rejected7	live photo at the time of admission not provided,hence case rejected BUT PT. PRE AUTHORIZATION REQUEST FORM LIVE PHOTO CAPTURE AND PT. DISCHARGE TIME LIVE PHOTO CAPTURE & PT. ADMIT TIME PHOTO ARE PROVIDE	Rightly Rejected	as pr rfp live photo at the time of admission is not provided
3	T0812185037580	2019/097608	29080001A - 00	24000	Pooran Singh	as per documents treatment detail is not provided hence case is rejected7	dear sir you raise query only seal on annexure 6 i already provided you and you are rejected my case reason for treatment detail not provided but a already all ipd papers as name clinical notes are up loaded	Rightly Rejected	rightly rejected treatment detail , abg report , not provided

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21/07/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
4	T3105196710054	2019/142093	19030062A - 00	20000	Hullad Khan	as per documents hospital not provide clear readable detail of note according circular letter NO.202 hence rejected7	NO QUERY ARE PROVIDE BUT CASE IS REJECTED. THIS RULE IS ONE QUERY ARE PROVIDE	Rightly Rejected	rightly rejected as per given treatment detail detail of note not provided
5	T2410184622169	2019/100177	19100009A - 00	15000	Sameena	hospital not provided ABG REPORT CLAIM REJECTED 7	DEAR SIR THIS CASE IS NOT QUERY ABG REPORT BUT CASE IS REJECT QUERY GIVE ABG RPORT	Rightly Rejected	rightly rejected as per block package wrong package selection
6	T0210198109090	2019/142182	29030023A - 00	10000	Gaurav Singh	as pwer rfp live photo at the time of admission is not available,hence rejeceted7	as pwer rfp live photo at the time of admission is not available,hence rejeceted SO PT. IDENTITY IS VERIFY AADHAR CARD IS THUMB IMPRESSION AND PT. LIVE PHOTO PRE AUTHORIZATION REQUEST FORM AT THE TIME	Rightly Rejected	as pr rfp live photo at the time of admission is not provided
7	T2512171930797	2019/101644	19030062A - 00	20000	Vijay Singh	as per documents hospital not provide detail of note , complete of note7	NO QUERY ON THIS CASE IS OT NOTES& QUERY WAS PRE& POST XRAY PROVIDED	Rightly Rejected	rightly rejected as per given treatment detail detail of note not provided

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21/07/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T2711184932450	2019/100176	29080001A - 00	24000	Mangal Singh	after reminder per day abg report is not provide hence rejected7	DEAR SIR THIS CASE IS QUERY PROVIDE ABG REPORT& TT CHART&INVESTIG ATION REPORT ALREADY UPLOADED BUT NO QUERY PER DAY ABG REPORT PROVIDED BUT ALREADY ALL IPD PAPERS AS NAME CLINICAL NOTES ARE UPLOAD PER DAY ABG REPORT IS NOT QUERY ON THIS TID	Reopen & Pay	Re-open & pay as provided treatment detail , ABG report package settled (pkg. code 19080013)
9	T0403195811315	2019/120601	19030046A - 00	9500	Aakash	ot notes are not provided hence rejected7	no query this tid but rule is one query before rejection	Rightly Rejected	rightly rejected as per given treatment detail detail ot note not provided
10	T2301182088789	2019/101632	19030019A - 00	12000	Jahid	Hospital not provide details OT notes of blocked package hence rejected . 7	NO QUERY OT NOTES THIS CASE BUT ONE QUERY ARE RULE IS REJECTION	Rightly Rejected	rightly rejected as per given treatment detail detail ot note not provided
11	T2403195993785	2019/119304	19030046A - 00	9500	darab singh	Hospital not provide detailed OT notes according to latter no. 2027	NO QUERY IS PROVIDE BUT RULE IS ONE QUERY BEFORE REJECTED	Rightly Rejected	rightly rejected as per given treatment detail detail ot note not provided

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21/07/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
12	T1604196233203	2019/130292	19030004A - 00	18000	nasir	pre and post op xray is not provided hence rejected7	ONLY OT NOTES QUERY OF THIS TID NOT QUERY PRE & POST OP XRAY SO REPLY OT NOTES BUT CASE IS REJECTED	Rightly Rejected	rightly rejected as per given treatment detail pre & post operative x-ary film not provided not provided

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