

F (9) Rejection Appeal-I 2 2

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F (9) Rejection Appeal-I 2 2

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F	(9) Rejection Appeal-I 2 2	26	2 2
Krishiv Health Care -Jaip2476			

Krishiv Health Care -Jaip2476 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 28/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Rakesh Kumar Meena (jceo-rshaa@gov in)
 - Dr Piyush Sharma (piyush sharma@vidalhealthtpa com)
 - Mahendra (krishivhospital@gmail com)
- बैठक में **Krishiv Health Care -Jaip2476** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 10 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया | बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया | संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	0
2	Re-open & Query	0
3	Rightly Rejected	10

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं | यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी |

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके |



(JC RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0411198444865	2020/158060	19080017A - 00	11250	Manmohan Verma	as per usg report , package not justified 7	As the USG report revealed that patient had Torsion of Right Testis. As it is an emergency condition and need urgent address. On opening sac blackened testis with black colored fluid was found. So orchidectomy was done followed by opposite side orchidopexy as indicated.	Rightly Rejected	Right rejection as per USG uploaded Sx performed are different , Wrong package selection , Hence rejected
2	T1206196842795	2019/134186	29170033A - 00	14000	Kamini Bansal	as per documents hospital not provide biopsy report hence rejected7	without query this case rejected so please reopen this case and query	Rightly Rejected	Right rejection as poer uploaded documents & booked package are Different and query reply suggests other package , Hence rejected
3	T1906196916375	2019/134181	19050037A - 00	20000	Goradhan Lal	as per dis summary late tid was generated 7	after query replay case rejected so reopen this case	Rightly Rejected	Right rejection as per uploaded documents patient investigated on 18 ; admission 19 & DISCREPANCY in PORTAL & D/S ,aslo late TID , Hence rejected
4	T1906196916375	2019/134183	29050011A - 00	6000	Goradhan Lal	as per dis summary late tid was generated 7	after query replay case rejected so reopen this case	Rightly Rejected	Right rejection as per uploaded documents patient investigated on 18 ; admission 19 & DISCREPANCY in PORTAL & D/S ,aslo late TID , Hence rejected
5	T1811198604917	2020/157960	29160048A - 00	6000	Narbada Devi	hospital not provide chemo chart. hence rejected.7	already send chemo chart .	Rightly Rejected	Reopen & pay as provided documents support booked package.Hence reopen & pay
6	T1206196841402	2019/134184	29170037A - 00	27000	Deraj	As per provide document claim package settle for Ileostomy closer package 7	without query this case rejected, so please reopen this case.	Rightly Rejected	Right rejection as per uploaded documents performed Sx paid already in same TID , Hence rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T2509198027399	2020/157962	29160109A - 00	17000	Santra devi	Delayed Query Reply 7	Delayed Query Reply its not reason for reject	Rightly Rejected	Reopen & pay as provided documents support booked package.Hence reopen & pay
8	T1206196842795	2019/134185	19010032A - 00	18000	Kamini Bansal	as per documents procedure not done hence rejected7	without query this case rejected so please reopen this case	Rightly Rejected	Right rejection as poer uploaded documents & booked package are Different and query reply suggests other package , Hence rejected
9	T0411198444865	2020/158059	19010069A - 00	6600	Manmohan Verma	included with other blocked package7	As the USG report revealed that patient had Torsion of Right Testis. As it is an emergency condition and need urgent address. On opening sac blackened testis with black colored fluid was found. So orchidectomy was done followed by opposite side orchidopexy as indicated.	Rightly Rejected	Right rejection as per USG uploaded Sx performed are different , Wrong package selection , Hence rejected
10	T1906196916375	2019/134182	29050009A - 00	24000	Goradhan Lal	as per dis summary late tid was generated 7	after query replay case rejected so reopen this case	Rightly Rejected	Right rejection as per uploaded documents patient investigated on 18 ; admission 19 & DISCREPANCY in PORTAL & D/S ,aslo late TID , Hence rejected

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