
F 8(95) Rejection Appeal-I 2 2 259

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F	8(95) Rejection Appeal-I 2 2 259	26 8 2 2
	RAVINDRA HOSPITAL-Jhun 55	

RAVINDRA HOSPITAL-Jhun155 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेमस के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 15/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Mohan Swaroop (mohanswaroop9 @gmail com)
 - Sh Umesh choudhary (bsbynia@gmail com)
 - Sh Virendra Singh (ravindrahospitalijn@gmail com)
- बैठक में **RAVINDRA HOSPITAL-Jhun155** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 23 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया | बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया | संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	6
2	Re-open & Query	0
3	Rightly Rejected	17

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

- A. बीमा कम्पनी के लिए:-**
- बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं | यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी |
- B. अस्पताल के लिए:-**
- यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके |



(J O RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1002182207408	2018/034970	19010185A - 00	7000	Kanta devi	as per documents this procedure not mention hence rejected 7	T1002182207408As per OT Notes This procedure was done	Rightly Rejected	Part Package,Paid With Approved Package Hence rightly Rejected.
2	T1302182226637	2018/035096	19100002A - 00	750	suresh	Hospital not provide live photo at LAMA hence rejected .7	Annexture 7 uploaded.	Rightly Rejected	LAMA time photo not Justified,LAMA consent not Attached Hence rightly Rejected.
3	T2210198327464	2019/142979	19050061A - 00	3000	Mukesh Kumar	Show Cause Notice for De-empanelment issued to your hospital on 22.10.2019 Hence Claims Rejected 7	patient tid genrated on 22-10-2019 at 3:00pm and Show Cause Notice for De-empanelment issued on 22-10-2019 at 3:27pm. so review your reason .	Rightly Rejected	Pre & post OP x ray not provided hence rightly Rejected.
4	T2210198323083	2019/142981	19050061A - 00	3000	harun	Show Cause Notice for De-empanelment issued to your hospital on 22.10.2019 Hence Claims Rejected 7	Patient tid generated on 22-10-2019 at 11:45 am and Show Cause Notice for De-empanelment issued on 22-10-2019 at 3:27pm. So review your rejection reason.	Rightly Rejected	Pre & post OP x ray not provided hence rightly Rejected.

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1	2	3	4	5	6	7	8	9	10
5	T1012198810044	2020/159820	19010108A - 00	13000	Sunita Devi	Show Cause Notice for De-empanelment issued to your hospital on 22.10.2019 hence Claims Rejected 7	S.G.R.C. decision letter received on 5-12-19 letter no.-AF1003(113)(159)/NHM/BSBY/SGR C/8017-19/1635 aFTER THAT SOFTWARE WAS STARTED AND TID WAS GENERATED ON 10-12-19	Reopen & Pay	As per enclosed documents as per Merit basis reopen & pay.
6	T1312171885558	2018/034969	19100002A - 00	750	Manori	TID was not generated on the day of admission of patient. Hence rejected as per term & condition7	As the patient was admitted on 10-12-2017 and TID also genreted on 10-12-2017 TID Was T1012171875389, but new software was started on 13-12-2017 so again TID was generated so kindly approve this amount	Rightly Rejected	Late TID Geneation Hence rightly Rejected.
7	T1312171885624	2018/034965	19100002A - 00	750	Shilochana	TID was not generated on the day of admission of patient. Hence rejected as per term & condition7	As the patient was admitted on 9-12-2017 and TID also genreted on 09-12-2017 TID Was T1312171885624, but new software was started on 13-12-2017 so again TID was generated so kindly approve this amount	Rightly Rejected	Late TID Geneation Hence rightly Rejected.

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1	2	3	4	5	6	7	8	9	10
8	T0509184138381	2018/072933	19030057A - 00	13000	Dipak Singh	after query hospital not provide clinical photo for pkg 19030057A, hence rejected7	Uploaded Clinical Photo, Post Op X-ray Enclosed Ot Notes	Rightly Rejected	As per Enclosed Documents not Justified hence rightly Rejected.
9	T1012198811462	2020/161569	19010107A - 00	10000	Rahil Khan	Show Cause Notice for De-empanelment issued to your hospital on 22.10.2019 hence Claims Rejected 7	S.G.R.C. decision letter received on 5-12-19 letter no.-AF1003(113)(159)/NHM/BSBY/SGR C/8017-19/1635 aFTER THAT SOFTWARE WAS STARTED AND TID WAS GENERATED ON 10-12-19	Reopen & Pay	As per enclosed documents as per Merit basis reopen & pay.
10	T1212198824769	2020/161566	49040007A - 00	11000	Puspa Kumari	Show Cause Notice for De-empanelment issued to your hospital on 22.10.2019 hence Claims Rejected 7	S.G.R.C. decision letter received on 5-12-19 letter no.-AF1003(113)(159)/NHM/BSBY/SGR C/8017-19/1635 aFTER THAT SOFTWARE WAS STARTED AND TID WAS GENERATED ON 10-12-19	Reopen & Pay	As per enclosed documents as per Merit basis reopen & pay.
11	T1703182478450	2018/035098	19100002A - 00	750	Phuli	TID NOT GENERATE BLOCK DATE HENCE CASE REJECTED7	Due to BSBY software problem on 13-03-2018 TID was not genrated same date mail is enclosed	Rightly Rejected	Patient discharged on 13 March 18 & readmit by other TID on 13 march Hence rightly Rejected.
12	T0710198162628	2020/159334	19010053A - 00	15000	Dhani Devi	Detail OT note As per circular Lt no 202 with Seal & sign treating Dr. not provide hence rejected 7	Detail OT note As per circular Lt no 202 with Seal & sign treating Dr. Have been provided at the time of Discharge	Rightly Rejected	As per OT notes only Obstructed Hernia repair hence rightly Rejected.

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1	2	3	4	5	6	7	8	9	10
13	T0408183824679	2018/072949	19030074A - 00	7500	omprakash	after query,hospital not provide pre & post clinical photo of both blocked package ,hence rejected7	Dear Sir/Madam, Uploaded Clinical Photos and provide all documents	Rightly Rejected	As per enclosed Documents Skin Grafting Not Justified hence rightly Rejected.
14	T1312171885591	2018/034984	19100002A - 00	750	Dropati	TID was not generated on the day of admission of patient. Hence rejected as per term & condition7	As the patient was admitted on 9-12-2017 and TID also generated on 09-12-2017 TID Was T0912171873135, but new software was started on 13-12-2017 so again TID was generated so kindly approve this amount	Rightly Rejected	Late TID Generation Hence rightly Rejected.
15	T1710198273126	2019/147452	29100006A - 00	30000	Banarsi	provided the thumb impression of pt with name & signature of pt attendant(who enrolled in BSBY family card) not match hence rejected . 7	pt. BANARSI FEED BACK SIGNED BY HER SON SANDEEP& MR.SANDEEP AADHARNO.-62484 3361172.PT.BANRS I ONLY MEMBER IN BBSY CARD AND HER HUSBAND EXPIRED. SO SON SANDEEP SIGNED FEED BACK FROM.	Reopen & Pay	As per merit basis justified Hence Reopen & pay.
16	T0509184138381	2018/072932	19030024A - 00	3000	Dipak Singh	after query hospital not provide clinical photo for pkg 19030057A, hence rejected7	Uploaded Clinical Photo, Post Op X-ray Enclosed Ot Notes	Reopen & Pay	As per Enclosed Documents Package Justified Hence reopen Pay.

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1	2	3	4	5	6	7	8	9	10
17	T1410198230522	2019/149767	19100009A - 00	15000	Sugna	ABG and chest X ray not provided hence rejected7	PT. SUGANA dEVI admitted with Branchopemia & ARF Type 1 With TID NO- T1410198230522, ABG report and Cheat X-ray uploaded query reply but document corrupted.	Rightly Rejected	As per Enclosed documents MDP documents not provided Hence rightly Rejected.
18	T1310198226379	2019/146215	29050009A - 00	24000	Aziz Kalu Kazi	AS PER PATIENT ADMISSION ON 11-Oct-19 & TID GENERATED AFTER 2 DAYS NO VALID REASON GIVEN FOR LATE TID GENERATION SO LIVE PHOTO NOT PROVIDE AT TIME OF ADMISSION SO CLAIM REJECTED 7	PHOTO CAPTURED ON 13-10-2019 AT 04:41PM PATIENT ADMITTED ON 13-10-2019 AT 04:41PM. BUT DUE CLERICAL MISTAKE ADMISSION TIME AND DATE ENTERED WAS WRONGLY 11-10-2019 04:41PM	Rightly Rejected	Late TID Geneation & no live photo at on DOA Hence rightly Rejected.
19	T1310198226379	2019/146216	29050011A - 00	6000	Aziz Kalu Kazi	AS PER PATIENT ADMISSION ON 11-Oct-19 & TID GENERATED AFTER 2 DAYS NO VALID REASON GIVEN FOR LATE TID GENERATION SO LIVE PHOTO NOT PROVIDE AT TIME OF ADMISSION SO CLAIM REJECTED 7	PHOTO CAPTURED ON 13-10-2019 AT 04:41PM PATIENT ADMITTED ON 13-10-2019 AT 04:41PM. BUT DUE CLERICAL MISTAKE ADMISSION TIME AND DATE ENTERED WAS WRONGLY 11-10-2019 04:41PM	Rightly Rejected	Late TID Geneation & no live photo at on DOA Hence rightly Rejected.

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1	2	3	4	5	6	7	8	9	10
20	T2210198324744	2019/142980	19050061A - 00	3000	Rasid	Show Cause Notice for De-empanelment issued to your hospital on 22.10.2019 Hence Claims Rejected 7	Patient Tid generated on 22-10-2019 at 12:29 pm and Show Cause Notice for De-empanelment issued on 22-10-2019 at 3:27pm. So review your rejection reason.	Rightly Rejected	Pre & post OP x ray not provided hence rightly Rejected.
21	T2905183152076	2018/072983	19100005A - 00	1350	Kasam Khan	after query not provide BT BAG sticker7	UPLOADED BT SLIP	Rightly Rejected	BT sticker Not Enclosed Hence Rightly Rejected.
22	T2404182804742	2018/075271	19010010A - 00	2400	Jayveer	after query hospital not provide visible photo hence case rejected 7	Admit & Discharge photo uploaded.	Reopen & Pay	As per Enclosed Documents Package Justified Hence reopen Pay.
23	T0410184425218	2018/072995	19010053A - 00	15000	Nemichand	so supporting lx fr intestinal obstruction in case of Obstructed Hernia7	uploaded procedure note provide all documents	Rightly Rejected	As per OT notes only Obstructed Hernia repair hence rightly Rejected.

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