

F 8(9) Rejection Appeal-I 2 2

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2 SHRI KAILASH MULTISPECIALTY HOSPITAL-Gang267

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F 8(9) Rejection Appeal-I 2 2

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F 8(9) Rejection Appeal-I 2 2

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SHRI KAILASH MULTISPECIALTY	

SHRI KAILASH MULTISPECIALTY HOSPITAL-Gang2671 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेमस के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 27/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

F 8(9) Rejection Appeal-I 2 2

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Maharana Bhupal Govt Hospital-Udai	

Maharana Bhupal Govt Hospital-Udai350 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेमस के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 01/08/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Mohan Swaroop (mohanswaroop9 @gmail com)
- Dr Vinita Dotania (vinitadotania @gmail com)

- MR JITENDRA SINGH (bsbynia@gmail com)
- dr vaibhav (vaibhavkuldeep@gmail com)

- ex party (bsbymbgh @gmail com)
- DR SANDEEP KUMAR (drsandeepbhadu@gmail com)



बैठक में **SHRI KAILASH MULTISPECIALTY HOSPITAL-Gang2671** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 37 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	16
2	Re-open & Query	0
3	Rightly Rejected	21

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।

बैठक में **Maharana Bhupal Govt Hospital-Udai350** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 37 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	16
2	Re-open & Query	0
3	Rightly Rejected	21

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JCEO RSHAA)



(JCEO RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0511198466504	2019/151559	19030115A - 00	18000	Om Prakash	this package including above package. 7	Respected Sir/Madam laminectomy was done in this patient for proapse inter vertebral disc and utilized additional hospital resources in terms of neurosurgery expertise ,time ,anesthesia time and medications, consumables. Spine fixation was done for listhesis which is altogether a separate procedure. Two different procedures were thus performed hence therefore both the packages need to be paid separately. Kindly reconsider and approve. Thanks, regards.	Rightly Rejected	part package hence right rejected.
2	T3108184084373	2018/032507	19100002A - 02	750	Yogesh Kumar Dangi	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED HENCE REJECTED.7	WE ARE PROVIDED LIVE PHOTO	Rightly Rejected	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED and case type is normal HENCE REJECTED.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
3	T3108184084373	2018/032506	19100002A - 01	750	Yogesh Kumar Dangi	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED HENCE REJECTED.7	WE ARE PROVIDED LIVE PHOTO	Rightly Rejected	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED and case type is normal HENCE REJECTED.
4	T3108197734268	2019/138077	29120025A - 00	8000	risham devi	2decho report is not provided 7	FOR ECHO REPORT	Rightly Rejected	pkg supporting repots not provided hence rejected
5	T1711198591695	2019/151580	19030082A - 00	2000	Bega Ram	above included package ,hence case rejected 7	Respected Sir/Madam The hospital spent additional resources in terms of consumables, expertise, time (in addition to the expenses of the main procedure) in the package rejected hence request it to be reconsidered and accepted. Thanks, regards.	Rightly Rejected	not justified hence right rejected.
6	T1403195912339	2019/116276	29060060A - 00	85000	Jaspreet Kaur	as per done surgery and given ot notes pay as per code 290600027	We did minimal invasive endoscopic spine surgery package code 29060060A and we got the package of micro discectomy lumbar code 29060002A	Rightly Rejected	Already paid hence right rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T1610198264126	2020/155422	29060061A - 00	80000	Shayam Sundar	death summary not provided 7	Respected Sir/MADAM In this case death summary was mentioned in discharge summary , due to clerical error as death summary could not uploaded during discharge , kindly reconsider this case as hospital expenses already paid. Thanks,Regard	Reopen & Pay	justified hence reopen & pay.
8	T3103182593432	2018/032945	19100002A - 02	750	Neela Bai	Biometric non Identification reason not mentioned on Annexure II.Hence claim rejected.7	PATIENT CONDITION WAS CRITICAL SO BIOMETRIC PROCESS NOT DONE	Reopen & Pay	pkg justified as per MDP hence reopen and pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
9	T2711198704635	2019/151574	19030020A - 00	12000	Tara Bano	19030020 pkg is not payable separately, as done on same site, hence rejected.7	Respected Sir /Madam This is case of fracture patella ,in which we did two different procedure as intra op fracture was communicated so additional procedure has to done, hold only by tension band wire was not strong for this fracture , screw fixationalso additional expense of screw already paid , kindly approve close reduction and screw fixation code too ,Thanks and regard	Rightly Rejected	not justified hence right rejected.
10	T3006183465984	2018/064108	19100002A - 03	750	Khyali Lal	annexure 2 not complete filled 7	WE ARE UPLOADED COMPLETE ANNEX.2 WITH REASON	Reopen & Pay	pkg justified hence reopen and pay
11	T3103182593432	2018/032950	19100002A - 04	750	Neela Bai	Biometric non Identification reason not mentioned on Annexure II.Hence claim rejected.7	PATIENT CONDITION WAS CRITICAL SO BIOMETRIC PROCESS NOT DONE	Reopen & Pay	pkg justified as per MDP hence reopen and pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
12	T3103182593432	2018/032954	19100002A - 08	750	Neela Bai	Biometric non Identification reason not mentioned on Annexure II.Hence claim rejected.7	PATIENT CONDITION WAS CRITICAL SO BIOMETRIC PROCESS NOT DONE	Reopen & Pay	pkg justified as per MDP hence reopen and pay
13	T2802195780836	2019/108495	29060060A - 00	85000	Avtar Singh	as per done surgery and given ot notes pay as per code 290600027	We did minimal invasive endoscopic spine surgery package code 29060060A and we got the package of micro discectomy lumbar code 29060002A	Rightly Rejected	Already paid hence right rejected
14	T3108184084373	2018/032509	19100002A - 04	750	Yogesh Kumar Dangi	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED HENCE REJECTED.7	WE ARE PROVIDED LIVE PHOTO	Rightly Rejected	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED and case type is normal HENCE REJECTED.
15	T3012185228412	2019/105225	19030043A - 00	18000	Gorakh	NOT PROVIDE POST X-RAY HENCE REJECTED7	POST OP XRAY REPORT SUBMITTED WRITTEN BY DR. PLEASE CHECK AGAIN.	Reopen & Pay	pkg justified hence reopen and pay
16	T3103182593432	2018/032953	19100002A - 07	750	Neela Bai	Biometric non Identification reason not mentioned on Annexure II.Hence claim rejected.7	PATIENT CONDITION WAS CRITICAL SO BIOMETRIC PROCESS NOT DONE	Reopen & Pay	pkg justified as per MDP hence reopen and pay
17	T3112171956490	2018/034537	19100002A - 02	750	Sundari devi	as per excel date and time payable for 2 day7	PAY ONLY 2 DAYS BUT PATIENT STAY WHILE 4 DAYS	Rightly Rejected	as per RFP 24 hrs duration not completed hence rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
18	T2111198636622	2019/151556	19030023A - 00	7500	Baljeet Kaur	as this pkg is included in above pkg hence case is rejected7	Respected Sir/Madam Package rejected was an additional procedure not done as routine with the other procedure. The hospital spent additional resources in terms of consumables, expertise, time (in addition to the expenses of the main procedure) in the package rejected hence request it to be reconsidered and accepted. Thanks, regards	Rightly Rejected	included in approved package hence right rejected.
19	T3108184085152	2018/044646	29200003A - 00	1500	Mohan Singh	as per RFP live photo at the time of discharge is not provided hence case is rejected7	WE ARE PROVIDED PATIENT LIVE PHOTO AT DISCHARGE TIME	Reopen & Pay	pkg justified as per MDP hence reopen and pay
20	T3010184678808	2018/068907	19100002A - 03	750	Laxmi Lal	last day pt stay less than 24 hr hence rejected7	PAY ONLY 3 DAYS BUT PATIENT ADMITED 4 DAYS	Rightly Rejected	as per RFP 24 hrs duration not completed hence rejected
21	T3108184084373	2018/032508	19100002A - 03	750	Yogesh Kumar Dangi	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED HENCE REJECTED.7	WE ARE PROVIDED LIVE PHOTO	Rightly Rejected	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED and case type is normal HENCE REJECTED.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
22	T3112185236569	2019/105689	19030043A - 00	18000	Jay Chandr	Discharge type is ABSCONDED. Eligible for ZERO payment 7	PATIENT DISCHARGE TYPE IS NORMAL BY MISTAKE WRONG TYPE SELECTED FOR CLARIFICATION DIS CARD UPLOADED.	Reopen & Pay	pt is DOR ,as per RFP pay 75% of pkg
23	T3103182593432	2018/032952	19100002A - 06	750	Neela Bai	Biometric non Identification reason not mentioned on Annexure II.Hence claim rejected.7	PATIENT CONDITION WAS CRITICAL SO BIOMETRIC PROCESS NOT DONE	Reopen & Pay	pkg justified as per MDP hence reopen and pay
24	T3010184683137	2018/068932	19100002A - 03	750	Raj Kumar Bajaj	Rejection due to inadequate duration of the stay. 7	PAY ONLY 3 DAYS BUT PATIENT STAY 4DAYS	Rightly Rejected	as per RFP 24 hrs duration not completed hence rejected
25	T3103182593432	2018/032948	19100002A - 03	750	Neela Bai	Biometric non Identification reason not mentioned on Annexure II.Hence claim rejected.7	PATIENT CONDITION WAS CRITICAL SO BIOMETRIC PROCESS NOT DONE	Reopen & Pay	pkg justified as per MDP hence reopen and pay
26	T3006183469958	2018/029755	19100002A - 01	750	Puniya	As per RFP live photo at time of admission is not provided hence rejected 7	WE ARE PROVIDE ALLREADY LIVE PHOTOS	Rightly Rejected	both photos at the time of discharge date is same hence rejected
27	T3103182593432	2018/032951	19100002A - 05	750	Neela Bai	Biometric non Identification reason not mentioned on Annexure II.Hence claim rejected.7	PATIENT CONDITION WAS CRITICAL SO BIOMETRIC PROCESS NOT DONE	Reopen & Pay	pkg justified as per MDP hence reopen and pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
28	T3006183465984	2018/064106	19100002A - 01	750	Khyali Lal	annexure 2 not complete filled 7	WE ARE UPLOADED COMPLETE ANNEX.2 WITH REASON	Reopen & Pay	pkg justified hence reopen and pay
29	T3112171956490	2018/034539	19100002A - 03	750	Sundari devi	as per excel date and time payable for 2 day7	PAY ONLY 2 DAYS BUT PATIENT STAY WHILE 4 DAYS	Rightly Rejected	as per RFP 24 hrs duration not completed hence rejected
30	T3103182593432	2018/032955	19100002A - 09	750	Neela Bai	Biometric non Identification reason not mentioned on Annexure II.Hence claim rejected.7	PATIENT CONDITION WAS CRITICAL SO BIOMETRIC PROCESS NOT DONE	Reopen & Pay	pkg justified as per MDP hence reopen and pay
31	T3103182593432	2018/032944	19100002A - 01	750	Neela Bai	Biometric non Identification reason not mentioned on Annexure II.Hence claim rejected.7	PATIENT CONDITION WAS CRITICAL SO BIOMETRIC PROCESS NOT DONE	Reopen & Pay	pkg justified as per MDP hence reopen and pay
32	T3006183465984	2018/064107	19100002A - 02	750	Khyali Lal	annexure 2 not complete filled 7	WE ARE UPLOADED COMPLETE ANNEX.2 WITH REASON	Reopen & Pay	pkg justified hence reopen and pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
33	T2910198383440	2019/151562	19030082A - 00	2000	Anita	include above package7	Respected Sir/Madam The hospital spent additional resources in terms of consumables, expertise, time (in addition to the expenses of the main procedure) in the package rejected hence request it to be reconsidered and accepted. Thanks, regards.	Rightly Rejected	not justified hence right rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
34	T0111198417253	2019/151567	29060056A - 00	100000	Raj Rani	As per documents blocked package not justified hence rejected . 7	RESPECTED SIR blocked package was balloon kyphoplasty and was done for severe backache due to D 12 vertebra fracture compression ,pre op x-ray , mri and post op x-ray already given , for this procedure hospital met with expenses of around 85000 .also it utilized additional hospital resources in terms of neurosurgery expertise and time, anesthesia time and medications, consumables etc so it need to be paid.. details of this procedure are there on page 3 of ot notes. kindly reconsider and approve. Thanks,regards	Rightly Rejected	not justified hence right rejected.
35	T3108184084373	2018/032505	19100002A - 00	750	Yogesh Kumar Dangi	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED HENCE REJECTED.7	WE ARE PROVIDED LIVE PHOTO	Rightly Rejected	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED and case type is normal HENCE REJECTED.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
36	T3006183469958	2018/029754	19100002A - 00	750	Puniya	As per RFP live photo at time of admission is not provided hence rejected 7	WE ARE PROVIDE ALLREADY LIVE PHOTOS	Rightly Rejected	both photos at the time of discharge date is same hence rejected
37	T0205196396703	2019/120279	29060060A - 00	85000	RANI BAI	as per the providd photo is not during admission nor during TID generation hence rejected 7	Respected sir/mam this is to inform you that though the tid was geneerated on 2/06/2019, the photo of patient was captured on 03/06/2019 on the day of approval and patient was admitted on 06/06/2019 under tertiary package lacking in generating new tid on the day of tid generation or approval is regretted,kindly regard it as a human error. thanks	Rightly Rejected	not justified hence right rejected.



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1	2	3	4	5	6	7	8	9	10
1	T0511198466504	2019/151559	19030115A - 00	18000	Om Prakash	this package including above package. 7	Respected Sir/Madam laminectomy was done in this patient for proapse inter vertebral disc and utilized additional hospital resources in terms of neurosurgery expertise ,time ,anesthesia time and medications, consumables. Spine fixation was done for listhesis which is altogether a separate procedure. Two different procedures were thus performed hence therefore both the packages need to be paid separately. Kindly reconsider and approve. Thanks, regards.	Rightly Rejected	part package hence right rejected.
2	T3108184084373	2018/032507	19100002A - 02	750	Yogesh Kumar Dangi	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED HENCE REJECTED.7	WE ARE PROVIDED LIVE PHOTO	Rightly Rejected	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED and case type is normal HENCE REJECTED.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
3	T3108184084373	2018/032506	19100002A - 01	750	Yogesh Kumar Dangi	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED HENCE REJECTED.7	WE ARE PROVIDED LIVE PHOTO	Rightly Rejected	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED and case type is normal HENCE REJECTED.
4	T3108197734268	2019/138077	29120025A - 00	8000	risham devi	2decho report is not provided 7	FOR ECHO REPORT	Rightly Rejected	pkg supporting repots not provided hence rejected
5	T1711198591695	2019/151580	19030082A - 00	2000	Bega Ram	above included package ,hence case rejected 7	Respected Sir/Madam The hospital spent additional resources in terms of consumables, expertise, time (in addition to the expenses of the main procedure) in the package rejected hence request it to be reconsidered and accepted. Thanks, regards.	Rightly Rejected	not justified hence right rejected.
6	T1403195912339	2019/116276	29060060A - 00	85000	Jaspreet Kaur	as per done surgery and given ot notes pay as per code 290600027	We did minimal invasive endoscopic spine surgery package code 29060060A and we got the package of micro discectomy lumbar code 29060002A	Rightly Rejected	Already paid hence right rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T1610198264126	2020/155422	29060061A - 00	80000	Shayam Sundar	death summary not provided 7	Respected Sir/MADAM In this case death summary was mentioned in discharge summary , due to clerical error as death summary could not uploaded during discharge , kindly reconsider this case as hospital expenses already paid. Thanks,Regard	Reopen & Pay	justified hence reopen & pay.
8	T3103182593432	2018/032945	19100002A - 02	750	Neela Bai	Biometric non Identification reason not mentioned on Annexure II.Hence claim rejected.7	PATIENT CONDITION WAS CRITICAL SO BIOMETRIC PROCESS NOT DONE	Reopen & Pay	pkg justified as per MDP hence reopen and pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
9	T2711198704635	2019/151574	19030020A - 00	12000	Tara Bano	19030020 pkg is not payable separately, as done on same site, hence rejected.7	Respected Sir /Madam This is case of fracture patella ,in which we did two different procedure as intra op fracture was communicated so additional procedure has to done, hold only by tension band wire was not strong for this fracture , screw fixationalso additional expense of screw already paid , kindly approve close reduction and screw fixation code too ,Thanks and regard	Rightly Rejected	not justified hence right rejected.
10	T3006183465984	2018/064108	19100002A - 03	750	Khyali Lal	annexure 2 not complete filled 7	WE ARE UPLOADED COMPLETE ANNEX.2 WITH REASON	Reopen & Pay	pkg justified hence reopen and pay
11	T3103182593432	2018/032950	19100002A - 04	750	Neela Bai	Biometric non Identification reason not mentioned on Annexure II.Hence claim rejected.7	PATIENT CONDITION WAS CRITICAL SO BIOMETRIC PROCESS NOT DONE	Reopen & Pay	pkg justified as per MDP hence reopen and pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
12	T3103182593432	2018/032954	19100002A - 08	750	Neela Bai	Biometric non Identification reason not mentioned on Annexure II.Hence claim rejected.7	PATIENT CONDITION WAS CRITICAL SO BIOMETRIC PROCESS NOT DONE	Reopen & Pay	pkg justified as per MDP hence reopen and pay
13	T2802195780836	2019/108495	29060060A - 00	85000	Avtar Singh	as per done surgery and given ot notes pay as per code 290600027	We did minimal invasive endoscopic spine surgery package code 29060060A and we got the package of micro discectomy lumbar code 29060002A	Rightly Rejected	Already paid hence right rejected
14	T3108184084373	2018/032509	19100002A - 04	750	Yogesh Kumar Dangi	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED HENCE REJECTED.7	WE ARE PROVIDED LIVE PHOTO	Rightly Rejected	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED and case type is normal HENCE REJECTED.
15	T3012185228412	2019/105225	19030043A - 00	18000	Gorakh	NOT PROVIDE POST X-RAY HENCE REJECTED7	POST OP XRAY REPORT SUBMITTED WRITTEN BY DR. PLEASE CHECK AGAIN.	Reopen & Pay	pkg justified hence reopen and pay
16	T3103182593432	2018/032953	19100002A - 07	750	Neela Bai	Biometric non Identification reason not mentioned on Annexure II.Hence claim rejected.7	PATIENT CONDITION WAS CRITICAL SO BIOMETRIC PROCESS NOT DONE	Reopen & Pay	pkg justified as per MDP hence reopen and pay
17	T3112171956490	2018/034537	19100002A - 02	750	Sundari devi	as per excel date and time payable for 2 day7	PAY ONLY 2 DAYS BUT PATIENT STAY WHILE 4 DAYS	Rightly Rejected	as per RFP 24 hrs duration not completed hence rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
18	T2111198636622	2019/151556	19030023A - 00	7500	Baljeet Kaur	as this pkg is included in above pkg hence case is rejected7	Respected Sir/Madam Package rejected was an additional procedure not done as routine with the other procedure. The hospital spent additional resources in terms of consumables, expertise, time (in addition to the expenses of the main procedure) in the package rejected hence request it to be reconsidered and accepted. Thanks, regards	Rightly Rejected	included in approved package hence right rejected.
19	T3108184085152	2018/044646	29200003A - 00	1500	Mohan Singh	as per RFP live photo at the time of discharge is not provided hence case is rejected7	WE ARE PROVIDED PATIENT LIVE PHOTO AT DISCHARGE TIME	Reopen & Pay	pkg justified as per MDP hence reopen and pay
20	T3010184678808	2018/068907	19100002A - 03	750	Laxmi Lal	last day pt stay less than 24 hr hence rejected7	PAY ONLY 3 DAYS BUT PATIENT ADMITED 4 DAYS	Rightly Rejected	as per RFP 24 hrs duration not completed hence rejected
21	T3108184084373	2018/032508	19100002A - 03	750	Yogesh Kumar Dangi	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED HENCE REJECTED.7	WE ARE PROVIDED LIVE PHOTO	Rightly Rejected	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED and case type is normal HENCE REJECTED.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
22	T3112185236569	2019/105689	19030043A - 00	18000	Jay Chandr	Discharge type is ABSCONDED. Eligible for ZERO payment 7	PATIENT DISCHARGE TYPE IS NORMAL BY MISTAKE WRONG TYPE SELECTED FOR CLARIFICATION DIS CARD UPLOADED.	Reopen & Pay	pt is DOR ,as per RFP pay 75% of pkg
23	T3103182593432	2018/032952	19100002A - 06	750	Neela Bai	Biometric non Identification reason not mentioned on Annexure II.Hence claim rejected.7	PATIENT CONDITION WAS CRITICAL SO BIOMETRIC PROCESS NOT DONE	Reopen & Pay	pkg justified as per MDP hence reopen and pay
24	T3010184683137	2018/068932	19100002A - 03	750	Raj Kumar Bajaj	Rejection due to inadequate duration of the stay. 7	PAY ONLY 3 DAYS BUT PATIENT STAY 4DAYS	Rightly Rejected	as per RFP 24 hrs duration not completed hence rejected
25	T3103182593432	2018/032948	19100002A - 03	750	Neela Bai	Biometric non Identification reason not mentioned on Annexure II.Hence claim rejected.7	PATIENT CONDITION WAS CRITICAL SO BIOMETRIC PROCESS NOT DONE	Reopen & Pay	pkg justified as per MDP hence reopen and pay
26	T3006183469958	2018/029755	19100002A - 01	750	Puniya	As per RFP live photo at time of admission is not provided hence rejected 7	WE ARE PROVIDE ALLREADY LIVE PHOTOS	Rightly Rejected	both photos at the time of discharge date is same hence rejected
27	T3103182593432	2018/032951	19100002A - 05	750	Neela Bai	Biometric non Identification reason not mentioned on Annexure II.Hence claim rejected.7	PATIENT CONDITION WAS CRITICAL SO BIOMETRIC PROCESS NOT DONE	Reopen & Pay	pkg justified as per MDP hence reopen and pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
28	T3006183465984	2018/064106	19100002A - 01	750	Khyali Lal	annexure 2 not complete filled 7	WE ARE UPLOADED COMPLETE ANNEX.2 WITH REASON	Reopen & Pay	pkg justified hence reopen and pay
29	T3112171956490	2018/034539	19100002A - 03	750	Sundari devi	as per excel date and time payable for 2 day7	PAY ONLY 2 DAYS BUT PATIENT STAY WHILE 4 DAYS	Rightly Rejected	as per RFP 24 hrs duration not completed hence rejected
30	T3103182593432	2018/032955	19100002A - 09	750	Neela Bai	Biometric non Identification reason not mentioned on Annexure II.Hence claim rejected.7	PATIENT CONDITION WAS CRITICAL SO BIOMETRIC PROCESS NOT DONE	Reopen & Pay	pkg justified as per MDP hence reopen and pay
31	T3103182593432	2018/032944	19100002A - 01	750	Neela Bai	Biometric non Identification reason not mentioned on Annexure II.Hence claim rejected.7	PATIENT CONDITION WAS CRITICAL SO BIOMETRIC PROCESS NOT DONE	Reopen & Pay	pkg justified as per MDP hence reopen and pay
32	T3006183465984	2018/064107	19100002A - 02	750	Khyali Lal	annexure 2 not complete filled 7	WE ARE UPLOADED COMPLETE ANNEX.2 WITH REASON	Reopen & Pay	pkg justified hence reopen and pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
33	T2910198383440	2019/151562	19030082A - 00	2000	Anita	include above package7	Respected Sir/Madam The hospital spent additional resources in terms of consumables, expertise, time (in addition to the expenses of the main procedure) in the package rejected hence request it to be reconsidered and accepted. Thanks, regards.	Rightly Rejected	not justified hence right rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
34	T0111198417253	2019/151567	29060056A - 00	100000	Raj Rani	As per documents blocked package not justified hence rejected . 7	RESPECTED SIR blocked package was balloon kyphoplasty and was done for severe backache due to D 12 vertebra fracture compression ,pre op x-ray , mri and post op x-ray already given , for this procedure hospital met with expenses of around 85000 .also it utilized additional hospital resources in terms of neurosurgery expertise and time, anesthesia time and medications, consumables etc so it need to be paid.. details of this procedure are there on page 3 of ot notes. kindly reconsider and approve. Thanks,regards	Rightly Rejected	not justified hence right rejected.
35	T3108184084373	2018/032505	19100002A - 00	750	Yogesh Kumar Dangi	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED HENCE REJECTED.7	WE ARE PROVIDED LIVE PHOTO	Rightly Rejected	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED and case type is normal HENCE REJECTED.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
36	T3006183469958	2018/029754	19100002A - 00	750	Puniya	As per RFP live photo at time of admission is not provided hence rejected 7	WE ARE PROVIDE ALLREADY LIVE PHOTOS	Rightly Rejected	both photos at the time of discharge date is same hence rejected
37	T0205196396703	2019/120279	29060060A - 00	85000	RANI BAI	as per the providd photo is not during admission nor during TID generation hence rejected 7	Respected sir/mam this is to inform you that though the tid was geneerated on 2/06/2019, the photo of patient was captured on 03/06/2019 on the day of approval and patient was admitted on 06/06/2019 under tertiary package lacking in generating new tid on the day of tid generation or approval is regretted,kindly regard it as a human error. thanks	Rightly Rejected	not justified hence right rejected.

