

F 00 (9) Rejection Appeal-I 202 9 2

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Sadar Hospital Dholpur-Dhau072 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 12/08/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- DR RAHUL BARWAD (RAHULBARWAD0 @GMAIL COM)

- dr vaibhav (vaibhavkuldeep@gmail com)

- DR SAMARVEER SINGH SIKARWAR (sadarhospital@gmail com)

बैठक में **Sadar Hospital Dholpur-Dhau072** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 28 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	21
2	Re-open & Query	0
3	Rightly Rejected	7

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(CEO RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0204196097157	2019/117201	29200002A - 00	2000	Meena Devi	AFTER QUERY HOSPITAL NOT PROVIDE MHD CHART AND RFT REPORT HENCE REJECTED7	On query panel mhd chart and rft report provided still rejected please see the query panel and do your need full	Reopen & Pay	treatment and pkg justified hence approved
2	T0406196747168	2019/121798	19020016A - 00	1000	Arun	DISCHARGE TICKET AND annexer 2 not provide7	Discharge summery and ot notes anx. 2 already be side done	Rightly Rejected	pkg and treatment justified hence rejected
3	T0204196086054	2019/117203	29200002A - 00	2000	Mohammad Suleman	AFTER QUERY HOSPITAL NOT PROVIDE MHD CHART AND RFT REPORT HENCE REJECTED7	On query panel mhd chart and rft report provided still rejected please see the query panel and do your need full	Reopen & Pay	treatment and pkg justified hence approved
4	T0411198447996	2019/143144	29200002A - 00	2000	Akhileshwar Sharam	AS PER RFP live photo at the time of admission is not available hence rejected.7	Patients was present in ward and discharge as per as well so kindly do your need	Reopen & Pay	treatment and pkg justified hence approved
5	T1105196480454	2019/121844	29200002A - 00	2000	Irfan	kindly provide dialysis chart7	mhd or rft report already uploaded	Rightly Rejected	pkg and treatment not justified hence rejected
6	T0711198483780	2019/143143	19100002A - 00	750	Suman	As per Audit Remark, patient not found admitted at the time of investigation.No discharge ticket provide by hospital.Hence, Rejected. 7	Patients was present in ward and discharge as per as well so kindly do your need	Rightly Rejected	pkg and treatment not justified hence rejected
7	T0504196125150	2019/117198	19020016A - 00	1000	Mamta	discharge summary not provided hence rejected7	This is day care patient thats by discharge summery wrriten on opd slip	Reopen & Pay	treatment and pkg justified hence approved

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T0412185001969	2018/085926	19100002A - 00	750	Pacho	As per Audit remark, Patient not found admitted at the time of investigation.Hence, Claim is Rejected. 7	your auditor didn't go to the ward and give you a wrong investingation report	Reopen & Pay	treatment and pkg justified hence approved
9	T0511198454538	2019/143145	29200002A - 00	2000	Irfan	Count of three biometric identification and otp attempts could not seen in this tid hence rejected. 7	Patients was present in ward and discharge as per as well so kindly do your need	Reopen & Pay	treatment and pkg justified hence approved
10	T0312184985745	2018/085921	19100002A - 00	750	Aneeta	As per Audit remark, Patient not found admitted at the time of investigation.Hence, Claim is Rejected. 7	your auditor didn't go to the ward and give you a wrong investingation report	Reopen & Pay	treatment and pkg justified hence approved
11	T2510198353032	2019/148792	29200002A - 00	2000	Irfan	hospital not provide HD chart and RFT, HENCE CASE REJECTED7	MHD,RFT DETAIL CHART ALLREADY UPLOADED 2 TIMES	Rightly Rejected	pkg and treatment not justified hence rejected
12	T0412185002378	2018/085923	19100002A - 00	750	Sumer Singh	As per Audit remark, Patient not found admitted at the time of investigation.Hence, Claim is Rejected. 7	your auditor didn't go to the ward and give you a wrong investingation report	Rightly Rejected	pkg and treatment justified hence rejected
13	T0411198442877	2019/143141	19100002A - 00	750	vipati ram	As per Audit Remark, patient not found admitted at the time of investigation.No discharge ticket provide by hospital.Hence, Rejected. 7	Patients was present in ward and discharge as per as well so kindly do your need	Reopen & Pay	treatment and pkg justified hence approved

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
14	T0811198492880	2019/143147	19100002A - 00	750	Nattho	As per Audit Remark, patient not found admitted at the time of investigation.No discharge ticket provide by hospital.Hence, Rejected. 7	Patients was present in ward and discharge as per as well so kindly do your need	Reopen & Pay	treatment and pkg justified hence approved
15	T0311198437984	2019/143139	19100002A - 00	750	Lakhpati	As per Audit Remark, patient not found admitted at the time of investigation.No discharge ticket provide by hospital.Hence, Rejected. 7	Patients was present in ward and discharge as per as well so kindly do your need	Reopen & Pay	treatment and pkg justified hence approved
16	T0411198449217	2019/143140	19100002A - 00	750	Ramdulari	As per Audit Remark, patient not found admitted at the time of investigation.No discharge ticket provide by hospital.Hence, Rejected. 7	Patients was present in ward and discharge as per as well so kindly do your need	Reopen & Pay	treatment and pkg justified hence approved
17	T1903195955354	2019/113743	19100002A - 00	750	ravindra singh	As per Audit Remark, Patient not found admitted at the time of investigation.No discharge ticket given by Hospital.Hence, Rejected. 7	as per as record and live photo pt. was in the ward but that time he might be in toilet so kindly do be considor	Reopen & Pay	treatment and pkg justified hence approved
18	T1505196529461	2019/121845	29200002A - 00	2000	Akhileshwar Sharam	BLOCKED DATE MHD CHART NOT FOUND HENCE REJECTED7	mhd rft already uploaded	Reopen & Pay	treatment and pkg justified hence approved

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
19	T0612185025237	2018/085924	19100002A - 00	750	ashok kumar	As per Audit remark, Patient not found admitted at the time of investigation. Discharge ticket, Abscond/LAMA certificate is not provided by hospital. Hence, Claim is Rejected. 7	your auditor didn't go to the ward and give you a wrong investingation report	Reopen & Pay	treatment and pkg justified hence approved
20	T0612185022267	2018/085925	19100002A - 00	750	Ayodhya	As per Audit remark, Patient not found admitted at the time of investigation. Discharge ticket, Abscond/LAMA certificate is not provided by hospital. Hence, Claim is Rejected. 7	your auditor didn't go to the ward and give you a wrong investingation report	Reopen & Pay	treatment and pkg justified hence approved
21	T0906196808794	2019/121846	29200002A - 00	2000	Akhileshwar Sharam	hospital not provide Hemodialysis chart .hence rejected7	mhd, rft already uploaded	Reopen & Pay	treatment and pkg justified hence approved
22	T0204196090015	2019/117200	29200002A - 00	2000	Shishupal Singh	AFTER QUERY HOSPITAL NOT PROVIDE MHD CHART AND RFT REPORT HENCE REJECTED7	On query panel mhd chart and rft report provided still rejected please see the query panel and do your need full	Reopen & Pay	treatment and pkg justified hence approved

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
23	T0711198486172	2019/143142	19100002A - 00	750	Sanjesh	As per Audit Remark, patient not found admitted at the time of investigation.No discharge ticket provide by hospital.Hence, Rejected. 7	Patients was present in ward and discharge as per as well so kindly do your need	Reopen & Pay	treatment and pkg justified hence approved
24	T0612185020634	2019/097913	29160005A - 00	5000	Sheela	dis summary not provide 7	you have asked chemo chart or hp report which i have been provided and there was no query about discharged summery	Rightly Rejected	pkg and treatment justified hence rejected
25	T0111198410564	2019/143146	19100002A - 00	750	Ramdulari	Discharge type is ABSCONDED. Eligible for ZERO payment 7	Patients was present in ward and discharge as per as well so kindly do your need	Rightly Rejected	pt is absconded hence rejected
26	T0412185001578	2018/085922	19100002A - 00	750	Husna	As per Audit remark, Patient not found admitted at the time of investigation.Hence, Claim is Rejected. 7	your auditor didn't go to the ward and give you a wrong investingation report	Reopen & Pay	treatment and pkg justified hence approved
27	T0204196095267	2019/117202	29200002A - 00	2000	Premveer	AFTER QUERY HOSPITAL NOT PROVIDE MHD CHART AND RFT REPORT HENCE REJECTED7	On query panel mhd chart and rft report provided still rejected please see the query panel and do your need full	Reopen & Pay	treatment and pkg justified hence approved

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
28	T0804196148860	2019/117199	19020016A - 00	1000	Sonam	discharge summary not provided hence rejected7	This is day care patient thats by discharge summery wrriten on opd slip	Reopen & Pay	treatment and pkg justified hence approved

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