F 8(95) Rejection Appeal-I 2 2 6 26 8 2 2

2 NIMT HOSIPITAL AND TRAUMA CARE CENTRE-Jaip 925

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F 8(95) Rejection Appeal-I 2 2 6 26 8 2 2

NIMT HOSPITAL AND TRAUMA CARE	

NIMT HOSPITAL AND TRAUMA CARE CENTRE-Jaip1925 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम्स के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 14/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr rajeev kumar jangir (jangirrajeev@gmail com)
- Dr Alka Rajpurohit (bsbynia@gmail com)
- dr kalpana sharma (kalpanadoc sharma@gmail com)

बैठक में **NIMT HOSIPITAL AND TRAUMA CARE CENTRE-Jaip1925** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 51 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया | बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य **एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया | संक्षिप्त विवरण निम्नानुसार है:-**

S.No.	Decisions	No of Cases
1	Re-open & pay	42
2	Re-open & Query	0
3	Rightly Rejected	9

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं | यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी |

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके |

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T3011198737966	2019/154930	19020031A - 00	7500	Mangal Singh	Bhamashah card link date with NFSA not provided,hence rejected7	wrong rejection	Rightly Rejected	booked package is not justifiied hence not payable
2	T2411198663626	2020/157910	19020013A - 00	5000	Love	Included ina bove pkg7	wrong rejection	Reopen & Pay	booked package is justified hence payable
3	T0303195801126	2019/110847	19020031A - 00	7500	Shakuntala	Nasal endoscopy Report with photographic documentation not provided by hospital , hence rejected7	NASAL ENDOSCOPY REPORT ALREADY UPLOADED ,CLAIM REJECTED WITHOUT QUERY GENERATED OF PARTICULAR DOCUMENT .	Reopen & Pay	booked package is justified hence payable
4	T0303195801073	2019/110851	19020031A - 00	7500	Dharako Devi	Nasal endoscopy Report with photographic documentation not provided by hospital , hence rejected7	NASAL ENDOSCOPY REPORT ALREADY UPLOADED ,CLAIM REJECTED WITHOUT QUERY GENERATED OF PARTICULAR DOCUMENT .	Reopen & Pay	booked package is justified hence payable
5	T1012198805615	2019/154922	19020017A - 00	11000	Rahul	Bhamashah card link date with NFSA not provided hence rejected. 7	wrong rejection	Reopen & Pay	booked package is justified hence payable
6	T1112198814352	2020/155395	19020017A - 00	11000	Vinod Kumar	Bhamashah card link date with NFSA not provided hence rejected. 7	wrong rejection	Reopen & Pay	booked package is justified hence payable

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T3011198737982	2019/154932	19020027A - 00	12000	Munni	After query reply hospital not provide NFSA link date. 7	wrong rejection	Reopen & Pay	booked package is justified hence payable
8	T1012198810816	2020/155391	19020017A - 00	11000	Chanda Devi	reply defective - bhamashah card link date with nfsa not given hence case rejected7	wrong rejection	Reopen & Pay	booked package is justified hence payable
9	T1212198827720	2020/157898	19020017A - 00	11000	Jitendra Saini	Bhamashah card link date with NFSA not provided hence rejected. 7	wrong rejection	Reopen & Pay	booked package is justified hence payable
10	T3011198737987	2020/155387	19020013A - 00	5000	Sondei	Included ina bove pkg7	wrong rejection	Reopen & Pay	booked package is justified hence payable
11	T1112198814355	2020/157905	19020031A - 00	7500	Bachchu	reply defective - bhamashah card link date with nfsa not given hence case rejected7	wrong rejection	Reopen & Pay	booked package is justified hence payable
12	T1112198821935	2019/154919	19100008A - 00	1500	Prem Devi	Bhamashah card link date with NFSA not provided hence rejected. 7	wrong rejection	Reopen & Pay	booked package is justified hence payable
13	T2302195724052	2019/110848	19020029A - 00	4000	Jagarti	procedure already included in above package hence rejected.7	WRONG REJECTION	Reopen & Pay	booked package is justified hence payable
14	T3011198727997	2020/160548	19020011A - 00	3000	Seema Devi	Bhamashah card link date with NFSA not provided,hence rejected7	wrong rejection	Rightly Rejected	booked package is not justified hence not payable

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
15	T3011198737966	2019/154929	19020029A - 00	4000	Mangal Singh	Bhamashah card link date with NFSA not provided,hence rejected7	wrong rejection	Reopen & Pay	booked package is justified hence payable
16	T2811198706327	2020/157911	19020013A - 00	5000	Gajana Devi	included inabove pkg7	wrong rejection	Reopen & Pay	booked package is justified hence payable
17	T3011198727997	2020/160549	19020017A - 00	11000	Seema Devi	Bhamashah card link date with NFSA not provided,hence rejected7	wrong rejection	Reopen & Pay	booked package is justified hence payable
18	T1112198814355	2020/157904	19020027A - 00	12000	Bachchu	reply defective - bhamashah card link date with nfsa not given hence case rejected7	wrong rejection	Reopen & Pay	booked package is justified hence payable
19	T1112198814308	2020/155392	19020027A - 00	12000	Gautam Kumar	reply defective - bhamashah card link date with nfsa not given hence case rejected7	wrong rejection	Reopen & Pay	booked package is justified hence payable
20	T1112198814373	2020/155397	19020031A - 00	7500	Kamal Singh	reply defective - bhamashah card link date with nfsa not given hence case rejected7	wrong rejection	Reopen & Pay	booked package is justified hence payable
21	T0808183868275	2019/150083	19020017A - 00	11000	Bhomaram Bairwa	invalid Reason in annexture 27	WRONG REJECTION WITHOUT QUERY	Reopen & Pay	booked package is justified hence payable
22	T1112198820730	2020/155402	29060059A - 00	94000	Khelanti	Bhamashah card link date with NFSA not provided hence rejected. 7	wrong rejection	Reopen & Pay	booked package is justified hence payable
23	T2811198706305	2019/154928	19020013A - 00	5000	Krishna	Paid with approved pkg7	wrong rejection	Reopen & Pay	booked package is justified hence payable

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
24	T1012198805615	2019/154921	19020013A - 00	5000	Rahul	Bhamashah card link date with NFSA not provided hence rejected. 7	wrong rejection	Reopen & Pay	booked package is justified hence payable
25	T2202195713143	2019/110850	19020029A - 00	4000	Mukesh	procedure already included in above package hence rejected7	WRONG REJECTION	Reopen & Pay	booked package is justified hence payable
26	T2811198706312	2020/155386	19020013A - 00	5000	Sunahara	paid with approved pkg7	wrong rejection	Reopen & Pay	booked package is justified hence payable
27	T1112198814352	2020/155394	19020011A - 00	3000	Vinod Kumar	Bhamashah card link date with NFSA not provided hence rejected. 7	wrong rejection	Rightly Rejected	booked package is not justified hence not payable
28	T0912198803809	2020/155389	29060059A - 00	94000	rama devi	Bhamashah card link date with NFSA not provided hence rejected. 7	wrong rejection	Reopen & Pay	booked package is justified hence payable
29	T1112198814308	2020/155393	19020031A - 00	7500	Gautam Kumar	reply defective - bhamashah card link date with nfsa not given hence case rejected7	wrong rejection	Rightly Rejected	booked package is not justified hence not payable
30	T1112198814404	2020/155399	19020031A - 00	7500	chandra	reply defective - bhamashah card link date with nfsa not given hence case rejected7	wrong rejection	Rightly Rejected	booked package is not justified hence not payable
31	T1911198608104	2020/160551	19020027A - 00	12000	Mahendri	discharge ticket not provided hence rejected7	wrong rejection	Rightly Rejected	patient discharge summary is not provided hence case is not justified hence not payable

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
32	T1211198531228	2019/150098	19020013A - 00	5000	Suresh	included in above package 7	"IS A TOTALLY DIFFERENT PACKAGE AND HAS TO BE PAID SEPARATELY "	Reopen & Pay	booked package is justified hence payable
33	T1012198810816	2020/155390	19020013A - 00	5000	Chanda Devi	reply defective - bhamashah card link date with nfsa not given hence case rejected7	wrong rejection	Reopen & Pay	booked package is justified hence payable
34	T2903196055641	2019/110845	19030087A - 00	1000	Maluki	INCLUDE ABOVE PKT7	WRONG REJECTION	Reopen & Pay	booked package is justified hence payable
35	T3011198737982	2019/154933	19020031A - 00	7500	Munni	After query reply hospital not provide NFSA link date. 7	wrong rejection	Reopen & Pay	booked package is justified hence payable
36	T0303195801137	2019/110849	19020031A - 00	7500	Aarti Kumari	Nasal endoscopy Report with photographic documentation not provided by hospital , hence rejected7	NASAL ENDOSCOPY REPORT ALREADY UPLOADED ,CLAIM REJECTED WITHOUT QUERY GENERATED OF PARTICULAR DOCUMENT .	Rightly Rejected	booked package is not justified hence not payable
37	T0912198803809	2020/155388	19100008A - 00	1500	rama devi	Bhamashah card link date with NFSA not provided hence rejected. 7	wrong rejection	Reopen & Pay	booked package is justified hence payable
38	T3011198727901	2019/154934	19020013A - 00	5000	Brajesh Kumar	included in above pkg7	wrong rejection	Reopen & Pay	booked package is justified hence payable

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
39	T1112198820730	2020/155400	19100008A - 00	1500	Khelanti	Bhamashah card link date with NFSA not provided hence rejected. 7	wrong rejection	Reopen & Pay	booked package is justified hence payable
40	T2711198694990	2020/157909	19020013A - 00	5000	Pinki	not payable separately paid with approved pkg7	wrong rejection	Reopen & Pay	booked package is justified hence payable
41	T0303195801110	2019/110846	19020031A - 00	7500	Anil Kumar	Nasal endoscopy Report with photographic documentation not provided by hospital , hence rejected7	NASAL ENDOSCOPY REPORT ALREADY UPLOADED ,CLAIM REJECTED WITHOUT QUERY GENERATED OF PARTICULAR DOCUMENT .	Reopen & Pay	booked package is justified hence payable
42	T1911198608104	2020/160552	19020031A - 00	7500	Mahendri	discharge ticket not provided hence rejected7	wrong rejection	Rightly Rejected	patient discharge summary is not provided hence case is not justified hence not payable
43	T1112198821935	2019/154920	29060059A - 00	94000	Prem Devi	Bhamashah card link date with NFSA not provided hence rejected. 7	wrong rejection	Reopen & Pay	booked package is justified hence payable
44	T3011198727970	2020/160556	19020013A - 00	5000	madhu	included in above pkg 7	wrong rejection	Reopen & Pay	booked package is justified hence payable
45	T1112198820730	2020/155401	19100008A - 01	1500	Khelanti	Bhamashah card link date with NFSA not provided hence rejected. 7	wrong rejection	Reopen & Pay	booked package is justified hence payable
46	T1212198827720	2020/157897	19020013A - 00	5000	Jitendra Saini	Bhamashah card link date with NFSA not provided hence rejected. 7	wrong rejection	Reopen & Pay	booked package is justified hence payable

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1	2	3	4	5	6	7	8	9	10
47	T1112198814373	2020/155396	19020027A - 00	12000	Kamal Singh	reply defective - bhamashah card link date with nfsa not given hence case rejected7	wrong rejection	Reopen & Pay	booked package is justified hence payable
48	T1212198822384	2020/155405	19020017A - 00	11000	Kusum Devi	Bhamashah card link date with NFSA not provide hence rejected7	wrong rejection	Reopen & Pay	booked package is justified hence payable
49	T3011198737971	2020/160555	19020017A - 00	11000	Haresh	Bhamashah card link date with NFSA not provided,hence rejected7	wrong rejection	Reopen & Pay	booked package is justified hence payable
50	T1112198814404	2020/155398	19020027A - 00	12000	chandra	reply defective - bhamashah card link date with nfsa not given hence case rejected7	wrong rejection	Reopen & Pay	booked package is justified hence payable
51	T1212198822384	2020/155404	19020011A - 00	3000	Kusum Devi	Bhamashah card link date with NFSA not provide hence rejected7	wrong rejection	Rightly Rejected	booked package is not justified hence not payable

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