

F 8(9) Rejection Appeal-I 2 2

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F 8(9) Rejection Appeal-I 2 2

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Dr Ramdev Hospital-Sike2394	

Dr. Ramdev Hospital-Sike2394 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 29/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- DR MANJEETA KUMARI (drmanjeetakumari@gmail.com)
- dr vaibhav (vaibhavkuldeep@gmail.com)

- Sh Ritura khandelwal (hrituraj@gmail.com)

बैठक में **Dr. Ramdev Hospital-Sike2394** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 9 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	4
2	Re-open & Query	0
3	Rightly Rejected	5

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(J E RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2605196651637	2019/120936	49040010A - 00	12000	Najma	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected.7	Biometric used more then 30 time or so many time on that time thatswhy admission by MOIC Route. kindly ask to patient by Mobile or any other way.	Reopen & Pay	As per provide document tremment done hence pay .
2	T2007197263413	2019/135164	19050023A - 00	15000	Sabina Bano	Hospital not provide Micturating cysto-urethrogram (MCU)/ cystography of blocked package 19050023 hence rejected . 7	BLADDER INJURY OCCURED DURING LSCS BECAUSE OF THE BLADDER ADHESION DUE TO PREVIOUS LSCS.	Rightly Rejected	This pkg included in above pkg 1 pkg is alredy pay
3	T2605196651637	2019/120935	19040029A - 00	8000	Najma	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected.7	Biometric used more then 30 time or so many time on that time thatswhy admission by MOIC Route. kindly ask to patient by Mobile or any other way.	Rightly Rejected	SAME PKG INCLUDED IN ABOVE PKG
4	T1805183038513	2018/042417	19040001A - 00	2500	subhita	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. 7	we are trying approx 5 time to patient biomatrix identification but due to mehandi we was not able so we attached patient id and varified by other family person.	Rightly Rejected	As per provide document dischre ticket not provide hence claim rejected
5	T0607183526253	2018/069916	49040010A - 00	12000	Manisha Devi	three antenal checkup, treatment detail not provide by hospital hence rejected7	Without Query	Reopen & Pay	as per provide document settled at 5000 N.D

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1	2	3	4	5	6	7	8	9	10
6	T0905182947099	2018/068618	49040008A - 00	9500	Manju Saini	annex 2 is not provided hence rejected7	Rejected Without Query And As per Meeting Discussion It Is Approved Because That Time It was right to Identification of patient by family member also.	Reopen & Pay	as per provide document settled at 5000 N.D
7	T2306183403395	2018/086386	19010106A - 00	13000	Kishor Kumar	AS PER HOSPITAL DOCUMENTS ,DISCHARGE SUMMARY WITH PROCEDURE DETAILS NOT PROVIDED,HENCE CASE REJECTED7	In the Patient Discharge Summary I Uploaded Discharge Summary But It Is Uploaded ID. I Have All Document Related This Patient. Kindly Reopen This TID I Will Provide You All Document. Thanks	Rightly Rejected	AS PER HOSPITAL DOCUMENTS ,DISCHARGE SUMMARY WITH PROCEDURE DETAILS NOT PROVIDED,HENCE CASE REJECTED



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1	2	3	4	5	6	7	8	9	10
8	T2805196678461	2019/121654	19100009A - 00	15000	Ghisa Ram	as per dis summary patient refer on 02-06-2019, but refer time photo on 03-06-2019, as per RFP photo not provide at time of refer7	PATIENT REFER 02/06/2019 LATE NIGHT APPROX 12.00 PM. WHEN WE WAS REFER THE PATIENT THAT TIME DATE WAS EXCEED FROM 02/06/2019 TO 03/06/2019 DUE TO PATIENT CONDITION SO THAT TIME WE FORGET THAT DATE OF DISCHARGE WAS CHANGE AS PER TIME, BECAUSE IT WAS MID NIGHT OF 02/06/2019. IT IS JUST HUMAN ERROR, YOU CAN ASK TO PATIENT ABOUT ALL THE THING. KINDLY APPROVE.	Rightly Rejected	This pkg included in above pkg.

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1	2	3	4	5	6	7	8	9	10
9	T2805196678461	2019/121655	29100008A - 00	35000	Ghisa Ram	as per dis summary patient refer on 02-06-2019, but refer time photo on 03-06-2019, as per RFP photo not provide at time of refer7	PATIENT REFER 02/06/2019 LATE NIGHT APPROX 12.00 PM. WHEN WE WAS REFER THE PATIENT THAT TIME DATE WAS EXCEED FROM 02/06/2019 TO 03/06/2019 DUE TO PATIENT CONDITION SO THAT TIME WE FORGET THAT DATE OF DISCHARGE WAS CHANGE AS PER TIME, BECAUSE IT WAS MID NIGHT OF 02/06/2019. IT IS JUST HUMAN ERROR, YOU CAN ASK TO PATIENT ABOUT ALL THE THING. KINDLY APPROVE.	Reopen & Pay	As per provide document tremment done hence pay .

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