

F 8(9) Rejection Appeal-I 2 2 39

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Apex Hospital pvt ltd -Jaip 338

F 8(9) Rejection Appeal-I 2 2 39

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Apex Hospital pvt ltd -Jaip 338	

Apex Hospital pvt ltd -Jaip1338 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 14/06/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- DR HOTI LAL GUPTA (hlgupta7@yahoo co in)
- Dr Lalit Kataria (lalitkatariaabnms@gmail com)
- Amit Saini (apexhospital2 8@gmail com)

बैठक में **Apex Hospital pvt ltd -Jaip1338** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 126 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	25
2	Re-open & Query	2
3	Rightly Rejected	99

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 19/07/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 19/07/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 19/07/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(J O RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2111198635433	2020/178043	29180010A - 00	110000	Soji Gurjar	claimant beneficiary Bhamashah card and Nfsa link date not provided hence rejected7	Respected Sir/Ma'am, We do not have the access to check the details on NFSA site, but the card is working and patient got the approval and also took treatment earlier.Kindly open the case.	Reopen & Pay	This appeal is recommended for reopen and pay on the basis of available documents/reports.
2	T1912198881411	2020/190027	29180004A - 00	34000	Basanti Devi	TID generated one month prior to the admission hence rejected. 7	Respected Sir/Ma'am, patient reported to the hospital in delay due to some problem hence therapy started with delay, kindly accept.	Rightly Rejected	Admission 1 month after TID generation hence appeal is rejected.
3	T2310198337257	2020/171371	29180010A - 00	110000	CHANDA DEVI	after query hospital not -Confirm that claimant beneficiary Bhamashah card and NFSA link is issued before 13-09-20197	Respected Sir/Ma'am , We do not have the access to check the details on NFSA site,but the card is working and patient got the approval and also took treatment earlier.Kindly open the case.	Reopen & Pay	This package recommended for reopen and pay on the basis of available documents/reports.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
4	T1802195674865	2019/109795	29120102A - 00	40000	prahalad ram	Already paid in other approved pkg 7	The patient is a case of hypervascular tumor arising from the axillary artery which required excision of the tumor and the prevolved artery and also arterial econstruction to repair the excised arterial segment. It is unortunate procedure excision of the tumor. Please don't treat undertreat your beneficiary like this. The vascular tumor was excised and artery repaired. We request you to reconsider the package mentioned earlier & clear for Finance	Rightly Rejected	2nd surgery was part of 1st surgery package

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
5	T2611198687742	2020/178062	29180009A - 00	90000	Vasim Khan	hospital provide RT # After expiry of policy period hence Rejected 7	Respected Sir/ Ma'am, Wrong rejection as query generated for some other reason. SecondlyTID generated before expiry of policy and as per guidelines we are advised to continue to provide services to the beneficiaries as the only difference is that there was only change of TPA SERVICES. Guidelines sent at the time of changes. Hence kindly reopen,.	Rightly Rejected	1st fraction of Radiation given and TID generation has a time difference around of 1 month

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1	2	3	4	5	6	7	8	9	10
6	T2906197029403	2019/138925	19050059A - 00	5000	bhanwari devi	this pkg mention in above7	RESPECTED SIR /MADAM CYSTOSCOPY IS ALWAYS A SEPARATE PROCEDURE DONE FOR DIAGNOSTIC PURPOSE AND AT TIME FOR TREATMENT PURPOSE ALSO SO WHY IS IT CONSIDERED AS PART OF OTHER PACKAGE ? REQUEST TO REOPEN AND PAY IT SEPARATELY THANK YOU	Rightly Rejected	Cystoscopy package was done for diagnostic prior to main surgical booked package hence appeal is rejected.
7	T3004196368770	2019/116877	29200002A - 00	2000	suraj kumawat	as per RFP livbe photo of the pt at the date and time of admission not provided hence rejected.7	Dear Sir / Ma'am, as per rules we click live photo and submit. we also get pre-auth approval. May be picture corrupted due to software error. so it's a request to you please re-open this case and pay. Thanks	Rightly Rejected	A blurr admission photo was uploaded which is not recognizable as patient photo thus this appeal is rejected.

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1	2	3	4	5	6	7	8	9	10
8	T2109184295621	2018/067322	29180010A - 00	110000	inaam	As per RFP, live photo at the time of discharge is not provided. Hence rejected. 7	live photo can not be provided in case of LAMA, overall its a case of Radiation Therapy where patient didn't turned back after few sessions.	Reopen & Pay	Hospital provided annexure-7 is case of death, 3 given fractions of radiation should be paid proportionately.
9	T1405182992391	2018/079615	19100008A - 00	1500	Nimbaram Rao	as discharge date 18.05.18 while date on discharge time photo 19.05.18, hence as per RFP, live photo at the time of discharge not provided. hence rejected7	Respected Sir/Madam, patient was discharged on 19th May only and photo was captured live at the time of discharge only. In this case by mistake discharge date was typed for 18th May. So request to consider this case to re-open and query to provide corrected discharge summary, no query was raised for the rejected reason.	Rightly Rejected	Live photo not provided at the time of discharge summary the date of discharge is 18.12.2018 and discharge photo has a date of 19.12.2018 . Hence appeal is rejected.
10	T0110198098365	2020/178067	29180010A - 00	110000	Memwati	As per treatment given after one month of admission. 7	Respected Sir/ Ma'am, Wrong rejection as as per query doctor justification letter for delay in start of treatment already mentioned there. Kindly reopen....	Rightly Rejected	TID generated on 01-Oct-2019 and radiation treatment started on 4-Nov-2019. Hence appeal is rejected.

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1	2	3	4	5	6	7	8	9	10
11	T2508197660747	2019/139288	19100008A - 03	1500	Jagdish	annexure 6 not given hence rejected7	respected sir/madam pt jadish no query for annexure-6 and direct rejection so please reopen this case thank you	Rightly Rejected	(A6-RR)Claim has been rightly rejected due to after query hospital has not provided Ann6.
12	T1912198884100	2020/159165	19100007A - 06	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appeal is rejected

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1	2	3	4	5	6	7	8	9	10
13	T2610184646975	2019/105499	19030115A - 00	18000	Jay Kishan Saini	this included in above package 7	Dear Approving authority please go through the OT notes. Laminectomy was done at L1 level while Discectomy and Trans Lumbar Inter Body Fusion was done at D11-D12 to L2-L3 level. So the Laminectomy procedure was not a part of TLIF at L1 level.	Rightly Rejected	Package already paid hence appeal is rejected.
14	T0511198463031	2020/178057	29180010A - 00	110000	Mahendra	Treatment started after lapse of BSBY Policy hence rejected.7	Respected Sir/Ma'am,TID generated before expiry of policy and as per guidelines we are advised to continue to provide services to the beneficiaries as the only difference is that there was only change of TPA SERVICES. Guidelines sent at the time of changes. Hence kindly reopen,.	Rightly Rejected	TID generated on 05-Nov-2019 and radiation treatment started on 13-12-2019 due to this appeal is rejected.

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1	2	3	4	5	6	7	8	9	10
15	T1001195323616	2019/099579	29060003A - 00	24000	Maniram	Already paid in above approved pkg 7	Trans Sphenoidal Approach is totally different from normal Trans-cranial approach for Excision of Brain Tumour. it requires excision of Nasal Septum, Removal of Keel of Vomer, and Fracture of Sphenoid Sinus. So its a type of Endoscopic Surgery.	Rightly Rejected	3rd surgery was part of 1st surgery package hence appeal is rejected.
16	T1911198616931	2020/178076	29180010A - 00	110000	Narendra Singh	Discharge Time photo not provide by hospital.7	Respected Sir/Ma'am, Due to some technical issue unable to upload live photo. kindly reopen case as all relevant documents showing treatment had been uploaded.	Rightly Rejected	Discharge time patient photo not available. Hence this appeal is rejected.

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1	2	3	4	5	6	7	8	9	10
17	T0306196734702	2019/121445	29200002A - 00	2000	Suman Devi	date and time not metioned on discharge live photo 7	Dear Sir / Ma'am we are working as per bsby guidelines. as you seen picture are taken online no idea how it's going blure or not clear. as per request we provide the photo of patient. and before 4 hour also patient photo taken live. so it's a request to you please open and pay for this case.	Rightly Rejected	A blurr discharge photo was uploaded which is not recognizable as patient photo thus this appeal is rejected.
18	T0811198497479	2020/171373	29180010A - 00	110000	Mool Chand	after query hospital not -Confirm that claimant beneficiary Bhamashah card and NFSA link is issued before 13-09-2019 7	RespectedSir/Ma'am , We do not have the access to check the details on NFSA site,but the card is working and patient got the approval and also took treatment earlier.Kindly open the case.	Reopen & Pay	This package recommended for reopen and pay on the basis of available documents/reports.

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1	2	3	4	5	6	7	8	9	10
19	T1912198884100	2020/159168	19100007A-03	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appea is rejected
20	T2508197660747	2019/139285	19100008A-00	1500	Jagdish	annexure 6 not given hence rejected7	respected sir/madam pt jadish no query for annexure-6 and direct rejection so please reopen this case thank you	Rightly Rejected	(A6-RR)Claim has been rightly rejected due to after query hospital has not provided Ann6.
21	T1908197587331	2019/140019	29050061A-00	10000	Bhouti	discrepancy in dj stent placement side hence not payable7	respected sir / madam in o t note rt dj stent one side placement so please reopen and pay one side dj stent thank you sir	Reopen & Pay	In tertiary care package admission can within 72 hours of TID generation, in this case the TID was generated on 17th and admission was done on 18th, all required documents were uploaded thus recommended for payment of booked package.

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1	2	3	4	5	6	7	8	9	10
22	T1305196505907	2019/119947	29060001A - 00	150000	Kailash	Blocked pkg belongs to Neurosurgery, hence As per enclosed procedure detail payable as per pkg 19010144 (15000/-)7	Dear Sir/Madam this procedure is been done by Vascular Surgeon, As Vascular surgery is a branch of superspeciality which deal with the treatment related to vascular problem. A thorough justification with detailed procedure was given by treating surgeon still case is not considered. It is a part of RFP that there is no restriction of using codes from different department if it is related to patient benefit than why this case is not considered? Also we want to know that why this package was approved at Pre-Auth Level? So humble request to settled the case as per procedure is done.	Reopen & Pay	As per available documents/reports procedure done by specialist so difference amount should be paid (Rs. 150000-15000=1,35,000) Rs. 1,35,000.00 hence appeal considered for Reopen & payment.

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1	2	3	4	5	6	7	8	9	10
23	T1912198884100	2020/159163	19100007A - 08	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appea is rejected

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1	2	3	4	5	6	7	8	9	10
24	T0102195519907	2019/105069	19030115A-00	18000	Narayan Lal	as this pkg procedure included in above paid procedure and is the part pkg hence rejected7	THE PATIENT HAD COMPRESSION OF CERVICAL SPINAL CORD BOTH ANTERIORLY AND POSTERIORLY SO IT WAS PLANNED FOR BOTH ANTERIOR AND POSTERIOR DECOMPRESSION WITH 360 DEGREE APINAL FUSION. HENCE ANTERIOR CERVICAL DISCECTOMY AT C3-4 WITH CAGE AND PLATE WAS DONE AND POSTERIORLY LAMINCECTOMY WAS DONE AT C3, C4, AND C5 LEVEL LAMINA WITH LATERAL MASS SCREW FIXATION AT C3-C4-C5 LEVEL TO ACHIEVE 360 DEGREE SPINAL FUSION. THIS JUSTIFY THE ABOVE BLOCKED PACKAGES.	Rightly Rejected	2nd and 3rd surgeries were part of 1st surgery package hence appeal is rejected.

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1	2	3	4	5	6	7	8	9	10
25	T1405182992391	2018/079612	19100007A-01	750	Nimbaram Rao	as discharge date 18.05.18 while date on discharge time photo 19.05.18, hence as per RFP, live photo at the time of discharge not provided. hence rejected	Respected Sir/Madam, patient was discharged on 19th May only and photo was captured live at the time of discharge only. In this case by mistake discharge date was typed for 18th May. So request to consider this case to re-open and query to provide corrected discharge summary, no query was raised for the rejected reason.	Rightly Rejected	Live photo not provided at the time of discharge summary the date of discharge is 18.12.2018 and discharge photo has a date of 19.12.2018 . Hence appeal is rejected.

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1	2	3	4	5	6	7	8	9	10
26	T1912198884100	2020/159176	19100006A - 02	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appeal is rejected
27	T2711198701797	2020/179273	29180010A - 00	110000	Gendi Devi	Discharge type is LAMA and live photo at the time of discharge not given hence rejected 7	Respected Sir/ Ma'am, Patient got LAMA and in such cases it is not possible to take live photo, relevant documents Annx.7 enclosed.Kindly open the case.	Reopen & Pay	As per available documents/reports radiation treatment given to patient and discharge type was LAMA there for 75% amount should be payable for this appeal.

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1	2	3	4	5	6	7	8	9	10
28	T0401195268243	2019/098286	19020023A - 00	12000	Parwan Singh	as per ot notes no use of fibrin glue hence included in above paid pkg7	In every case of CSF Rhinorrhea, Repair done by using Surgicel, gel foam, fat and fascial graft with Vascular Hadad flap to keep all these layers adherent to each other and to the surrounding wall we have to put fibrin glue to prevent dislodgement. without glue this work is not possible. there is a very high chances of failure of repair without glue.	Rightly Rejected	2nd and 3rd surgeries were part of 1st surgery package hence appeal is rejected.

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1	2	3	4	5	6	7	8	9	10
29	T1912198884100	2020/159151	19100008A - 00	1500	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appea is rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
30	T1405182992391	2018/079617	19100008A - 03	1500	Nimbaram Rao	as discharge date 18.05.18 while date on discharge time photo 19.05.18, hence as per RFP, live photo at the time of discharge not provided. hence rejected7	Respected Sir/Madam, patient was discharged on 19th May only and photo was captured live at the time of discharge only. In this case by mistake discharge date was typed for 18th May. So request to consider this case to re-open and query to provide corrected discharge summary, no query was raised for the rejected reason.	Rightly Rejected	Live photo not provided at the time of discharge summary the date of discharge is 18.12.2018 and discharge photo has a date of 19.12.2018 . Hence appeal is rejected.
31	T2408197650850	2020/179272	29180010A - 00	110000	Shambhu	Discharge type is LAMA and live photo at the time of discharge not given hence rejected7	Respected Sir/ Ma'am, Patient got LAMA and in such cases it is not possible to take live photo, relevant documents Annx.-7 enclosed.Kindly open the case.	Reopen & Pay	As per available documents/reports radiation treatment given to patient and discharge type was LAMA there for 75% amount should be payable for this appeal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
32	T1912198884100	2020/159169	19100007A - 02	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appeal is rejected
33	T2911198718129	2019/154951	29200002A - 00	2000	Buddha Lal	DR RMC NO NOT MATCH HENCE REJECTED 7	Dear Sir, RMC no. is correct For this I can provide you dr. RMC certificate kindly accept	Rightly Rejected	This appeal is rejected due to mismatched RMC of signing DR.
34	T2612185193061	2019/099158	19050059A - 00	5000	Bacchi	This package cover in above package 7	cystoscopy was done for diagnostic purpose prior to main surgical procedure and is not a part of main surgery.	Rightly Rejected	Cystoscopy package was done for diagnostic prior to main surgical booked package hence appeal is rejected.

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1	2	3	4	5	6	7	8	9	10
35	T1912198884100	2020/159162	19100007A - 09	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appea is rejected
36	T0111198413156	2020/178053	29180010A - 00	110000	Mohd Shariph	justification not PROVIDE CHANGE OF PACKAGE WITHOUT JUSTIFICATION AND PRIO APPROVAL AFTER EXPIRE OF POLICY PERIOD 7	Respected Sir/ Ma'am, Wrong rejection as query made was for treatment plan and rejection done for some other reason.Kindly reopen.	Rightly Rejected	TID generated on 01-Nov-2019 and radiation treatment started on 16-12-2019 due to this appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
37	T3010198393554	2020/171377	29180010A - 00	110000	Kana Ram	Bhamashah card link date with nfsa document not provided , hence rejected.7	Respected Sir/Ma'am, Sir we do not have the access to check through the online linking with NFSA and patient got the approval with the same.Kindly open the case.	Reopen & Pay	This package recommended for reopen and pay on the basis of available documents/reports.
38	T1912198884100	2020/159160	19100007A - 10	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appeal is rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
39	T1912198884100	2020/159180	19100006A - 05	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appea is rejected
40	T2508197660747	2019/139287	19100008A - 02	1500	Jagdish	annexure 6 not given hence rejected7	respected sir/madam pt jadish no query for annexure-6 and direct rejection so please reopen this case thank you	Rightly Rejected	(A6-RR)Claim has been rightly rejected due to after query hospital has not provided Ann6.
41	T3011198731829	2020/171376	29180009A - 00	90000	Babu Lal	Bhamashah card link date with nfsa document not provided , hence rejected.7	Respected Sir/Ma'am, Sir we do not have the access to check through the online linking with NFSA and patient got the approval with the same.Kindly open the case.	Rightly Rejected	1st fraction of Radiation given and TID generation has a time difference around of 1 month

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
42	T1810198279630	2019/143642	29200002A - 00	2000	Geeta Devi	RfT report not provided before 18-10-19, provided of 22-10-19, Hence claim rejected.7	Dear Ma'am / Sir, As per query we provided that time latest RFT report of patient Geeta devi. after that if any document required you have to query detailed. so it's a request to you please reopen this case. and pay for this as per rules. Thanks & Regards	Rightly Rejected	Hospital not provided latest RFT report within time limit even after query. Hence appeal is rejected.
43	T0110184389755	2018/060470	19050061A - 00	3000	Laxman Lal	As per RFP live photo at the time of discharge not provided. hence rejected.7	PHOTO WAS CAPTURED PROPERLY AT THE TIME OF ADMISION AND DISCHARGE, ITS AN SOFTWARE ERROR WHICH IS NOT SHOWING PRE- TIME PHOTO SO KINDLY CORRECT IT.	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , appeal is rightly rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
44	T0309197764821	2019/138130	29120007A - 00	5000	Ranjeet Bavriya	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	DEAR SIR/MADAM, WE HAVE FOLLOWED ALL THE NORMS AS PER GUIDELINES. IDENTIFICATION WAS DONE THROUGH BSBY CARD ONLY WHICH CAN BE CHECKED, SO WE DO NOT FIND THE REASON OF REJECTION AS JUSTIFIED ONE. WE REQUEST TO RE-OPEN AND PAY THE CASE. THANKS	Reopen & Pay	This case was rejected on the basis of clause 1.9.2 & 1.3.9, as per merit basis all the documents/reports are available thus recommended for payment.
45	T0410198124333	2019/141956	29200002A - 00	2000	Shankar Lal	NOT PROVIDE LATEST RFT REPORT HENCE REJECTED7	Dear Ma'am / Sir AS per guide line 30days report is valide to done dialysis for kidney patient and we provide that already. may be there is some confusion for that. so it's a request to you please reopen this case & recheck and pay for the case. Thanks & Regards	Rightly Rejected	Hospital not provided latest RFT report even after query. Hence appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
46	T1405182992391	2018/079611	19100007A - 00	750	Nimbaram Rao	as discharge date 18.05.18 while date on discharge time photo 19.05.18, hence as per RFP, live photo at the time of discharge not provided. hence rejected	Respected Sir/Madam, patient was discharged on 19th May only and photo was captured live at the time of discharge only. In this case by mistake discharge date was typed for 18th May. So request to consider this case to re-open and query to provide corrected discharge summary, no query was raised for the rejected reason.	Rightly Rejected	Live photo not provided at the time of discharge summary the date of discharge is 18.12.2018 and discharge photo has a date of 19.12.2018 . Hence appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
47	T1912198884100	2020/159173	19100007A - 00	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appea is rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
48	T2711198700962	2020/178065	29180010A - 00	110000	Kailash Chand	hospital provide RT # After expiry of policy period hence Rejected 7	Respected Sir/ Ma'am, No query direct rejection made and secondlyTID generated before expiry of policy and as per guidelines we are advised to continue to provide services to the beneficiaries as the only difference is that there was only change of TPA SERVICES. Guidelines sent at the time of changes. Hence kindly reopen,..	Rightly Rejected	TID generated on 27-Nov-2019 and radiation treatment started on 31-Dec-2019. Hence appeal is rejected.
49	T1707197226337	2019/138890	19030115A - 00	18000	Sita Ram Verma	Already paid in other approved pkg7	Dear Approving authority please go through the OT notes. Laminectomy was done at L3 level while Trans Lumbar Inter Body Fusion was done at L4-L5 level. So the Laminectomy at L3 level is not a part of TLIF at L4-L5 level.	Rightly Rejected	Package already paid hence appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
50	T0104196073196	2019/116580	29200002A - 00	2000	Babu Lal Sharma	as per rfp live photo of the patient admission not provide case rejected7	Dear Slr / Ma'am, as per rules we click live photo and submit. we also get pre-auth approval from NIA. May be document corrupted due to software error. so it's a request to you please re-open this case and pay. Thanks	Rightly Rejected	Live photo of the patient at the time of admission not provided. Hence this appeal is rejected.
51	T1911198617004	2020/179274	29180010A - 00	110000	Shyodan	Discharge type is LAMA and live photo at the time of discharge not given hence rejected 7	Respected Sir/ Ma'am, Patient got LAMA and in such cases it is not possible to take live photo, relevant documents Annx.7 enclosed.Kindly open the case.	Reopen & Pay	As per documents/reports radiation treatment given to the patient and discharge type was LAMA therefor 75% amount should be payable.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
52	T1912198884100	2020/159164	19100007A - 07	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appea is rejected
53	T2911198717476	2019/154944	29200002A - 00	2000	omprakash saini	DR RMC NO NOT MATCH HENCE REJECTED 7	Dear Sir, RMC no. is correct For this I can provide you dr. RMC certificate kaingly accept	Rightly Rejected	This appeal is rejected due to mismatched RMC of signing DR.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
54	T1912198884100	2020/159177	19100006A-03	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appea is rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
55	T1912198884100	2020/159150	19100008A-01	1500	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appea is rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
56	T1912198884100	2020/159175	19100006A - 01	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appea is rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
57	T1912198884100	2020/159171	19100007A-01	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appea is rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
58	T1405182992391	2018/079619	29120007A - 00	5000	Nimbaram Rao	as discharge date 18.05.18 while date on discharge time photo 19.05.18, hence as per RFP, live photo at the time of discharge not provided. hence rejected7	Respected Sir/Madam, patient was discharged on 19th May only and photo was captured live at the time of discharge only. In this case by mistake discharge date was typed for 18th May. So request to consider this case to re-open and query to provide corrected discharge summary, no query was raised for the rejected reason.	Rightly Rejected	Live photo not provided at the time of discharge summary the date of discharge is 18.12.2018 and discharge photo has a date of 19.12.2018 . Hence appeal is rejected.
59	T1405182992391	2018/079618	29100015A - 00	3000	Nimbaram Rao	as discharge date 18.05.18 while date on discharge time photo 19.05.18, hence as per RFP, live photo at the time of discharge not provided. hence rejected7	Respected Sir/Madam, patient was discharged on 19th May only and photo was captured live at the time of discharge only. In this case by mistake discharge date was typed for 18th May. So request to consider this case to re-open and query to provide corrected discharge summary, no query was raised for the rejected reason.	Rightly Rejected	Live photo not provided at the time of discharge summary the date of discharge is 18.12.2018 and discharge photo has a date of 19.12.2018 . Hence appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
60	T1405182992391	2018/079614	19100007A - 03	750	Nimbaram Rao	as discharge date 18.05.18 while date on discharge time photo 19.05.18, hence as per RFP, live photo at the time of discharge not provided. hence rejected	Respected Sir/Madam, patient was discharged on 19th May only and photo was captured live at the time of discharge only. In this case by mistake discharge date was typed for 18th May. So request to consider this case to re-open and query to provide corrected discharge summary, no query was raised for the rejected reason.	Rightly Rejected	Live photo not provided at the time of discharge summary the date of discharge is 18.12.2018 and discharge photo has a date of 19.12.2018 . Hence appeal is rejected.
61	T3110198402933	2020/171378	29180010A - 00	110000	Sanwar Mal Toshawara	Bhamashah card link date with nfsa document not provided , hence rejected.	Respected Sir/Ma'am, Sir we do not have the access to check through the online linking with NFSA and patient got the approval with the same. Kindly open the case.	Reopen & Pay	This appeal is recommended for reopen and pay on the basis of available documents/reports.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
62	T1912198884100	2020/159148	19100008A-02	1500	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appea is rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
63	T1208197519047	2019/137352	29200002A - 00	2000	Babu Lal Sharma	As per query seal and sign not provided on ann-6 hence rejected.7	Dear Sir / Ma'am, With Respect as per rules or guidelines we provide all documents. after that they demand a seal on annexure -6. but it's not compulsory. because there is no-space to paste seal for that. after that they reject the cases. so it's a request to you please look into this matter and pay for this. Thankyou	Rightly Rejected	(A6-RR)Claim has been rightly rejected due to repeated query hospital has not provided Ann6/incomplete ann6. hence appeal is rejected.
64	T1006196809707	2019/139829	29200002A - 00	2000	Jaya Kanwar	proper mhd card not provide7	dear, sir all documents uploaded by us correct i request you to kindly re-check all documents agin and approve this case.	Rightly Rejected	Hospital not provided proper MHD card hence appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
65	T1211198536726	2020/179275	29180010A - 00	110000	Chotu Ali	Discharge type is LAMA and live photo at the time of discharge not given hence rejected 7	Respected Sir/ Ma'am, Patient got LAMA and in such cases it is not possible to take live photo, relevant documents Annx.7 enclosed.Kindly open the case.	Reopen & Pay	A blurr discharge photo was uploaded which is not recognizable as patient photo thus this appeal is rejected.
66	T1912198884100	2020/159183	19100007A - 04	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appeal is rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
67	T1912198884100	2020/159155	19100007A - 15	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appea is rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
68	T1510184529438	2018/078007	29160062A - 00	5000	Mohinder Singh	as per RFP live photo at the time of discharge is not provided hence rejected7	patients TID was generated on 15th Oct. 2018, and live photo was taken on same day and next day he got discharged and again photo was captured live only. Patient got treated on next day as it was a chemo therapy patient so admission in hospitals software was made for 16th oct, 2018 due to day care category. And after treatment patient was discharged.	Re-Open & Query	Query for HP report for confirmation of diagnosis is raised.
69	T3107197392178	2019/138847	29100015A - 00	3000	Jobuna	include in Approved surgery package 7	RESPECTED SIR / MADAM CENTRAL LINE PACKAGE IS A SEPARATE PACKAGE IN BSBY . WHY IS SHOULD BE INCLUDED AS PART OF SURGERY ? IT IS USED FOR CRITICALLY ILL PATIENT'S SO NEEDED FOR BE PAID SEPARATELY REQUEST TO REOPEN AND PAY	Rightly Rejected	Clinical photo/sticker opp central line not provided hence appeal rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
70	T0910198181634	2020/171372	29180010A - 00	110000	Shimbh Dayal Mina	after query hospital not -Confirm that claimant beneficiary Bhamashah card and NFSA link is issued before 13-09-2019 7	Respected Sir/Ma'am , We do not have the access to check the details on NFSA site, but the card is working and patient got the approval and also took treatment earlier. Kindly open the case.	Reopen & Pay	This package recommended for reopen and pay on the basis of available documents/reports.
71	T3107197392178	2019/138725	29120046A - 00	90000	Jobuna	As per provide post OP. 2 D ECO report blocked package not justify hence Rejected 7	Respected Sir/Madam I respond to query that of your 2D Echo of Pt. Jubina Post-OP echo that was attached with discharge summary was technical mistake which shows moderate TR (20+RAD). To clarify this we are attaching post discharge 10th day 2D Echo report of Pt, showing mild TR	Reopen & Pay	This appeal is recommended for reopen and pay on the basis of available documents/reports.
72	T2310198332133	2020/178083	29180010A - 00	110000	Raghuveer Singh	LIVE photo of DOA is of 23.10.2019 whereas DOA is 30.10.2019. Hence rejected 7	Respected Sir/Ma'am, Without query direct rejection cases	Reopen & Pay	All documents/reports are available related to this package (IGRT) so this appeal recommended for reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
73	T1405182992391	2018/079616	19100008A - 02	1500	Nimbaram Rao	as discharge date 18.05.18 while date on discharge time photo 19.05.18, hence as per RFP, live photo at the time of discharge not provided. hence rejected	Respected Sir/Madam, patient was discharged on 19th May only and photo was captured live at the time of discharge only. In this case by mistake discharge date was typed for 18th May. So request to consider this case to re-open and query to provide corrected discharge summary, no query was raised for the rejected reason.	Rightly Rejected	Live photo not provided at the time of discharge summary the date of discharge is 18.12.2018 and discharge photo has a date of 19.12.2018 . Hence appeal is rejected.
74	T1108197515034	2019/138105	29120107A - 00	20000	Mitthu Devi	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done, thru BSBY Card, hence rejected.	DEAR SIR/MADAM, WE HAVE FOLLOWED ALL THE NORMS AS PER GUIDELINES. IDENTIFICATION WAS DONE THROUGH BSBY CARD ONLY WHICH CAN BE CHECKED, SO WE DO NOT FIND THE REASON OF REJECTION AS JUSTIFIED ONE. WE REQUEST TO RE-OPEN AND PAY THE CASE. THANKS	Reopen & Pay	As per available documents/reports this package recommended for reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
75	T1912198884100	2020/159156	19100007A - 14	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appeal is rejected
76	T1111198527474	2020/178068	29180010A - 00	110000	Shyam Lal	As per treatment given after one month of admission. 7	Respected Sir/ Ma'am,Wrong rejection as query reverted with all relevant details as asked,but case rejected with the reason was different. Kindly reopen...	Rightly Rejected	TID generated on 11-Nov-2019 and radiation treatment started on 18-Dec-2019. Hence appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
77	T1211184780329	2018/080318	29160122A - 00	2000	Himmat Singh Daroga	as per RFP I've photo at the time of discharge is not provided hence rejected7	we would say it is a software issue. When we submitted the claim that time picture was visible but don't know how it is not visible now? Overall it is a day care procedure. Admission time photo is visible now also, which proved that patient came for treatment.	Rightly Rejected	A blurry discharge photo was uploaded which is not recognizable as patient photo thus this appeal is rejected.
78	T2508197660747	2019/139289	29050015A - 00	23000	Jagdish	annexure 6 not given hence rejected7	respected sir/madam pt jagdish no query for annexure-6 and direct rejection so please reopen this case thank you	Rightly Rejected	(A6-RR)Claim has been rightly rejected due to after query hospital has not provided Ann6.
79	T2508197660747	2019/139286	19100008A - 01	1500	Jagdish	annexure 6 not given hence rejected7	respected sir/madam pt jagdish no query for annexure-6 and direct rejection so please reopen this case thank you	Rightly Rejected	(A6-RR)Claim has been rightly rejected due to after query hospital has not provided Ann6.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
80	T2007197268446	2019/138893	19030115A - 00	18000	SARBATI	Already paid in other approved pkg7	Dear Approving authority please go through the OT notes. Laminectomy was done at L3 level while Trans Lumbar Inter Body Fusion was done at L4-L5 level. So the Laminectomy at L3 level is not a part of TLIF at L4-L5 level.	Rightly Rejected	Package already paid hence appeal is rejected.
81	T1912198884100	2020/159159	19100007A - 11	750	Surata Devi	as TID for blood blocked after 12.12.19 after expiry of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appeal is rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
82	T2608197666475	2019/140186	29050011A - 00	6000	Ram Dayal	After Query Postoperative x-ray kub with DJ stent insitu is not provided , hence rejected.7	RESPECTED SIR/MADAM AFTER QUERY POST OP X-RAY BY SOFTWARE MISTAKE AND NETWORK PROBLEM X-RAY KUB FILM AND PHOTO NOT ATTACHED SO PLEASE REOPEN THIS CASE .	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document post op X-ray KUB which is necessary for the booked package. Hence , appeal is rejected.
83	T0110184389755	2018/060474	29050020A - 00	50000	Laxman Lal	As per RFP live photo at the time of discharge not provided. hence rejected.7	PHOTO WAS CAPTURED PROPERLY AT THE TIME OF ADMISION AND DISCHARGE, ITS AN SOFTWARE ERROR WHICH IS NOT SHOWING PRE- TIME PHOTO SO KINDLY CORRECT IT.	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , appeal is rightly rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
84	T1912198884100	2020/159152	19100007A - 16	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appea is rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
85	T1301195350763	2019/105077	29060016A - 00	30000	Moolki	29060017A includes as maangement done primarily for potts spine7	DEAR APPROVING AUTHORITY AS PER PATIENTS MRI REPORT THERE WAS END PLATE EROSION OF D9 AND D10 VERTEBRAL BODY WITH REDUCTION OF HEIGHT VERTEBRAL BODIES ALONG WITH SPINAL CORD COMPRESSION DUE TO SURROUNDING COLLECTION OF PUS. SO IT WAS PLANNED FOR ANTEROLATERAL DECOMPRESSION WITH DRAINAGE OF ABSCESS ALONG WITH SPINAL FIXATION WITH RODS AND SCREWS TO ACHIEVE DECOMPRESSION OF CORD AND SPINAL STABILITY.	Rightly Rejected	2nd and 3rd surgeries were part of 1st surgery package hence appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
86	T1504196224143	2019/116685	19050059A - 00	5000	Modi	including above package 7	how can cystoscopy be included in DJ Stent removal package? we consider it as a wrong rejection. request to re-open and pay.	Rightly Rejected	Detail procedure not provided thus appeal rejected.
87	T0110184389755	2018/060473	29050011A - 00	6000	Laxman Lal	As per RFP live photo at the time of discharge not provided. hence rejected.7	PHOTO WAS CAPTURED PROPERLY AT THE TIME OF ADMISION AND DISCHARGE, ITS AN SOFTWARE ERROR WHICH IS NOT SHOWING PRE- TIME PHOTO SO KINDLY CORRECT IT.	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , appeal is rightly rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
88	T1403195905064	2019/113896	29060003A - 00	24000	MOTILAL	Already paid in above approved pkg7	Dear approving authority Trans Sphenoidal Approach is totally different from normal Trans-cranial approach for Excision of Brain Tumour. it requires excision of Nasal Septum, Removal of Keel of Vomer, and Fracture of Sphenoid Sinus. So its a type of Endoscopic Surgery. and As this is a Skull Base Tumour. Approached through Trans Nasal- Trans Sphenoidal Route and Excision of Intra Cranial Tumour was done Endoscopically. To prevent CSF Rhinnorrhoea Skull Base Repair done by using Surgicel, gel foam, fat and fascial graft with Vascular Hadad flap to keep all these layers adherent to each other and to the surrounding wall we have to put fibrin glue to prevent dislodgement.	Rightly Rejected	3rd surgery was part of 1st surgery package hence appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
89	T1912198884100	2020/159147	29120110A - 00	40000	Surata Devi	as TID for IABP blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appea is rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
90	T1912198884100	2020/159167	19100007A - 05	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appeal is rejected
91	T0909197836746	2020/179270	29180010A - 00	110000	ramdayal	Discharge type is LAMA and live photo at the time of discharge not given hence rejected 7	Respected Sir/ Ma'am, Patient got LAMA and in such cases it is not possible to take live photo, relevant documents enclosed.Kindly open the case.	Reopen & Pay	As per available documents/reports radiation treatment given to patient and discharge type was LAMA there for 75% amount should be payable for this appeal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
92	T1405182992391	2018/079620	29120047A - 00	112000	Nimbaram Rao	as discharge date 18.05.18 while date on discharge time photo 19.05.18, hence as per RFP, live photo at the time of discharge not provided. hence rejected	Respected Sir/Madam, patient was discharged on 19th May only and photo was captured live at the time of discharge only. In this case by mistake discharge date was typed for 18th May. So request to consider this case to re-open and query to provide corrected discharge summary, no query was raised for the rejected reason.	Rightly Rejected	Live photo not provided at the time of discharge summary the date of discharge is 18.12.2018 and discharge photo has a date of 19.12.2018 . Hence appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
93	T1603195928132	2019/113904	29060003A - 00	24000	Kamala Devi	Already paid in above approved pkg 7	Dear approving authority Trans Sphenoidal Approach is totally different from normal Trans-cranial approach for Excision of Brain Tumour. it requires excision of Nasal Septum, Removal of Keel of Vomer, and Fracture of Sphenoid Sinus. So its a type of Endoscopic Surgery. and As this is a Skull Base Tumour. Approached through Trans Nasal- Trans Sphenoidal Route and Excision of Intra Cranial Tumour was done Endoscopically. To prevent CSF Rhinnorrhoea Skull Base Repair done by using Surgicel, gel foam, fat and fascial graft with Vascular Hadad flap to keep all these layers adherent to each other and to the surrounding wall we have to put fibrin glue to prevent dislodgement.	Rightly Rejected	3rd surgery was part of 1st surgery package hence appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
94	T1912198884100	2020/159179	19100006A - 04	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appea is rejected
95	T2304196296427	2019/117753	29120009A - 00	25000	Hari Narayan Meena	Approved only one stent pkg as one stent sticker is pasted twice & 2 separate stent stickers are not provided.7	No query was asked to provide stickers, it was a mistake that Cath Lab staff has pasted both stickers of same stent. we have used additional stent and we do have separate stickers available with us. So we request to reopen and query the case as we can provide the asked document which will solve the issue.	Rightly Rejected	Same stent sticker pasted twice with same sr. nos. of both stent stickers hence appeal rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
96	T2311198659216	2020/178060	29180010A - 00	110000	Gordhan	hospital provide RT # After expiry of policy period hence Rejected 7	Respected Sir/ Ma'am, No query direct rejection made and secondlyTID generated before expiry of policy and as per guidelines we are advised to continue to provide services to the beneficiaries as the only difference is that there was only change of TPA SERVICES. Guidelines sent at the time of changes. Hence kindly reopen,..	Rightly Rejected	TID generated on 23-Nov-2019 and radiation treatment on 26.12.2019. Hence this appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
97	T1912198884100	2020/159158	19100007A - 13	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appea is rejected
98	T2611198691449	2020/178280	29180009A - 00	90000	Chanda Devi	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	Biopsy report was already uploaded on the day of submission of the claim, the report was not having the seal with RMC no. which received after 15 later, as the report was already uploaded hence the case should be considered for approval and payment.	Rightly Rejected	HP report does not has seal of doctors, the query reply was submitted after more than 15 days thus package rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
99	T2111198630764	2020/178042	29180010A - 00	110000	Vinod Yadav	Hospital not Confirm claimant beneficiary Bhamashah card and Nfsa link is issued before 13/9/2019, hence rejected.7	Respected Sir/Ma'am, We do not have the access to check the details on NFSA site, but the card is working and patient got the approval and also took treatment earlier. Kindly open the case.	Reopen & Pay	This appeal is recommended for reopen and pay on the basis of available documents/reports.
100	T1108197515034	2019/138106	29120108A - 00	65000	Mitthu Devi	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done, thru BSBY Card, hence rejected.7	DEAR SIR/MADAM, WE HAVE FOLLOWED ALL THE NORMS AS PER GUIDELINES. IDENTIFICATION WAS DONE THROUGH BSBY CARD ONLY WHICH CAN BE CHECKED, SO WE DO NOT FIND THE REASON OF REJECTION AS JUSTIFIED ONE. WE REQUEST TO RE-OPEN AND PAY THE CASE. THANKS	Reopen & Pay	As per available documents/reports this package recommended for reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
101	T1405182992391	2018/079609	19100006A - 00	750	Nimbaram Rao	as discharge date 18.05.18 while date on discharge time photo 19.05.18, hence as per RFP, live photo at the time of discharge not provided. hence rejected	Respected Sir/Madam, patient was discharged on 19th May only and photo was captured live at the time of discharge only. In this case by mistake discharge date was typed for 18th May. So request to consider this case to re-open and query to provide corrected discharge summary, no query was raised for the rejected reason.	Rightly Rejected	Live photo not provided at the time of discharge summary the date of discharge is 18.12.2018 and discharge photo has a date of 19.12.2018 . Hence appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
102	T1603195928132	2019/113903	19020023A - 00	12000	Kamala Devi	Already paid in above approved pkg 7	Dear approving authority Trans Sphenoidal Approach is totally different from normal Trans-cranial approach for Excision of Brain Tumour. it requires excision of Nasal Septum, Removal of Keel of Vomer, and Fracture of Sphenoid Sinus. So its a type of Endoscopic Surgery. and As this is a Skull Base Tumour. Approached through Trans Nasal- Trans Sphenoidal Route and Excision of Intra Cranial Tumour was done Endoscopically. To prevent CSF Rhinnorrhoea Skull Base Repair done by using Surgicel, gel foam, fat and fascial graft with Vascular Hadad flap to keep all these layers adherent to each other and to the surrounding wall we have to put fibrin glue to prevent dislodgement.	Rightly Rejected	3rd surgery was part of 1st surgery package hence appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
103	T0102195519907	2019/105070	29060047A - 00	24800	Narayan Lal	as this pkg procedure included in above paid procedure and is the part pkg hence rejected7	THE PATIENT HAD COMPRESSION OF CERVICAL SPINAL CORD BOTH ANTERIORLY AND POSTERIORLY SO IT WAS PLANNED FOR BOTH ANTERIOR AND POSTERIOR DECOMPRESSION WITH 360 DEGREE APINAL FUSION. HENCE ANTERIOR CERVICAL DISCECTOMY AT C3-4 WITH CAGE AND PLATE WAS DONE AND POSTERIORLY LAMINCECTOMY WAS DONE AT C3, C4, AND C5 LEVEL LAMINA WITH LATERAL MASS SCREW FIXATION AT C3-C4-C5 LEVEL TO ACHIEVE 360 DEGREE SPINAL FUSION. THIS JUSTIFY THE ABOVE BLOCKED PACKAGES.	Rightly Rejected	Package claim already paid hence appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
104	T2609198043175	2019/140177	19050037A - 00	20000	Raj Bahadur Singh	included in RIRS7	respected sir/ madam URSL done by ureteroscopic and lithotripsy which are required different time taken and RIRS done by flexible RIRS scope and very fragile instrument that is very costly also we cannot combine URSL and RIRS as both are different procedure . request different instrumentation and time energy so please reopen and pay this case	Rightly Rejected	Package already paid hence appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
105	T2211198648479	2020/178063	29180010A - 00	110000	Indar Singh	hospital provide RT # After expiry of policy period hence Rejected7	Respected Sir/ Ma'am, Wrong rejection as query generated for some other reason. SecondlyTID generated before expiry of policy and as per guidelines we are advised to continue to provide services to the beneficiaries as the only difference is that there was only change of TPA SERVICES. Guidelines sent at the time of changes. Hence kindly reopen,.	Rightly Rejected	TID generated on 22-Nov-2019 and radiation treatment on 26.12.2019. Hence this appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
106	T1405182992391	2018/079610	19100006A - 01	750	Nimbaram Rao	as discharge date 18.05.18 while date on discharge time photo 19.05.18, hence as per RFP, live photo at the time of discharge not provided. hence rejected	Respected Sir/Madam, patient was discharged on 19th May only and photo was captured live at the time of discharge only. In this case by mistake discharge date was typed for 18th May. So request to consider this case to re-open and query to provide corrected discharge summary, no query was raised for the rejected reason.	Rightly Rejected	Live photo not provided at the time of discharge summary the date of discharge is 18.12.2018 and discharge photo has a date of 19.12.2018 . Hence appeal is rejected.
107	T1611198581468	2020/178069	29180010A - 00	110000	Roop Lal	As per treatment given after one month of admission. 7	Respected Sir/ Ma'am, Wrong rejection as query reverted with all relevant details as asked, but case rejected with the reason was different. Kindly reopen...	Rightly Rejected	TID generated on 16-Nov-2019 and radiation treatment started on 20-Dec-2019. Hence this appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
108	T1608197558289	2019/138133	19100008A - 00	1500	Jafru Deen	As per Audit done on 20.8.19, Surgery done on 19.8.19. Hence, Claim rejected due to OT Note not prepared on same date. 7	we would have completed the file before submitting the claim, surgery notes was not completed at the time of audit that dos'nt mean surgery was not performed, auditor have physically verified that surgery was done than we do not understand the reason of rejecting this case? request to re-open and pay this case.	Rightly Rejected	OT Notes not prepared on the date of surgery hence appeal is rejected.
109	T0110184389755	2018/060471	19050061A - 01	3000	Laxman Lal	As per RFP live photo at the time of discharge not provided. hence rejected.7	PHOTO WAS CAPTURED PROPERLY AT THE TIME OF ADMISION AND DISCHARGE, ITS AN SOFTWARE ERROR WHICH IS NOT SHOWING PRE- TIME PHOTO SO KINDLY CORRECT IT.	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , appeal is rightly rejected.
110	T2001195412556	2019/100724	29120007A - 00	5000	Kishan laal	CAG report not attached, hence rejected.7	for cag report no query direct rejection.please reopen this case	Re-Open & Query	The query for this package not done earlier. Hence this appeal recommended for reopen and query.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
111	T1804196246894	2019/116690	29160068A-00	10000	Dindayal	As per RFP Clause 1.13.5 TID not generate don same day of admission7	As per BSBY Norms day care procedure gets approved with in 4 hrs of time whereas in this case it got approved on next day. hence admission was also done after approval of case as this package is of day care only	Rightly Rejected	Booked package of day care procedure but TID generated after 1 hour hence appeal is rejected.
112	T0401195268243	2019/098287	29060003A-00	24000	Parwan Singh	as already paid higher amount pkg for tumor removal7	Trans Sphenoidal Approach is totally different from normal Trans-cranial approach for Excision of Brain Tumour. it requires excision of Nasal Septum, Removal of Keel of Vomer, and Fracture of Sphenoid Sinus. So its a type of Endoscopic Surgery.	Rightly Rejected	Package already paid hence appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
113	T1406196860959	2019/139104	29180004A - 00	34000	Bhubnesh Goyal	hospital not provide HPE report in support of blocked package hence Rejected 7	RESPECTED SIR /MADAM PATIENT NAMED BHUVNESH GOYAL WHO PRERENTED WITH SWELLING LEFT KNEE .HE WAS OPERATED AND BIOPSY COME OUT TO BE PIGMENTED VILLOUS NODULAR SYNOVITIS . HE HAS HAD RECURRENT SWELLING BECAUSE OF THIS AND HENCE THIS TIME HE WAS OFFERED RADIOTHERAPY TO DECREASE HIS CHANCES OF LOCAL RECURRENCE .THIS IS AN ESTABLISHED NON MALIGANT INDICATION OF RADIOTHERAPY.	Rightly Rejected	HP report not provided after query
114	T0211198426426	2020/178066	29180010A - 00	110000	Shivaram	Query time barred as per circular date 13th dec 2019 & 6th feb 2020 as per rfp 7	Respected Sir/ Ma'am, Wrong rejection as query generated for some other reason. Kindly reopen....	Reopen & Pay	This appeal recommended for reopen and pay on the basis of available documents/reports.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
115	T2702195762106	2019/107852	29120046A - 00	90000	Shayari Devi	as per ot notes there is noy done tv repair. so wrong package selected7	This is for your kind information that OT not clearly showing which procedure performed by surgeon that is TVR,MVR, So we request you to kindly pay deference amount of TVR Rs. 90000/- which was deducted by BSBY NIA	Reopen & Pay	For this appeal reopen and pay recommended as all documents/reports are available.
116	T0511184733049	2019/093687	29200002A - 00	2000	Nadim kuraishi	hospital not provide clear annex.6 with seal and signature, hence case rejected.7	Dear Mam / Sir, Annexure 6 already provided in attach documents. it's visible and readable. or if any other query please explain in details. thanks	Rightly Rejected	(A6-RR)Claim has been rightly rejected due to repeated query hospital has not provided Ann6/incomplete ann6. hence appeal is rejected.
117	T0110184389370	2018/060475	29160122A - 00	2000	Islam	As per RFP, live photo of patient at the time of admission not provided, hence rejected 7	PHOTO WAS CAPTURED PROPERLY AT THE TIME OF ADMISION AND DISCHARGE, ITS AN SOFTWARE ERROR WHICH IS NOT SHOWING PRE- TIME PHOTO SO KINDLY CORRECT IT.	Rightly Rejected	Live photo not available at the time of Admission

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
118	T3001195503866	2019/104896	29120007A - 00	5000	Smpudi	As per enclosed discharge summary CAG not done, also CAG report not provided, hence rejected.7	this is to inform mrs sampudi that surdone was for mvr + tvr repair but the post op echo report was a clearical mistake in printing but the detailed otnote and anesthesia note are attached show	Reopen & Pay	This appeal recommended for reopen and pay on the basis of available documents/reports.
119	T1405182992391	2018/079613	19100007A - 02	750	Nimbaram Rao	as discharge date 18.05.18 while date on discharge time photo19.05.18, hence as per RFP, live photo at the time of discharge not provided. hence rejected7	Respected Sir/Madam, patient was discharged on 19th May only and photo was captured live at the time of discharge only. In this case by mistake discharge date was typed for 18th May. So request to consider this case to re-open and query to provide corrected discharge summary, no query was raised for the rejected reason.	Rightly Rejected	Live photo not provided at the time of discharge summary the date of discharge is 18.12.2018 and discharge photo has a date of 19.12.2018 . Hence appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
120	T1612198854511	2019/153985	29120038A - 00	87500	kanta prasad sharma	change of package without justification and prior approval and after expiry of policy period 7	DEAR SIR/MADAM MR KANTA PRASAD WAS ADMITTED FOR CABG WITH IABP ,BUT IN-DURATION OF SURGERY PT.WAS STABLE SO IABP WAS NOT INSERTED ONLY CABG DONE,AND LOT OF BLOOD LOSS DURING SURGERY SO BLOOD TRANSFUSION DONE SO TID WAS EDITED,ALL DOCUMENT ATTACHED,SO PLEASE GIVE PERMISSION.THAN KS	Reopen & Pay	As per available documents/reports recommended for reopen and pay as prescribed treatment was done
121	T3001195503866	2019/104897	29120046A - 00	90000	Smpudi	As per enclosed post op 2D echo report TR findings are Moderate TR hence this pkg is not justified, also there is variation in post op TR findings mentioned in D/S and post op echo7	this is to inform mrs sarpudi that surdone was for mvr + tvr repair but the post op echo report was a clerical mistake in printing but the detailed otnote and anesthesia note are attached show	Reopen & Pay	This appeal recommended for reopen and pay on the basis of available documents/reports.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
122	T1012198811787	2020/178061	29180010A - 00	110000	Surendra Singh	as RT # started in jan 2020 after policy expire hence rejected7	Respected Sir/ Ma'am, Wrong rejection as query generated for some other reason. SecondlyTID generated before expiry of policy and as per guidelines we are advised to continue to provide services to the beneficiaries as the only difference is that there was only change of TPA SERVICES. Guidelines sent at the time of changes. Hence kindly reopen,.	Rightly Rejected	TID generated on 10-Dec-2019 and radiation treatment started on 3-jan-2020. Hence appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
123	T1301195350763	2019/105078	29060053A - 00	45000	Moolki	29060017A includes as maangement done primarily for potts spine7	DEAR APPROVING AUTHORITY AS PER PATIENTS MRI REPORT THERE WAS END PLATE EROSION OF D9 AND D10 VERTEBRAL BODY WITH REDUCTION OF HEIGHT VERTEBRAL BODIES ALONG WITH SPINAL CORD COMPRESSION DUE TO SURROUNDING COLLECTION OF PUS. SO IT WAS PLANNED FOR ANTEROLATERAL DECOMPRESSION WITH DRAINAGE OF ABSCESS ALONG WITH SPINAL FIXATION WITH RODS AND SCREWS TO ACHIEVE DECOMPRESSION OF CORD AND SPINAL STABILITY.	Rightly Rejected	2nd and 3rd surgeries were part of 1st surgery package hence appeal is rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
124	T1608197558289	2019/138132	29170024A - 00	32000	Jafru Deen	As per Audit done on 20.8.19, Surgery done on 19.8.19. Hence, Claim rejected due to OT Note not prepared on same date. 7	we would have completed the file before submitting the claim, surgery notes was not completed at the time of audit that dos'nt mean surgery was not performed, auditor have physically verified that surgery was done than we do not understand the reason of rejecting this case? request to re-open and pay this case.	Rightly Rejected	OT Notes not prepared on the date of surgery hence appeal is rejected.
125	T1912198884100	2020/159184	19100007A - 12	750	Surata Devi	as TID for blood blocked after 12.12.19 after expiry of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appeal is rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
126	T1912198884100	2020/159174	19100006A - 00	750	Surata Devi	as TID for blood blocked after 12.12.19 after expire of policy hence rejected7	DEAR SIR/MADAM ,Mrs. SURATA DEVI got admitted for CAG+ MVR + TV REPAIR on 09/12/19, but during operation IABP required which earlier was not required at the time of approval. Hence TID got edited in the continuation of the treatment and blood transfusio as well due to blood loss. so please give premission for blockpackage.All Documents are attached. Thanks	Rightly Rejected	Blood package edited after expiry (12.12.2019) of policy. Hence appea is rejected

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