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SHRI VINAYAK HOSPITAL-Bhar 8	

SHRI VINAYAK HOSPITAL-Bhar181 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 29/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Sarita jaiman (saritajaiman @gmail com)
- dr vaibhav (vaibhavguldeep@gmail com)
- EXPARTY (doc nirmalasingh@gmail com)

बैठक में **SHRI VINAYAK HOSPITAL-Bhar181** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 13 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	7
2	Re-open & Query	0
3	Rightly Rejected	6

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(EO RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1609197915978	2019/139843	19070051A - 00	6000	Mithlesh	AS per provided clinical photo the donor site conjunctval graft clinical photo not clear showing so claim settle for pkg under pterygium removal 7	With face of pt. clinical photo are available	Reopen & Pay	RP and settled on amount 5250
2	T0909197837656	2019/139842	19070051A - 00	6000	Sugan Devi	AS per provided clinical photo the donor site conjunctval graft clinical photo not clear showing so claim settle for pkg under pterygium removal 7	With face of pt. clinical photo are available	Reopen & Pay	RP and settled on amount 5250
3	T0909197834857	2019/139841	19070051A - 00	6000	Sunita	AS per provided clinical photo the donor site conjunctval graft clinical photo not clear showing so claim settle for pkg under pterygium removal 7	With face of pt. clinical photo are available	Reopen & Pay	RP and settled on amount 5250
4	T2802182345631	2018/032562	19070051A - 00	6000	Sanju	after query,hospital not provide clinical photo.so rejected 7	After Query clinical photo and procedure note is provided	Rightly Rejected	preoperative clinical photograph and surgical notes not provided by hospital
5	T1304182717278	2020/187132	19070051A - 00	6000	Guddi	As per RFP Live photo of patient at the time of admission and discharge not provided hence rejected7	Wrong rejection live photo is provided	Rightly Rejected	preoperative clinical photograph and surgical notes not provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
6	T2608197671074	2019/139837	19070051A - 00	6000	Pachfoola Devi	AS per provided clinical photo the donor site conjunctval graft clinical photo not clear showing so claim settle for pkg under pterygium removal 7	With face of pt. clinical photo are available	Rightly Rejected	already settled.
7	T0606183236342	2018/070394	19070023A - 00	6500	Hari Jogi	Biometric non-identification reason not mentioned on annexure 2, hence rejected7	Biometric attempts is showing 10 time and annexure 2 is already uploaded and available	Reopen & Pay	RP and settled on amount 5250
8	T2305183086909	2018/087332	19070051A - 00	6000	Vimla	After Query Hospital Not provide clinical photo of patient which show clear Pterigium So case has Reject 7	Query reply is given with clinical photo	Rightly Rejected	preoperative clinical photograph and surgical notes not provided by hospital
9	T2004182772506	2020/186917	19070004A - 00	7700	Babu	as per RFP, live photo at the time of admission and discharge is not provided.hence rejected 7	Wrong rejection live photo is provided	Rightly Rejected	preoperative clinical photograph and surgical notes not provided by hospital
10	T0109197742004	2019/139839	19070051A - 00	6000	Rajveer	AS per provided clinical photo the donor site conjunctval graft clinical photo not clear showing so claim settle for pkg under pterygium removal 7	With face of pt. clinical photo are available	Reopen & Pay	RP and settled on amount 5250
11	T2702182340049	2018/032572	19070051A - 00	6000	saun dei	after query,hospital not provide clinical photo.so rejected 7	After query clinical photo is provide	Rightly Rejected	preoperative clinical photograph and surgical notes not provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
12	T0109197741899	2019/139838	19070051A - 00	6000	Gita	AS per provided clinical photo the donor site conjunctval graft clinical photo not clear showing so claim settle for pkg under pterygium removal 7	With face of pt. clinical photo are available	Reopen & Pay	RP and settled on amount 5250
13	T0409197778802	2019/139840	19070051A - 00	6000	Omwati	AS per provided clinical photo the donor site conjunctval graft clinical photo not clear showing so claim settle for pkg under pterygium removal 7	With face of pt. clinical photo are available	Reopen & Pay	RP and settled on amount 5250

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