
F 8(95) Rejection Appeal-I 2 2 2

26 8 2 2

2 Gattani Hospital-Jodh2597

-

Gattani Hospital-Jodh2597

7 2 2

Gattani Hospital-Jodh2597

F 8(95) Rejection Appeal-I 2 2 2

26 8 2 2

-

2

- -

5



F	8(95) Rejection Appeal-I	2	2	2	26	8	2	2
Gattani Hospital-Jodh2597								

Gattani Hospital-Jodh2597 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेमस के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 13/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Chandra Shekhar Vashistha (jeco-rshaa@gov in)
 - Dr Dinesh Sharma (bsbynia@gmail com)
 - gaurav gattani (Docgattani@gmail com)
- बैठक में **Gattani Hospital-Jodh2597** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 29 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया | बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया | संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	18
2	Re-open & Query	0
3	Rightly Rejected	11

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

- A. बीमा कम्पनी के लिए:-**
बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं | यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी |
- B. अस्पताल के लिए:-**
यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके |



(JC RSHAA)

Printed On : 19-09-2021 10:13:06 PM



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1703195936573	2019/109456	29040002A-00	12000	chanda	as per documents this package included in above package hence rejected7	How can this package be included in the above package? These are separate procedures & not a surgical step!	Reopen & Pay	as per doc.pkg justify
2	T1711184840582	2018/087105	19040022A-00	10000	Madhu	kindly provide indication for block this pkg 19040022A-00 and provide uroflowmetry report or supportive investigation in support of Operation for stress incontinence 7	Kindly provide reason for rejection of this package even after uploading the required documents demanded during query. Straightaway rejection without proper explanation is unwarranted!	Reopen & Pay	as per provided doc. Pkg. justify
3	T0605196434666	2019/131289	19100014A-00	2000	Urmila	three times biometric details was not provided by the hospital hence rejected7	MOIC verification along with Annexure-2 form has already been uploaded. Kindly reconsider!	Rightly Rejected	rightly rejected three times biometric details was not provided by the hospital hence rejected
4	T1406196869227	2019/131282	19100008A-00	1500	Ugmai	as per RFP pt live photo of discharge not provide hence rejected7	Discharge time live photo has already been uploaded. Kindly reconsider!	Reopen & Pay	as per doc.pkg justify
5	T2908197712047	2019/136881	29040002A-00	12000	Santosh	as this pkg procedure part procedure of above pkg hence rejected7	When you have already rejected the above package, how can this be a part of above package? Wrong rejection. Kindly reconsider.	Rightly Rejected	as per doc. Pkg not justify

Printed On : 19-09-2021 10:13:06 PM



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
6	T1907197263147	2019/131279	29060059A - 00	94000	Rukmani Narawat	As per rfp live photo at the time of discharge not provided hence rejected7	Patient was a post-operative case of spine surgery & immobilization was mandatory. A bedside live pic with a filled Annexure-4 form was uploaded as per protocol. Kindly re-consider!	Rightly Rejected	as per provided doc. Pkg. justify
7	T1005196469323	2019/131287	19100008A - 01	1500	Gogali Devi	As per rfp live photo at the time of Admission not provided hence rejected.7	Live photo of patient during admission is already uploaded. Kindly reconsider.	Rightly Rejected	As per rfp live photo at the time of Admission not provided hence rejected.
8	T0102195523841	2019/103253	29040003A - 00	12000	Rekha	as per docuemnts this package included in 29040010A package hence rejected.7	How can hysteroscopic myomectomy be included in laparoscopic myomectomy? Wrong rejection of package.	Reopen & Pay	as per doc. Pkg justify
9	T2707197350051	2019/136883	19010074A - 00	3500	Mukesh	included in above pkg hence rejected 7	Rectal dilatation is not essentially a part of the procedures done here.	Reopen & Pay	as per provided doc. Pkg. justify
10	T1005196469323	2019/131284	19100009A - 00	15000	Gogali Devi	As per rfp live photo at the time of Admission not provided hence rejected.7	Live photo of patient during admission is already uploaded. Kindly reconsider.	Rightly Rejected	As per rfp live photo at the time of Admission not provided hence rejected.
11	T1406196869227	2019/131280	29170051A - 00	12600	Ugmai	as per RFP pt live photo of discharge not provide hence rejected7	Discharge time live photo has already been uploaded. Kindly reconsider!	Reopen & Pay	as per doc.pkg justify
12	T1406196869227	2019/131281	19040022A - 00	10000	Ugmai	as per RFP pt live photo of discharge not provide hence rejected7	Discharge time live photo has already been uploaded. Kindly reconsider!	Reopen & Pay	as per doc.pkg justify

Printed On : 19-09-2021 10:13:06 PM



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
13	T1703195936573	2019/109454	19010106A - 00	13000	chanda	as per documents this package included in above package hence rejected7	How can this package be included in the above package? These are separate procedures & not a surgical step!	Reopen & Pay	as per doc.pkg justify
14	T1005196469323	2019/131285	19100008A - 03	1500	Gogali Devi	As per rfp live photo at the time of Admission not provided hence rejected.7	Live photo of patient during admission is already uploaded. Kindly reconsider.	Rightly Rejected	As per rfp live photo at the time of Admission not provided hence rejected.
15	T2006196927133	2019/136886	29170003A - 00	10000	Sarjudi	As per enclosed document blocked package not justify 7	Does the person going through the patient's uploaded documents even know the meaning of STAGING LAPAROSCOPY?? Every document uploaded here justifies the needed of a staging lap. Atleast consult a sensible qualified doctor before rejection. Absolutely wrong rejection. Kindly reconsider.	Reopen & Pay	as per doc. Pkg justify
16	T1406196869227	2019/131283	19100008A - 01	1500	Ugmai	as per RFP pt live photo of discharge not provide hence rejected7	Discharge time live photo has already been uploaded. Kindly reconsider!	Reopen & Pay	as per doc.pkg justify
17	T2908197702662	2019/136879	29040002A - 00	12000	pappu	including above package 7	Absolutely wrong rejection. How can a Hysteroscopy be a part of any Laparoscopic surgery? Kindly reconsider.	Rightly Rejected	rightly rejected including above package

Printed On : 19-09-2021 10:13:06 PM



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
18	T2002195700171	2019/104384	19050059A-00	5000	Bhola Ram	As per Audit Remark, this part PKG include in above mentioned PKG code head - 29050062A-00. so this PKG is not justified. So, this PKG is rejected.7	Wrong rejection of package. Audit person was biased.	Rightly Rejected	As per Audit Remark, this part PKG include in above mentioned PKG code head - 29050062A-00. so this PKG is not justified. So, this PKG is rejected.
19	T0302195536873	2019/103254	19040021A-00	4000	Genda Devi	As Per Audit Remark, Hospital done Hysterectomy. Hence, this PKG is Rejected.7	Wrong rejection of package due to faulty audit report. Clarifications regarding the same already emailed.	Reopen & Pay	as per doc. Pkg justify
20	T1005196469323	2019/131286	19100008A-02	1500	Gogali Devi	As per rfp live photo at the time of Admission not provided hence rejected.7	Live photo of patient during admission is already uploaded. Kindly reconsider.	Rightly Rejected	As per rfp live photo at the time of Admission not provided hence rejected.
21	T1703195936573	2019/109455	19040041A-00	7500	chanda	as per documents this package included in above package hence rejected7	How can this package be included in the above package? These are separate procedures & not a surgical step!	Reopen & Pay	as per doc.pkg justify
22	T3001195505228	2019/103252	19010009A-00	4000	Ramniwas	included in package 19010101A-007	How can scrotal cyst excision be included in hernia repair? Wrong rejection of package.	Reopen & Pay	as per doc. Pkg justify
23	T3001195505228	2019/103251	19010174A-00	11000	Ramniwas	included in package 19010101A-007	How can Varicocele repiar be included in hernia repair? Wrong rejection of package.	Reopen & Pay	as per doc. Pkg justify

Printed On : 19-09-2021 10:13:06 PM



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
24	T0302195536873	2019/103255	19040022A - 00	10000	Genda Devi	As Per Audit Remark, Hospital done Hysterectomy. Hence, this PKG is Rejected.7	Wrong rejection of package due to faulty audit report. Clarifications regarding the same already emailed.	Reopen & Pay	as per doc. Pkg justify
25	T2908197712047	2019/136880	19040047A - 00	9000	Santosh	as this pkg procedure part procedure of above pkg hence rejected7	Uterine synechiae resection is a separate procedure which is not a part of any other procedure done here. How can it be included in above procedure? Kindly reconsider.	Reopen & Pay	as per doc. Pkg justify
26	T1009197850497	2019/136878	19050058A - 00	5000	Babulal	claim not payable for every step of surgery.7	Bladder wash is not a step of DJ-stent removal. Kindly re consider.	Reopen & Pay	as per doc.pkg justify
27	T1005196469323	2019/130537	19100008A - 00	1500	Gogali Devi	As per rfp live photo at the time of Admission not provided hence rejected.7	admission time live photo is uplodod u can downlod	Rightly Rejected	As per rfp live photo at the time of Admission not provided hence rejected.
28	T1106196835401	2019/136877	29170014A - 00	30000	Shamim Bano	as per HPE report no malignancy seen, and in dis summary simple hysterectomy and BSO done. this is govt package . hence rejected7	Wrong rejection. Kindly re-look into the HP report uploaded.	Reopen & Pay	as per doc.pkg justify

Printed On : 19-09-2021 10:13:06 PM



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
29	T2307197303945	2019/136885	19010185A - 00	7000	Ahmad Rashid	this package not payable with above package hence rejected7	CLIS is an entirely different procedure not a part of either of the surgeries done here. Totally wrong package selection as a harassment to the surgeon & hospital. Kindly reconsider.	Rightly Rejected	this package not payable with above package hence rejected

Printed On : 19-09-2021 10:13:06 PM

