

F (9) Rejection Appeal-I 2 2 29

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F (9) Rejection Appeal-I 2 2 29

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F	(9) Rejection Appeal-I 2 2 29	9 9 2 2
	Rohit hospital-Jaip9 3	

Rohit hospital-Jaip913 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेमस के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 28/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr santosh kumar (dr santosh physician@gmail com)
 - Dr Mithlesh Rewaria (bsbynia@gmail com)
 - ex party (rohithospitalinfo@gmail com)
- बैठक में **Rohit hospital-Jaip913** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 5 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया | बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया | संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	0
2	Re-open & Query	1
3	Rightly Rejected	4

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 26/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं | यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 26/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी |

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 26/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके |



(J R AA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0612185020619	2019/094268	19100008A - 00	1500	Asha	after query hospital not provided BT sticker7	Dear Sir/Madam at the time of Patient Discharge BT Stiker are Attached	Rightly Rejected	After query hospital not provide BT sticker hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
2	T0307183500733	2018/036265	29030004A - 00	30000	Dalip	hospital not provide pre & post operative x-ray of Monorail 7	respected madam/sir, i, Dr PS Kumawat, orthopedic surgeon request you to review the claim rejection of dalip for monorail application. we request u to review the records, we have already given the post xrays with monorail applied. if again any doubt arises, this can be enquired to the patient and his relatives of application of machine on thigh [monorail on thigh]. We also wish to state that this patient is also taken up for implant removal later by BSBY and all clinical pictures and xrays are enclosed. Thanks & Regards Dr. P.S. Kumawat	Rightly Rejected	Hospital not provide pre & post X ray report hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
3	T1506196877062	2019/133533	29050008A - 00	25000	Maina Bano	after query hospital not Provide pri & post xray kub & ot notes,hence case rejected7	Due to some reasons our software/computer went corrupt and we were unable to continue with proceedings of Query. Once we rectified the problem, we admitted the patient on 15/06/2019 , at the time of admission send pri & post xray kub and at the time of discharge Operation Notes are attached. WE assure that we will try to avoid this mistake in future and request for a review of package rejection in this case. Thanks & Regards Mr. Arjun Sain	Rightly Rejected	After query hospital not provide pre & post KUB x ray hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
4	T1506196877062	2019/133534	29050011A-00	6000	Maina Bano	after query hospital not Provide pri & post xray kub & ot notes,hence case rejected7	Due to some reasons our software/computer went corrupt and we were unable to continue with proceedings of Query. Once we rectified the problem, we admitted the patient on 15/06/2019 , at the time of admission send pri & post xray kub and at the time of discharge Operation Notes are attached. WE assure that we will try to avoid this mistake in future and request for a review of package rejection in this case. Thanks & Regards Mr. Arjun Sain	Re-Open & Query	After query hospital not provide pre & post KUB x ray hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
5	T2506183415210	2018/036190	19030009A - 00	18000	Prem Devi	Hospital not provide X ray report of blocked package hence rejected . 7	Respected sir/Madam with due respect, I request you to read the death summary, which clearly states that patient was taken for surgery and after surgery she was shifted to post op ward at night. After one hour, patient started complaining of chest pain and discomfort and was resuscitated and shifted to ICU. Patient succumb to death in morning and we had no time to go for post op xrays as required by u. This all can be confirmed by patient"s relatives. please do the needful and take requisite action. with regards Mr. Arjun Sain	Rightly Rejected	not provide discharge photo & X tay report hence rejected.

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