

F 8(95) Rejection Appeal-I 2 2 2

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Jyoti Nursing Home Pvt Ltd-Jaip 56	

Jyoti Nursing Home Pvt Ltd-Jaip1156 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 23/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Chandra Shekhar Vashistha (jeco-rshaa@gov in)
- Dr Rajnikant Sharma (bsbynia@gmail com)
- Sh Puspendra Deep (jyotcashless@yahoo in)

बैठक में **Jyoti Nursing Home Pvt Ltd-Jaip1156** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 14 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	1
2	Re-open & Query	0
3	Rightly Rejected	13

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JC RSHAA)



23/07/202

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0205182873102	2018/038310	29030016A - 00	72000	Naina Devi	as discrepancy given in pt. past history of injury as in TID T0403182366878 for same side h\o 6 month back injury present while in present 1 week back given7	we had uplod all document with recent injury and that was past history and it was not belong the time or recent injury	Rightly Rejected	as per doc. Pkg not justify
2	T2203182516264	2018/085035	29060059A - 00	94000	Raghunath Prasad Sharma	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. 7	Pt. was admitted with MOIC Route because we had tried more than 3 times and also we had uplodged annexure 2 for the same but pkg rejected. Kindly consider this and reopen the claim and approve the same.	Reopen & Pay	as per pkg settled 29060053
3	T0706183246229	2018/038314	19030019A - 00	12000	Rajendra	hospital not provide post operative x-ray hence case rejected 7	pkg rejected without any query. Kindly conider	Rightly Rejected	as per doc. Pkg not justify
4	T0706183246229	2018/038315	19030057A - 00	13000	Rajendra	hospital not provide post operative x-ray hence case rejected 7	pkg rejected without any query. Kindly conider	Rightly Rejected	as per doc. Pkg not justify
5	T0804182664687	2018/085038	29060047A - 00	24800	Chhitar Mal Sharma	as per RFP, live photo of pt. at time of admission and d\s not provided hence rejected7	Pt. was admitted and diacharged with uplodged pictures but both are different pictures Kindly consider this and reopen	Rightly Rejected	as per doc. Pkg not justify

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23/07/202

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
6	T0205182873102	2018/038309	19100008A - 00	1500	Naina Devi	as discrepancy given in pt. past history of injury as in TID T0403182366878 for same side h/o 6 month back injury present while in present 1 week back given7	we had uplod all document with recent injury and that was past history and it was not belong the time or recent injury	Rightly Rejected	as per doc. Pkg not justify
7	T0409184129616	2018/087309	29060024A - 00	15000	Mamta Devi	AFTER QUERY HOSPITAL NOT PROVIDE DETAIL OT NOTES WITH EACH PACKAGE DETAILS HENCE CASE REJECTED7	ALREADY SENT AFTER QUERY REPLY PKG REJECTED	Rightly Rejected	as per doc. Pkg not justify
8	T2203182516264	2018/085033	19100008A - 00	1500	Raghunath Prasad Sharma	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. 7	Pt. was admitted with MOIC Route because we had tried more than 3 times and also we had uplodged annexure 2 for the same but pkg rejected. Kindly consider this and reopen the claim and approve the same.	Rightly Rejected	as per doc. Pkg not justify
9	T1805183042029	2018/038311	29130006A - 00	35000	Mukesh	hospital not provide c;inical photo of FLAP7	clinical photo already sent but the claim was rejected without any query .kindly consider	Rightly Rejected	as per doc. Pkg not justify
10	T3005183165141	2018/038313	29030023A - 00	10000	Mukesh	post op x ray film not provided hence rejected7	pkg rejected without any query. Kindly conider	Rightly Rejected	as per doc. Pkg not justify

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23/07/202

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
11	T1912171909161	2018/038247	29030016A - 00	72000	Som Kanwar	As per RFP Blocked pkg meant only for recent Injury and as per documents claim is pertaining to AVN, hence rejected 7	pkg was bloked on 19/12/2017 and the guidelines were issued regarding THR on 06/01/2018. kindly consider	Rightly Rejected	as per doc. Pkg not justify
12	T2203182516264	2018/085034	29060047A - 00	24800	Raghunath Prasad Sharma	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. 7	Pt. was admitted with MOIC Route because we had tried more than 3 times and also we had uplodged annexure 2 for the same but pkg rejected. Kindly consider this and reopen the claim and approve the same.	Rightly Rejected	as per doc. Pkg not justify
13	T2705183129584	2018/038312	19020017A - 00	11000	Mahendr Kumar Swami	After query Hospital Not -provide mastoid x-ray So case has Reject7	There was query rised by NIA for x-ray but we forgot to upload the same and submit without any attachment.but pkg reject without again query	Rightly Rejected	as per doc. Pkg not justify

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23/07/202

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
14	T2203182516264	2018/085032	19030115A - 00	18000	Raghunath Prasad Sharma	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. 7	Pt. was admitted with MOIC Route because we had tried more than 3 times and also we had uplodged annexure 2 for the same but pkg rejected. Kindly consider this and reopen the claim and approve the same.	Rightly Rejected	as per doc. Pkg not justify

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