
F 008(9) Rejection Appeal H 202 24

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DR S S TANTIA MCH RESEARCH CENTER-Gang2402

DR S S TANTIA MCH RESEARCH CENTER-Gang2402 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 23/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Chandra Shekhar Vashistha (jeco-rshaa@gov.in)
- Dr Dinesh Sharma (bsbyria@gmail.com)
- Sh Rishi Pareek (jansewagang2402@gmail.com)

बैठक में **DR S S TANTIA MCH RESEARCH CENTER-Gang2402** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 28 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	6
2	Re-open & Query	0
3	Rightly Rejected	22

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(CE RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0209184110523	2018/046888	19030013A-00	7000	SEWAK SINGH	AS PER RFP, LIVE PHOTO AT THE TIME OF DISCHARGE IS NOT PROVIDED, HENCE REJECTED7	live photo captured on 07sept.18 1:35 pm at the time of discharge is taken. it shows in discharge patient photo also.	Reopen & Pay	AS PER DOC, PKG JUSTIFY
2	T0912198803638	2020/172999	19100003A-00	1500	Pappu Ram	bhamashah card link date with NFSA not provide hence rejected7	this patient NFSA link 24 May 2016 as per Ration card wheat details , so pls. check. http://food.raj.nic.in/Search_RationCardDetails.aspx	Rightly Rejected	as per doc, pkg not justify
3	T0912198803638	2020/173004	19100003A-06	1500	Pappu Ram	bhamashah card link date with NFSA not provide hence rejected7	this patient NFSA link 24 May 2016 as per Ration card wheat details , so pls. check. http://food.raj.nic.in/Search_RationCardDetails.aspx	Rightly Rejected	as per doc, pkg not justify
4	T0204196088995	2019/115541	19100008A-00	1500	kartar kour	three times biometric details was not provided by the hospital hence rejected7	we have given the details of biometric by the patient as per rule of bsby and this time shwon on bsby portal so why u case rejected.	Rightly Rejected	three times biometric details was not provided by the hospital hence rejected
5	T0912198803638	2020/173000	19100003A-02	1500	Pappu Ram	bhamashah card link date with NFSA not provide hence rejected7	this patient NFSA link 24 May 2016 as per Ration card wheat details , so pls. check. http://food.raj.nic.in/Search_RationCardDetails.aspx	Rightly Rejected	as per doc, pkg not justify



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
6	T0204196088995	2019/115542	19100008A - 01	1500	kartar kour	three times biometric details was not provided by the hospital hence rejected7	we have given the details of biometric by the patient as per rule of bsby and this time shwon on bsby portal so why u case rejected.	Rightly Rejected	three times biometric details was not provided by the hospital hence rejected
7	T0204196088995	2019/115540	19030043A - 00	18000	kartar kour	three times biometric details was not provided by the hospital hence rejected7	we have given the details of biometric by the patient as per rule of bsby and this time shwon on bsby portal so why u case rejected.	Rightly Rejected	three times biometric details was not provided by the hospital hence rejected
8	T1312198832905	2020/172606	19100002A - 01	750	Dulha Ram	null7	pt admit in 3 days. please check again.	Rightly Rejected	wrong appeal. Already paid
9	T0810198167807	2019/148329	19010165A - 00	12000	Sukhvinder Kaur	hospital not provide Admission date live photo hence Rejected 7	LIVE PHOTO ALREADY GIVEN SO PLEASE CHECK & PASS THE CLAIM	Rightly Rejected	hospital not provide Admission date live photo hence Rejected
10	T0912198803638	2020/173001	19100003A - 03	1500	Pappu Ram	bhamashah card link date with NFSA not provide hence rejected 7	this patient NFSA link 24 May 2016 as per Ration card wheat details , so pls. check. http://food.raj.nic.in/Search_RationCardDetails.aspx	Rightly Rejected	as per doc, pkg not justify
11	T0804196151865	2019/118408	29030023A - 00	10000	Deepika	Hospital not provide detailed OT notes according to latter no. 202.7	Without query for ot notes	Rightly Rejected	Hospital not provide detailed OT notes according to latter no. 202.
12	T2011198622226	2020/172701	19100003A - 02	1500	mindobai	null7	ipd & icu details send in query & uploaded at the time of discharge please check & approved.	Reopen & Pay	AS PER DOC. PKG JUSTIFY



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
13	T0410184424346	2018/060818	29030016A - 00	72000	Gurbakas Singh	as this package is only payable in recent injured cases claim rejected7	PATIENT HAD RECENT TRAUMA DUE TO TRAUMA HIS IMPLANT GOT FAILED SO PLANNED FOR TOTAL HIP REPLACEMENT.AS THE SAME WAS PREAUTHORIZED.I F IT WAS REJECTED IN PRE AUTH WE WILL NOT OPERATE THE CASE.KINDLY RECONSIDER THE CASE AS THERE IS CLEAR HISTORY OF RECENT TRAUMA AND IMPLANT FAILURE THE CASE WAS PRE AUTH APPROVED.	Rightly Rejected	as this package is only payable in recent injured cases claim rejected
14	T1012198809374	2020/172760	19050062A - 00	11500	Kala Singh	satisfactory letter regarding bhamashah card link date with nfsa not provided hence case rejected7	this patient NFSA link 15 May 2016 as per Ration card wheat details , so pls. check. http://food.raj.nic.in/Search_RationCardDetails.aspx	Reopen & Pay	AS PER DOC. PKG JUSTIFY



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
15	T0912198803638	2020/172997	19100002A - 00	750	Pappu Ram	bhamashah card link date with NFSA not provide hence rejected 7	this patient NFSA link 24 May 2016 as per Ration card wheat details , so pls. check. http://food.raj.nic.in/Search_RationCardDetails.aspx	Rightly Rejected	as per doc, pkg not justify
16	T0912198803638	2020/173002	19100003A - 04	1500	Pappu Ram	bhamashah card link date with NFSA not provide hence rejected 7	this patient NFSA link 24 May 2016 as per Ration card wheat details , so pls. check. http://food.raj.nic.in/Search_RationCardDetails.aspx	Rightly Rejected	as per doc, pkg not justify
17	T0912198803638	2020/173006	19100003A - 08	1500	Pappu Ram	bhamashah card link date with NFSA not provide hence rejected 7	this patient NFSA link 24 May 2016 as per Ration card wheat details , so pls. check. http://food.raj.nic.in/Search_RationCardDetails.aspx	Rightly Rejected	as per doc, pkg not justify
18	T0912198803638	2020/172998	19100003A - 01	1500	Pappu Ram	bhamashah card link date with NFSA not provide hence rejected 7	this patient NFSA link 24 May 2016 as per Ration card wheat details , so pls. check. http://food.raj.nic.in/Search_RationCardDetails.aspx	Rightly Rejected	as per doc, pkg not justify
19	T2208197628261	2019/148331	19010165A - 00	12000	Ram Prasad	Complete Discharge Summary of the blocked patient not provided.7	BY MISTAKE WRONG PATIENT DISCHARGE UPLOADED BY ME SO PLEASE RE-OPEN & QUERY	Rightly Rejected	Complete Discharge Summary of the blocked patient not provided.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
20	T1312198830305	2020/173011	49040002A - 00	9000	Anu	Bhamashah Card Link Date With NFSA Not Provided,Hence Case Rejected 7	this patient NFSA link 15 Apr 2016 as per Ration card wheat details , so pls. check. http://food.raj.nic.in/Search_RationCardDetails.aspx	Reopen & Pay	AS PER DOC. PKG JUSTIFY
21	T0912198803638	2020/173003	19100003A - 05	1500	Pappu Ram	bhamashah card link date with NFSA not provide hence rejected 7	this patient NFSA link 24 May 2016 as per Ration card wheat details , so pls. check. http://food.raj.nic.in/Search_RationCardDetails.aspx	Rightly Rejected	as per doc, pkg not justify
22	T0108183793784	2018/045448	29060046A - 00	29800	Nabab Sain	As per OT notes & discharge summary blocked procedure is not done, there is another package for procedure done hence REJECTED7	The package shows excision of cervical disc In Patient OT notes we have already mentioned that excision of cervical disc was done at C5-6 Level	Rightly Rejected	As per OT notes & discharge summary blocked procedure is not done, there is another package for procedure done hence REJECTED
23	T0912198803638	2020/173005	19100003A - 07	1500	Pappu Ram	bhamashah card link date with NFSA not provide hence rejected 7	this patient NFSA link 24 May 2016 as per Ration card wheat details , so pls. check. http://food.raj.nic.in/Search_RationCardDetails.aspx	Rightly Rejected	as per doc, pkg not justify
24	T3009198083945	2019/148338	19010106A - 00	13000	Inder Singh	wrong pre Dr Prescription has provided 7	ALL DOC. CORRECT BUT HENCE REJECTED	Rightly Rejected	AS PER DOC. PKG NOT PAYABLE



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
25	T2011198622226	2020/172700	19100003A - 00	1500	mindobai	null7	ipd & icu details send in query & uploaded at the time of discharge please check & approved.	Reopen & Pay	AS PER DOC. PKG JUSTIFY
26	T1312198832905	2020/172605	19100002A - 00	750	Dulha Ram	null7	pt admit in 3 days. please check again.	Rightly Rejected	wrong appeal. Already paid
27	T0810198167807	2019/148330	19010165A - 01	12000	Sukhvinder Kaur	hospital not provide Admission date live photo hence Rejected 7	LIVE PHOTO ALREADY GIVEN SO PLEASE CHECK & PASS THE CLAIM	Rightly Rejected	hospital not provide Admission date live photo hence Rejected
28	T3009198083945	2019/148339	19010108A - 00	13000	Inder Singh	wrong pre Dr Prescription has provided 7	ALL DOC. CORRECT BUT HENCE REJECTED	Reopen & Pay	AS PER DOC. PKG JUSTIFY

