

F 8(9) Rejection Appeal-I 2 2 639

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F 8(9) Rejection Appeal-I 2 2 639

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Sankara Eye Hospital -Jaip 836	

Sankara Eye Hospital -Jaip1836 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 16/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Vivek Kumar (drvivek98 @gmail com)
- Dr Vikas Ranjan (bsbynia@gmail com)
- Mr Krishna Jangid (tpa jp@sankaraeye com)

बैठक में **Sankara Eye Hospital -Jaip1836** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 50 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	25
2	Re-open & Query	0
3	Rightly Rejected	25

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(J E RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1106196832597	2019/123254	19070060A - 00	2000	Sharada Devi	this pkg already paid in approved pkg 7	This is saprate procedure this is used in multiple retinal surgeries including retinal detachment, PDR and retinal tears.	Reopen & Pay	multiple packge blocked so setteled for Code 19070027 Vitrectomy + Retinal Detachment to be paid amounting to Rs. 15000/-. Approved package of Vitrectomy already paid amounting to Rs. 10,000/-. Additional 5000/- to be paid.
2	T0309197771316	2019/138340	19070026A - 00	10000	Dhapi	after reminder the clear showing clinical photo of port or port marks with face of patient is not provided hence not payable 7	This was a new requirement from BSBY. Query was raised after the patient was discharged and these photos were to be taken intra Op. Document mentioning the port position can be submitted.	Reopen & Pay	multiple packge blocked so setteled for Code 19070027 Vitrectomy + Retinal Detachment

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
3	T1406196867166	2019/123249	19070062A - 00	5000	Vidyaram	this pkg is already paid in approved pkg7	This is saprate procedure Silicone oil is standard tamponade agent for the retina surgeries. Silicone oil is used after retinal detachment surgery to keep retina attached till the effect of laser is sufficient to keep retina attached by itself. Silicone oil needs to be removed after 3-5 months in normally attached cases. Sometimes silicone oil can be left inside the eye in selected cases. Oil was filled in this case for the reason of detachment.	Rightly Rejected	this package include in other booked package hence rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
4	T1510184534210	2018/085651	19070060A - 00	2000	Salmu Din	AS per RFP live photo at the time of admission not provided, hence rejected as per provide discharge 7	Dear Sir, this patient claim is directly reject and As you know that we are 225 bed's eye hospital and super specialty eye care in one roof. We have 10+ full time doctors and all have particular day for OT. Also we have full time General Physician so one day before he checked patient fitness also. As per doctors OT day we will plan to Surgery	Rightly Rejected	As per Enclosed document Booked Package Is Not justified Hence rejected
5	T1112198815416	2020/158558	19070026A - 00	10000	Gokul Chand	As per query hospital not provide clinical photo of port with face of patient hence rejected . 7	Already uploaded in query clinical photo of port	Reopen & Pay	multiple packge blocked so setteled for Code 19070027 Vitrectomy + Retinal Detachment
6	T0309197771316	2019/138343	19070062A - 00	5000	Dhapi	after reminder the clear showing clinical photo of port or port marks with face of patient is not provided hence not payable 7	This was a new requirement from BSBY. Query was raised after the patient was discharged and these photos were to be taken intra Op. Document mentioning the port position can be submitted.	Reopen & Pay	multiple packge blocked so setteled for Code 19070027 Vitrectomy + Retinal Detachment



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T0412198763205	2019/152422	19070060A - 00	2000	savatri devi	multiple pkg are not payable for same management 7	As per the approved tariff list of BSBY, and pre approval from your side This is a separate unit line item and we have billed it accordingly. Hence we are entitled to receive full payment. We have been getting payement for sub procedures till now. Such deductions shall require prior discussion/intimation before surgery approval from your end.	Reopen & Pay	multiple packge blocked so setteled for Code 19070027 Vitrectomy + Retinal Detachment to be paid amounting to Rs. 15000/-. Approved package of Vitrectomy already paid amounting to Rs. 10,000/-. Additional 5000/- to be paid.

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1	2	3	4	5	6	7	8	9	10
8	T0908197495090	2019/135153	19070061A - 00	1000	Rathan Singh	multiple pkg are not payable for same management 7	As per the approved tariff list of BSBY, and pre approval from your side This is a separate unit line item and we have billed it accordingly. Hence we are entitled to receive full payment. We have been getting payement for sub procedures till now. Such deductions shall require prior discussion/intimation before surgery approval from your end.	Reopen & Pay	multiple packge blocked so setteled for Code 19070027 Vitrectomy + Retinal Detachment to be paid amounting to Rs. 15000/-. Approved package of Vitrectomy already paid amounting to Rs. 10,000/-. Additional 5000/- to be paid.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
9	T1106196832597	2019/123255	19070061A - 00	1000	Sharada Devi	this pkg already paid in approved pkg 7	This is saprate procedure silicone band of standard size 240 is used for the vitreous base support in case of retinal detachment and traumatic scleral tear repair. Putting up silicone band is standard procedure as a part of retinal detachment surgery helps reducing the recurrence rate of retinal detachment. For the above reasons, belt buckle was used in the patient.	Reopen & Pay	multiple packge blocked so setteled for Code 19070027 Vitrectomy + Retinal Detachment to be paid amounting to Rs. 15000/-. Approved package of Vitrectomy already paid amounting to Rs. 10,000/-. Additional 5000/- to be paid.

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1	2	3	4	5	6	7	8	9	10
10	T0709184163551	2018/090118	19070057A - 00	4800	Bhagirath Mal	tid generated 1 day before of admission,hence rejected7	"Dear Sir, this patient on generated 2nd time query on your side and As you know that we are 225 bed's eye hospital and super specialty eye care in one roof. We have 10+ full time doctors and all have particular day for OT. Also we have full time General Physician so one day before he checked patient fitness also. As per doctors OT day we will plan to Surgery "	Rightly Rejected	As per Enclosed document Booked Package Is Not justified Hence rejected
11	T1112198815416	2020/158560	19070060A - 00	2000	Gokul Chand	As per query hospital not provide clinical photo of port with face of patient hence rejected . 7	Already uploaded in query clinical photo of port	Reopen & Pay	multiple packge blocked so setteled for Code 19070027 Vitrectomy + Retinal Detachment
12	T1408197542465	2019/135156	19070026A - 00	10000	Ganesh	after reminder the ,clear showing clinical photo of port or port marks with face of patient is not provided hence not payable7	All the required documents as per MDP have been submitted. Query is raised on clear showing clinical photo of port or port marks with face of patient, which is not a part of MDP.	Reopen & Pay	multiple packge blocked so setteled for Code 19070027 Vitrectomy + Retinal Detachment

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
13	T0309197771316	2019/138341	19070060A - 00	2000	Dhapi	after reminder the clear showing clinical photo of port or port marks with face of patient is not provided hence not payable 7	This was a new requirement from BSBY. Query was raised after the patient was discharged and these photos were to be taken intra Op. Document mentioning the port position can be submitted.	Reopen & Pay	multiple packge blocked so setteled for Code 19070027 Vitrectomy + Retinal Detachment
14	T1212185073505	2019/098586	19070004A - 00	7700	Hura Begam	Before Admission TID generated in Sec. pkg hence rejected 7	Dear Sir, also we have full time General Physician so one day before he checked patient fitness also. As per doctors OT day we will plan to Surgery	Rightly Rejected	As per Enclosed document Booked Package Is Not justified Hence rejected
15	T2910184673885	2019/093863	19070046A - 00	9200	Damodar Prasad	tid not generated on same day of admission hence rejected 7	"Dear Sir, As you know that we are 225 bed's eye hospital and super specialty eye care in one roof. We have 10+ full time doctors and all have particular day for OT. Also we have full time General Physician so one day before he checked patient fitness also. As per doctors OT day we will plan to Surgery "	Rightly Rejected	As per Enclosed document Booked Package Is Not justified Hence rejected

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1	2	3	4	5	6	7	8	9	10
16	T0512185013518	2018/090122	19070060A - 00	2000	Suman	as tid generated 3 days earlier before DOA in case of secondary pkg hence rejected7	"Dear Sir, As you know that we are 225 bed's eye hospital and super specialty eye care in one roof. We have 10+ full time doctors and all have particular day for OT and patient can not frequently visit to hospital so we generate TID on fitness date than we plan for surgery Also we have full time General Physician so one day before he checked patient fitness also. As per doctors OT day we will plan to Surgery "	Rightly Rejected	As per Enclosed document Booked Package Is Not justified Hence rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
17	T0512185013518	2018/090120	19070027A - 00	15000	Suman	as tid generated 3 days earlier before DOA in case of secondary pkg hence rejected7	"Dear Sir, As you know that we are 225 bed's eye hospital and super specialty eye care in one roof. We have 10+ full time doctors and all have particular day for OT and patient can not frequently visit to hospital so we generate TID on fitness date than we plan for surgery Also we have full time General Physician so one day before he checked patient fitness also. As per doctors OT day we will plan to Surgery "	Rightly Rejected	As per Enclosed document Booked Package Is Not justified Hence rejected
18	T0305196402940	2019/120380	19070051A - 00	6000	Ramdayal	as per ot note left side Pterigium done but discharge summary right side done due to manipulation . hence rejected 7	Sorry Sir this patient two eyes is operate in our hospital but by mistake query reply in sent ot notes 2nd eye so please give me on chance of upload ot notes correct eye	Rightly Rejected	As per Enclosed document Booked Package Is Not justified Hence rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
19	T0512185013518	2018/090123	19070061A - 00	1000	Suman	as tid generated 3 days earlier before DOA in case of secondary pkg hence rejected7	"Dear Sir, As you know that we are 225 bed's eye hospital and super specialty eye care in one roof. We have 10+ full time doctors and all have particular day for OT and patient can not frequently visit to hospital so we generate TID on fitness date than we plan for surgery Also we have full time General Physician so one day before he checked patient fitness also. As per doctors OT day we will plan to Surgery "	Rightly Rejected	As per Enclosed document Booked Package Is Not justified Hence rejected
20	T0703195842332	2019/118126	19070043A - 00	12500	Avinash Kashyap	As per provide Discharge patient photo document not open hence Rejected 7	Sir It is software problem so please give one change for upload discharge photo	Rightly Rejected	As per Enclosed document Booked Package Is Not justified Hence rejected

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1	2	3	4	5	6	7	8	9	10
21	T3107197390427	2019/135162	19070051A - 00	6000	Gokal Devi	As per query hospital not provide pre and post op clinical photo and donor site clinical photo of conjunctival graft with face of patient hence rejected . 7	All the required documents as per MDP have been submitted. Query is raised on donor site picture, which is not a part of MDP. Pre & post Op photo have been shared. This was a new requirement from BSBY which will be taken care of from now onwards.	Reopen & Pay	as per enclose documents this package is justify hence reopen and pay
22	T1104196182959	2019/118127	19070005A - 00	1350	Norati Devi	after query hospital not PROVIDE PROCEDURE NOTE hence rejected7	Sir, procedure notes uploaded but after notes procedure was rejected why?	Rightly Rejected	As per Enclosed document Booked Package Is Not justified Hence rejected
23	T1408197542465	2019/135159	19070062A - 00	5000	Ganesh	after reminder the ,clear showing clinical photo of port or port marks with face of patient is not provided hence not payable7	All the required documents as per MDP have been submitted. Query is raised on clear showing clinical photo of port or port marks with face of patient, which is not a part of MDP.	Reopen & Pay	multiple packge blocked so setteled for Code 19070027 Vitrectomy + Retinal Detachment

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
24	T1510184534210	2018/085652	19070061A-00	1000	Salmu Din	AS per RFP live photo at the time of admission not provided, hence rejected as per provide discharge 7	Dear Sir, this patient claim is directly reject and As you know that we are 225 bed's eye hospital and super specialty eye care in one roof. We have 10+ full time doctors and all have particular day for OT. Also we have full time General Physician so one day before he checked patient fitness also. As per doctors OT day we will plan to Surgery	Rightly Rejected	As per Enclosed document Booked Package Is Not justified Hence rejected
25	T1112198815416	2020/158561	19070061A-00	1000	Gokul Chand	As per query hospital not provide clinical photo of port with face of patient hence rejected . 7	Already uploaded in query clinical photo of port	Reopen & Pay	multiple packge blocked so setteled for Code 19070027 Vitrectomy + Retinal Detachment
26	T1112198815416	2020/158559	19070062A-00	5000	Gokul Chand	As per query hospital not provide clinical photo of port with face of patient hence rejected . 7	Already uploaded in query clinical photo of port	Reopen & Pay	multiple packge blocked so setteled for Code 19070027 Vitrectomy + Retinal Detachment
27	T1406196867166	2019/123251	19070060A-00	2000	Vidyaram	this pkg is already paid in approved pkg7	This is saprate procedure this is used in multiple retinal surgeries including retinal detachment, PDR and retinal tears.	Rightly Rejected	this package include in other booked package hence rejected

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1	2	3	4	5	6	7	8	9	10
28	T0908197495090	2019/135154	19070062A - 00	5000	Rathan Singh	multiple pkg are not payable for same management 7	As per the approved tariff list of BSBY, and pre approval from your side This is a separate unit line item and we have billed it accordingly. Hence we are entitled to receive full payment. We have been getting payment for sub procedures till now. Such deductions shall require prior discussion/intimation before surgery approval from your end.	Reopen & Pay	multiple packge blocked so setteled for Code 19070027 Vitrectomy + Retinal Detachment to be paid amounting to Rs. 15000/-. Approved package of Vitrectomy already paid amounting to Rs. 10,000/-. Additional 5000/- to be paid.
29	T0708197467268	2019/135150	19070060A - 00	2000	Ramchandra Meena	after reminder the ,clear showing clinical photo of port or port marks with face of patient is not provided hence not payable 7	All the required documents as per MDP have been submitted. Query is raised on clear showing clinical photo of port or port marks with face of patient, which is not a part of MDP.	Reopen & Pay	multiple packge blocked so setteled for Code 19070027 Vitrectomy + Retinal Detachment
30	T0504196123255	2019/120379	19070055A - 00	7000	Sameer Sharma	in secondary cases early tid generation cant be done hence rejected7	sir I am not generate 2nd tid early please check and confirm.	Rightly Rejected	As per Enclosed document Booked Package Is Not justified Hence rejected

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1	2	3	4	5	6	7	8	9	10
31	T0910198173679	2019/141065	19070060A - 00	2000	Bhagvani	multiple pkg are not payable for same management 7	As per the approved tariff list of BSBY, and pre approval from your side This is a separate unit line item and we have billed it accordingly. Hence we are entitled to receive full payment. We have been getting payment for sub procedures till now. Such deductions shall require prior discussion/intimation before surgery approval from your end.	Reopen & Pay	multiple package blocked so settled for Code 19070027 Vitrectomy + Retinal Detachment to be paid amounting to Rs. 15000/-. Approved package of Vitrectomy already paid amounting to Rs. 10,000/-. Additional 5000/- to be paid.
32	T0708197467268	2019/135149	19070026A - 00	10000	Ramchandra Meena	after reminder the ,clear showing clinical photo of port or port marks with face of patient is not provided hence not payable 7	All the required documents as per MDP have been submitted. Query is raised on clear showing clinical photo of port or port marks with face of patient, which is not a part of MDP.	Reopen & Pay	multiple package blocked so settled for Code 19070027 Vitrectomy + Retinal Detachment

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
33	T1510184534210	2018/085650	19070027A - 00	15000	Salmu Din	AS per RFP live photo at the time of admission not provided, hence rejected as per provide discharge 7	Dear Sir, this patient claim is directly reject and As you know that we are 225 bed's eye hospital and super specialty eye care in one roof. We have 10+ full time doctors and all have particular day for OT. Also we have full time General Physician so one day before he checked patient fitness also. As per doctors OT day we will plan to Surgery	Rightly Rejected	As per Enclosed document Booked Package Is Not justified Hence rejected
34	T0908197495090	2019/135152	19070060A - 00	2000	Rathan Singh	multiple pkg are not payable for same management 7	As per the approved tariff list of BSBY, and pre approval from your side This is a separate unit line item and we have billed it accordingly. Hence we are entitled to receive full payment. We have been getting payment for sub procedures till now. Such deductions shall require prior discussion/intimation before surgery approval from your end.	Reopen & Pay	multiple package blocked so settled for Code 19070027 Vitrectomy + Retinal Detachment to be paid amounting to Rs. 15000/-. Approved package of Vitrectomy already paid amounting to Rs. 10,000/-. Additional 5000/- to be paid.

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1	2	3	4	5	6	7	8	9	10
35	T0309197769311	2019/137086	19070005A - 00	1350	Mukash Kumar Jat	After reminder the history of cataract surgery detail is not provided hence not payable 7	All the required documents as per MDP have been submitted. Query is raised on history of cataract surgery detail, which is not a part of MDP.	Rightly Rejected	as per enclose documents this package is not justify hence rejected
36	T1406196867166	2019/123252	19070061A - 00	1000	Vidyaram	this pkg is already paid in approved pkg7	This is saprate procedure silicone band of standard size 240 is used for the vitreous base support in case of retinal detachment and traumatic scleral tear repair. Putting up silicone band is standard procedure as a part of retinal detachment surgery helps reducing the recurrence rate of retinal detachment. For the above reasons, belt buckle was used in the patient.	Rightly Rejected	this package include in other booked package hence rejected

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1	2	3	4	5	6	7	8	9	10
37	T0512185013518	2018/090121	19070062A - 00	5000	Suman	as tid generated 3 days earlier before DOA in case of secondary pkg hence rejected7	"Dear Sir, As you know that we are 225 bed's eye hospital and super specialty eye care in one roof. We have 10+ full time doctors and all have particular day for OT and patient can not frequently visit to hospital so we generate TID on fitness date than we plan for surgery Also we have full time General Physician so one day before he checked patient fitness also. As per doctors OT day we will plan to Surgery "	Rightly Rejected	As per Enclosed document Booked Package Is Not justified Hence rejected
38	T0708197467268	2019/135151	19070062A - 00	5000	Ramchandra Meena	after reminder the ,clear showing clinical photo of port or port marks with face of patient is not provided hence not payable 7	All the required documents as per MDP have been submitted. Query is raised on clear showing clinical photo of port or port marks with face of patient, which is not a part of MDP.	Reopen & Pay	multiple packge blocked so setteled for Code 19070027 Vitrectomy + Retinal Detachment

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1	2	3	4	5	6	7	8	9	10
39	T1611184832965	2019/098585	19070004A - 00	7700	Deepa Devi	As per rfp live photo at the time of admission not provided hence rejected. 7	Dear Sir, also we have full time General Physician so one day before he checked patient fitness also. As per doctors OT day we will plan to Surgery	Rightly Rejected	As per Enclosed document Booked Package Is Not justified Hence rejected
40	T1709197929166	2019/140021	19070043A - 00	12500	Rajiya	Hospital not provide live photo at discharge time hence rejected . 7	It is software issue I am uploaded all photos but not showing photos so please give a one chance for uploading more photos.	Rightly Rejected	Live photo at the time of discharge not provided hence rightly rejected.
41	T0606196776459	2019/121657	19070043A - 01	12500	Hitesh Choudhary	As per clinical photo one side Squint only show hence this pkg rejected . 7	The concerned patient Hitesh Chaudhary, has a squint that is of seventy prism dioptres .A large squint such as this needs bilateral surgery for adequate correction in one sitting.	Rightly Rejected	As per Enclosed document Booked Package Is Not justified Hence rejected
42	T0309197771316	2019/138342	19070061A - 00	1000	Dhapi	after reminder the clear showing clinical photo of port or port marks with face of patient is not provided hence not payable 7	This was a new requirement from BSBY. Query was raised after the patient was discharged and these photos were to be taken intra Op. Document mentioning the port position can be submitted.	Reopen & Pay	multiple packge blocked so setteled for Code 19070027 Vitrectomy + Retinal Detachment

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
43	T1408197542465	2019/135158	19070061A - 00	1000	Ganesh	after reminder the ,clear showing clinical photo of port or port marks with face of patient is not provided hence not payable7	All the required documents as per MDP have been submitted. Query is raised on clear showing clinical photo of port or port marks with face of patient, which is not a part of MDP.	Reopen & Pay	multiple packge blocked so setteled for Code 19070027 Vitrectomy + Retinal Detachment
44	T0211184716322	2018/090117	19070046A - 00	9200	Arun Kumar Jogi	tid not generated at the time of admission hence reject7	"Dear Sir, As you know that we are 225 bed's eye hospital and super specialty eye care in one roof. We have 10+ full time doctors and all have particular day for OT. Also we have full time General Physician so one day before he checked patient fitness also. As per doctors OT day we will plan to Surgery "	Rightly Rejected	As per Enclosed document Booked Package Is Not justified Hence rejected
45	T0609197800907	2019/140020	19070051A - 00	6000	Dayawati Sharma	AS per provided clinical photo the donor site conjunctval graft clinical photo not clear showing so claim settle for pkg under pterygium removal 7	It is software issue I am uploaded all photos but not showing photos so please give a one chance for uploading more photos.	Reopen & Pay	as per enclose documents this package is justify hence reopen and pay



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1	2	3	4	5	6	7	8	9	10
46	T0910198173679	2019/141066	19070061A - 00	1000	Bhagvani	multiple pkg are not payable for same management 7	As per the approved tariff list of BSBY, and pre approval from your side This is a separate unit line item and we have billed it accordingly. Hence we are entitled to receive full payment. We have been getting payment for sub procedures till now. Such deductions shall require prior discussion/intimation before surgery approval from your end.	Reopen & Pay	multiple package blocked so settled for Code 19070027 Vitrectomy + Retinal Detachment to be paid amounting to Rs. 15000/-. Approved package of Vitrectomy already paid amounting to Rs. 10,000/-. Additional 5000/- to be paid.
47	T1510184534210	2018/085653	19070062A - 00	5000	Salmu Din	AS per RFP live photo at the time of admission not provided, hence rejected as per provide discharge 7	Dear Sir, this patient claim is directly reject and As you know that we are 225 bed's eye hospital and super specialty eye care in one roof. We have 10+ full time doctors and all have particular day for OT. Also we have full time General Physician so one day before he checked patient fitness also. As per doctors OT day we will plan to Surgery	Rightly Rejected	As per Enclosed document Booked Package Is Not justified Hence rejected

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1	2	3	4	5	6	7	8	9	10
48	T2407183700391	2018/090119	19070043A - 00	12500	Chinku	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected.7	The Patient did not have a Registered Mobile Number so I am unable to check OTP	Rightly Rejected	As per Enclosed document Booked Package Is Not justified Hence rejected
49	T3107197394699	2019/135163	19070051A - 00	6000	Yusuf Ali	As per query hospital not provide the donor site clinical photo of conjunctival graft with face of patient hence rejected . 7	All the required documents as per MDP have been submitted. Query is raised on donor site picture, which is not a part of MDP. Pre & post Op photo have been shared. This was a new requirement from BSBY which will be taken care of from now onwards.	Reopen & Pay	as per enclose documents this package is justify hence reopen and pay
50	T1611184831317	2019/098587	19070051A - 00	6000	Manju Devi Pareek	As per rfp live photo at the time of admission not provided hence rejected. 7	Dear Sir, also we have full time General Physician so one day before he checked patient fitness also. As per doctors OT day we will plan to Surgery	Rightly Rejected	As per Enclosed document Booked Package Is Not justified Hence rejected

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