

F 8(95) Rejection Appeal-I 2 2 98

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F	8(95) Rejection Appeal-I	2	2	98	2	7	2	2
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SNR Health Care-Jaip1315 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेमस के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 24/06/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- DR HOTI LAL GUPTA (hlgupta7@yahoo co in)
 - Dr Manoj Sharma (bsbynia@gmail com)
 - Dr Nadeem Ahmed (asianhospitaljaipur@gmail com)
- बैठक में **SNR Health Care-Jaip1315** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 188 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया | बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया | संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	66
2	Re-open & Query	67
3	Rightly Rejected	55

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

- A. बीमा कम्पनी के लिए:-**
- बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 28/07/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं | यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 28/07/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी |
- B. अस्पताल के लिए:-**
- यदि बीमा कंपनी द्वारा दिनांक 28/07/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके |



(JC O RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2710198370823	2020/156256	19100008A - 02	1500	Chiranji Lal	patient admitted 13 days . so paid above 7	pt. will be expired under treatment code will be edit after approval claim is submitted. icu chart are updated in reply against query	Reopen & Pay	As per available documents/reports for the book pkg is justified but claim submitted after 72 hours so 50% amount payable hence reopen and pay .
2	T0412198767376	2020/160024	29060066A - 05	8000	Sanwar Mal Goyal	patient discharge on 27 nov in tid T2411198664150, and this tid generated again on 28-11-2019, continuation of treatment , so this package not payable 7	PT. was discharged on 27.11.19, pt. come on next day in hospital because pt . Condition was not good so pt. was admitted in our hospital. Not continue treatment.	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document IPD notes which is necessary for the booked package. Hence , Claim has been rightly rejected.
3	T1011198516504	2020/157255	29100008A - 00	35000	ramkishor soni	Hospital query reply after 15 days claim has been rejected 7	whats mean DELAY ? query reply done or its wrong way of rejection . your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and clear ICU chart document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
4	T2511198679526	2020/157228	19030115A - 00	18000	Madhan Gurjar	As per raised reply defective bhamashah card link date with NFSA not provide hence claim rejected 7	how hospital provide NFSA link ? its govt dept. provide this type knowledge	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
5	T2511198679526	2020/157238	29060053A - 00	45000	Madhan Gurjar	As per raised reply defective bhamashah card link date with NFSA not provide hence claim rejected 7	how hospital provide NFSA link ? its govt dept. provide this type knowledge	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
6	T2711198698996	2020/169051	29060066A - 16	8000	Nirmala	pay as per CNS infection code 29210002 as per diagnose and tlt given7	pt. had multiple problems cns infection, seizures, hydrocephalan ans was on venti. All these entities as a whole can be covered under neuro icu Not in single entity . Pt. admitted for 20 days .	Rightly Rejected	As per available documents/reports booked package is not justified. Hence rightly rejected .(already paid as CNS infection)
7	T2711198698996	2020/169049	29060066A - 09	8000	Nirmala	pay as per CNS infection code 29210002 as per diagnose and tlt given7	pt. had multiple problems cns infection, seizures, hydrocephalan ans was on venti. All these entities as a whole can be covered under neuro icu Not in single entity . Pt. admitted for 20 days .	Rightly Rejected	As per available documents/reports booked package is not justified. Hence rightly rejected .(already paid as CNS infection)
8	T1110198205130	2020/156667	19030087A - 01	1000	Moti Kha	query reply given after 15 days hence rejected7	whats means DELAY? query reply is done or its wrong way of rejection. your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
9	T0412198767614	2020/157184	19100002A - 00	750	Shankar Lal	Bhamashah card link date with NFSA not provided hence rejected.7	how hospital provide NFSA link ? its govt dept. provide this type knowledge	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
10	T0809197828609	2019/144746	29060066A-01	8000	Durga Devi	as no seal and sign of treating doctor given on d/s , ipd hence rejected7	ION D/S STAMP ARE ATTACH ALREADY OR NO ANY OBJECTION ON STAMP IN ANY QUERY . ITS NOT PROPERLY OR CORRECT REJECTION. ITS AMOUNT CASE IS BIG , YOU REJECT EASILY WAY! HOW?YOU WANT CLARIFICATION ON ANY OBJECTION BUT REJECT ON OTHER OBJECTION .	Re-Open & Query	As per ct and drs notes first 7 days neuro icu may be given on symptoms basis however to conform to neuro icu admission physical verification of original file as chart dose not showing admission in neuro icu, hence reopen and query .
11	T0810198167931	2020/156234	29210002A-00	25000	Zena Begam	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and clear ICU chart document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
12	T2710198370829	2020/157134	19100008A-00	1500	Sushila Devi	delayed query reply by hospital hence reject 7	whats mean DELAY ? query reply done or its wrong way rejection . your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
13	T1110198208157	2020/157259	19020031A-00	7500	Jeet Singh	query reply after 15 days of query generated. hence rejected 7	whats mean DELAY? query reply done or its wrong way of rejection . your rejection unfairly	Rightly Rejected	Hospital reply of query after 30 days of auto revert 2. Hence booked package is not justified and rightly rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
14	T3108197728099	2019/144759	19060001A - 00	14500	gulshan	Variation in surgeon seal & surgeon name mentioned in procedure notes, hence rejected due to discrepancy in documents 7	DR STAMP WITH FULL NAME OR IN NOTES DR WRITE NAME IN SHORT. NO ANY OBJECTION IN QUERY.	Rightly Rejected	As per available documents/reports booked pkg is not justified hence rightly rejected.
15	T0301195259585	2019/099168	19100014A - 01	2000	Sima	hospital not provide FNAC report, rejected 7	IN THIS CASE 2-FNAC DONE OR BOTH REPORTS OF FNAC IS ATTACH ALSO, SO CONSIDER UNDER CLAIM PROCEDURE.	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
16	T1407197192564	2020/156623	19100008A - 00	1500	Tiku Ram	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	whats means DELAY? query reply is done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	AS per available documents/reports booked pkg is justified but query raise for IPD notes and clear ICU chart and treatment chart hence reopen and query.
17	T1412198838682	2020/156611	29060059A - 00	94000	Shumidan	change of package without justification and prior approval and after expiry of policy period 7	pt. was admitted before expire policy under surgery treatment decide after invg. so pkg will be edit	Rightly Rejected	As hospital Change pkg without justification and prior approval and after expiry policy period, hence appeal is rejected .
18	T2511198679526	2020/157234	19100008A - 03	1500	Madhan Gurjar	As per raised reply defective bhamashah card link date with NFSA not provide hence claim rejected 7	how hospital provide NFSA link ? its govt dept. provide this type knowledge	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
19	T2610198364196	2020/160006	19100009A - 00	15000	Samsuddin	delayed query reply by hospital hence reject 7	whats mean delay?, query reply done or its wrong way of rejection . your rejection unfairly.	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document which is necessary for the booked package. Hence , Claim has been rightly rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
20	T0511198465176	2020/160001	19100009A - 00	15000	VISHAL SINGH	Hospital Query reply delay hence claim rejected7	whats mean delay?, query reply done or its wrong way of rejection . your rejection unfairly.	Re-Open & Query	(MDP-RQ) Without Query Rejected. System generated ABG report with patient name document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
21	T2711198698996	2020/169053	29060066A - 19	8000	Nirmala	pay as per CNS infection code 29210002 as per diagnose and tlt given7	pt. had multiple problems cns infection, seizures, hydrocephalan ans was on venti. All these entities as a whole can be covered under neuro icu Not in single entity . Pt. admitted for 20 days .	Rightly Rejected	As per available documents/reports booked package is not justified. Hence rightly rejected .(already paid as CNS infection)
22	T3008197726765	2020/156615	29210001A - 00	25000	Abdul Aziz	delayed query reply by hospital hence reject 7	whats means DELAY? query reply is done or its wrong way of rejection. your rejection unfairly	Reopen & Pay	As per available documents/reports booked pkg is justified hence reopen and pay.
23	T0901195315639	2019/099167	29030014A - 00	50000	Lekhraj Prajapat	As per RFP blocked pkg is payable only in case of recent trauma & as per enclosed documents claim is pertaining to AVN hip. hence rejected.7	PLEASE REVIEW THIS CASE AND CONSIDER ALSO IN CLAIM. ALL REQUIRED DOCUMENT ATTACH ALREADY ALSO.	Rightly Rejected	As per circular number 2015-16/31 dated 05/01/2018 RSHAA package is applicable only for recent injury/accidentalcase. Hence appeal is rightly rejected on the basis of above circular otherwise package is justified.

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1	2	3	4	5	6	7	8	9	10
24	T2311198654970	2020/157269	19100008A - 01	1500	Rajeshwari	after query hosp not provide 15 days delay hence rejected7	whats mean DELAY? query reply done or its wrong way of rejection . your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
25	T1312198832411	2020/156252	29060066A - 02	8000	Pappulal	change of package without justification and prior approval and after expiry of policy period 7	pt. was admitted before expire policy under conservative treatment, so pkg will be edit	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and clear ICU chart documents are a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
26	T0809197828609	2019/144743	19100003A - 00	1500	Durga Devi	as no seal and sign of treating doctor given on d's , ipd hence rejected7	ION D/S STAMP ARE ATTACH ALREADY OR NO ANY OBJECTION ON STAMP IN ANY QUERY . ITS NOT PROPERLY OR CORRECT REJECTION. ITS AMOUNT CASE IS BIG , YOU REJECT EASILY WAY! HOW?YOU WANT CLARIFICATION ON ANY OBJECTION BUT REJECT ON OTHER OBJECTION .	Re-Open & Query	As per ct and drs notes first 7 days neuro icu may be given on symptoms basis however to conform to neuro icu admission physical verification of original file as chart dose not showing admission in neuro icu, hence reopen and query .



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1	2	3	4	5	6	7	8	9	10
27	T2110198314313	2020/156636	29060008A - 00	32000	Bharat Singh	Discrepancy in DOD as per D/S and portal hence rejected.7	its human written error , you have not objection on date in claim query. reconsider these case or given chance to given clarification .	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
28	T2211198646697	2020/160025	29060018A - 00	70000	Anachi	as per ct scan report , there is not definite regrow of the tumor not shown , so recurrent growth not justify, hence rejected7	histopathlogy report showing oligodendroglioma with clacification biopsy report is confirmatory sign of tumor	Rightly Rejected	As per available documents/reports booked package is not justified. Hence reopen and pay.
29	T1211198538497	2020/157079	29060009A - 00	32000	Sabra Bano	Delayed query reply hence claim rejected.7	whats mean DELAY ? query reply done or its wrong way rejection . your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
30	T2711198698996	2020/169048	29060066A - 11	8000	Nirmala	pay as per CNS infection code 29210002 as per diagnose and tlt given7	pt. had multiple problems cns infection, seizures, hydrocephalan ans was on venti. All these entities as a whole can be covered under neuro icu Not in single entity . Pt. admitted for 20 days .	Rightly Rejected	As per available documents/reports booked package is not justified. Hence rightly rejected .(already paid as CNS infection)

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1	2	3	4	5	6	7	8	9	10
31	T0809197828609	2019/144757	29060066A - 12	8000	Durga Devi	as no seal and sign of treating doctor given on d\s , ipd hence rejected7	ION D/S STAMP ARE ATTACH ALREADY OR NO ANY OBJECTION ON STAMP IN ANY QUERY . ITS NOT PROPERLY OR CORRECT REJECTION. ITS AMOUNT CASE IS BIG , YOU REJECT EASILY WAY! HOW?YOU WANT CLARIFICATION ON ANY OBJECTION BUT REJECT ON OTHER OBJECTION .	Re-Open & Query	As per ct and drs notes first 7 days neuro icu may be given on symptoms basis however to conform to neuro icu admission physical verification of original file as chart dose not showing admission in neuro icu, hence reopen and query .
32	T0809197828609	2019/144756	29060066A - 11	8000	Durga Devi	as no seal and sign of treating doctor given on d\s , ipd hence rejected7	ION D/S STAMP ARE ATTACH ALREADY OR NO ANY OBJECTION ON STAMP IN ANY QUERY . ITS NOT PROPERLY OR CORRECT REJECTION. ITS AMOUNT CASE IS BIG , YOU REJECT EASILY WAY! HOW?YOU WANT CLARIFICATION ON ANY OBJECTION BUT REJECT ON OTHER OBJECTION .	Re-Open & Query	As per ct and drs notes first 7 days neuro icu may be given on symptoms basis however to conform to neuro icu admission physical verification of original file as chart dose not showing admission in neuro icu, hence reopen and query .

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1	2	3	4	5	6	7	8	9	10
33	T0810198171566	2020/156229	29060066A - 01	8000	Jarina	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and clear ICU chart document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
34	T2710198370829	2020/157140	29060066A - 01	8000	Sushila Devi	delayed query reply by hospital hence reject 7	whats mean DELAY ? query reply done or its wrong way rejection . your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
35	T1409184237111	2018/078347	19010108A - 00	13000	Gulshan	Rejected -For any query Please refer to RSHAA 7	ITS PKG WRONGLY REJECTED WITHOUT ANY QUERY, WE ARE ATTACHED INVG REPORTS OR OT NOTES. PLEASE RECONSIDER THIS PKG AND PROCEED FORWARD TO CLAIM.	Rightly Rejected	As per available documents/reports booked pkg is not justified hence rightly rejected.
36	T0412198767614	2020/157192	19100003A - 01	1500	Shankar Lal	Bhamashah card link date with NFSA not provided hence rejected. 7	how hospital provide NFSA link ? its govt dept. provide this type knowledge	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
37	T2910198380990	2020/157113	19100003A - 04	1500	Aaliya	Hospital Query reply delay hence claim rejected7	whats mean DELAY ? query reply done or its wrong way rejection . your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.

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1	2	3	4	5	6	7	8	9	10
38	T2910198384974	2020/156591	19100008A - 01	1500	Anita Devi	delayed query reply by hospital hence reject 7	whats means DELAY? query reply is done or its wrong way of rejection. your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is not justified. Hence reopen and pay.
39	T0412198767614	2020/157199	29060066A - 00	8000	Shankar Lal	Bhamashah card link date with NFSA not provided hence rejected. 7	how hospital provide NFSA link ? its govt dept. provide this type knowledge	Reopen & Pay	As per available documents/reports, GSC score is 12 so neuro ICU not payable hence claim settle in General ICU package (Rs.1500) Hence reopen and pay.
40	T2910198384974	2020/156590	19100008A - 00	1500	Anita Devi	delayed query reply by hospital hence reject 7	whats means DELAY? query reply is done or its wrong way of rejection. your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is not justified. Hence reopen and pay.
41	T0809197828609	2019/144745	29060066A - 00	8000	Durga Devi	as no seal and sign of treating doctor given on d/s , ipd hence rejected7	ION D/S STAMP ARE ATTACH ALREADY OR NO ANY OBJECTION ON STAMP IN ANY QUERY . ITS NOT PROPERLY OR CORRECT REJECTION. ITS AMOUNT CASE IS BIG , YOU REJECT EASILY WAY! HOW?YOU WANT CLARIFICATION ON ANY OBJECTION BUT REJECT ON OTHER OBJECTION .	Re-Open & Query	As per ct and drs notes first 7 days neuro icu may be given on symptoms basis however to conform to neuro icu admission physical verification of original file as chart dose not showing admission in neuro icu, hence reopen and query .



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1	2	3	4	5	6	7	8	9	10
42	T2711198698996	2020/169055	29060066A - 21	8000	Nirmala	pay as per CNS infection code 29210002 as per diagnose and tlt given7	pt. had multiple problems cns infection, seizures, hydrocephalan ans was on venti. All these entities as a whole can be covered under neuro icu Not in single entity . Pt. admitted for 20 days .	Rightly Rejected	As per available documents/reports booked package is not justified. Hence rightly rejected .(already paid as CNS infection)
43	T1311198543721	2020/159998	19100003A - 03	1500	Sukhadev Punia	late Query reply hence case rejected 7	whats mean delay?, query reply done or its wrong way of rejection . your rejection unfairly.	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and confirmatory report for diagnosis of dengue fever document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
44	T2311198654970	2020/157266	19100003A - 01	1500	Rajeshwari	after query hosp not provide 15 days delay hence rejected7	whats mean DELAY? query reply done or its wrong way of rejection . your rejection unfairly	Reopen & Pay	As per available documets/reports hospital did not provide ECG to confirm cardiac disease so claim settle in general ward package. Hence reopen and pay accordingly.
45	T1110198208157	2020/157258	19020029A - 00	4000	Jeet Singh	query reply after 15 days of query generated. hence rejected 7	whats mean DELAY? query reply done or its wrong way of rejection . your rejection unfairly	Rightly Rejected	Hospital reply of query after 30 days of auto revert 2. Hence booked package is not justified and rightly rejected.
46	T1212198824991	2020/157148	19100008A - 00	1500	Sube Singh	Bhamashah card link date with NFSA not provide hence rejected7	how hospital provide NFSA link ? its govt dept. provide this type knowledge	Rightly Rejected	As per available documents/reports booked package is not justified. Hence reopen and pay.

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1	2	3	4	5	6	7	8	9	10
47	T2303182530966	2019/100333	29060028A - 00	50000	chhotu khan	Procedure detail or treatment given details as per pkg blocked with BT sticker not provided hence rejected7	RESPECTED SIR/MADAM, CLAIM REJECTED WITHOUT ANY QUERY SO PLEASE REOPEN THIS CASE AND WE ARE UPLOAD ALL DOCUMENT COMPLETELY WITH PROCEDURE AND TREATMENTS DETAILS.	Re-Open & Query	(MDP-RQ) Without Query Rejected.OT notes,discharge summary and supportive investigation documents are a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
48	T1311198543721	2020/159997	19100003A - 02	1500	Sukhadev Punia	late Query reply hence case rejected 7	whats mean delay?, query reply done or its wrong way of rejection . your rejection unfairly.	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and confirmatory report for diagnosis of dengue fever document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
49	T2311198654970	2020/157264	19100002A - 00	750	Rajeshwari	after query hosp not provide 15 days delay hence rejected7	whats mean DELAY? query reply done or its wrong way of rejection . your rejection unfairly	Reopen & Pay	As per available documets/reports hospital did not provide ECG to confirm cardiac disease so claim settle in general ward package. Hence reopen and pay accordingly.
50	T0410198126755	2020/156642	19100009A - 00	15000	Mam Chand	delayed query reply hence rejected 7	whats means DELAY? query reply is done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	Query raised for IPD notes and x-ray report .
51	T2311198654970	2020/157270	19100008A - 02	1500	Rajeshwari	after query hosp not provide 15 days delay hence rejected7	whats mean DELAY? query reply done or its wrong way of rejection . your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
52	T1110198205130	2020/156665	19030067A - 00	21000	Moti Kha	query reply given after 15 days hence rejected 7	whats means DELAY? query reply is done or its wrong way of rejection. your rejection unfairly whats means DELAY? query reply is done or its wrong way of rejection. your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
53	T0412198767614	2020/157201	29060066A - 02	8000	Shankar Lal	Bhamashah card link date with NFSA not provided hence rejected. 7	how hospital provide NFSA link ? its govt dept. provide this type knowledge	Reopen & Pay	As per available documents/reports, GSC score is 12 so neuro ICU not payable hence claim settle in General ICU package (Rs.1500) Hence reopen and pay.
54	T2011198626727	2020/156222	19100008A - 00	1500	Vinod Kumar	Delayed Query Reply 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
55	T2910198384974	2020/156592	29060061A - 00	80000	Anita Devi	delayed query reply by hospital hence reject 7	whats means DELAY? query reply is done or its wrong way of rejection. your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is not justified. Hence reopen and pay.
56	T2710198370823	2020/156254	19100008A - 00	1500	Chiranji Lal	patient admitted 13 days . so paid above 7	pt. will be expired under treatment , code will be edit after approval claim is submitted. icu chart are updated in reply against query	Reopen & Pay	As per available documents/reports for the book pkg is justified but claim submitted after 72 hours so 50% amount payable hence reopen and pay .
57	T1212198824723	2020/156239	19100002A - 00	750	swhankar lal meena	as per query NFSA link date with bhamashah card is not provided hence rejected 7	how hospital provide NFSA link ? its govt. dept. provide this type knowledge	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
58	T2711198698996	2020/169040	29060066A - 03	8000	Nirmala	pay as per CNS infection code 29210002 as per diagnose and tlt given7	pt. had multiple problems cns infection, seizures, hydrocephalan ans was on venti. All these entities as a whole can be covered under neuro icu Not in single entity . Pt. admitted for 20 days .	Rightly Rejected	As per available documents/reports booked package is not justified. Hence rightly rejected .(already paid as CNS infection)
59	T2711198698996	2020/169041	29060066A - 04	8000	Nirmala	pay as per CNS infection code 29210002 as per diagnose and tlt given7	pt. had multiple problems cns infection, seizures, hydrocephalan ans was on venti. All these entities as a whole can be covered under neuro icu Not in single entity . Pt. admitted for 20 days .	Rightly Rejected	As per available documents/reports booked package is not justified. Hence rightly rejected .(already paid as CNS infection)
60	T2911198717095	2020/157216	29060059A - 00	94000	Sarita Devi	Reply deactivate bhamashah card link date with NFSA not provided hence claim rejected 7	how hospital provide NFSA link ? its govt dept. provide this type knowledge	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
61	T2710198370823	2020/156255	19100008A - 01	1500	Chiranjil Lal	patient admitted 13 days . so paid above 7	pt. will be expired under treatment , code will be edit after approval claim is submitted. icu chart are updated in reply against query	Reopen & Pay	As per available documents/reports for the book pkg is justified but claim submitted after 72 hours so 50% amount payable hence reopen and pay .

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
62	T2808197689665	2020/156627	19030062A - 00	20000	Vinod Kumar	query reply given after 15 days hence rejected7	whats means DELAY? query reply is done or its wrong way of rejection. your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
63	T2910198380990	2020/157114	19100006A - 01	750	Aaliya	Hospital Query reply delay hence claim rejected7	whats mean DELAY ? query reply done or its wrong way rejection . your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
64	T2011198626727	2020/156221	19060001A - 00	14500	Vinod Kumar	Delayed Query Reply 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
65	T0809197828609	2019/144747	29060066A - 02	8000	Durga Devi	as no seal and sign of treating doctor given on d/s , ipd hence rejected7	ION D/S STAMP ARE ATTACH ALREADY OR NO ANY OBJECTION ON STAMP IN ANY QUERY . ITS NOT PROPERLY OR CORRECT REJECTION. ITS AMOUNT CASE IS BIG , YOU REJECT EASILY WAY! HOW?YOU WANT CLARIFICATION ON ANY OBJECTION BUT REJECT ON OTHER OBJECTION .	Re-Open & Query	As per ct and drs notes first 7 days neuro icu may be given on symptoms basis however to conform to neuro icu admission physical verification of original file as chart dose not showing admission in neuro icu, hence reopen and query .

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
66	T0810198171566	2020/156226	19100002A - 00	750	Jarina	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairY	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and clear ICU chart document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
67	T2406196973154	2020/156921	19050013A - 00	8400	Hari Singh	delayed query reply hence rejected 7	whats mean DELAY? query reply done or its wrong way of rejection . your rejection unfairly	Rightly Rejected	Hospital reply of query after 5 month. Hence appeal is rejected.
68	T2510198353639	2020/156248	29050043A - 00	100000	Ishrayal Khan	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
69	T2711198702393	2020/156924	19100008A - 01	1500	Rajendra Kumar	Reminder 1-provide All supportive investigation report with biochemist/patho/micro bio/audio/sono/radiolog ist seal,sign.,reg no must other wise claim next process reject 7	how hospital provide NFSA link details?, its govt dept provide this type knowledge	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
70	T0809197828609	2019/144754	29060066A-09	8000	Durga Devi	as no seal and sign of treating doctor given on d\s , ipd hence rejected7	ION D/S STAMP ARE ATTACH ALREADY OR NO ANY OBJECTION ON STAMP IN ANY QUERY . ITS NOT PROPERLY OR CORRECT REJECTION. ITS AMOUNT CASE IS BIG , YOU REJECT EASILY WAY! HOW?YOU WANT CLARIFICATION ON ANY OBJECTION BUT REJECT ON OTHER OBJECTION .	Re-Open & Query	As per ct and drs notes first 7 days neuro icu may be given on symptoms basis however to conform to neuro icu admission physical verification of original file as chart dose not showing admission in neuro icu, hence reopen and query .
71	T0809197828609	2019/144744	19100003A-01	1500	Durga Devi	as no seal and sign of treating doctor given on d\s , ipd hence rejected7	ION D/S STAMP ARE ATTACH ALREADY OR NO ANY OBJECTION ON STAMP IN ANY QUERY . ITS NOT PROPERLY OR CORRECT REJECTION. ITS AMOUNT CASE IS BIG , YOU REJECT EASILY WAY! HOW?YOU WANT CLARIFICATION ON ANY OBJECTION BUT REJECT ON OTHER OBJECTION .	Re-Open & Query	As per ct and drs notes first 7 days neuro icu may be given on symptoms basis however to conform to neuro icu admission physical verification of original file as chart dose not showing admission in neuro icu, hence reopen and query .

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
72	T2606196988288	2020/156253	29010041A - 00	30000	Phool Singh	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document Post op clinical photo which is necessary for the booked package. Hence , Claim has been rightly rejected.
73	T2911198727580	2020/160008	29210004A - 00	15000	sapana	delayed query reply.hence rejected7	whats mean delay?, query reply done or its wrong way of rejection . your rejection unfairly.	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
74	T1312198832411	2020/156251	29060066A - 01	8000	Pappulal	change of package without justification and prior approval and after expiry of policy period 7	pt. was admitted before expire policy under conservative treatment, so pkg will be edit	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and clear ICU chart documents are a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
75	T2910198380990	2020/157111	19100003A - 02	1500	Aaliya	Hospital Query reply delay hence claim rejected7	whats mean DELAY ? query reply done or its wrong way rejection . your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
76	T2910198380990	2020/157121	19100006A - 03	750	Aaliya	Hospital Query reply delay hence claim rejected7	whats mean DELAY ? query reply done or its wrong way rejection . your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
77	T1212198824991	2020/157145	19100002A - 00	750	Sube Singh	Bhamashah card link date with NFSA not provide hence rejected7	how hospital provide NFSA link ? its govt dept. provide this type knowledge	Rightly Rejected	As per available documents/reports booked package is not justified. Hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
78	T1309197884130	2020/156244	29060066A - 00	8000	manish	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and clear ICU chart document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
79	T0212198743903	2020/157167	29060066A - 01	8000	Ikbal	Bhamashah card link date with NFSA not provided hence rejected. 7	how hospital provide NFSA link ? its govt dept. provide this type knowledge	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document IPD notes which is necessary for the booked package. Hence , Claim has been rightly rejected.
80	T0310198117050	2020/160004	29210004A - 00	15000	Narendra Singh	delayed query reply by hospital hence reject 7	whats mean delay?, query reply done or its wrong way of rejection . your rejection unfairly.	Rightly Rejected	As per available documents/reports booked package is not (Hospital query reply after 3 month) justified. Hence reopen and pay.
81	T2910198380990	2020/157108	19100003A - 00	1500	Aaliya	Hospital Query reply delay hence claim rejected7	whats mean DELAY ? query reply done or its wrong way rejection . your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
82	T2210198329232	2020/156612	19100008A - 00	1500	Gopi Chand	LAMA Consent letter and live photo at the time of LAMA not provided 7	pt. not LAMA , pt. was death under treatment.	Re-Open & Query	As ABG report available for 4 days only hence booked ARF pkg consider for 4 days and query raised for ventilator chart and readable ICU chart ,hence reopen and query.
83	T2311198654970	2020/157265	19100003A - 00	1500	Rajeshwari	after query hosp not provide 15 days delay hence rejected7	whats mean DELAY? query reply done or its wrong way of rejection . your rejection unfairly	Reopen & Pay	As per available documets/reports hospital did not provide ECG to confirm cardiac disease so claim settle in general ward package. Hence reopen and pay accordingly.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
84	T0608183847812	2019/101308	29060066A - 03	8000	babu lal	Hospital not provided consent of patient at the time of LAMA hence rejected 7	RESPECTED SIR/MADAM, WE HAVE ALL DOCUMENTS SUBMITTED AND REPLY AGAINST QUERY BUT NOT REQUIRED IN QUERY IS RELATED TO LAMA CONSENT . WE HAVE PROVIDED LAMA CONSENT ALSO TO YOU. PLEASE REOPEN THIS CASE AND PROCEED TO CLAIM	Re-Open & Query	(MDP-RQ) Without Query Rejected.progressive GCS score, IPD papers with vitals, Nursing chart, neurophysician visit record ,plan of management ,indication for blocked pkg ,reason for prolonged in stay hospital provide LAMA consent document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
85	T0809197828609	2019/144750	29060066A - 05	8000	Durga Devi	as no seal and sign of treating doctor given on d\ls , ipd hence rejected7	ION D/S STAMP ARE ATTACH ALREADY OR NO ANY OBJECTION ON STAMP IN ANY QUERY . ITS NOT PROPERLY OR CORRECT REJECTION. ITS AMOUNT CASE IS BIG , YOU REJECT EASILY WAY! HOW?YOU WANT CLARIFICATION ON ANY OBJECTION BUT REJECT ON OTHER OBJECTION .	Re-Open & Query	As per ct and drs notes first 7 days neuro icu may be given on symptoms basis however to conform to neuro icu admission physical verification of original file as chart dose not showing admission in neuro icu, hence reopen and query .

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
86	T2910198380990	2020/157112	19100003A - 03	1500	Aaliya	Hospital Query reply delay hence claim rejected7	whats mean DELAY ? query reply done or its wrong way rejection . your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
87	T1309197884130	2020/156243	19100003A - 00	1500	manish	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and clear ICU chart document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
88	T0212198743903	2020/157165	29060066A - 00	8000	Ikbal	Bhamashah card link date with NFSA not provided hence rejected. 7	how hospital provide NFSA link ? its govt dept. provide this type knowledge	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document IPD notes which is necessary for the booked package. Hence , Claim has been rightly rejected.
89	T0412198767376	2020/160022	29060066A - 03	8000	Sanwar Mal Goyal	patient discharge on 27 nov in tid T2411198664150, and this tid generated again on 28-11-2019, continuation of treatment , so this package not payable 7	PT. was discharged on 27.11.19, pt. come on next day in hospital because pt . Condition was not good so pt. was admitted in our hospital. Not continue treatment.	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document IPD notes which is necessary for the booked package. Hence , Claim has been rightly rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
90	T2711198698996	2020/169042	29060066A-05	8000	Nirmala	pay as per CNS infection code 29210002 as per diagnose and tlt given7	pt. had multiple problems cns infection, seizures, hydrocephalan ans was on venti. All these entities as a whole can be covered under neuro icu Not in single entity . Pt. admitted for 20 days .	Rightly Rejected	As per available documents/reports booked package is not justified. Hence rightly rejected .(already paid as CNS infection)
91	T0210198106920	2020/156920	19100009A-00	15000	Suresh Chand	Query Reply after 15 days of Query given by analyser , hence rejected.7	whats mean DELAY?, query reply done or its wrong way rejection . your rejection unfairly	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document IPD papers which is necessary for the booked package. Hence , Claim has been rightly rejected.
92	T0412198767376	2020/160020	29060066A-01	8000	Sanwar Mal Goyal	patient discharge on 27 nov in tid T2411198664150, and this tid generated again on 28-11-2019, continuation of treatment , so this package not payable 7	PT. was discharged on 27.11.19, pt. come on next day in hospital because pt . Condition was not good so pt. was admitted in our hospital. Not continue treatment.	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document IPD notes which is necessary for the booked package. Hence , Claim has been rightly rejected.
93	T2711198702393	2020/156925	29060018A-00	70000	Rajendra Kumar	as per query raised reply defective bhamashah card link date with NFSA not provide, hence rejected 7	how hospital provide NFSA link details ? its govt dept provide this type of knowledge	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
94	T2910198380990	2020/157107	19100002A - 00	750	Aaliya	Hospital Query reply delay hence claim rejected7	whats mean DELAY ? query reply done or its wrong way rejection . your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
95	T3108197728099	2019/144760	29060061A - 00	80000	gulshan	Variation in surgeon seal & surgeon name mentioned in procedure notes, hence rejected due to discrepancy in documents 7	DR STAMP WITH FULL NAME OR IN NOTES DR WRITE NAME IN SHORT. NO ANY OBJECTION IN QUERY.	Rightly Rejected	As per available documents/reports booked pkg is not justified hence rightly rejected.
96	T0511198463813	2020/161573	19060001A - 00	14500	Hariya	delayed query reply hence rejected7	whats mean delay?, query reply done or its wrong way of rejection . your rejection unfairly.	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
97	T2311198654970	2020/157268	19100008A - 00	1500	Rajeshwari	after query hosp not provide 15 days delay hence rejected7	whats mean DELAY? query reply done or its wrong way of rejection . your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
98	T1110198205813	2020/156236	19030067A - 00	21000	Dasudi	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. Pre op X-ray film document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
99	T2406196973154	2020/156922	29050062A - 00	15000	Hari Singh	delayed query reply hence rejected 7	whats mean DELAY? query reply done or its wrong way of rejection . your rejection unfairly	Rightly Rejected	Hospital reply of query after 5 month. Hence appeal is rejected.
100	T0809197828609	2019/144755	29060066A - 10	8000	Durga Devi	as no seal and sign of treating doctor given on d/s , ipd hence rejected7	ION D/S STAMP ARE ATTACH ALREADY OR NO ANY OBJECTION ON STAMP IN ANY QUERY . ITS NOT PROPERLY OR CORRECT REJECTION. ITS AMOUNT CASE IS BIG , YOU REJECT EASILY WAY! HOW?YOU WANT CLARIFICATION ON ANY OBJECTION BUT REJECT ON OTHER OBJECTION .	Re-Open & Query	As per ct and drs notes first 7 days neuro icu may be given on symptoms basis however to conform to neuro icu admission physical verification of original file as chart dose not showing admission in neuro icu, hence reopen and query .
101	T1809197939432	2020/156680	29210002A - 00	25000	Sohan Lal	delayed query reply by hospital hence reject 7	whats means DELAY? query reply is done or its wrong way of rejection. your rejection unfairly	Reopen & Pay	As per discharge summary final diagnosis noy mention hence type of cns injection not confirmed hence icu pkg (Rs 1500) may be given due to unconfirmed diagnosis cns infection,hence reopen and pay

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
102	T2711198698996	2020/169043	29060066A - 06	8000	Nirmala	pay as per CNS infection code 29210002 as per diagnose and tlt given7	pt. had multiple problems cns infection, seizures, hydrocephalan ans was on venti. All these entities as a whole can be covered under neuro icu Not in single entity . Pt. admitted for 20 days .	Rightly Rejected	As per available documents/reports booked package is not justified. Hence rightly rejected .(already paid as CNS infection)
103	T1801195394004	2020/156587	29010041A - 00	30000	ANKIT	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	whats means DELAY? query reply is done or its wrong way of rejection. your rejection unfairly	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document seal and sign of treating doctor on OT notes and reply after 10 months which is necessary for the booked package. Hence , Claim has been rightly rejected.
104	T0609197805613	2020/156676	29210002A - 00	25000	Roshan Lal Meena	delayed query reply by hospital hence reject 7	whats means DELAY? query reply is done or its wrong way of rejection. your rejection unfairly	Reopen & Pay	As per discharge summary final diagnosis noy mention hence type of cns injection not confirmed hence icu pkg (Rs 1500) may be given due to unconfirmed diagnosis cns infection,hence reopen and pay
105	T1009197846427	2020/159991	19010165A - 00	12000	Mangal	DELAYED QUERY REPLY BY HOSPITAL HENCE CASE REJECTED7	whats mean delay?, query reply done or its wrong way of rejection . your rejection unfairly.	Rightly Rejected	As per available documents/reports booked package is not (Hospital query reply after 3 month) justified. Hence reopen and pay.
106	T1311198543721	2020/159993	19100002A - 00	750	Sukhadev Punia	late Query reply hence case rejected 7	whats mean delay?, query reply done or its wrong way of rejection . your rejection unfairly.	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and confirmatory report for diagnosis of dengue fiver document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
107	T1309197884130	2020/156242	19100002A - 00	750	manish	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and clear ICU chart document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
108	T2504182816271	2019/100350	29060066A - 02	8000	Sarjeet Singh	as per treatment chart given by hospital or not provide bt sticker 7	RESPECTED SIR/MADAM, CASE REJECTED WITHOUT ANY QUERY ,IF ANY OBJECTION SO ASK ANY QUERY. WE HAVE PROVIDED REQUIRED ALL DOCUMENTS ,SO RECONSIDER CASE. PLEASE REOPEN THIS CASE AND PROCEED TO CLAIM.	Rightly Rejected	As per available documents/reports booked package is not justified. Hence rightly rejected.
109	T1311198543721	2020/159995	19100003A - 00	1500	Sukhadev Punia	late Query reply hence case rejected 7	whats mean delay?, query reply done or its wrong way of rejection . your rejection unfairly.	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and confirmatory report for diagnosis of dengue fever document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
110	T0511198463813	2020/161576	29060018A - 00	70000	Hariya	delayed query reply hence rejected7	whats mean delay?, query reply done or its wrong way of rejection . your rejection unfairly.	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
111	T2511198679526	2020/157229	19100008A - 00	1500	Madhan Gurjar	Reminder 1-confirm that claimant beneficiary bhamashah card & nfsa link is issued before 13-09-2019, provide mri film , clear post xray film with report 7	how hospital provide NFSa link ? its govt dept. provide this type knowledge	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
112	T2711198698996	2020/169047	29060066A - 13	8000	Nirmala	pay as per CNS infection code 29210002 as per diagnose and tlt given7	pt. had multiple problems cns infection, seizures, hydrocephalan ans was on venti. All these entities as a whole can be covered under neuro icu Not in single entity . Pt. admitted for 20 days .	Rightly Rejected	As per available documents/reports booked package is not justified. Hence rightly rejected .(already paid as CNS infection)
113	T2808197689665	2020/156626	19030023A - 00	7500	Vinod Kumar	query reply given after 15 days hence rejected7	whats means DELAY? query reply is done or its wrong way of rejection. your rejection unfairly	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document clinical photo debridement of foot which is necessary for the booked package. Hence , Claim has been rightly rejected.
114	T1610198261067	2020/157260	29210004A - 00	15000	Bhagirath Singh	Hospital Query reply delay hence claim rejected7	whats mean DELAY? query reply done or its wrong way of rejection . your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified (Claim is settle is ICU package) Hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
115	T1010198191068	2020/157262	19030023A - 00	7500	Jamna Devi	delayed query reply.hence rejected7	whats mean DELAY? query reply done or its wrong way of rejection . your rejection unfairly	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document Pre X-ray which is necessary for the booked package. Hence , Claim has been rightly rejected.
116	T1110198205813	2020/156237	19030087A - 00	1000	Dasudi	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. Pre op X-ray film document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
117	T1309197884130	2020/156245	29060066A - 01	8000	manish	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and clear ICU chart document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
118	T0212198743903	2020/157169	29060066A - 02	8000	Ikbal	Bhamashah card link date with NFSA not provided hence rejected. 7	how hospital provide NFSA link ? its govt dept. provide this type knowledge	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document IPD notes which is necessary for the booked package. Hence , Claim has been rightly rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
119	T0608183847812	2019/101305	29060066A - 00	8000	babu lal	Hospital not provided consent of patient at the time of LAMA hence rejected 7	RESPECTED SIR/MADAM, WE HAVE ALL DOCUMENTS SUBMITTED AND REPLY AGAINST QUERY BUT NOT REQUIRED IN QUERY IS RELATED TO LAMA CONSENT . WE HAVE PROVIDED LAMA CONSENT ALSO TO YOU. PLEASE REOPEN THIS CASE AND PROCEED TO CLAIM	Re-Open & Query	(MDP-RQ) Without Query Rejected.progressive GCS score, IPD papers with vitals, Nursing chart, neurophysician visit record ,plan of management ,indication for blocked pkg ,reason for prolonged in stay hospital provide LAMA consent document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
120	T2210198329232	2020/156613	19100008A - 01	1500	Gopi Chand	LAMA Consent letter and live photo at the time of LAMA not provided 7	pt. not LAMA, pt. was death under treatment.	Re-Open & Query	As ABG report available for 4 days only hence booked ARF pkg consider for 4 days and query raised for ventilator chart and readable ICU chart ,hence reopen and query.
121	T2311198654970	2020/157267	19100003A - 02	1500	Rajeshwari	after query hosp not provide 15 days delay hence rejected7	whats mean DELAY? query reply done or its wrong way of rejection . your rejection unfairly	Reopen & Pay	As per available documets/reports hospital did not provide ECG to confirm cardiac disease so claim settle in general ward package. Hence reopen and pay accordingly.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
122	T0810198171566	2020/156227	19100003A - 00	1500	Jarina	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairlywhats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and clear ICU chart document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
123	T2710198370829	2020/157139	29060066A - 00	8000	Sushila Devi	delayed query reply by hospital hence reject 7	whats mean DELAY ? query reply done or its wrong way rejection . your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
124	T2710198372743	2020/156235	29100008A - 00	35000	Sadik Mo	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Reopen & Pay	As patient stay only oneday in hospital, All required documents/reports are justified there for claim settle to pay Rs. 7000. Hence reopen and pay.
125	T2711198702393	2020/156923	19100008A - 00	1500	Rajendra Kumar	as per query raised reply defective bhamashah card link date with NFSA not provide, hence rejected 7	how hospital provide NFSA link detail? its govt. dept provide this type knowledge	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
126	T1109197859365	2020/156240	19010169A - 00	7000	Aarif	Query Reply after 15 days of Query given by analyser , hence rejected.7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Rightly Rejected	Hospital reply of query after 81 days from 2 query reminder. Hence booked package is not justified and rightly rejected.
127	T2911198717090	2020/157214	29060059A - 00	94000	Ramdei Meena	Reply deactivate bhamashah card link date with NFSA not provided hence claim rejected 7	how hospital provide NFSA link ? its govt dept. provide this type knowledge	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
128	T1212198824991	2020/157150	19100008A - 01	1500	Sube Singh	Bhamashah card link date with NFSA not provide hence rejected7	how hospital provide NFSA link ? its govt dept. provide this type knowledge	Rightly Rejected	As per available documents/reports booked package is not justified. Hence reopen and pay.
129	T0308197427340	2020/156671	29210002A - 00	25000	Ijrana	delayed query reply by hospital hence reject 7	whats means DELAY? query reply is done or its wrong way of rejection. your rejection unfairly	Reopen & Pay	As per discharge summary final diagnosis noy mention hence type of cns injection not confirmed hence icu pkg (Rs 1500) may be given due to unconfirmed diagnosis cns infection,hence reopen and pay
130	T0810198171566	2020/156230	29060066A - 02	8000	Jarina	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and clear ICU chart document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
131	T2511198679526	2020/157236	29060017A - 00	30000	Madhan Gurjar	As per raised reply defective bhamashah card link date with NFSA not provide hence claim rejected 7	how hospital provide NFSA link ? its govt dept. provide this type knowledge	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
132	T1807197250105	2020/161571	19080013A - 00	7000	Kahkasha	Query Reply after 15 days of Query given by analyser , hence rejected.7	whats mean delay?, query reply done or its wrong way of rejection . your rejection unfairly.	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document chest X-ray which is necessary for the booked package. Hence , Claim has been rightly rejected.
133	T2910198380990	2020/157117	19100006A - 02	750	Aaliya	Hospital Query reply delay hence claim rejected7	whats mean DELAY ? query reply done or its wrong way rejection . your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
134	T1311198543721	2020/159996	19100003A - 01	1500	Sukhadev Punia	late Query reply hence case rejected 7	whats mean delay?, query reply done or its wrong way of rejection . your rejection unfairly.	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and confirmatory report for diagnosis of dengue fever document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
135	T0511198463813	2020/161575	19100008A - 01	1500	Hariya	delayed query reply hence rejected7	whats mean delay?, query reply done or its wrong way of rejection . your rejection unfairly.	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
136	T1011198514532	2020/164544	29060066A - 08	8000	somnath sharma	As per enclosed docs payable for 8 days7	WE PROVIDE ALL REPORTS, REOPEN THIS CASE	Rightly Rejected	As per available documents/reports this booked pkg not justified hence rightly rejected.
137	T2210198329232	2020/156614	29100008A - 00	35000	Gopi Chand	LAMA Consent letter and live photo at the time of LAMA not provided 7	pt. not LAMA, pt. was death under treatment	Re-Open & Query	As ABG report available for 4 days only hence booked ARF pkg consider for 4 days and query raised for ventilator chart and readable ICU chart ,hence reopen and query.
138	T2711198698996	2020/169045	29060066A - 10	8000	Nirmala	pay as per CNS infection code 29210002 as per diagnose and ttt given7	pt. had multiple problems cns infection, seizures, hydrocephalan ans was on venti. All these entities as a whole can be covered under neuro icu Not in single entity . Pt. admitted for 20 days .	Rightly Rejected	As per available documents/reports booked package is not justified. Hence rightly rejected .(already paid as CNS infection)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
139	T1409184237111	2018/078346	19010106A - 00	13000	Gulshan	Rejected -For any query Please refer to RSHAA 7	ITS PKG WRONGLY REJECTED WITHOUT ANY QUERY, WE ARE ATTACHED INVG REPORTS OR OT NOTES. PLEASE RECONSIDER THIS PKG AND PROCEED FORWARD TO CLAIM.	Rightly Rejected	As per available documents/reports booked pkg is not justified hence rightly rejected.
140	T3010198388601	2019/144761	19100002A - 04	750	Afrin	pt stay less then 24 hr in hospital hence case rejected7	STAY WILL BE COMPLETED, ADMIT TIME OR DISCHARGE TIME IN AM NOT IN PM	Reopen & Pay	As per available documents/reports booked pkg is justified hence reopen and pay.
141	T1311198544887	2020/159989	29060059A - 00	94000	Bachchu Singh	As per OT note S1 vertebra include in surgery Trans Lumbar Inter Body Fusion 29060059 IS NOT PAYABLE for other than Lumbar Vertebral Body Fusions hence rejected 7	according to literature , L5-S1 fusion is included in TLIF procedure.	Reopen & Pay	As per document/reports booked pkg is justified hence reopen and pay.
142	T1110198205813	2020/156238	19030087A - 01	1000	Dasudi	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. Pre op X-ray film document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
143	T0412198767614	2020/157200	29060066A - 01	8000	Shankar Lal	kindly confir that claiant beneficiary bhaashah card and nfsa link is issued before 13-09-2019 provide GCS, IPD detail with Vitals, Nursing chart datewise, CT report 7	how hospital provide NFSa link ? its govt dept. provide this type knowledge	Reopen & Pay	As per available documents/reports, GSC score is 12 so neuro ICU not payable hence claim settle in General ICU package (Rs.1500) Hence reopen and pay.
144	T0809197828609	2019/144749	29060066A - 04	8000	Durga Devi	as no seal and sign of treating doctor given on d\ls , ipd hence rejected7	ION D/S STAMP ARE ATTACH ALREADY OR NO ANY OBJECTION ON STAMP IN ANY QUERY . ITS NOT PROPERLY OR CORRECT REJECTION. ITS AMOUNT CASE IS BIG , YOU REJECT EASILY WAY! HOW?YOU WANT CLARIFICATION ON ANY OBJECTION BUT REJECT ON OTHER OBJECTION .	Re-Open & Query	As per ct and drs notes first 7 days neuro icu may be given on symptoms basis however to conform to neuro icu admission physical verification of original file as chart dose not showing admission in neuro icu, hence reopen and query .
145	T1212198824991	2020/157146	19100002A - 01	750	Sube Singh	Bhamashah card link date with NFSa not provide hence rejected7	how hospital provide NFSa link ? its govt dept. provide this type knowledge	Rightly Rejected	As per available documents/reports booked package is not justified. Hence reopen and pay.
146	T0412198767614	2020/157187	19100003A - 00	1500	Shankar Lal	Bhamashah card link date with NFSa not provided hence rejected. 7	how hospital provide NFSa link ? its govt dept. provide this type knowledge	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
147	T2011198626727	2020/156224	29060018A - 00	70000	Vinod Kumar	Delayed Query Reply 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
148	T2110198314313	2020/156634	19100008A - 00	1500	Bharat Singh	Discrepancy in DOD as per D/S and portal hence rejected.7	its human written error ,you have not objection on date in claim query. reconsider these case or given chance to given clarification .	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
149	T1407197192564	2020/156624	29100008A - 00	35000	Tiku Ram	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	whats means DELAY? query reply is done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	AS per available documents/reports booked pkg is justified but query raise for IPD notes and clear ICU chart and treatment chart hence reopen and query.
150	T0212198743903	2020/157170	29060066A - 03	8000	Ikbal	Bhamashah card link date with NFSA not provided hence rejected. 7	how hospital provide NFSA link ? its govt dept. provide this type knowledge	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document IPD notes which is necessary for the booked package. Hence , Claim has been rightly rejected.
151	T2910198380990	2020/157110	19100003A - 01	1500	Aaliya	Hospital Query reply delay hence claim rejected7	whats mean DELAY ? query reply done or its wrong way rejection . your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
152	T0809197828609	2019/144748	29060066A - 03	8000	Durga Devi	as no seal and sign of treating doctor given on d/s , ipd hence rejected7	ION D/S STAMP ARE ATTACH ALREADY OR NO ANY OBJECTION ON STAMP IN ANY QUERY . ITS NOT PROPERLY OR CORRECT REJECTION. ITS AMOUNT CASE IS BIG , YOU REJECT EASILY WAY! HOW?YOU WANT CLARIFICATION ON ANY OBJECTION BUT REJECT ON OTHER OBJECTION .	Re-Open & Query	As per ct and drs notes first 7 days neuro icu may be given on symptoms basis however to conform to neuro icu admission physical verification of original file as chart dose not showing admission in neuro icu, hence reopen and query .
153	T2011198626727	2020/156223	19100008A - 01	1500	Vinod Kumar	Delayed Query Reply 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
154	T0810198171566	2020/156232	29060066A - 04	8000	Jarina	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and clear ICU chart document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
155	T0810198171566	2020/156231	29060066A - 03	8000	Jarina	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and clear ICU chart document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
156	T0809197828609	2019/144752	29060066A-07	8000	Durga Devi	as no seal and sign of treating doctor given on d/s , ipd hence rejected7	ION D/S STAMP ARE ATTACH ALREADY OR NO ANY OBJECTION ON STAMP IN ANY QUERY . ITS NOT PROPERLY OR CORRECT REJECTION. ITS AMOUNT CASE IS BIG , YOU REJECT EASILY WAY! HOW?YOU WANT CLARIFICATION ON ANY OBJECTION BUT REJECT ON OTHER OBJECTION .	Re-Open & Query	As per ct and drs notes first 7 days neuro icu may be given on symptoms basis however to conform to neuro icu admission physical verification of original file as chart dose not showing admission in neuro icu, hence reopen and query .
157	T2510198353639	2020/156246	19100008A-00	1500	Ishrayal Khan	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
158	T0809197828609	2019/144753	29060066A-08	8000	Durga Devi	as no seal and sign of treating doctor given on d/s , ipd hence rejected7	ION D/S STAMP ARE ATTACH ALREADY OR NO ANY OBJECTION ON STAMP IN ANY QUERY . ITS NOT PROPERLY OR CORRECT REJECTION. ITS AMOUNT CASE IS BIG , YOU REJECT EASILY WAY! HOW?YOU WANT CLARIFICATION ON ANY OBJECTION BUT REJECT ON OTHER OBJECTION .	Re-Open & Query	As per ct and drs notes first 7 days neuro icu may be given on symptoms basis however to conform to neuro icu admission physical verification of original file as chart dose not showing admission in neuro icu, hence reopen and query .
159	T2510198353639	2020/156247	19100008A-01	1500	Ishrayal Khan	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
160	T1407197192564	2020/156625	29100015A-00	3000	Tiku Ram	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	whats means DELAY? query reply is done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	AS per available documents/reports booked pkg is justified but query raise for IPD notes and clear ICU chart and treatment chart hence reopen and query.
161	T2611198691918	2020/156926	29210001A-00	25000	Lila Devi Sharma	as per query nfsa link with bhamashah card not provided hence rejected. 7	how hospital provide NFSA link detail ? its govt. dept provide this type knowledge	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
162	T1312198832411	2020/156250	29060066A - 00	8000	Pappulal	change of package without justification and prior approval and after expiry of policy period 7	pt. was admitted before expire policy under conservative treatment, so pkg will be edit	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and clear ICU chart documents are a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
163	T0511198463813	2020/161572	19020012A - 00	9000	Hariya	delayed query reply hence rejected7	whats mean delay?, query reply done or its wrong way of rejection . your rejection unfairly.	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
164	T0809197828609	2019/144742	19100002A - 00	750	Durga Devi	as no seal and sign of treating doctor given on d/s , ipd hence rejected7	ION D/S STAMP ARE ATTACH ALREADY OR NO ANY OBJECTION ON STAMP IN ANY QUERY . ITS NOT PROPERLY OR CORRECT REJECTION. ITS AMOUNT CASE IS BIG , YOU REJECT EASILY WAY! HOW?YOU WANT CLARIFICATION ON ANY OBJECTION BUT REJECT ON OTHER OBJECTION .	Re-Open & Query	As per ct and drs notes first 7 days neuro icu may be given on symptoms basis however to conform to neuro icu admission physical verification of original file as chart dose not showing admission in neuro icu, hence reopen and query .
165	T0810198171566	2020/156233	29060066A - 05	8000	Jarina	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and clear ICU chart document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
166	T2510198359519	2020/160007	29210004A - 00	15000	Pura Ram Saini	Hospital Query reply delay hence claim rejected7	whats mean delay?, query reply done or its wrong way of rejection . your rejection unfairly.	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
167	T0510198145593	2020/156225	29210002A - 00	25000	Rekha	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and clear ICU chart document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
168	T0511198463813	2020/161574	19100008A - 00	1500	Hariya	delayed query reply hence rejected7	whats mean delay?, query reply done or its wrong way of rejection . your rejection unfairly.	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
169	T0809197828609	2019/144751	29060066A - 06	8000	Durga Devi	as no seal and sign of treating doctor given on d/s , ipd hence rejected7	ION D/S STAMP ARE ATTACH ALREADY OR NO ANY OBJECTION ON STAMP IN ANY QUERY . ITS NOT PROPERLY OR CORRECT REJECTION. ITS AMOUNT CASE IS BIG , YOU REJECT EASILY WAY! HOW?YOU WANT CLARIFICATION ON ANY OBJECTION BUT REJECT ON OTHER OBJECTION .	Re-Open & Query	As per ct and drs notes first 7 days neuro icu may be given on symptoms basis however to conform to neuro icu admission physical verification of original file as chart dose not showing admission in neuro icu, hence reopen and query .

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
170	T2209197991471	2020/156249	29210004A - 00	15000	Pooja	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected.History of patient and detailed IPD notes documents are a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
171	T1310198223213	2020/156241	29210001A - 00	25000	Munni Devi	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and clear ICU chart document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
172	T0412198767376	2020/160019	29060066A - 00	8000	Sanwar Mal Goyal	patient discharge on 27 nov in tid T2411198664150, and this tid generated again on 28-11-2019, continuation of treatment , so this package not payable 7	PT. was discharged on 27.11.19, pt. come on next day in hospital because pt . Condition was not good so pt. was admitted in our hospital. Not continue treatment.	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document IPD notes which is necessary for the booked package. Hence , Claim has been rightly rejected.
173	T1011198514532	2020/164545	29060066A - 09	8000	somnath sharma	As per enclosed docs payable for 8 days7	WE PROVIDE ALL REPORTS, REOPEN THIS CASE	Rightly Rejected	As per available documents/reports this booked pkg not justified hence rightly rejected.
174	T2511198679526	2020/157230	19100008A - 01	1500	Madhan Gurjar	As per raised reply defective bhamashah card link date with NFSA not provide hence claim rejected 7	how hospital provide NFSA link ? its govt dept. provide this type knowledge	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
175	T2710198370829	2020/157138	19100008A - 01	1500	Sushila Devi	delayed query reply by hospital hence reject 7	whats mean DELAY ? query reply done or its wrong way rejection . your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
176	T2711198698996	2020/169052	29060066A - 18	8000	Nirmala	pay as per CNS infection code 29210002 as per diagnose and tlt given 7	pt. had multiple problems cns infection, seizures, hydrocephalan ans was on venti. All these entities as a whole can be covered under neuro icu Not in single entity . Pt. admitted for 20 days .	Rightly Rejected	As per available documents/reports booked package is not justified. Hence rightly rejected .(already paid as CNS infection)
177	T0412198767376	2020/160021	29060066A - 02	8000	Sanwar Mal Goyal	patient discharge on 27 nov in tid T2411198664150, and this tid generated again on 28-11-2019, continuation of treatment , so this package not payable 7	PT. was discharged on 27.11.19, pt. come on next day in hospital because pt . Condition was not good so pt. was admitted in our hospital. Not continue treatment.	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document IPD notes which is necessary for the booked package. Hence , Claim has been rightly rejected.
178	T0810198171566	2020/156228	29060066A - 00	8000	Jarina	delayed query reply by hospital hence reject 7	whats means DELAY? query reply done or its wrong way of rejection. your rejection unfairly	Re-Open & Query	(MDP-RQ) Without Query Rejected. IPD notes and clear ICU chart document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
179	T1010198190999	2020/157088	29210001A - 00	25000	Khalil Ahmed	delayed query reply by hospital hence reject 7	whats mean DELAY ? query reply done or its wrong way rejection . your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
180	T1110198205130	2020/156666	19030087A - 00	1000	Moti Kha	query reply given after 15 days hence rejected 7	whats means DELAY? query reply is done or its wrong way of rejection. your rejection unfairly	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
181	T0412198767376	2020/160023	29060066A - 04	8000	Sanwar Mal Goyal	patient discharge on 27 nov in tid T2411198664150, and this tid generated again on 28-11-2019, continuation of treatment , so this package not payable 7	PT. was discharged on 27.11.19, pt. come on next day in hospital because pt . Condition was not good so pt. was admitted in our hospital. Not continue treatment.	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document IPD notes which is necessary for the booked package. Hence , Claim has been rightly rejected.
182	T2011198622838	2020/160009	29050015A - 00	23000	Kalu Ram Sharma	delay query reply (after 15 days) hence case rejected 7	whats mean delay?, query reply done or its wrong way of rejection . your rejection unfairly.	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.
183	T2711198698996	2020/169054	29060066A - 20	8000	Nirmala	pay as per CNS infection code 29210002 as per diagnose and tlt given 7	pt. had multiple problems cns infection, seizures, hydrocephalan ans was on venti. All these entities as a whole can be covered under neuro icu Not in single entity . Pt. admitted for 20 days .	Rightly Rejected	As per available documents/reports booked package is not justified. Hence rightly rejected .(already paid as CNS infection)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
184	T2711198698996	2020/169050	29060066A - 15	8000	Nirmala	pay as per CNS infection code 29210002 as per diagnose and tlt given7	pt. had multiple problems cns infection, seizures, hydrocephalan ans was on venti. All these entities as a whole can be covered under neuro icu Not in single entity . Pt. admitted for 20 days .	Rightly Rejected	As per available documents/reports booked package is not justified. Hence rightly rejected .(already paid as CNS infection)
185	T2711198698996	2020/169046	29060066A - 12	8000	Nirmala	pay as per CNS infection code 29210002 as per diagnose and tlt given7	pt. had multiple problems cns infection, seizures, hydrocephalan ans was on venti. All these entities as a whole can be covered under neuro icu Not in single entity . Pt. admitted for 20 days .	Rightly Rejected	As per available documents/reports booked package is not justified. Hence rightly rejected .(already paid as CNS infection)
186	T2910198384974	2020/156589	19060001A - 00	14500	Anita Devi	delayed query reply by hospital hence reject 7	whats means DELAY? query reply is done or its wrong way of rejection. your rejection unfairly	Rightly Rejected	As per available documents/reports booked package is not justified. Hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
187	T2711198698996	2020/169044	29060066A - 08	8000	Nirmala	pay as per CNS infection code 29210002 as per diagnose and t/t given	pt. had multiple problems cns infection, seizures, hydrocephalus was on venti. All these entities as a whole can be covered under neuro icu Not in single entity . Pt. admitted for 20 days .	Rightly Rejected	As per available documents/reports booked package is not justified. Hence rightly rejected .(already paid as CNS infection)
188	T2511198679526	2020/157232	19100008A - 02	1500	Madhan Gurjar	As per raised reply defective bhamashah card link date with NFSA not provide hence claim rejected	how hospital provide NFSA link ? its govt dept. provide this type knowledge	Reopen & Pay	As per available documents/reports booked package is justified. Hence reopen and pay.

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